

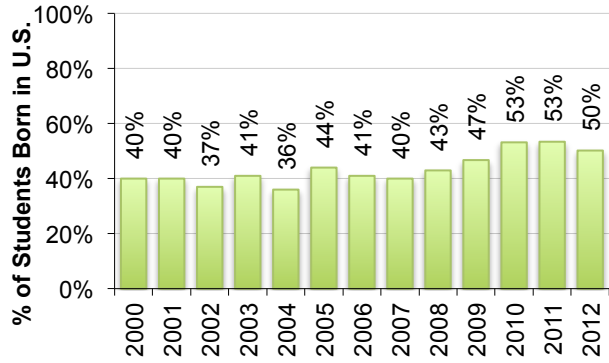
**Glendale Community College
Spring Student Survey Results**

Note: Responses of credit students are weighted by full-time status in order to account for oversampling full-time students.

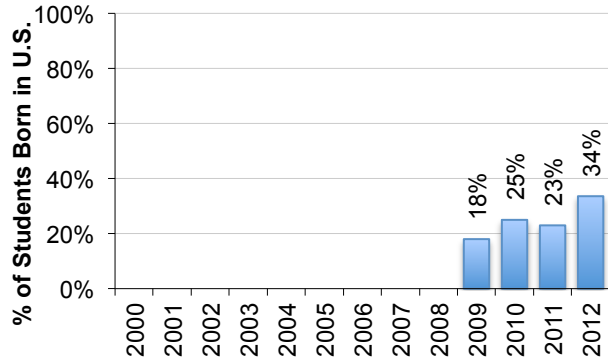
Demographics

Were you born in the United States?

Credit Students

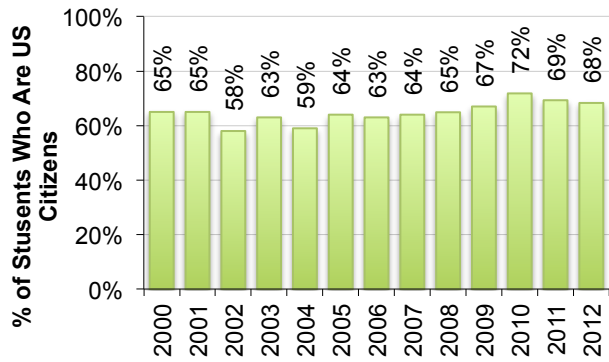


Continuing Education Students



Are you a United States citizen?

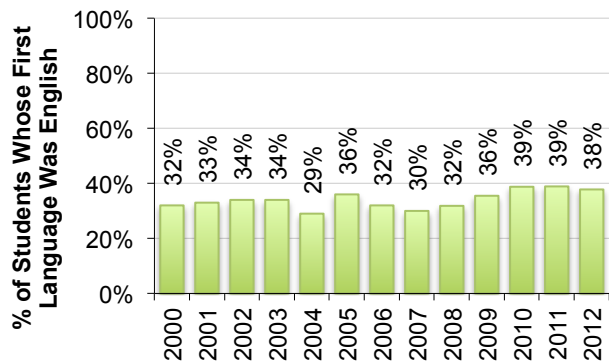
Credit Students



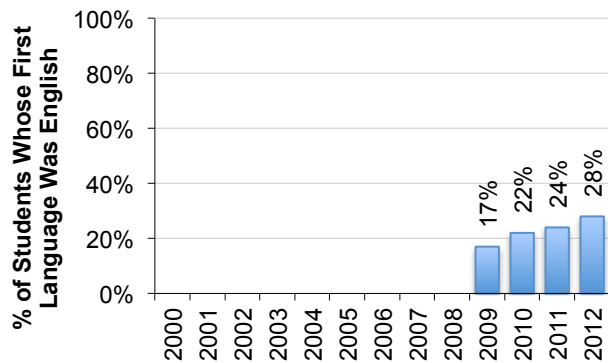
Note: Questions about U.S. citizenship have not been asked on the continuing education survey.

Was English the first language you learned?

Credit Students

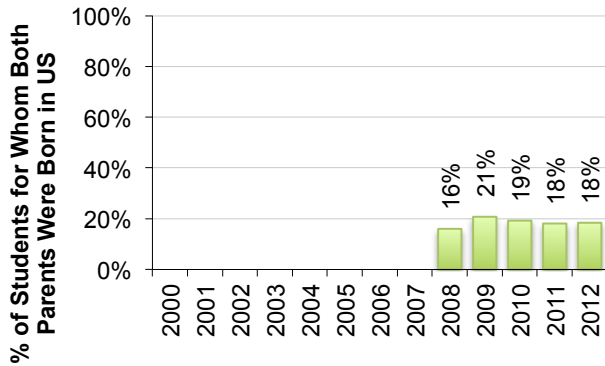


Continuing Education Students

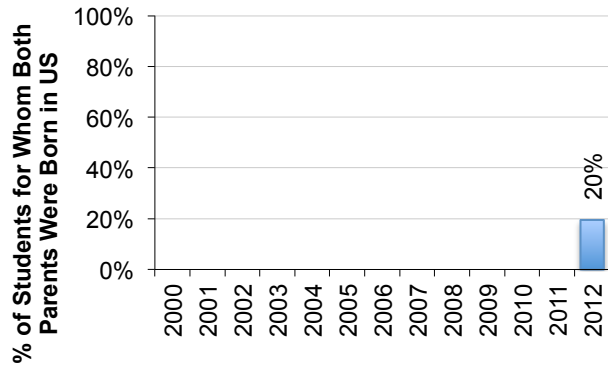


Were both of your parents born in the U.S.?

Credit Students

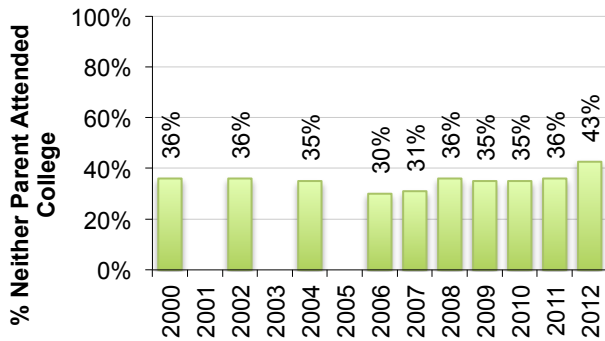


Continuing Education Students

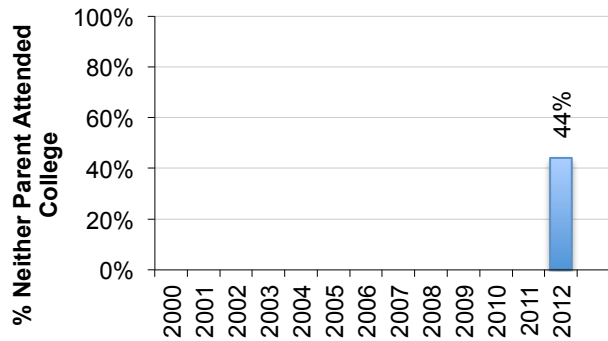


Which best describes your parents' education level(s) when you started GCC?

Credit Students



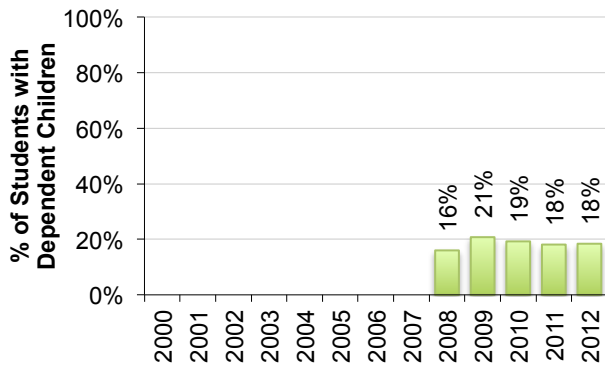
Continuing Education Students



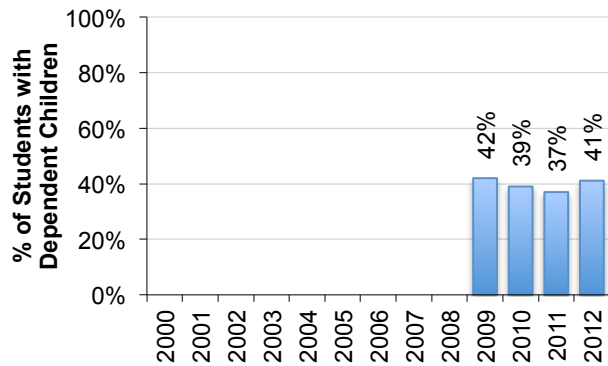
Note: For the item above, students who marked "I Don't Know" were not counted in the denominator.

Do you have any dependent children?

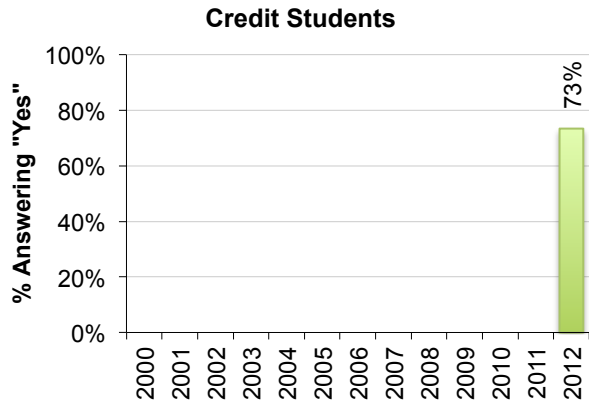
Credit Students



Continuing Education Students

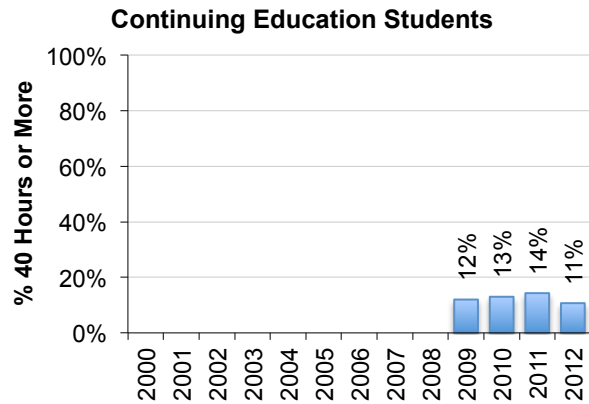
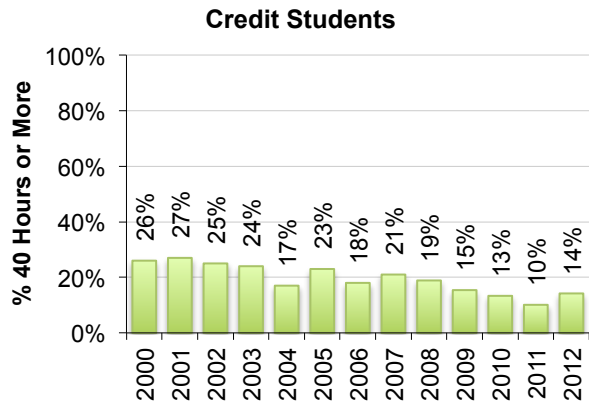


Are you interested in allowing GCC students to use the Glendale YWCA indoor swimming pool?

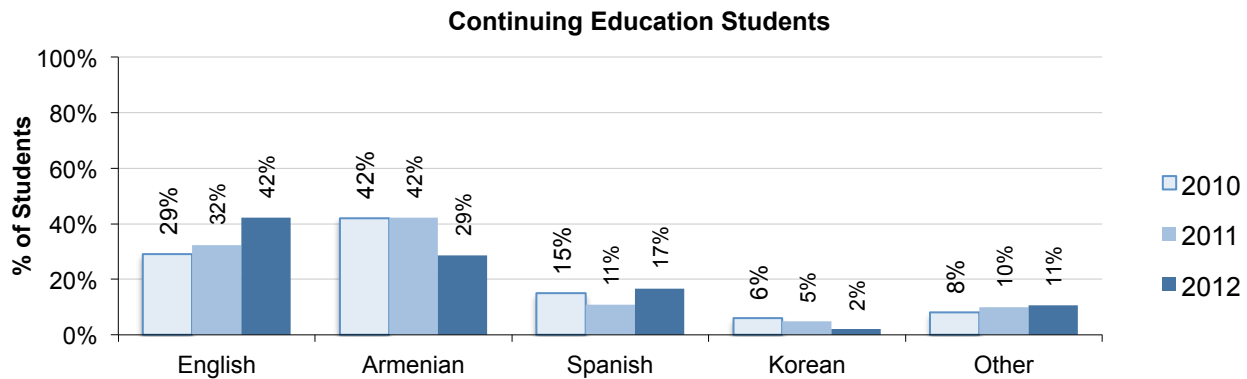


Note: This question was not asked on the continuing education survey.

How many hours of work are you paid for each week?



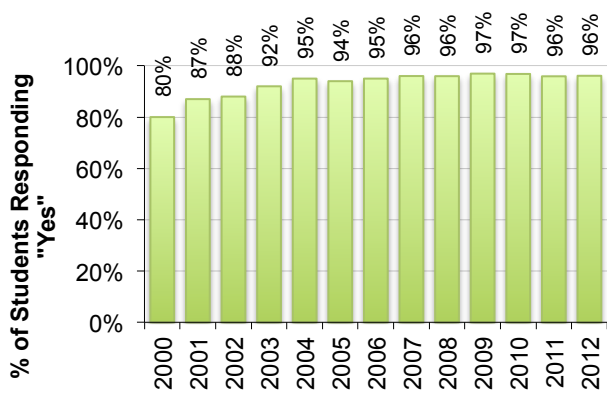
What is the primary language spoken in your home? (Continuing education students only)



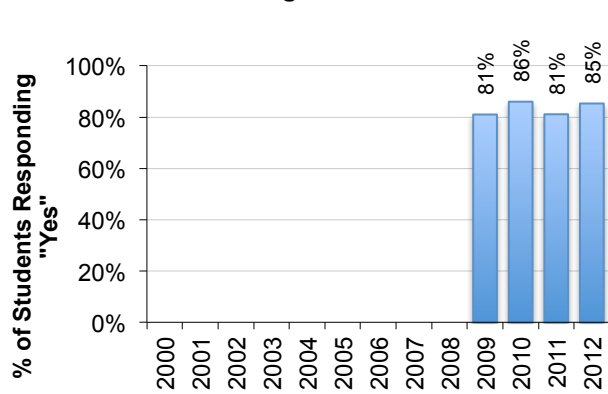
Technology

Do you have a computer at home?

Credit Students

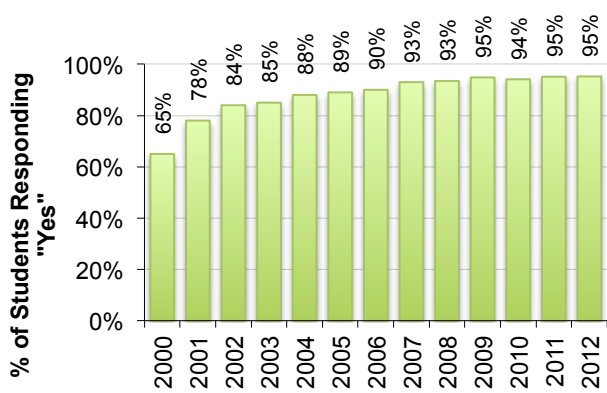


Continuing Education Students

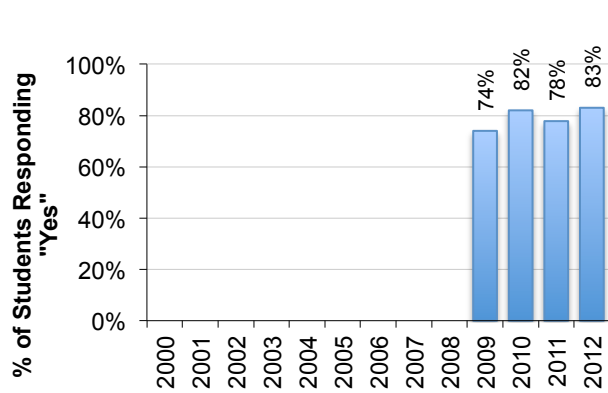


Do you have Internet access at home?

Credit Students

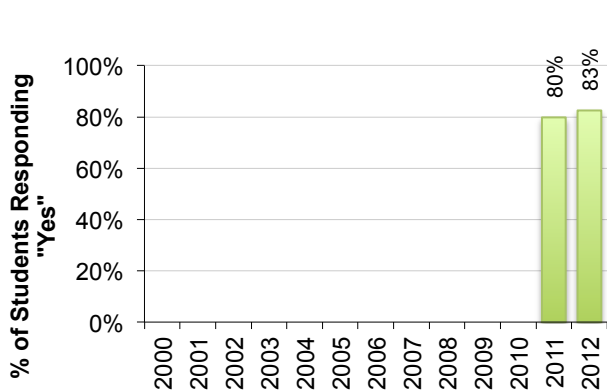


Continuing Education Students

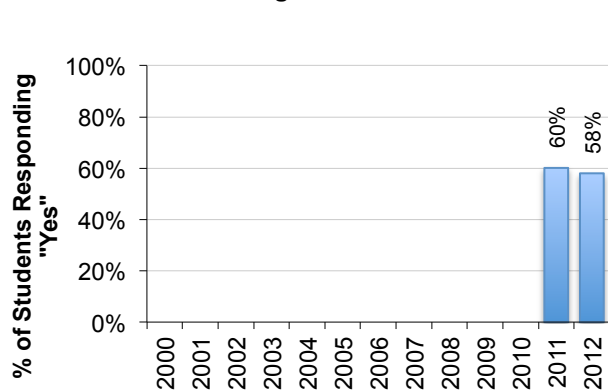


Do you have a laptop computer?

Credit Students

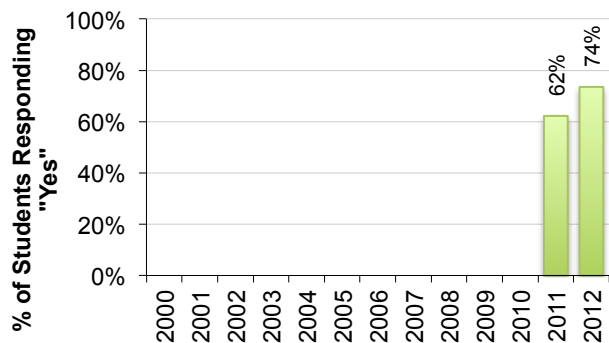


Continuing Education Students

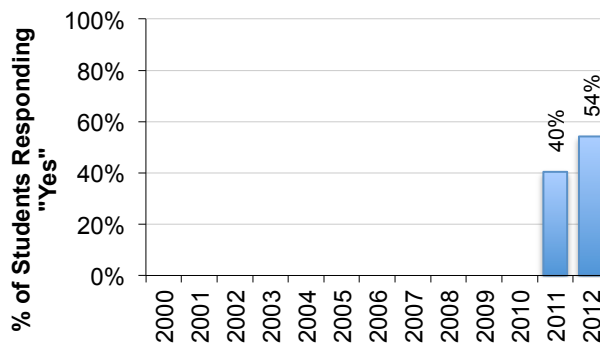


Do you have a phone with Internet access?

Credit Students

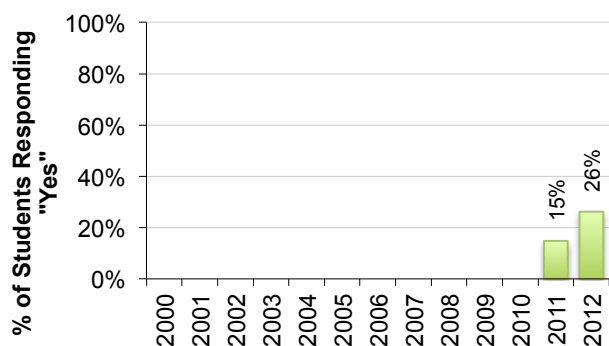


Continuing Education Students

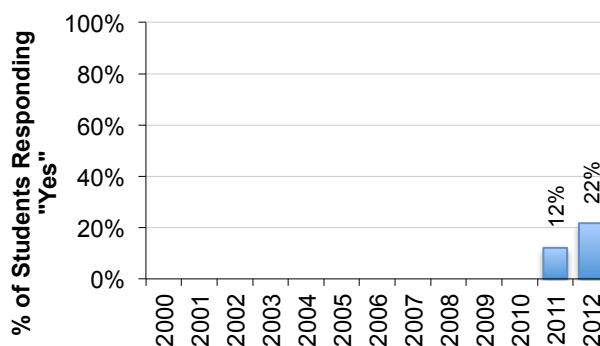


Do you have a tablet computer? (iPad, Kindle, etc.)

Credit Students

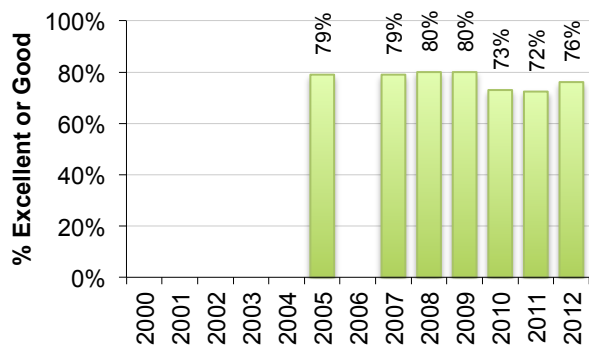


Continuing Education Students

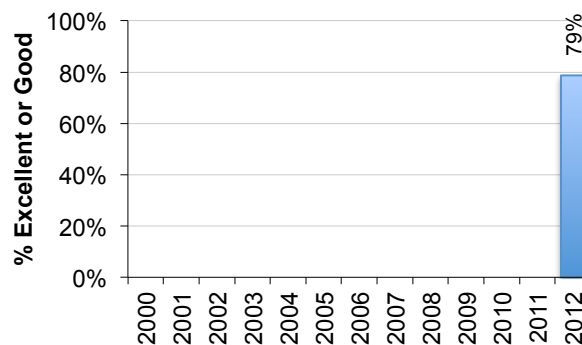


GCC's web site (not including MyGCC)

Credit Students

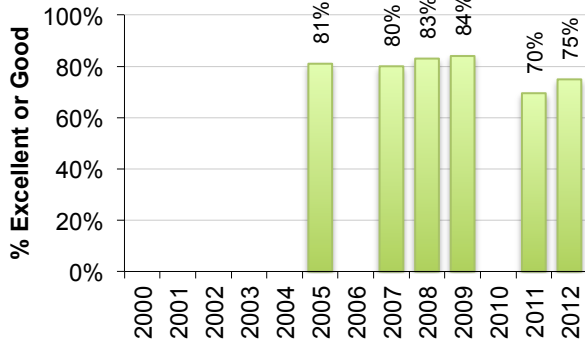


Continuing Education Students

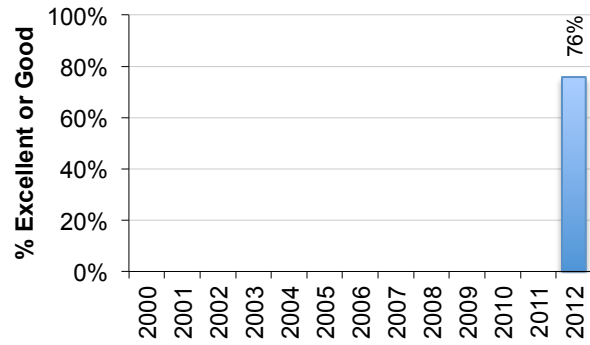


MyGCC

Credit Students

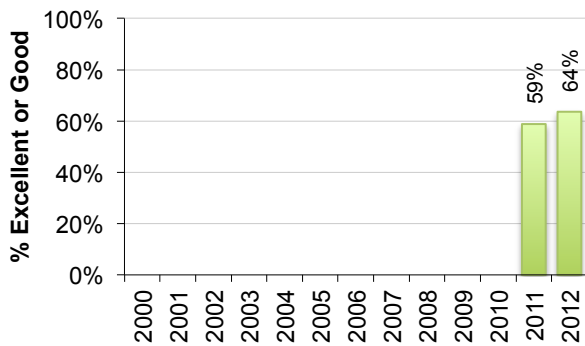


Continuing Education Students

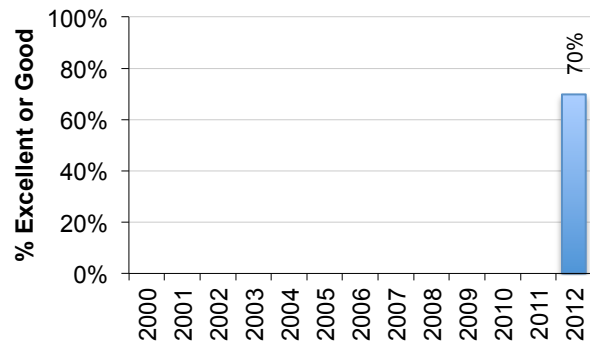


Online registration for GCC classes

Credit Students

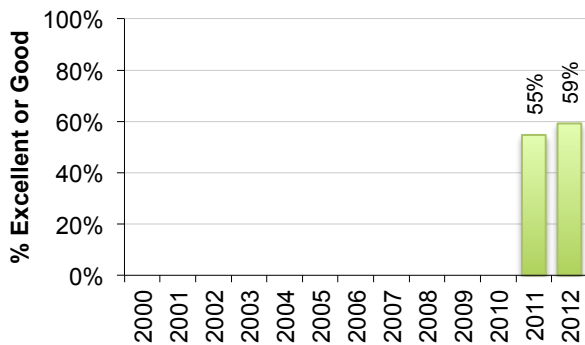


Continuing Education Students

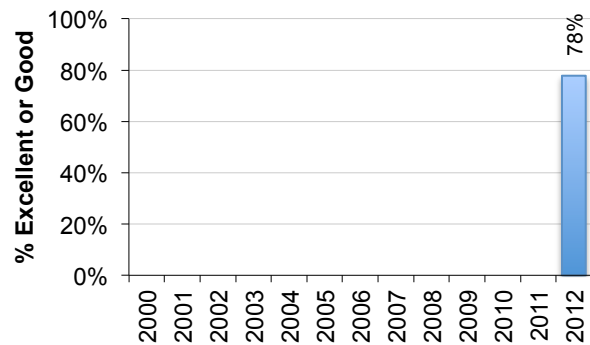


GCC's PeopleSoft Student Center

Credit Students

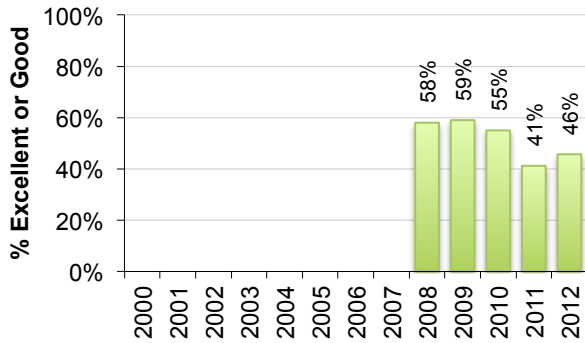


Continuing Education Students



Availability of online classes

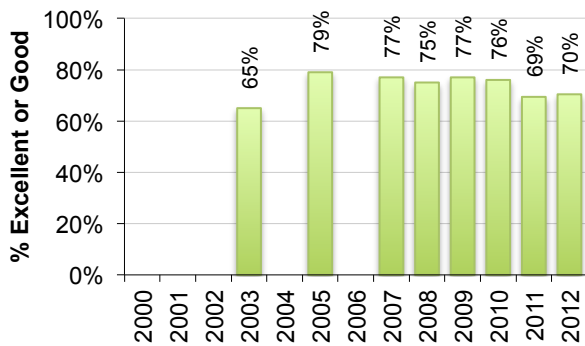
Credit Students



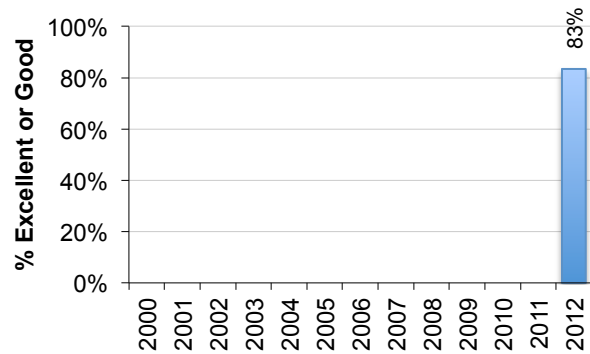
Note: This question was not asked on the continuing education survey.

Quality of computer labs at GCC

Credit Students



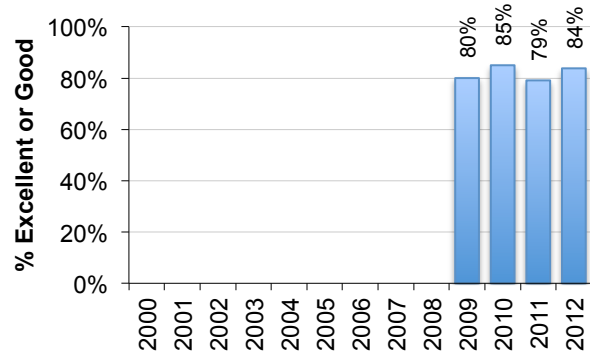
Continuing Education Students



Quality of computers and technology at GCC

Note: This question was not asked on the credit survey.

Continuing Education Students

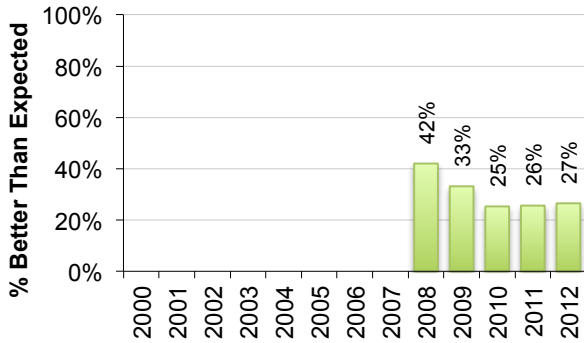


Student Progress and Needs

How has your experience at GCC met your expectations?

Credit Students

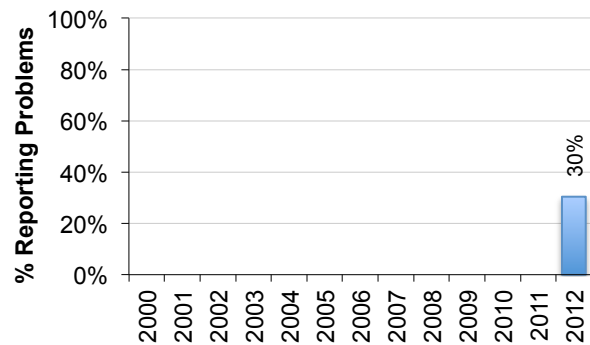
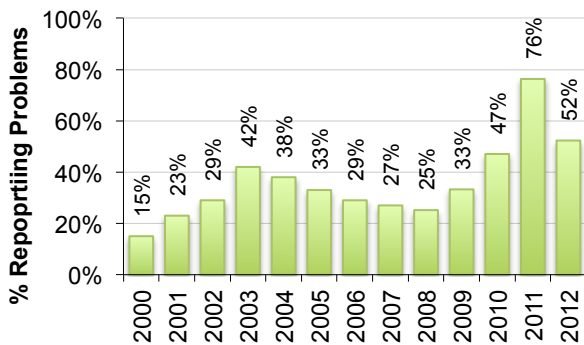
Note: This question was not asked on the continuing education survey.



Did you have any problems enrolling in any classes this semester?

Credit Students

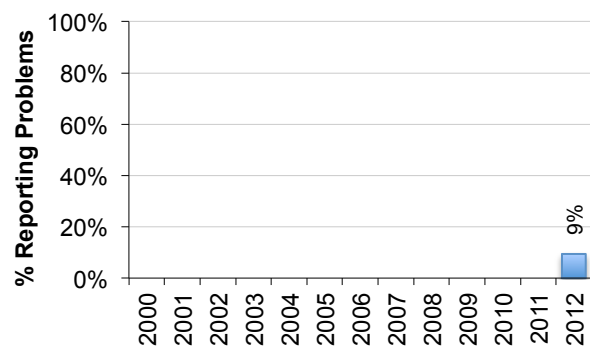
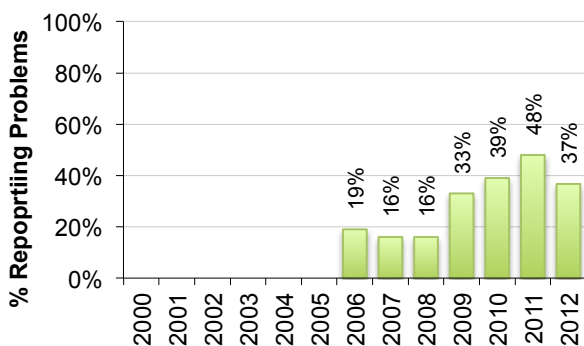
Continuing Education Students



Problem Enrolling: A class was full

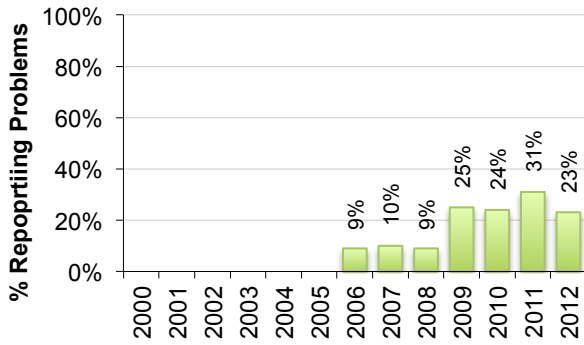
Credit Students

Continuing Education Students

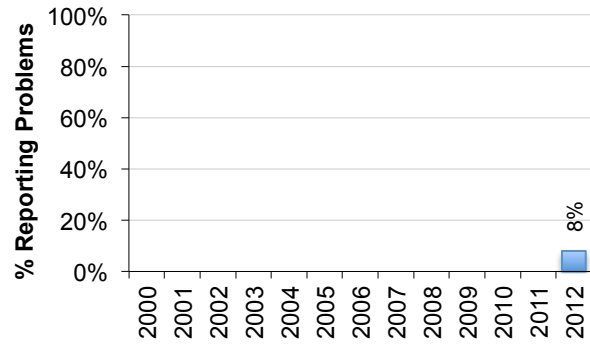


Problem Enrolling: A class was not offered during the times/days when I wanted to take it

Credit Students

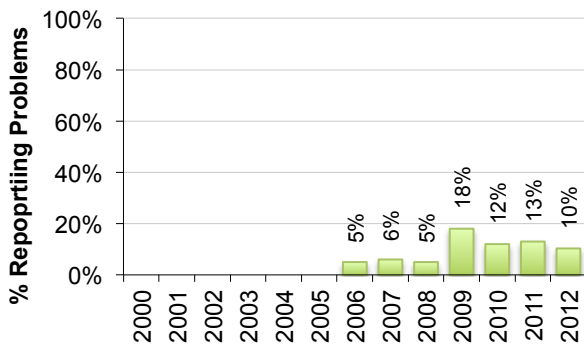


Continuing Education Students

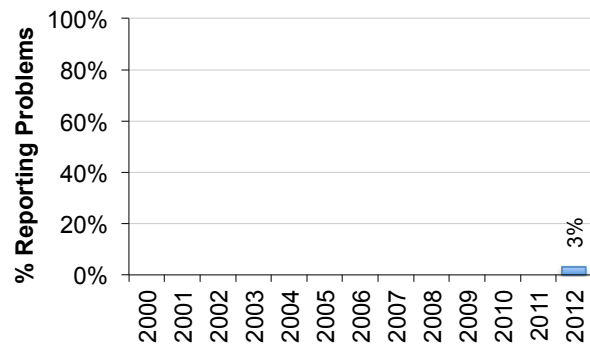


Problem Enrolling: A class I wanted was not offered this semester

Credit Students

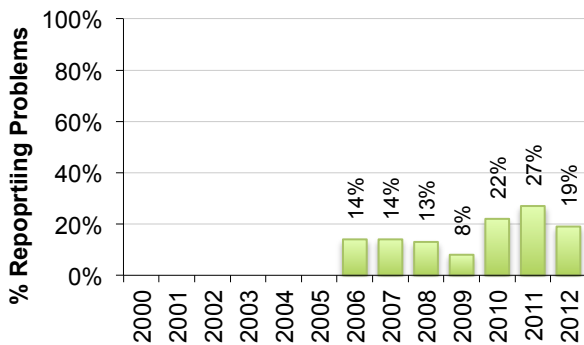


Continuing Education Students

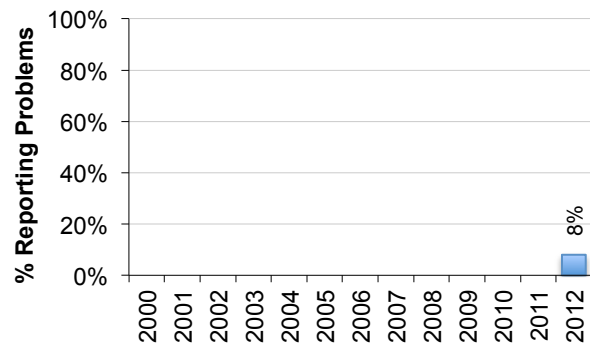


Problem Enrolling: Two classes I needed were scheduled at the same time

Credit Students

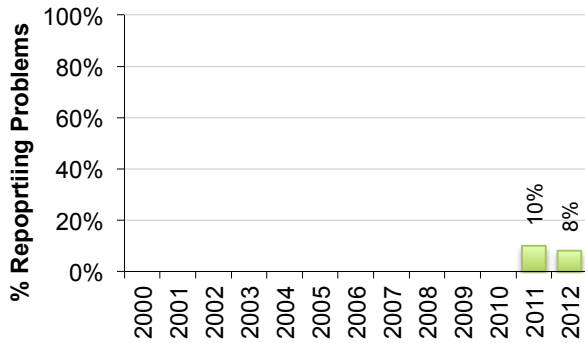


Continuing Education Students

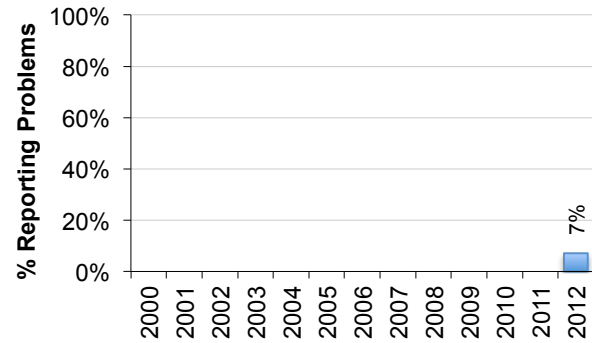


Problem Enrolling: I couldn't take a class because of the computer system

Credit Students

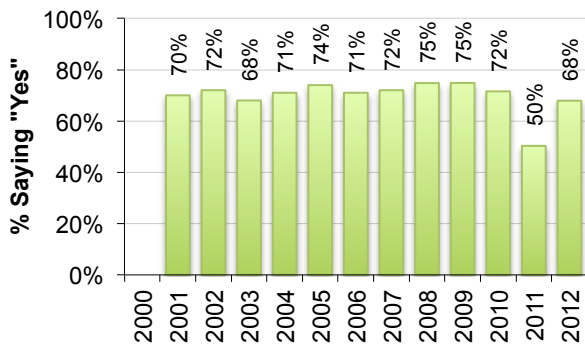


Continuing Education Students

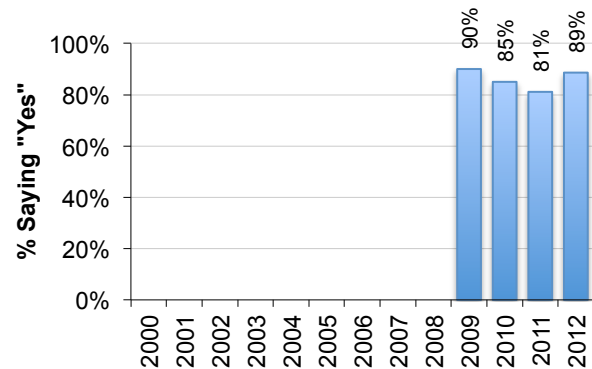


Are you progressing as quickly as possible toward your educational goal?

Credit Students

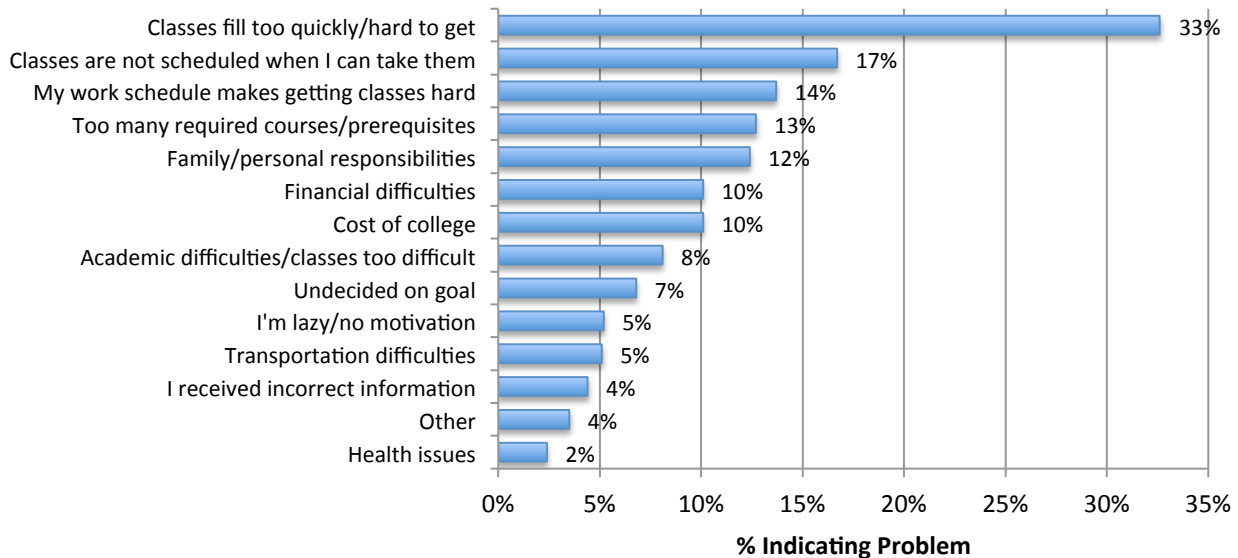


Continuing Education Students



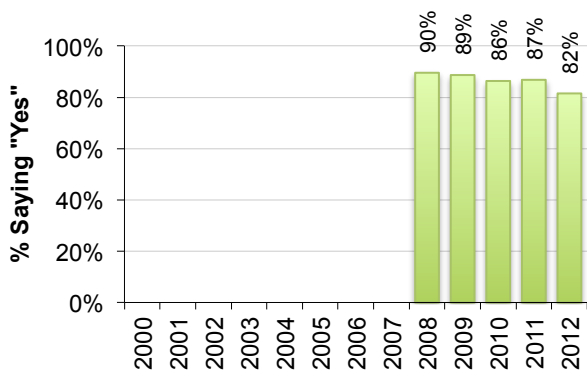
Which of the following have affected your progress? (only asked in 2011)

Credit Students

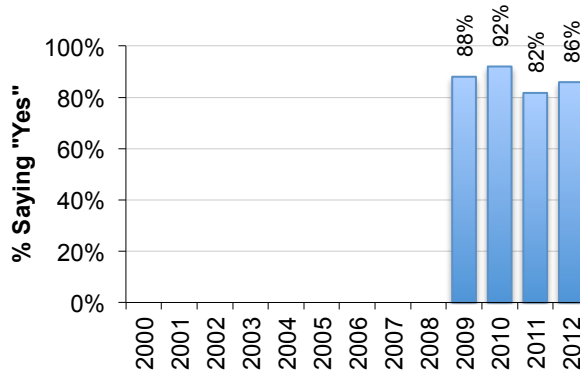


Does GCC offer enough instructional programs, degrees, and certificates to meet your educational needs?

Credit Students

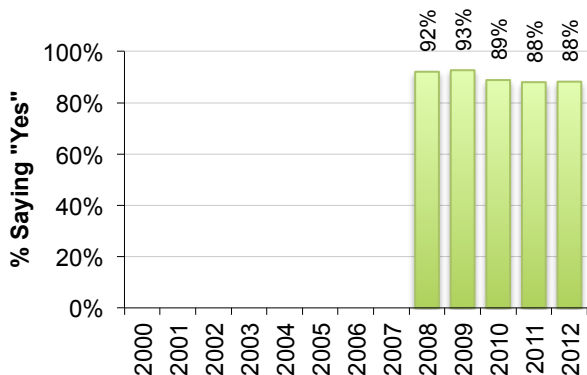


Continuing Education Students

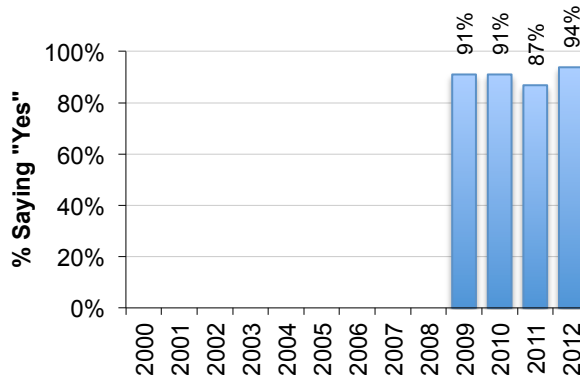


Does GCC offer enough instructional programs, degrees, and certificates to meet your educational needs?

Credit Students

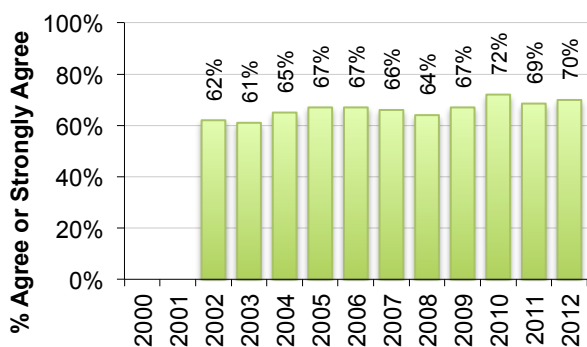


Continuing Education Students

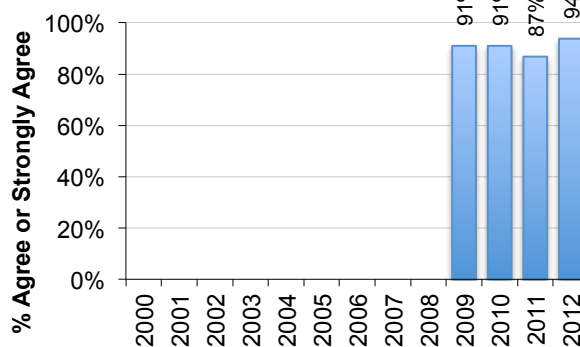


GCC meets my needs

Credit Students

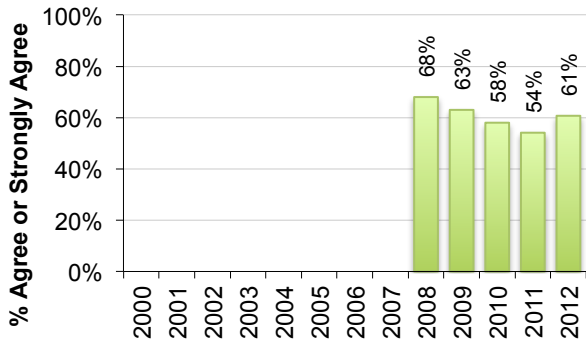


Continuing Education Students

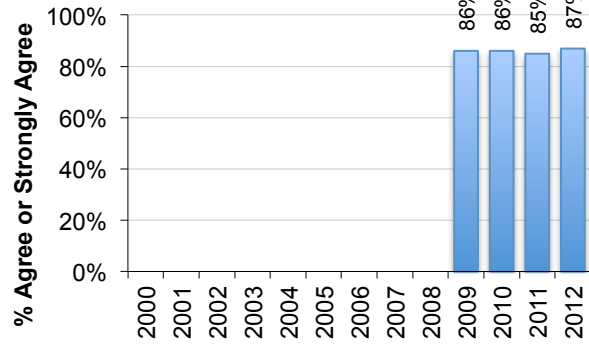


Classes are scheduled when I want to take them

Credit Students

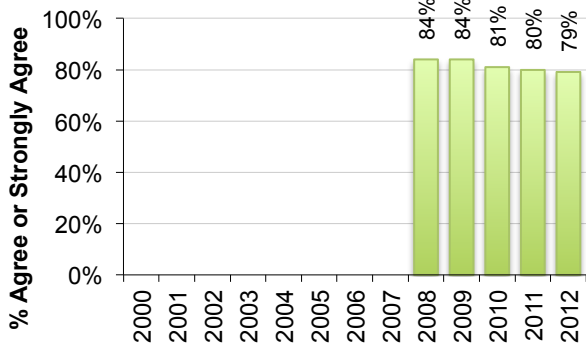


Continuing Education Students

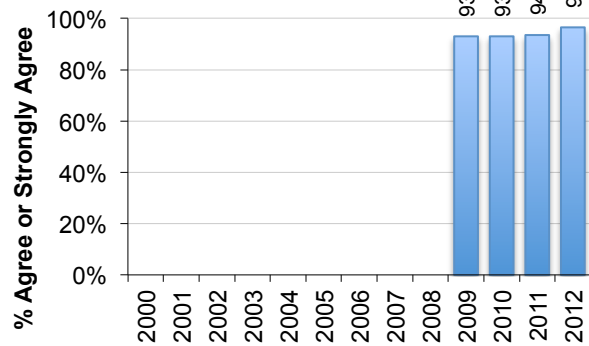


GCC offers high quality educational programs

Credit Students

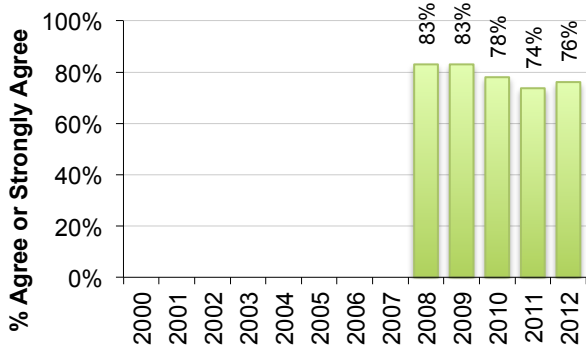


Continuing Education Students

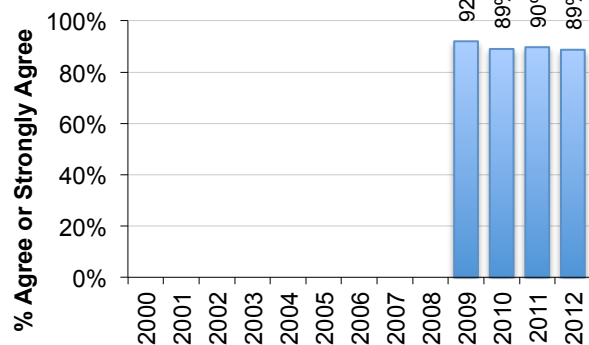


It is easy to find information about classes

Credit Students

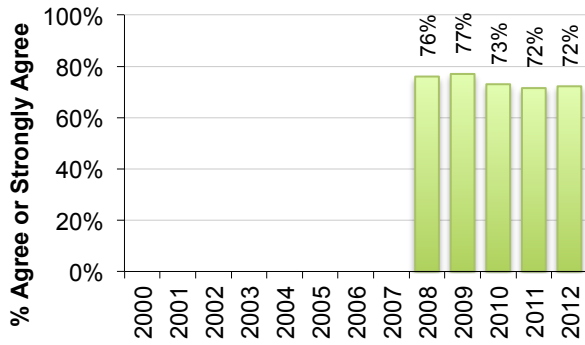


Continuing Education Students

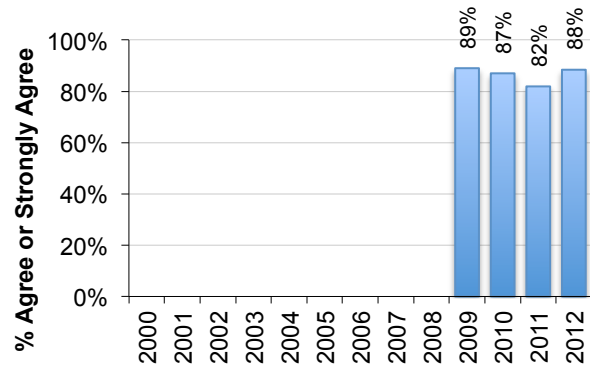


It is easy to find information about services

Credit Students

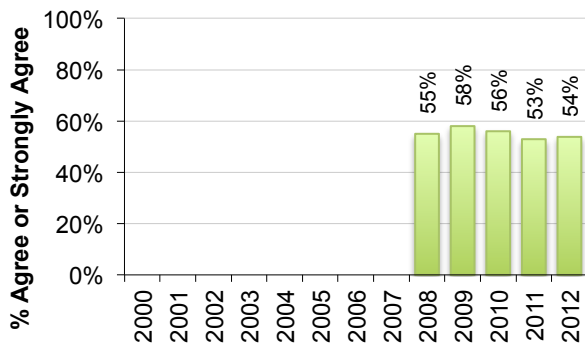


Continuing Education Students

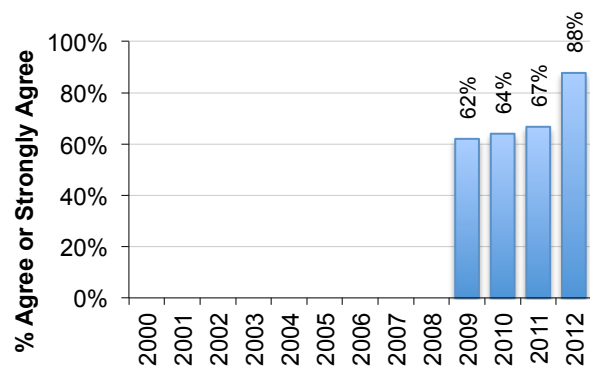


I have read GCC's mission statement

Credit Students

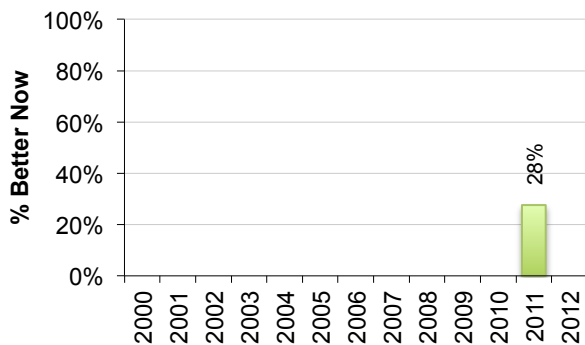


Continuing Education Students



Block Scheduling: How did scheduling your classes for Spring 2011 compare to scheduling your classes in Spring 2009 or earlier?

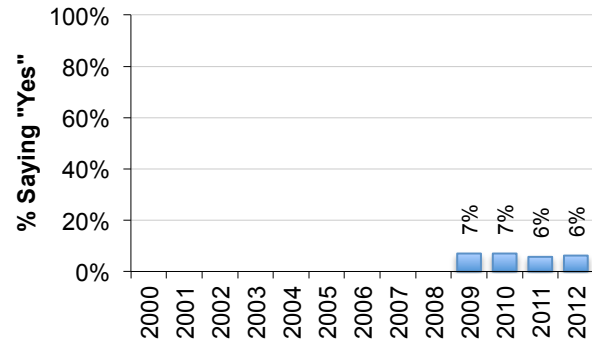
Credit Students



Note: This question was not asked on the continuing education survey.

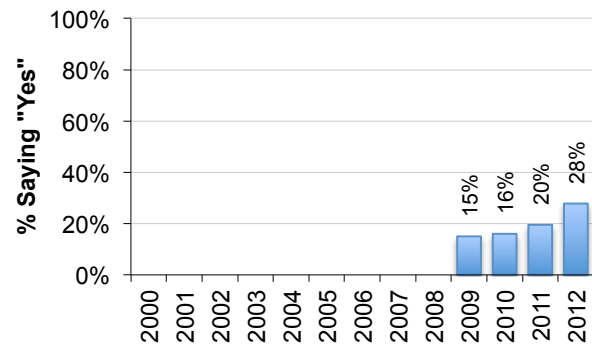
Are you taking credit classes at GCC now? (Continuing education students only)

Continuing Education Students



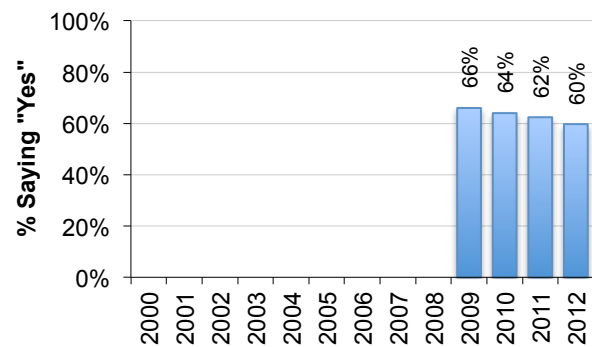
Have you ever taken GCC credit classes? (Continuing education students only)

Continuing Education Students



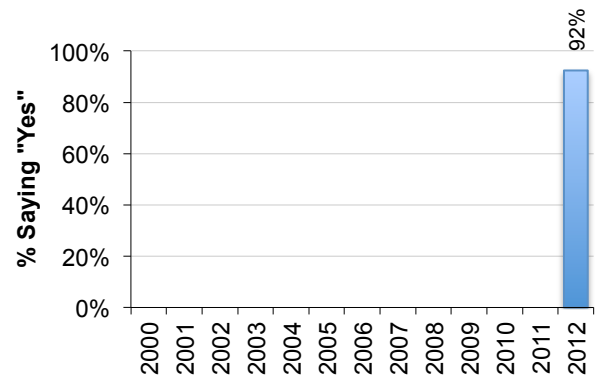
Do you plan to take any GCC credit classes in the future? (Continuing education students only)

Continuing Education Students



I found the Welcome Packet helpful (Continuing education students only)

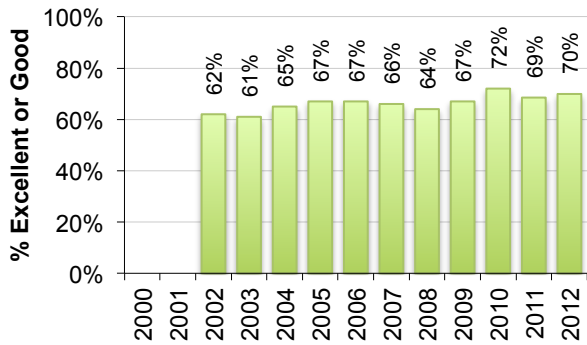
Continuing Education Students



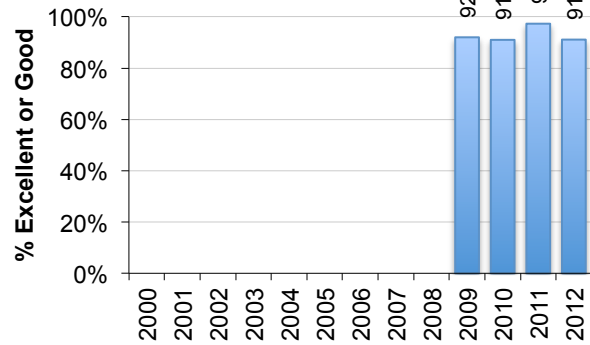
Student Satisfaction

Faculty's concern for students

Credit Students

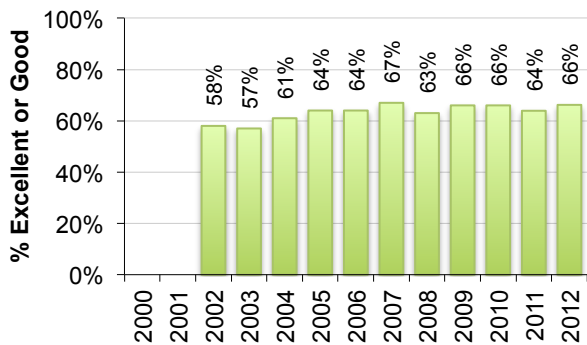


Continuing Education Students

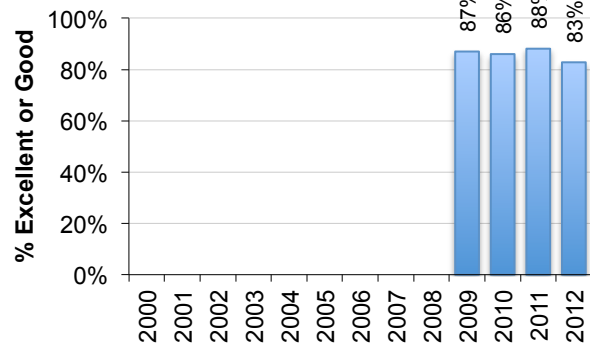


Helpfulness of GCC counselors

Credit Students

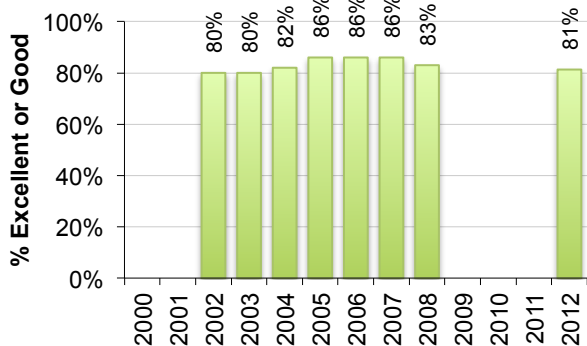


Continuing Education Students

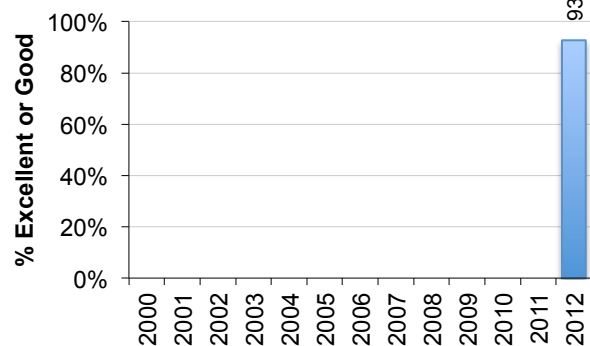


The education you are getting at GCC

Credit Students

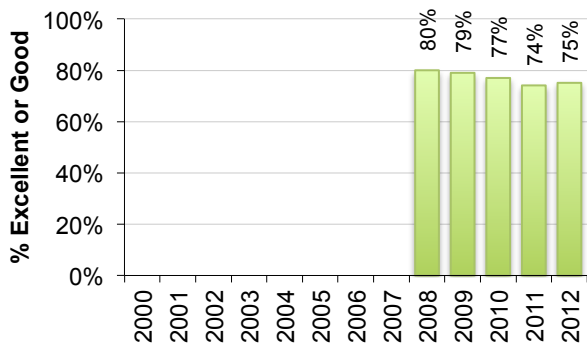


Continuing Education Students

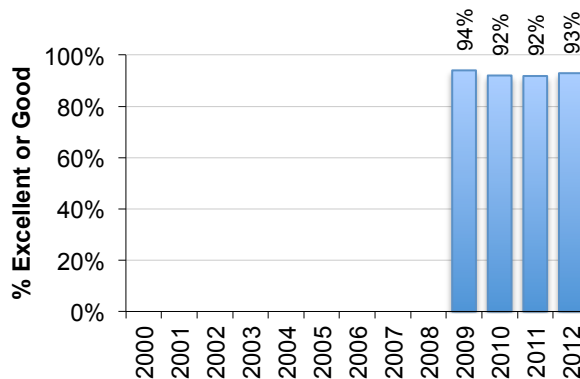


Quality of GCC classes and programs

Credit Students

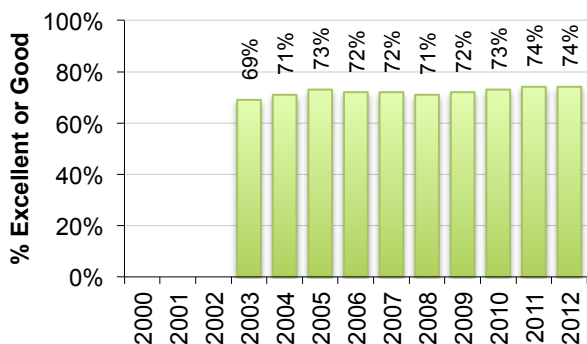


Continuing Education Students

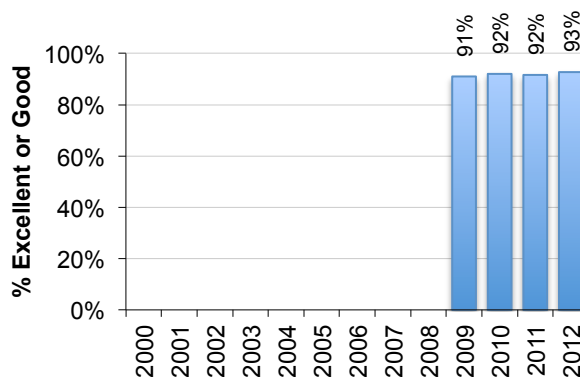


Campus friendliness to students

Credit Students

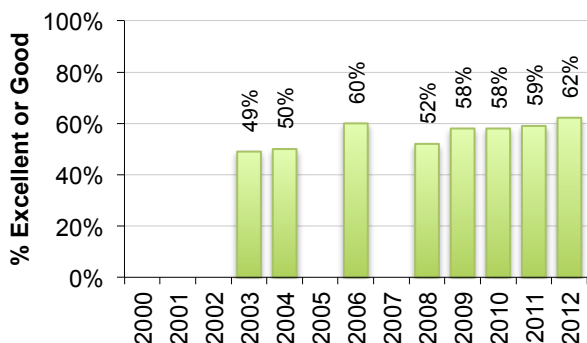


Continuing Education Students



Student government (ASGCC)

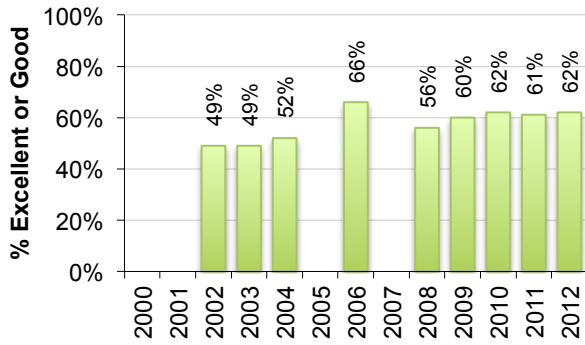
Credit Students



Note: This question was not asked on the continuing education survey.

Student life (clubs, activities, etc.)

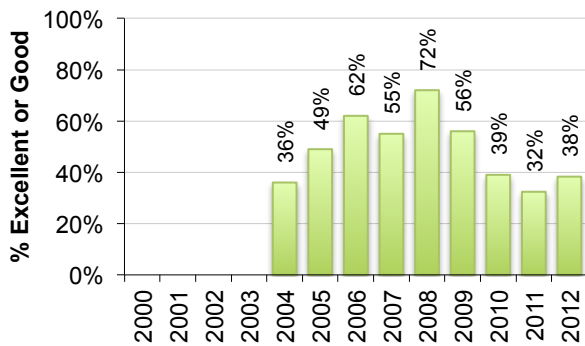
Credit Students



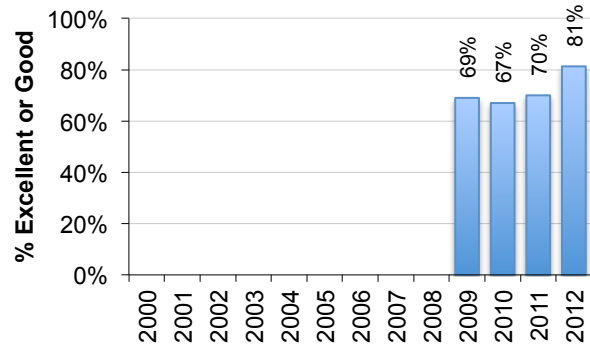
Note: This question was not asked on the continuing education survey.

Availability of GCC classes

Credit Students

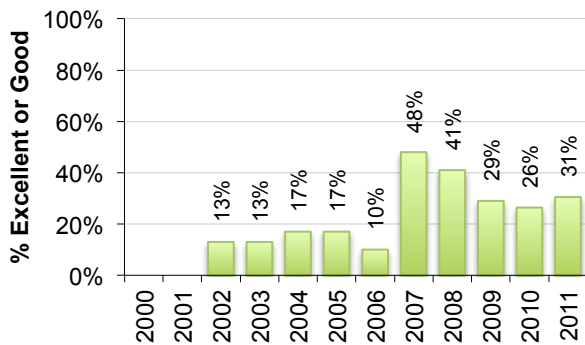


Continuing Education Students

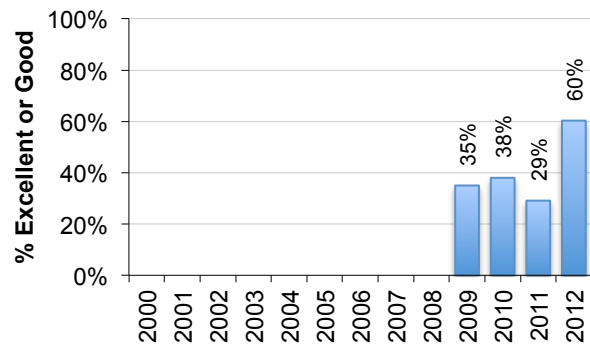


Parking at GCC

Credit Students

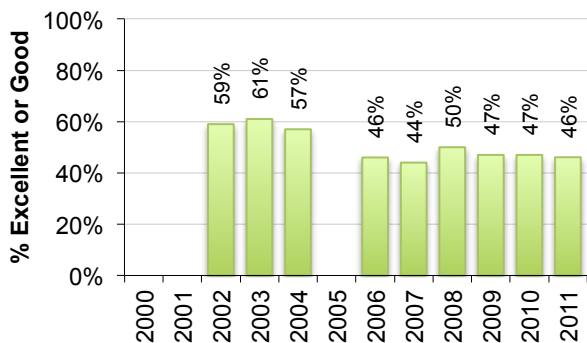


Continuing Education Students

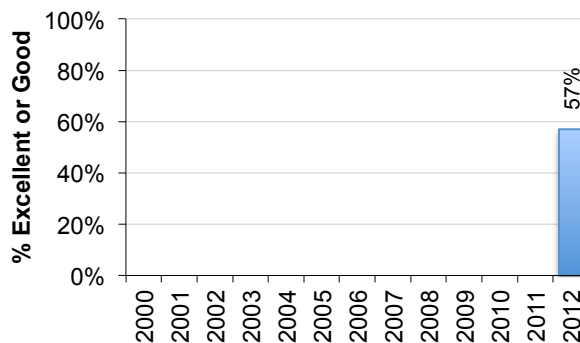


Food services at GCC

Credit Students

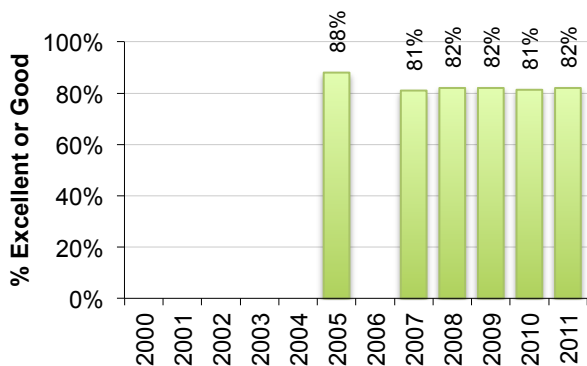


Continuing Education Students

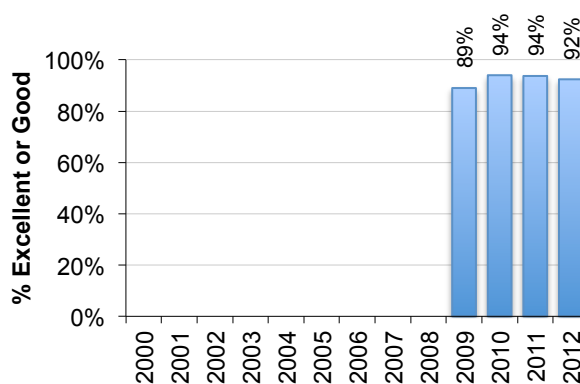


Your safety at GCC

Credit Students

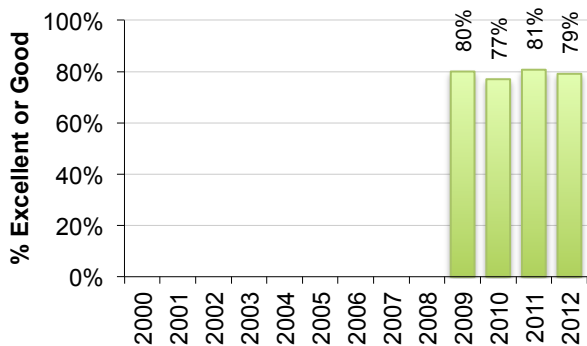


Continuing Education Students

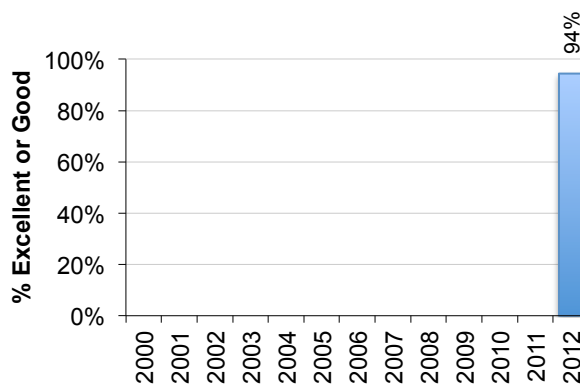


Appearance of campus (cleanliness, beauty)

Credit Students



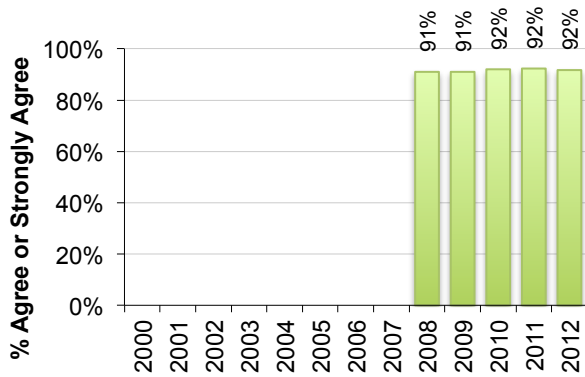
Continuing Education Students



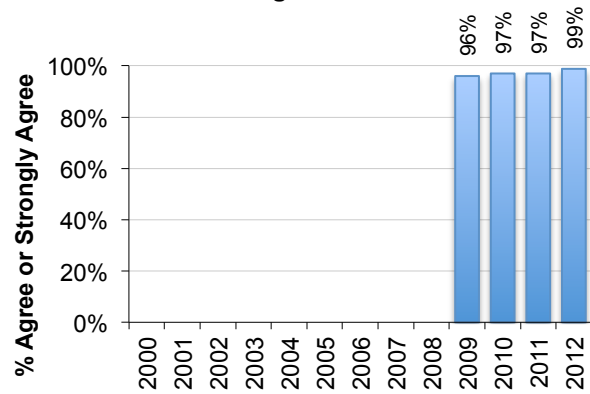
Campus Climate

GCC welcomes students of all backgrounds

Credit Students

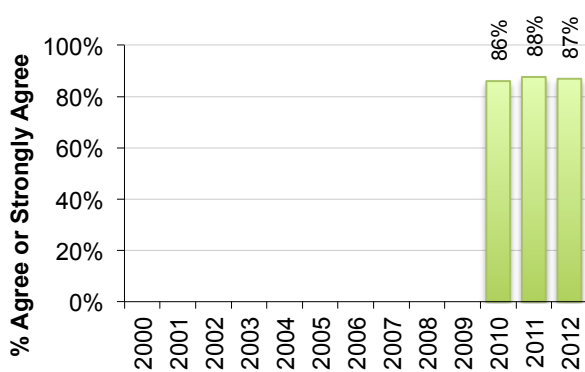


Continuing Education Students

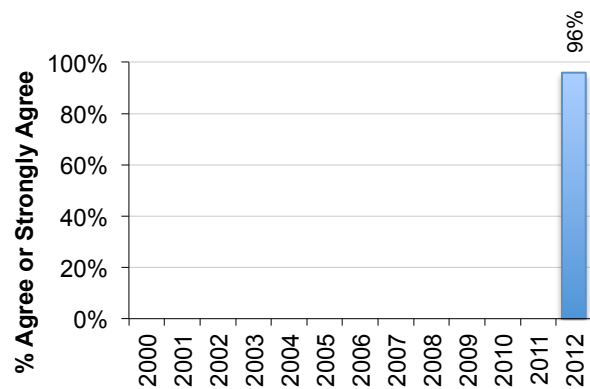


GCC treats students of all ethnic groups fairly

Credit Students

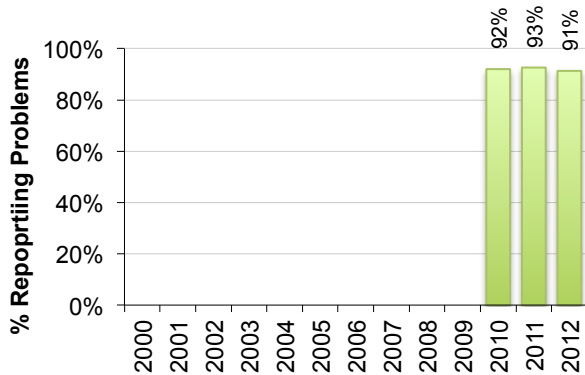


Continuing Education Students

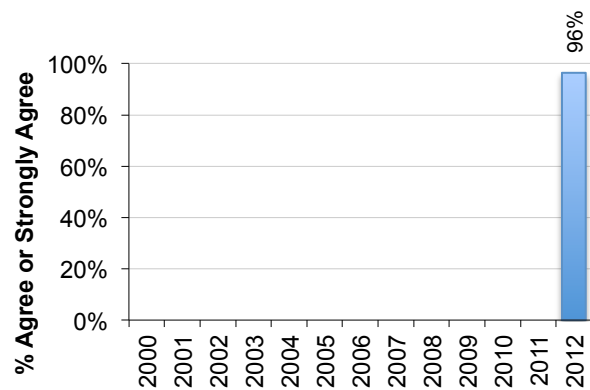


GCC treats both male and female students fairly

Credit Students

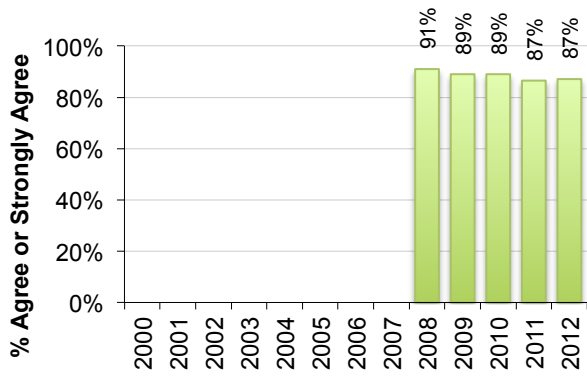


Continuing Education Students

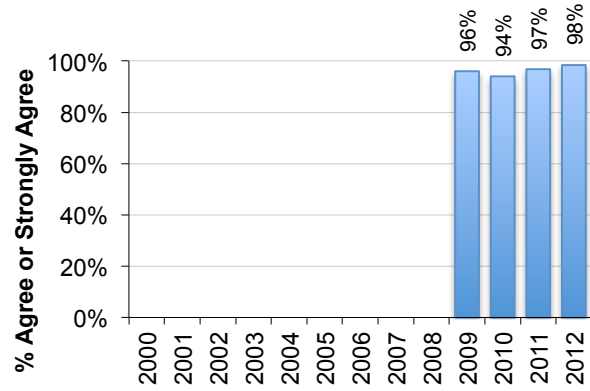


I feel comfortable at GCC

Credit Students

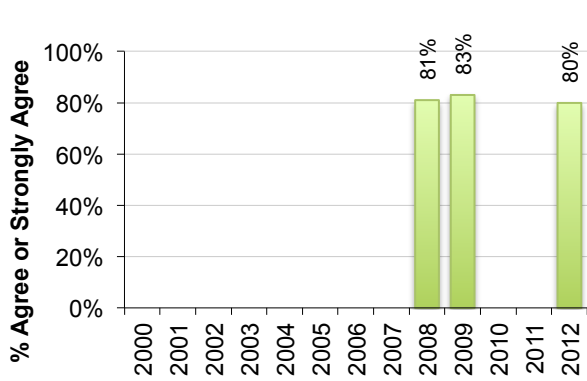


Continuing Education Students

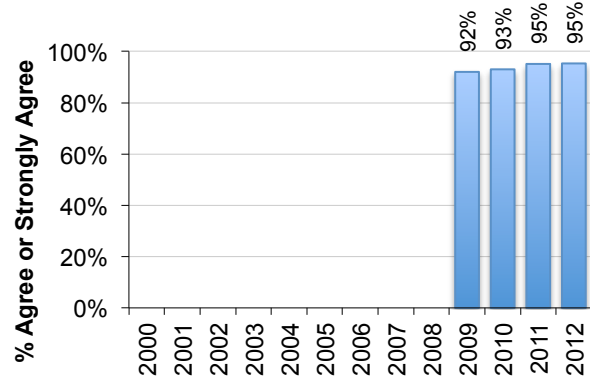


GCC instructors encourage students to examine different points of view

Credit Students



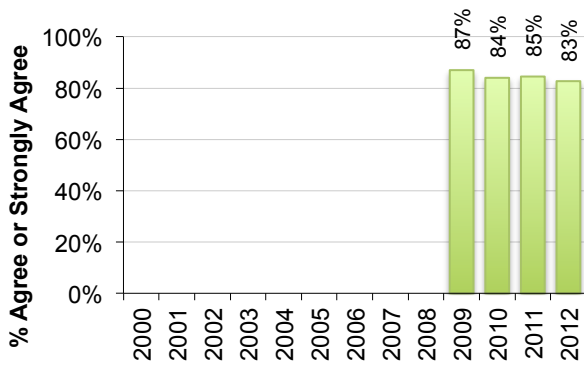
Continuing Education Students



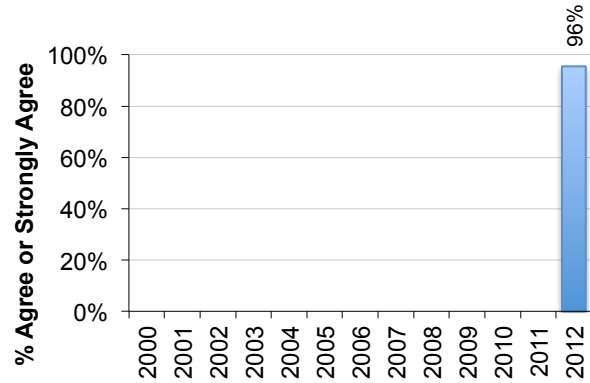
Student Learning

GCC focuses on student learning

Credit Students

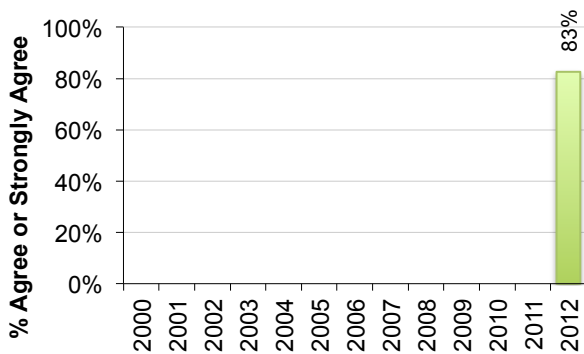


Continuing Education Students

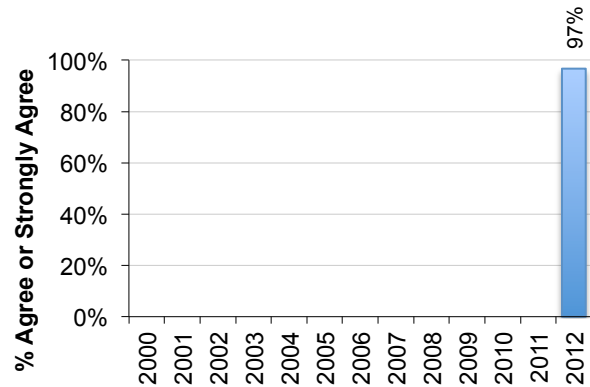


I learn a lot in my GCC classes

Credit Students

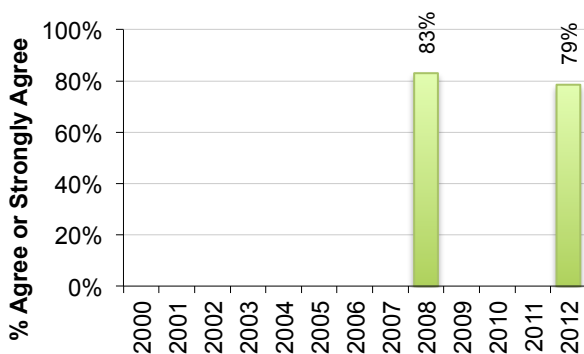


Continuing Education Students

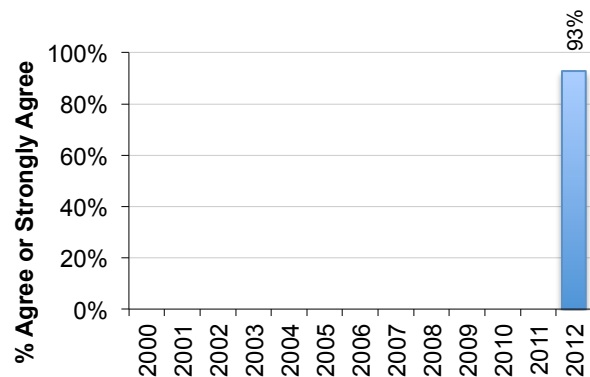


I usually know how well I'm doing in my classes

Credit Students

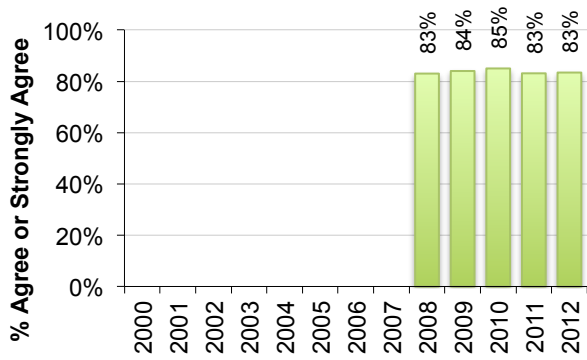


Continuing Education Students

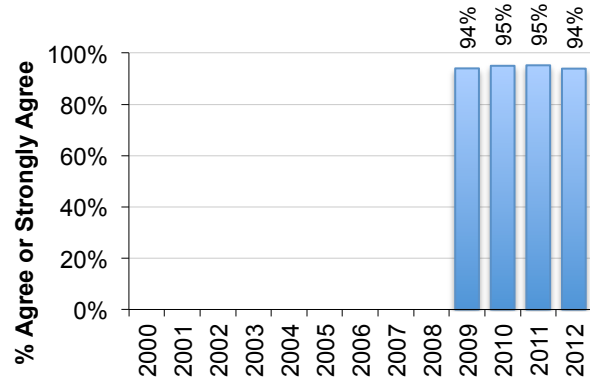


I know what learning outcomes my instructors expect of me in all my classes

Credit Students



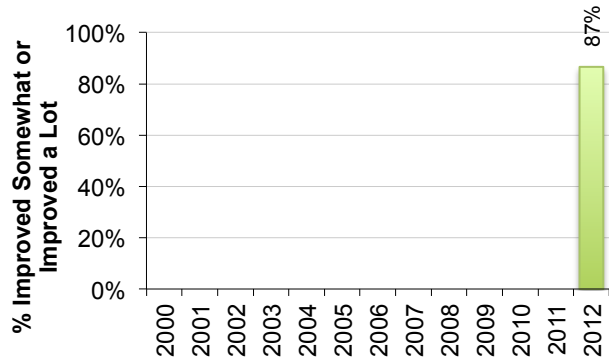
Continuing Education Students



How much has GCC improved your skills in the following areas?

Skill Area/Institutional Learning Outcome: Reading

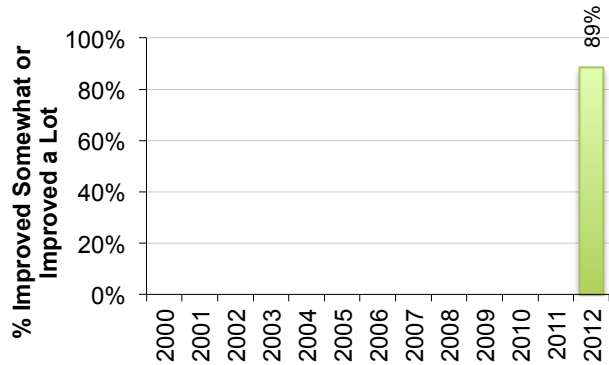
Credit Students



Note: This question was not asked on the continuing education survey.

Skill Area/Institutional Learning Outcome: Writing

Credit Students

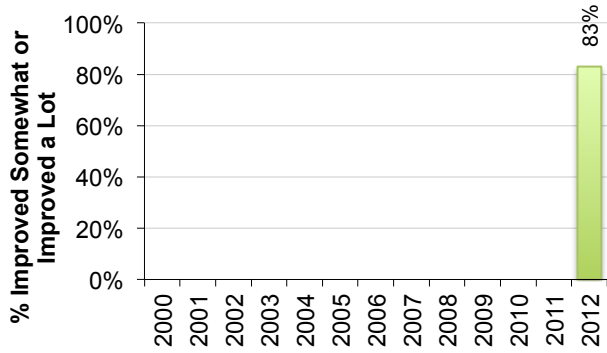


Note: This question was not asked on the continuing education survey.

Skill Area/Institutional Learning Outcome: Speaking

Credit Students

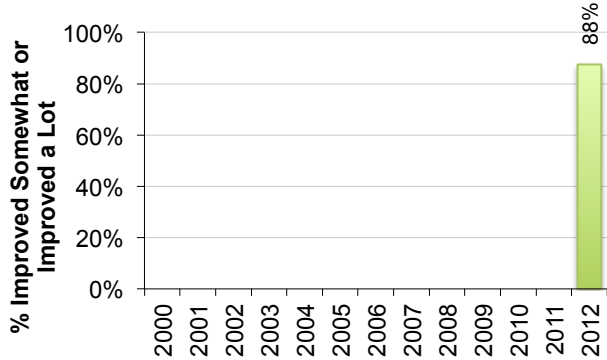
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Listening

Credit Students

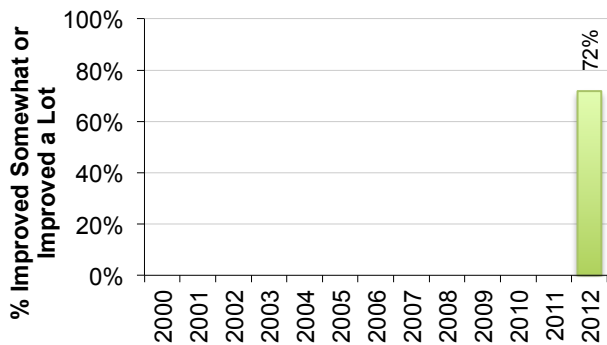
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Mathematical problem solving

Credit Students

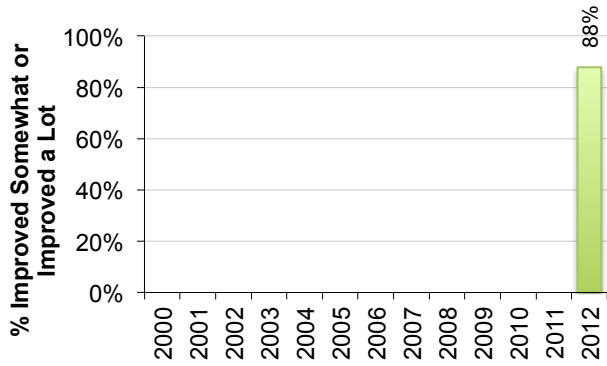
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Researching/finding information

Credit Students

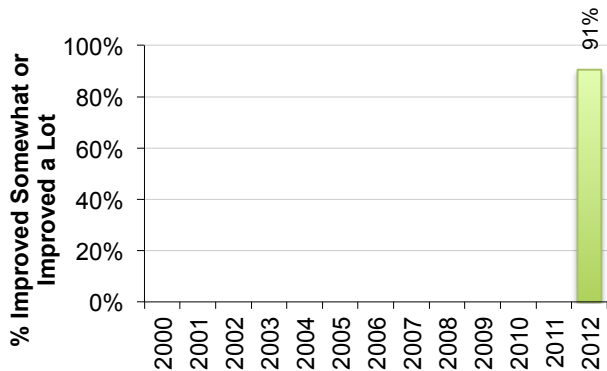
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Thinking critically

Credit Students

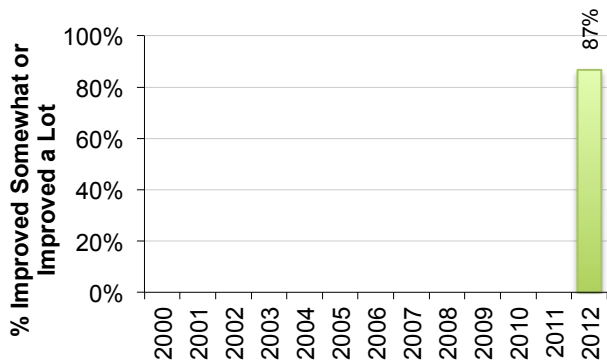
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Appreciating diversity

Credit Students

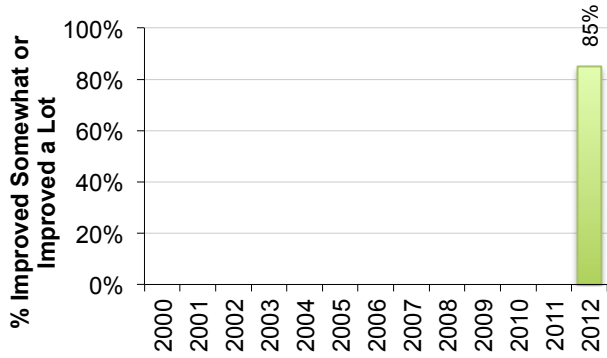
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Study skills

Credit Students

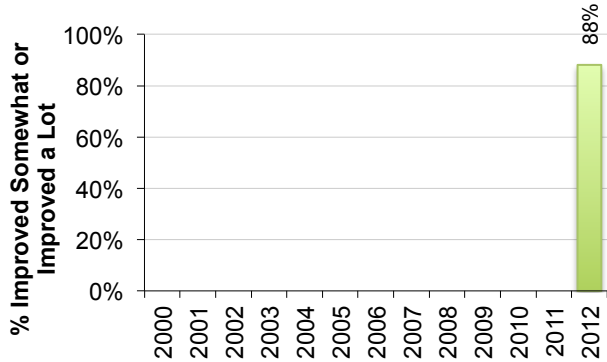
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Responsibility for my actions

Credit Students

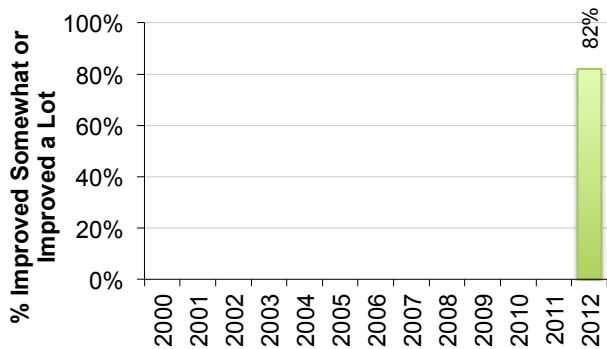
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Technical skills

Credit Students

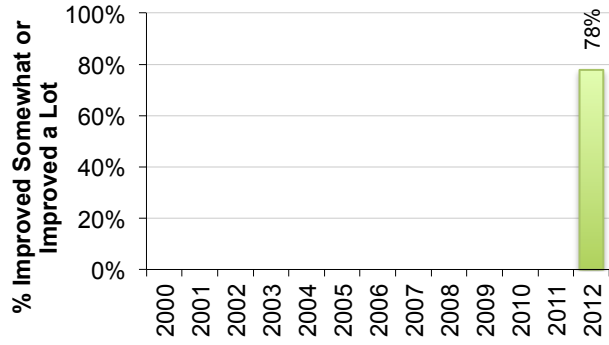
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Workplace skills

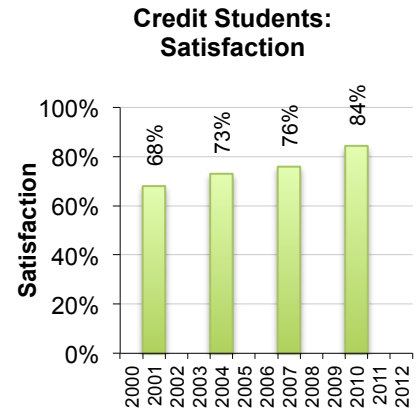
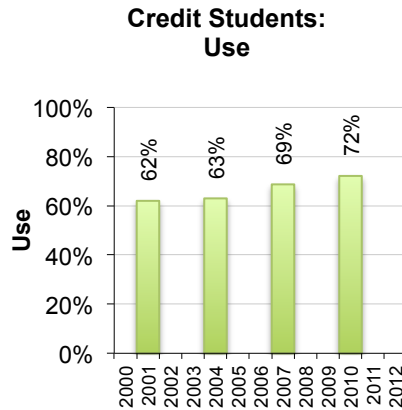
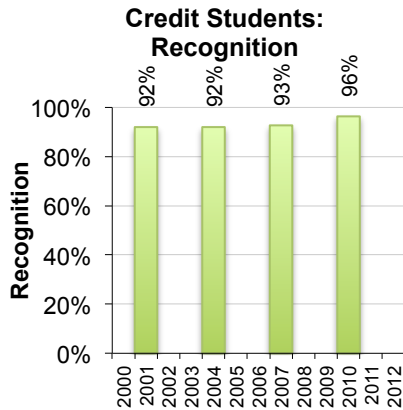
Credit Students

Note: This question was not asked on the continuing education survey.

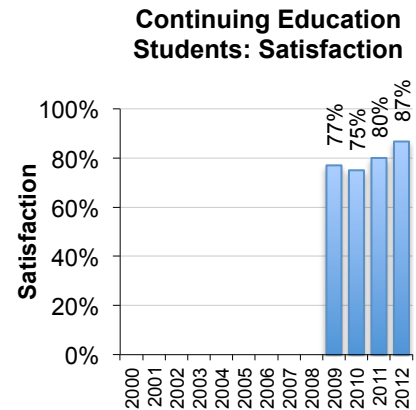
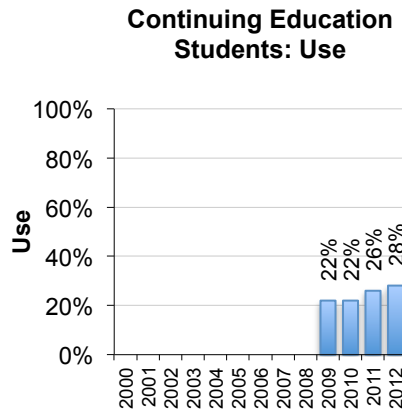
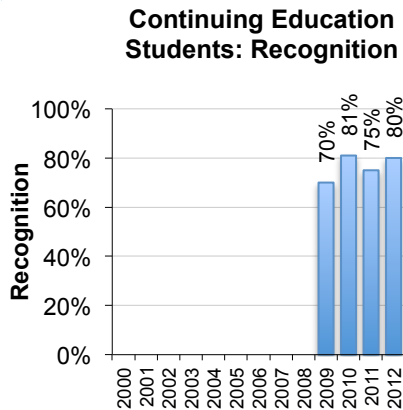


Student Services

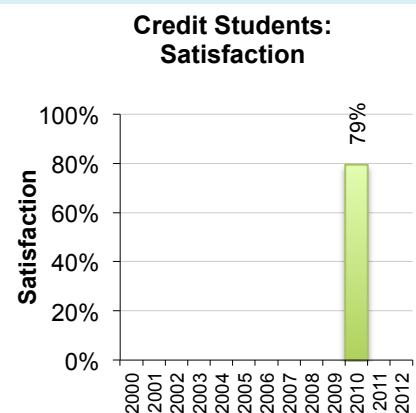
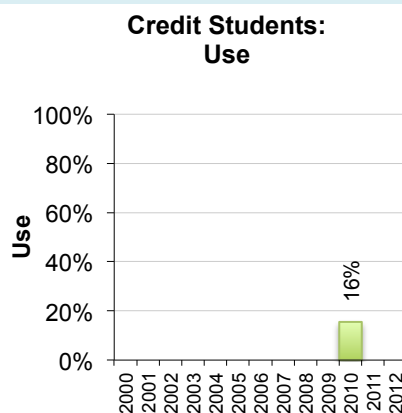
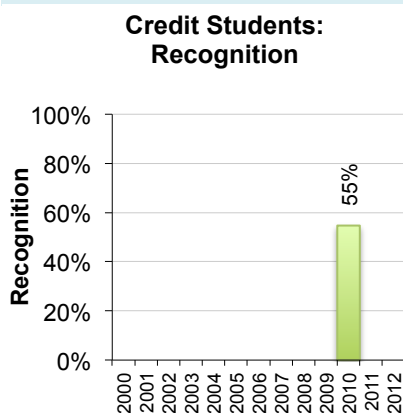
Academic Counseling (Credit)



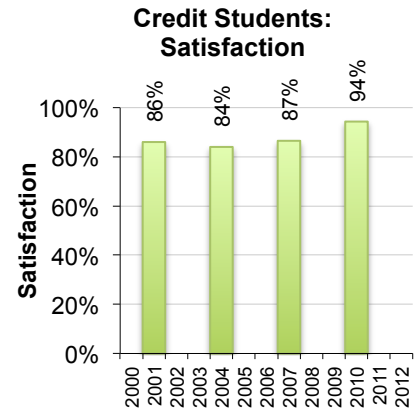
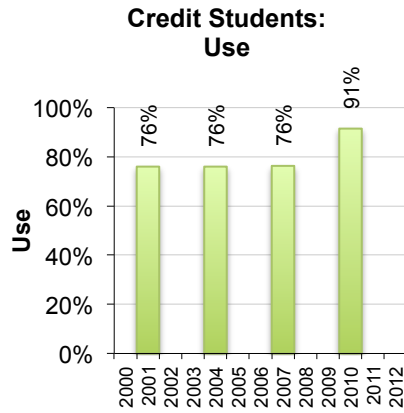
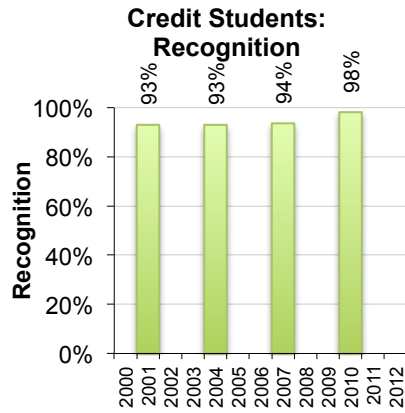
Academic Advising (Continuing Education)



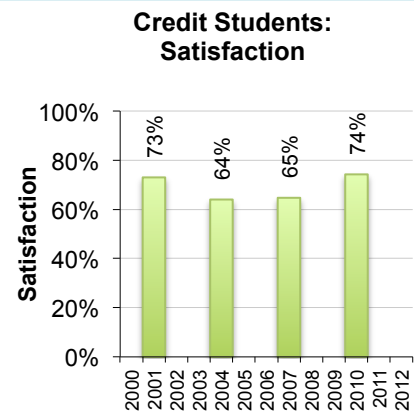
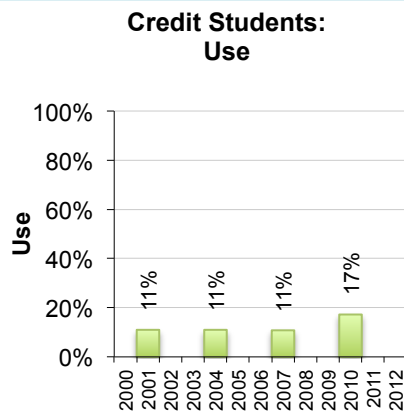
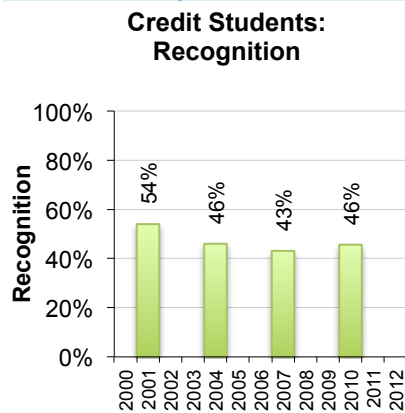
ACE



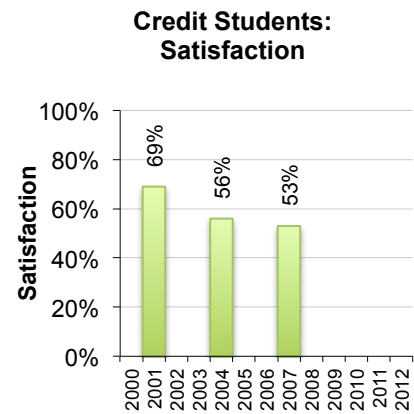
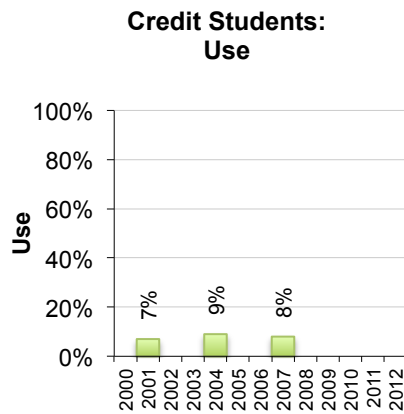
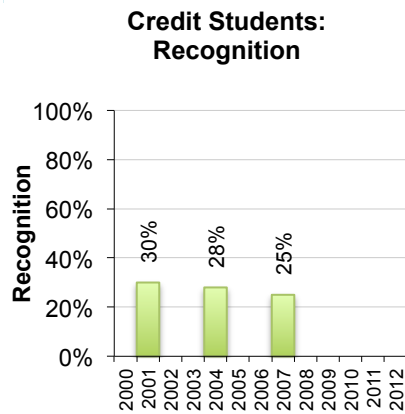
Admissions & Records



Adult Re-Entry Center

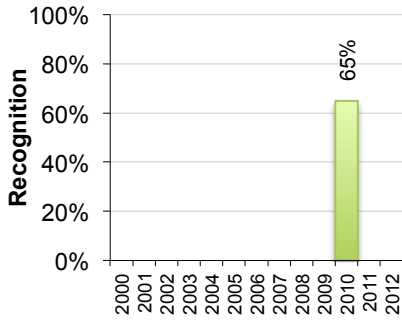


Alliance for Minority Participation (AMP)

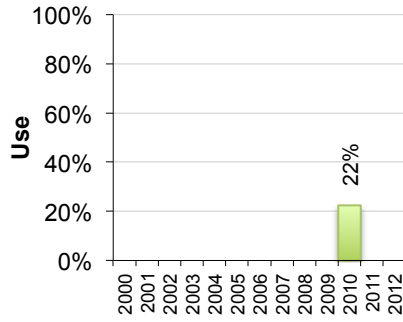


ASGCC (Associated Students)

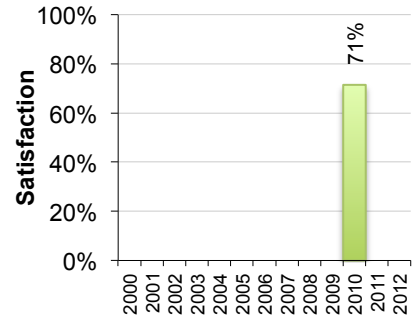
**Credit Students:
Recognition**



**Credit Students:
Use**

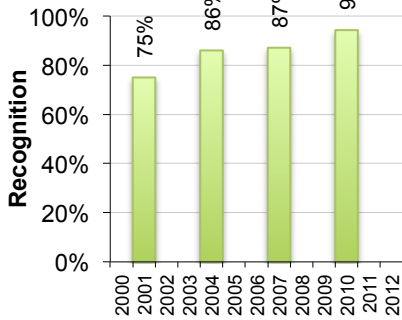


**Credit Students:
Satisfaction**

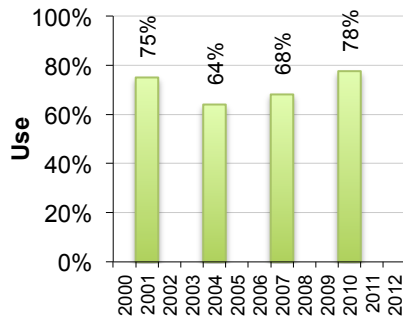


Assessment Center (Placement Testing)

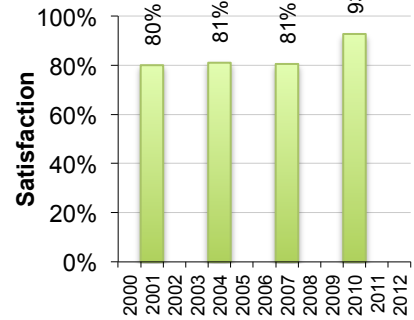
**Credit Students:
Recognition**



**Credit Students:
Use**

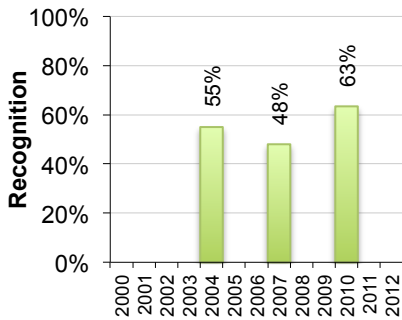


**Credit Students:
Satisfaction**

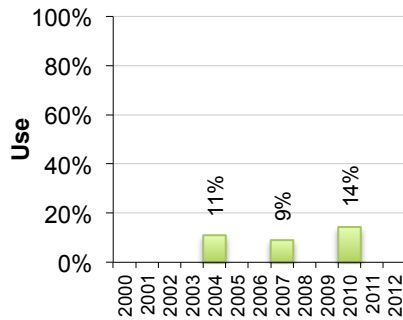


Baja Program

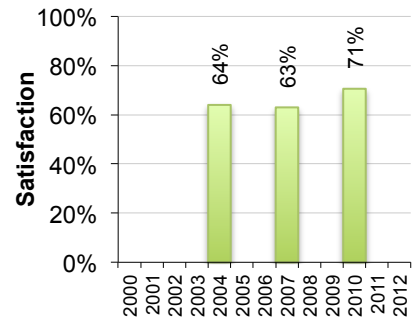
**Credit Students:
Recognition**



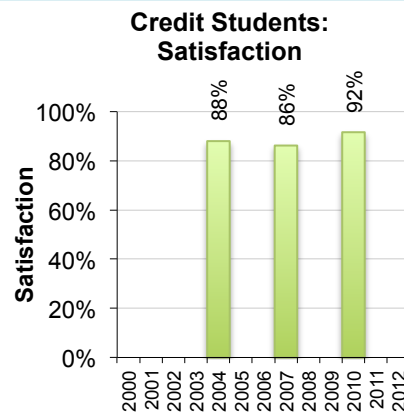
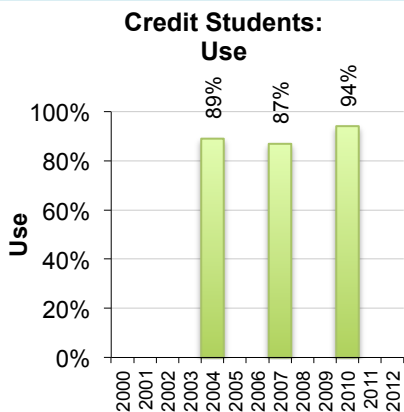
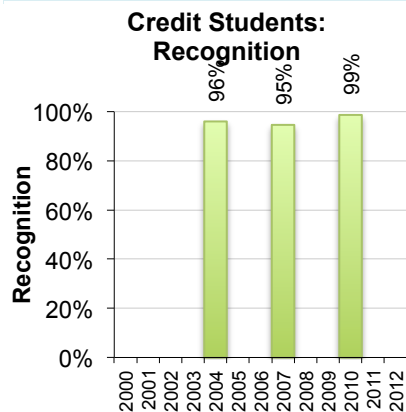
**Credit Students:
Use**



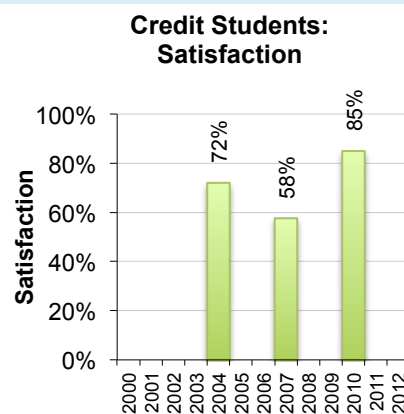
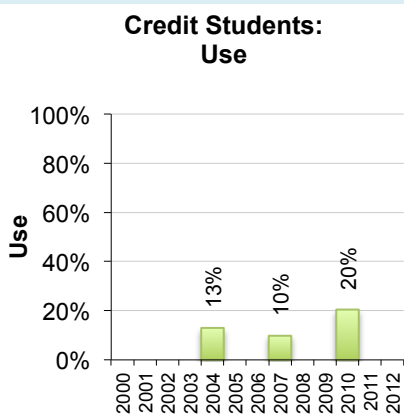
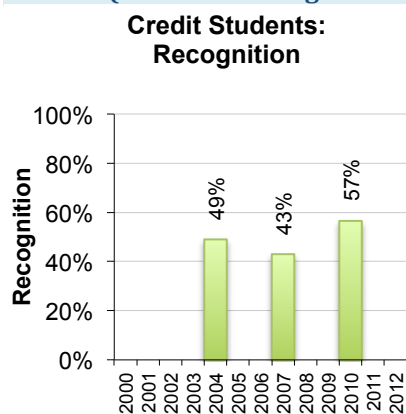
**Credit Students:
Satisfaction**



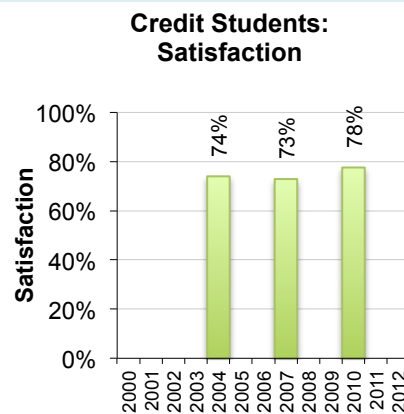
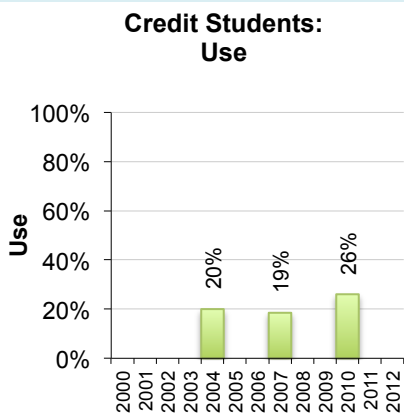
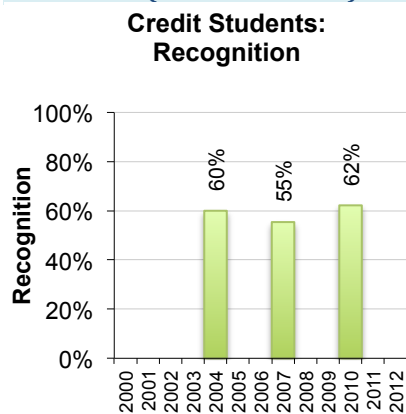
Bookstore



CAI Lab (Part of Learning Center)

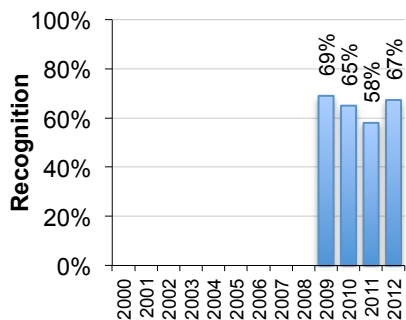


CalWORKs (Credit Students)

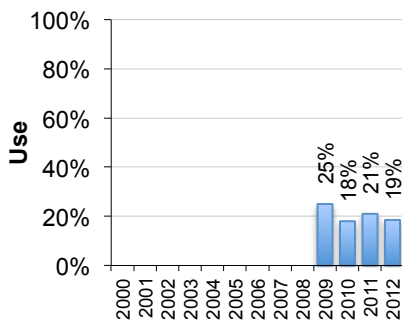


CalWORKs (Continuing Education Students)

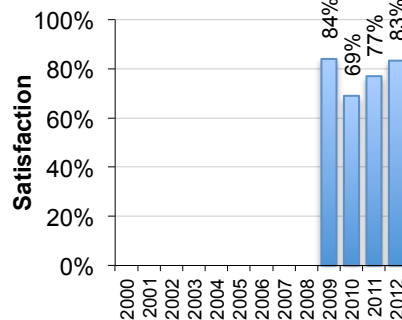
Continuing Education Students: Recognition



Continuing Education Students: Use

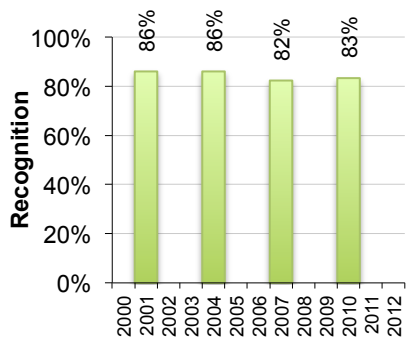


Continuing Education Students: Satisfaction

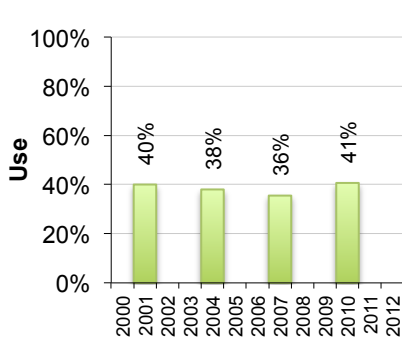


Career Center (Credit Students)

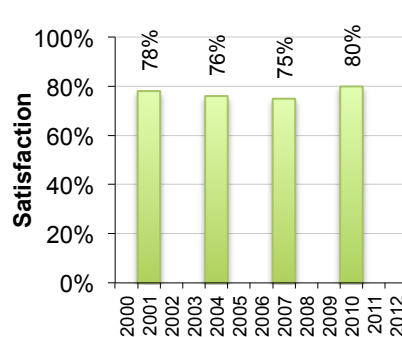
Credit Students: Recognition



Credit Students: Use

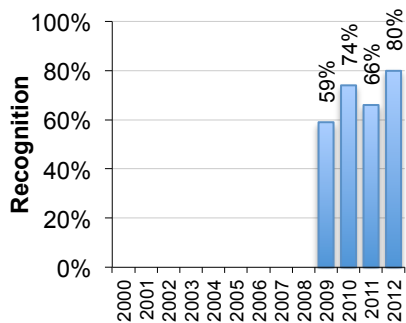


Credit Students: Satisfaction

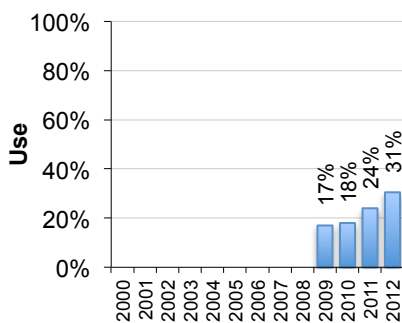


Career Center (Continuing Education Students)

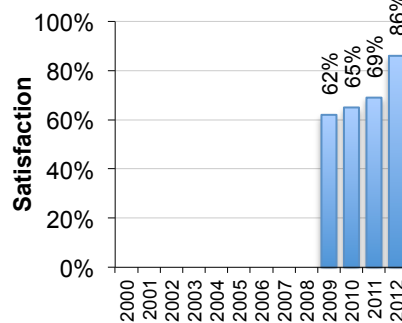
Continuing Education Students: Recognition



Continuing Education Students: Use

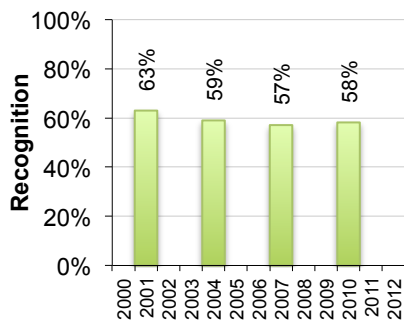


Continuing Education Students: Satisfaction

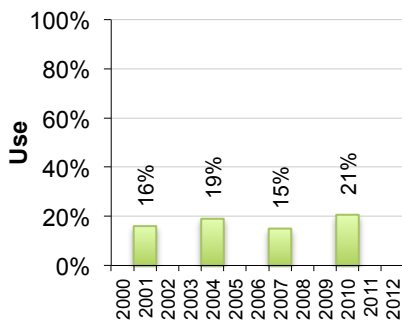


Center for Student Involvement (Service Learning Center)

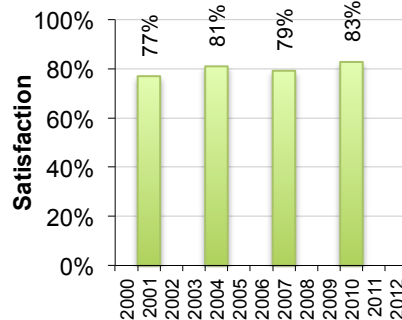
Credit Students: Recognition



Credit Students: Use

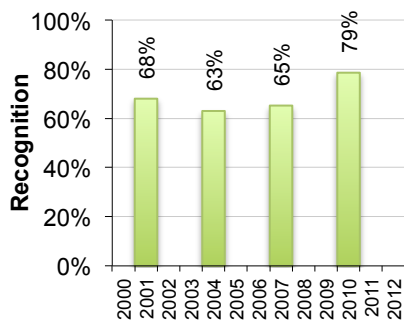


Credit Students: Satisfaction

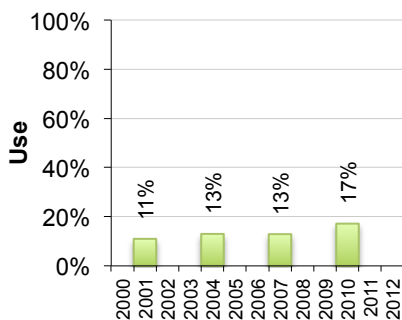


Center for Students with Disabilities

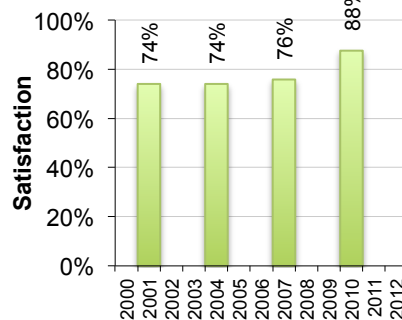
Credit Students: Recognition



Credit Students: Use

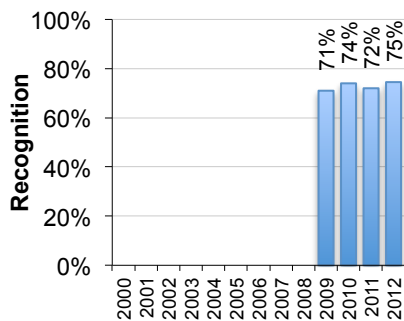


Credit Students: Satisfaction

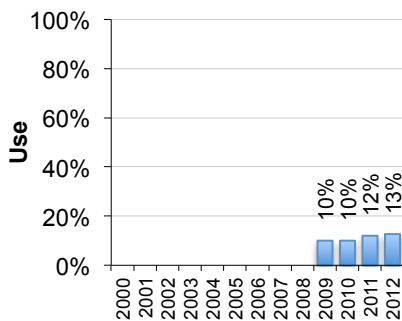


Child Care (Parent Support Center, Continuing Education)

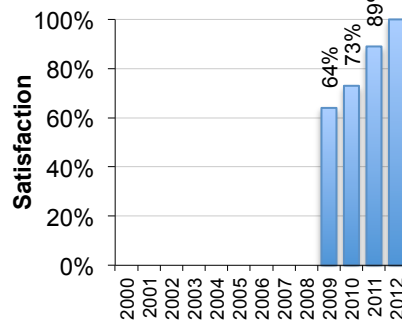
Continuing Education Students: Recognition



Continuing Education Students: Use

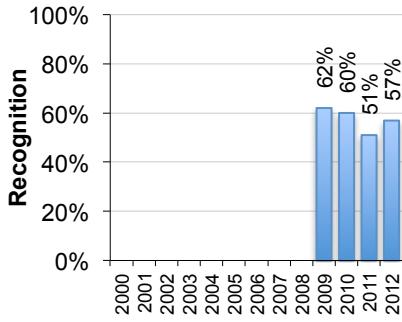


Continuing Education Students: Satisfaction

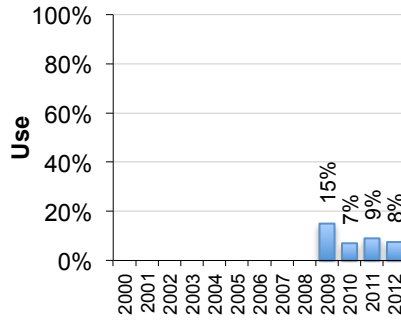


Citizenship Center (Continuing Education Students)

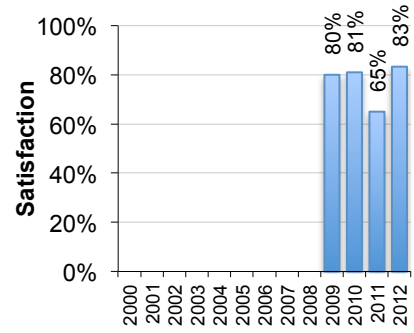
Continuing Education Students: Recognition



Continuing Education Students: Use

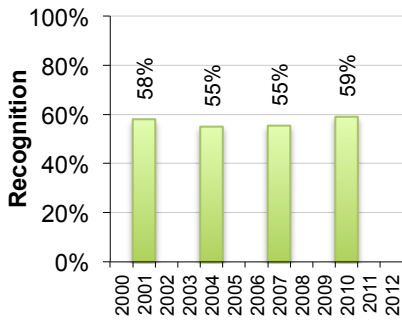


Continuing Education Students: Satisfaction

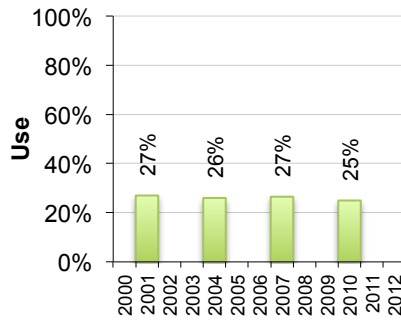


Collaborative Learning/Supplemental Instruction (SI)

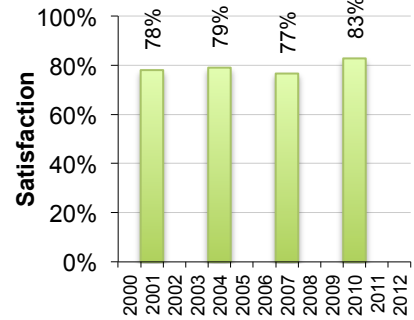
Credit Students: Recognition



Credit Students: Use

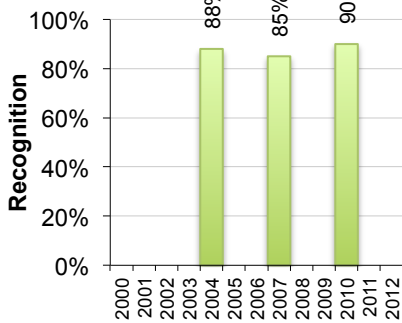


Credit Students: Satisfaction

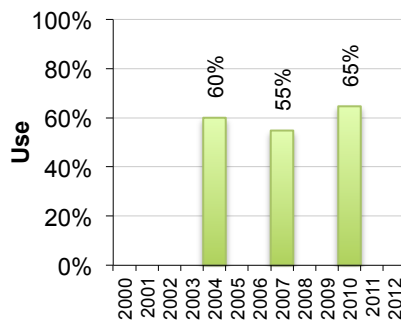


San Gabriel Open Computer Lab

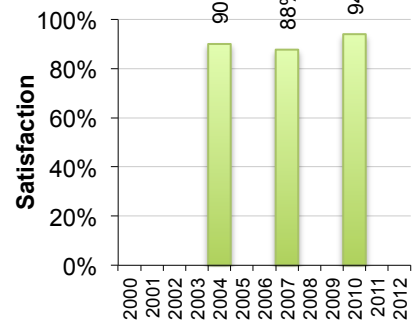
Credit Students: Recognition



Credit Students: Use

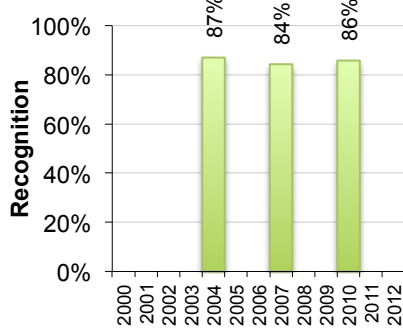


Credit Students: Satisfaction

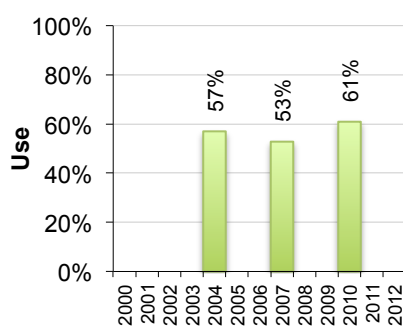


San Rafael Open Computer Lab

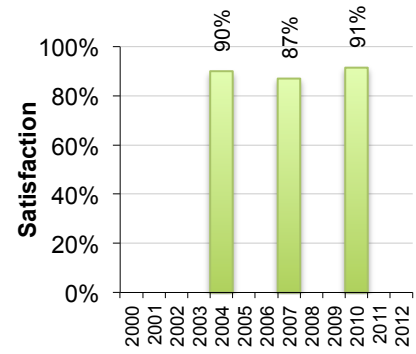
**Credit Students:
Recognition**



**Credit Students:
Use**

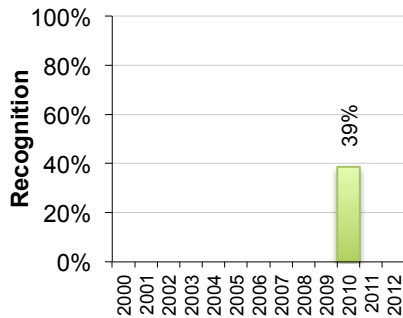


**Credit Students:
Satisfaction**

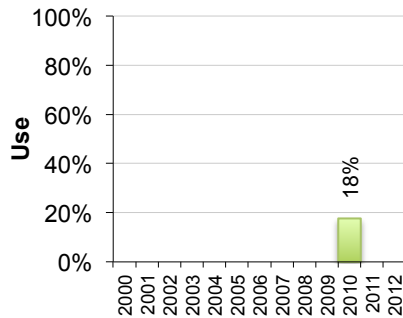


Connections Office (Basic Skills)

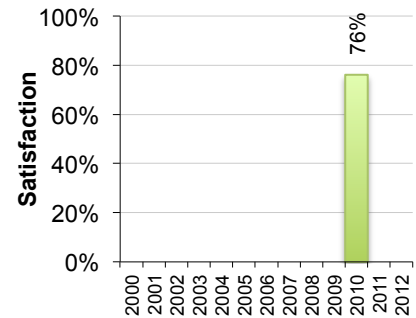
**Credit Students:
Recognition**



**Credit Students:
Use**

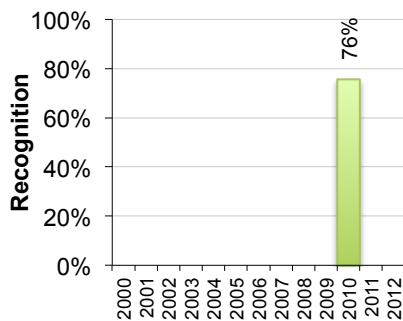


**Credit Students:
Satisfaction**

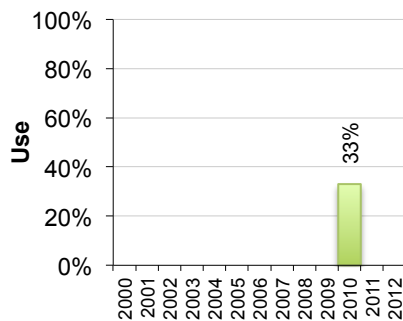


El Vaquero

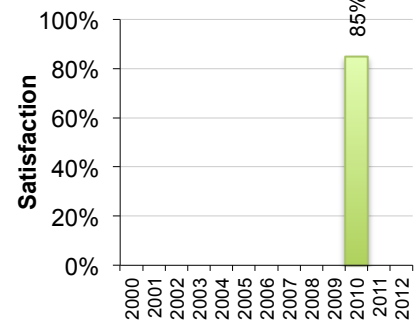
**Credit Students:
Recognition**



**Credit Students:
Use**

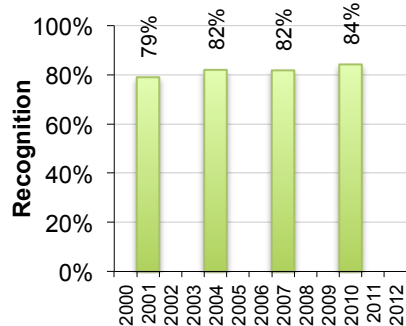


**Credit Students:
Satisfaction**

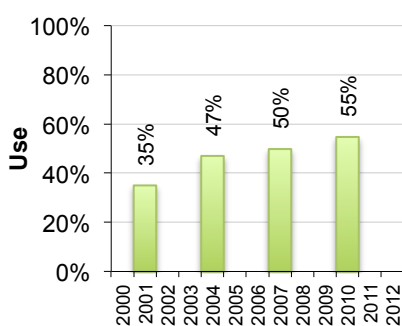


English Lab

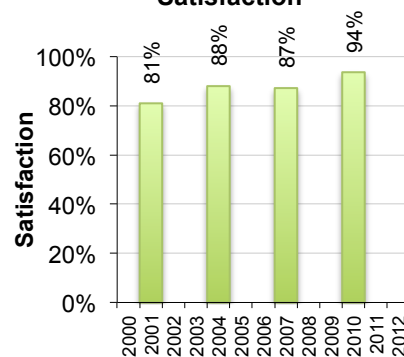
**Credit Students:
Recognition**



**Credit Students:
Use**

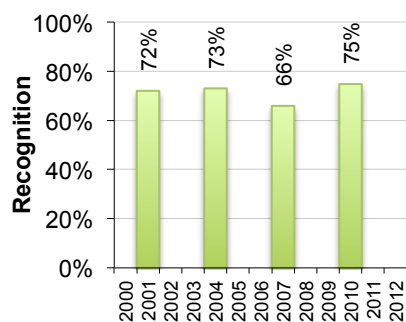


**Credit Students:
Satisfaction**

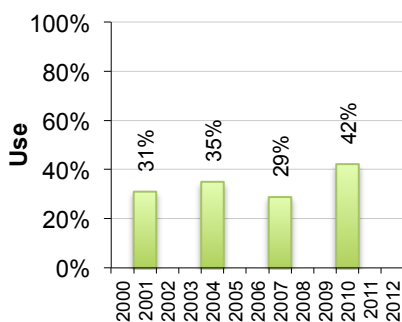


EOPS Office

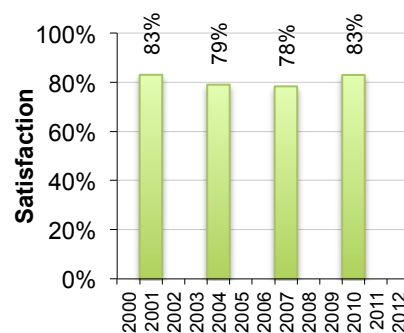
**Credit Students:
Recognition**



**Credit Students:
Use**

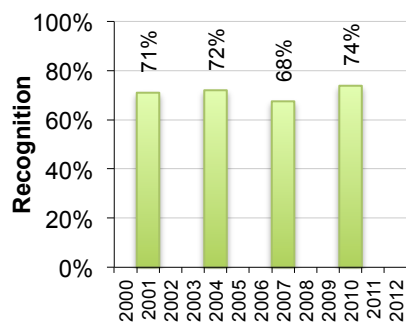


**Credit Students:
Satisfaction**

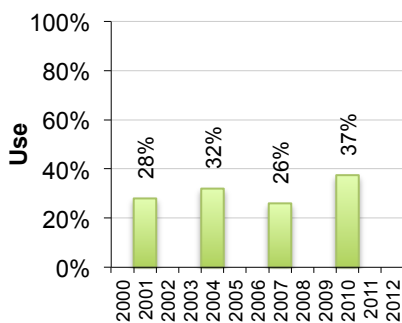


ESL/Foreign Language Lab

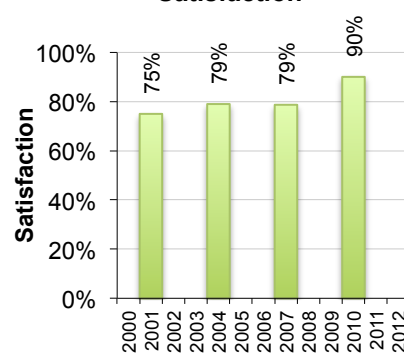
**Credit Students:
Recognition**



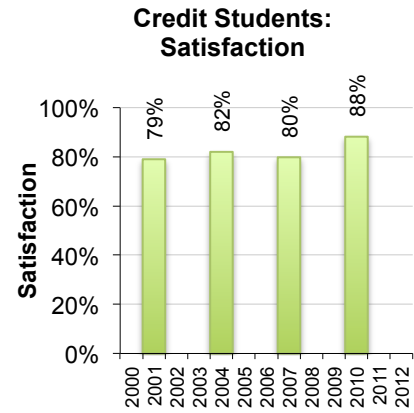
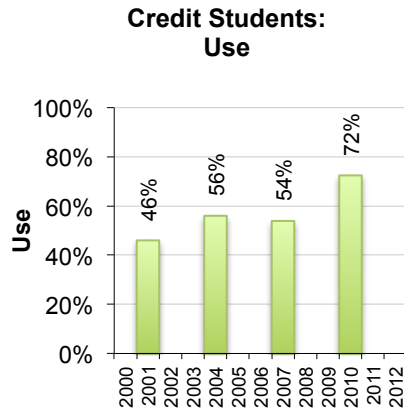
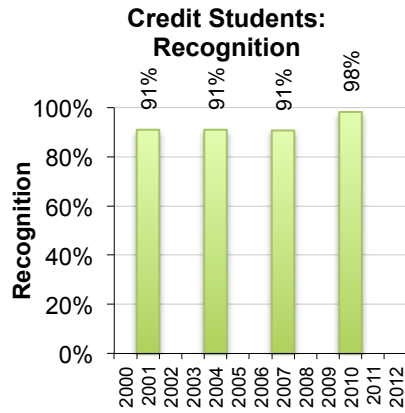
**Credit Students:
Use**



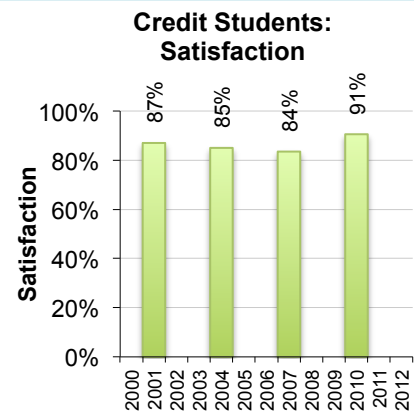
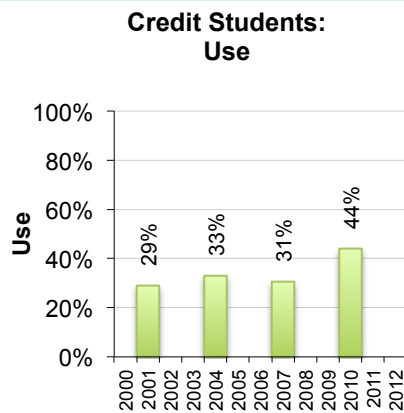
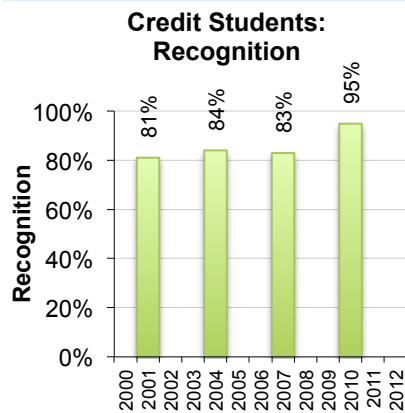
**Credit Students:
Satisfaction**



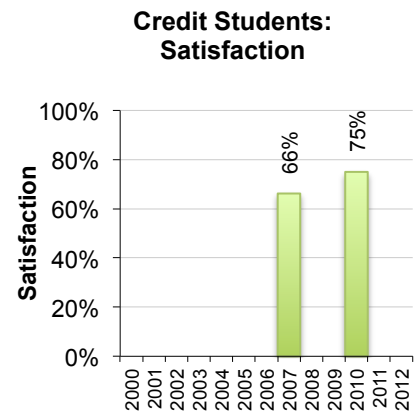
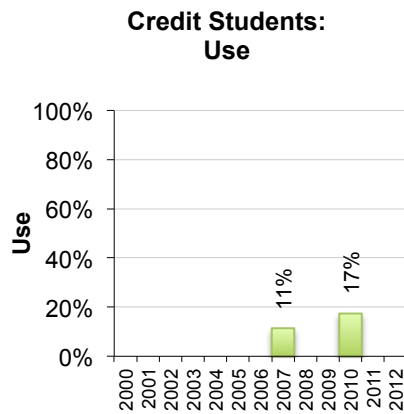
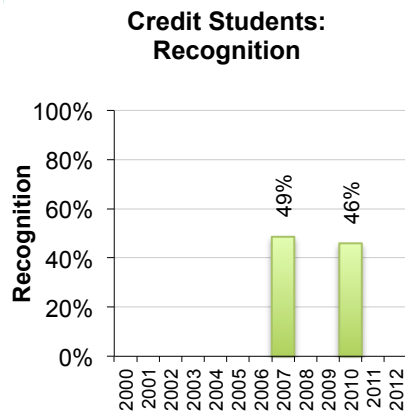
Financial Aid Office



Health Center

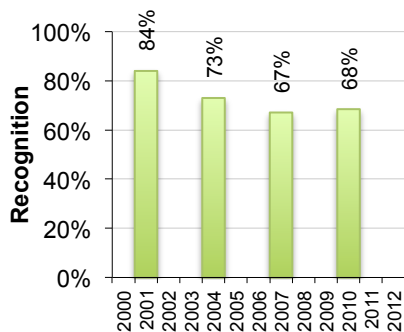


High Tech Center

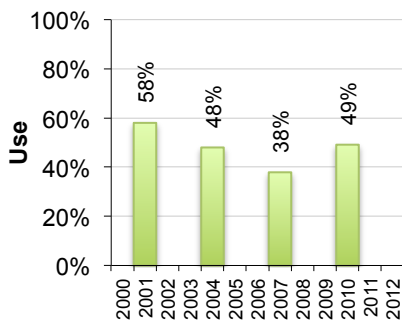


Information Counter in AD Building

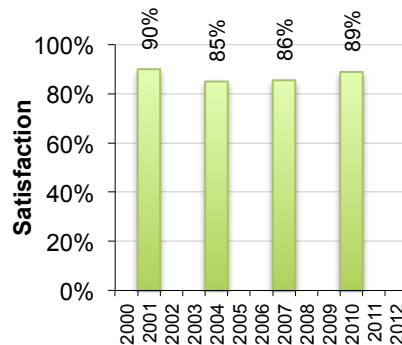
Credit Students: Recognition



Credit Students: Use

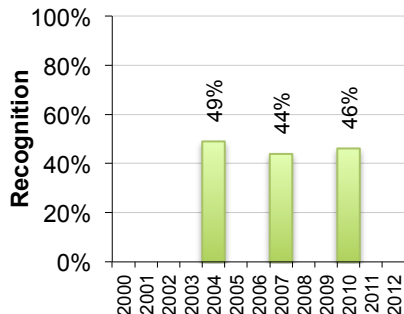


Credit Students: Satisfaction

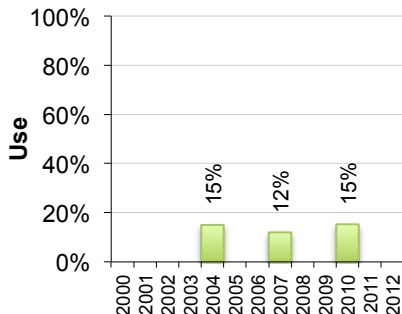


Instructional Assistance Center

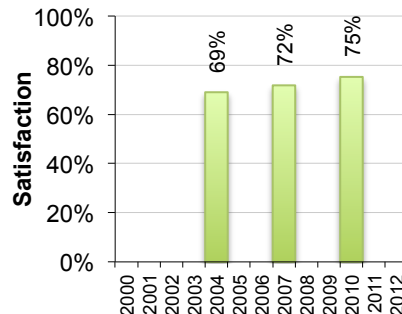
Credit Students: Recognition



Credit Students: Use

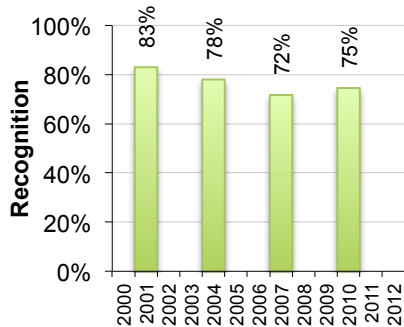


Credit Students: Satisfaction

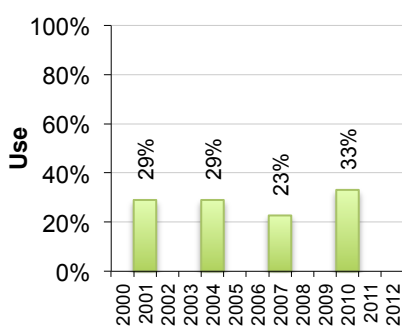


Job Placement Center

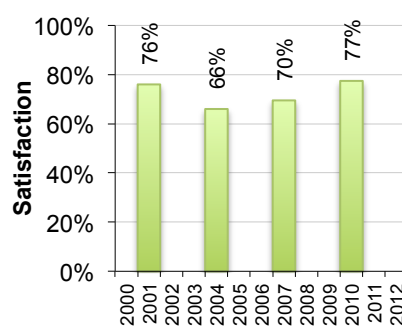
Credit Students: Recognition



Credit Students: Use

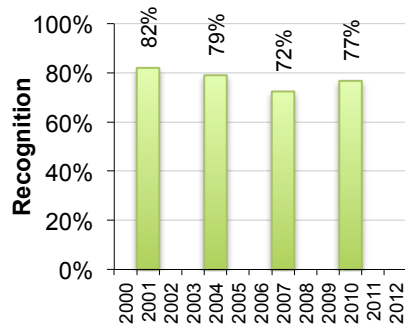


Credit Students: Satisfaction

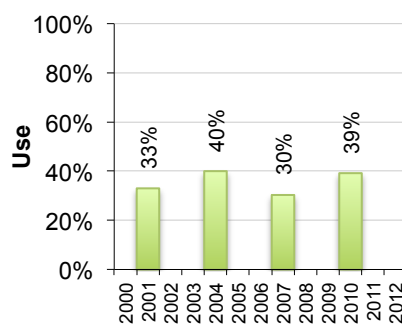


Learning Center

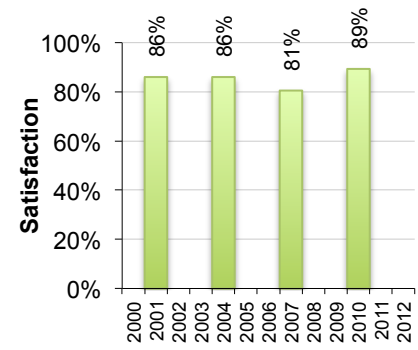
**Credit Students:
Recognition**



**Credit Students:
Use**

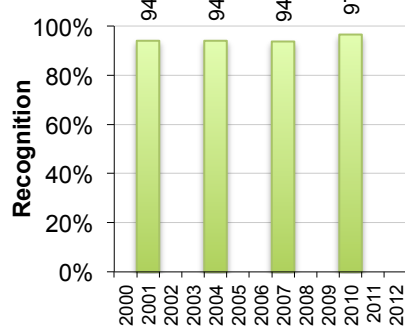


**Credit Students:
Satisfaction**

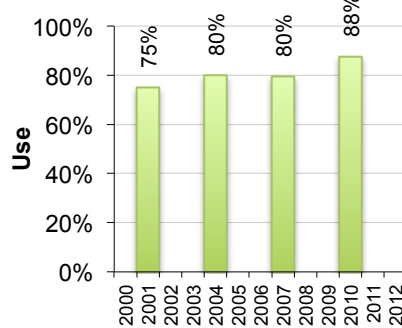


Library

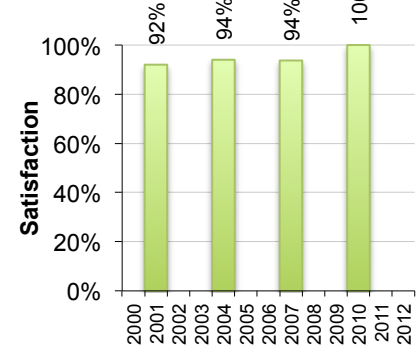
**Credit Students:
Recognition**



**Credit Students:
Use**

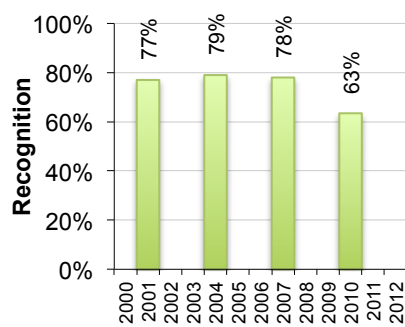


**Credit Students:
Satisfaction**

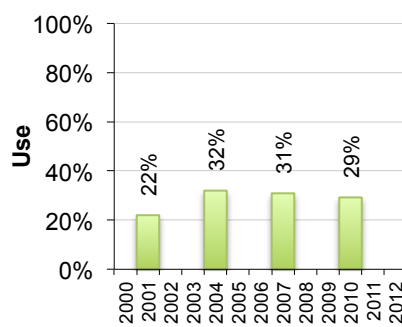


Math Discovery Center (Math/Science Center)

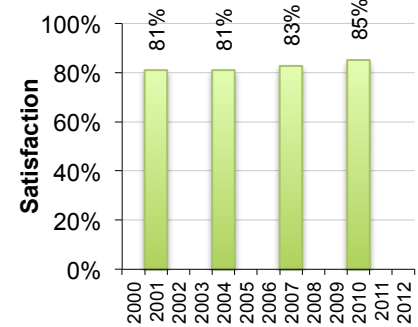
**Credit Students:
Recognition**



**Credit Students:
Use**

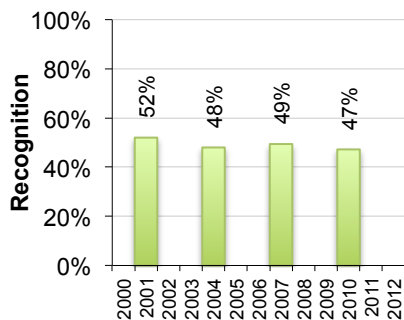


**Credit Students:
Satisfaction**

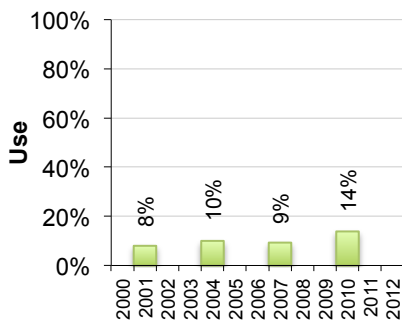


Mental Health Counseling (Credit Students)

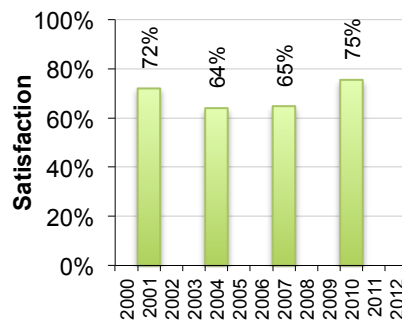
Credit Students: Recognition



Credit Students: Use

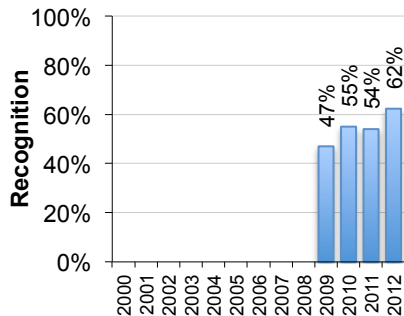


Credit Students: Satisfaction

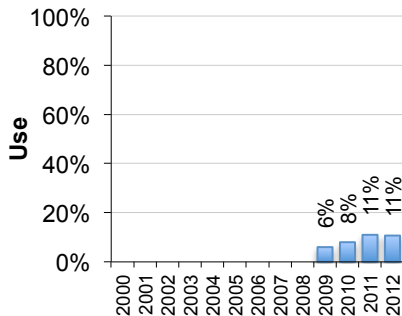


Mental Health Counseling (Continuing Education Students)

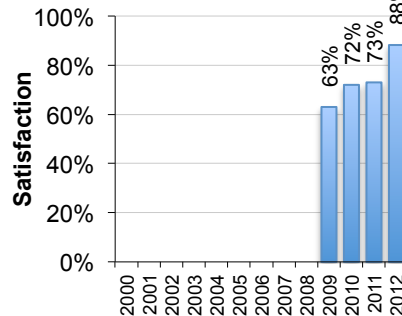
Continuing Education Students: Recognition



Continuing Education Students: Use

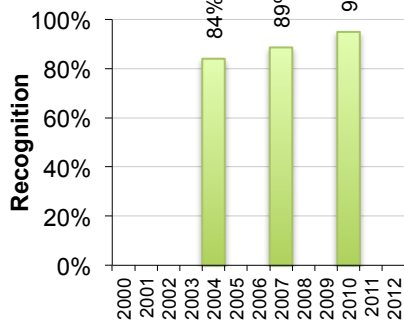


Continuing Education Students: Satisfaction

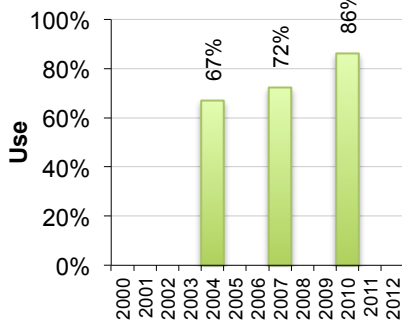


myGCC

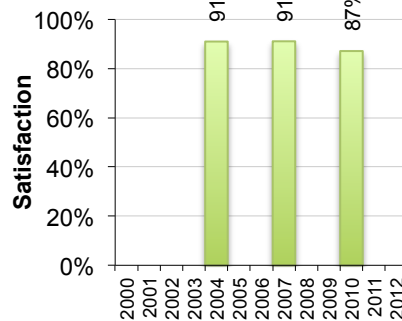
Credit Students: Recognition



Credit Students: Use

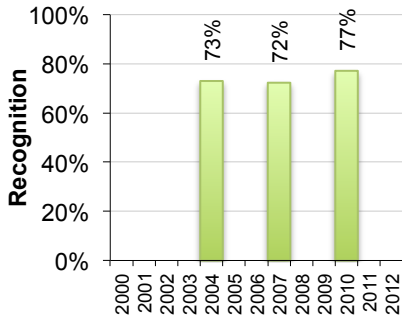


Credit Students: Satisfaction

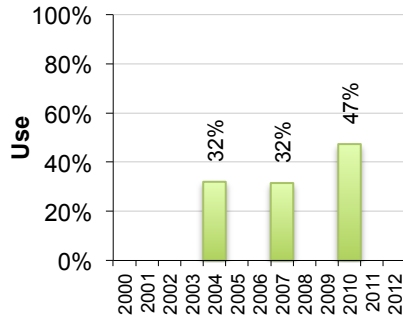


Orientation

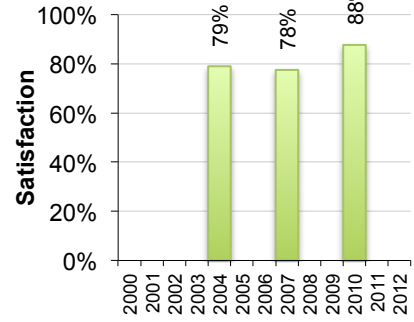
**Credit Students:
Recognition**



**Credit Students:
Use**

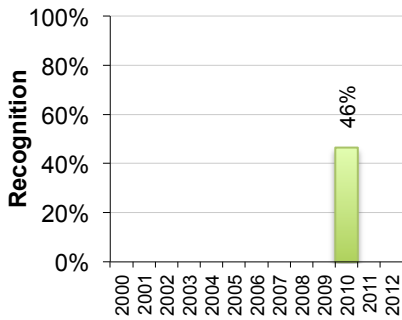


**Credit Students:
Satisfaction**

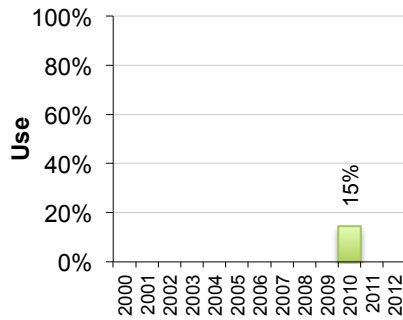


Outreach Office/SOS

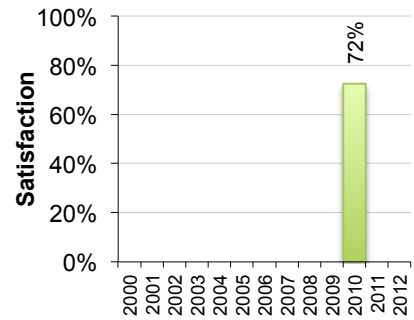
**Credit Students:
Recognition**



**Credit Students:
Use**

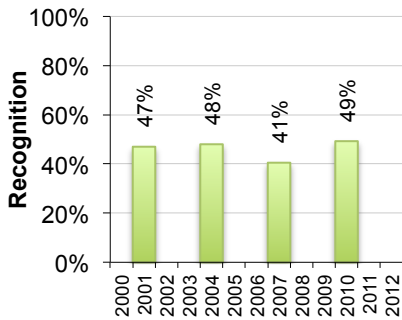


**Credit Students:
Satisfaction**

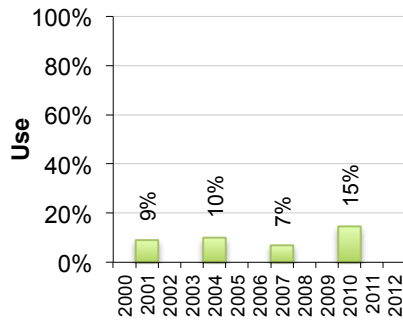


PACE (Program for Adult College Education)

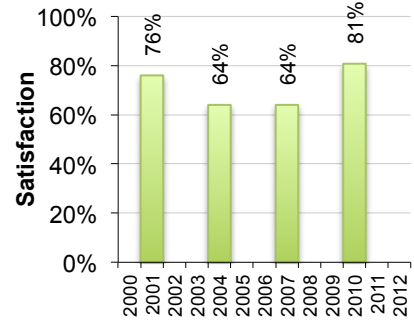
**Credit Students:
Recognition**



**Credit Students:
Use**

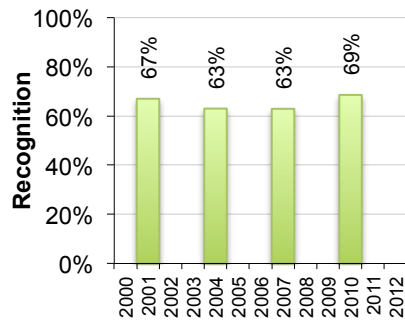


**Credit Students:
Satisfaction**

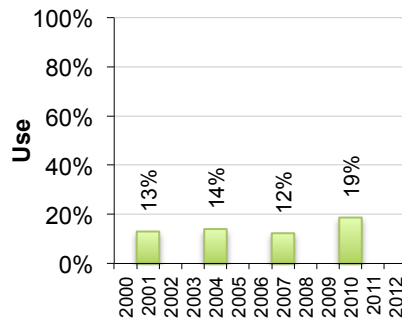


Scholars Program

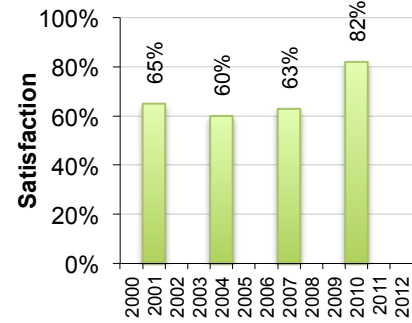
**Credit Students:
Recognition**



**Credit Students:
Use**

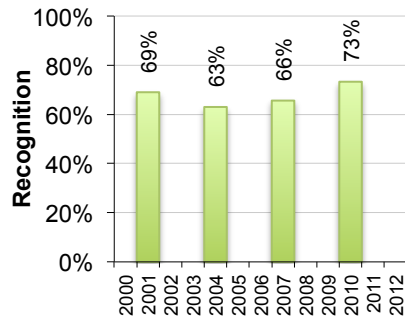


**Credit Students:
Satisfaction**

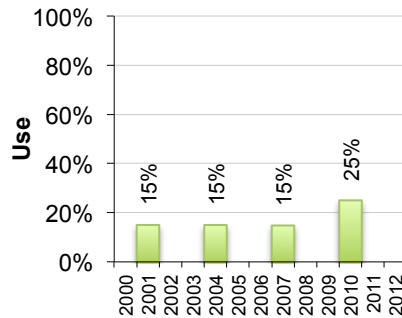


Scholarship Office

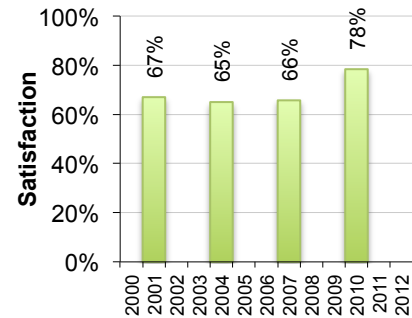
**Credit Students:
Recognition**



**Credit Students:
Use**

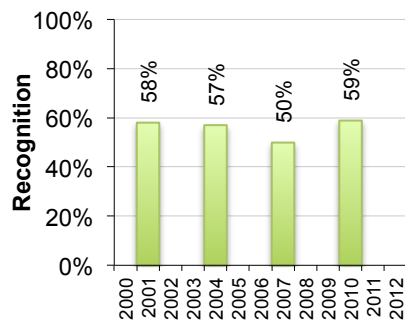


**Credit Students:
Satisfaction**

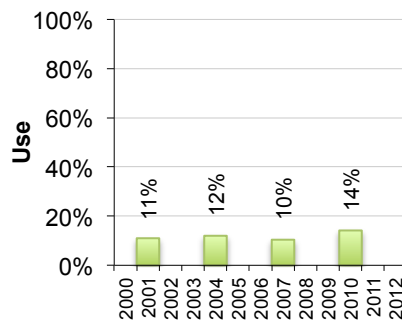


Student Activities Office

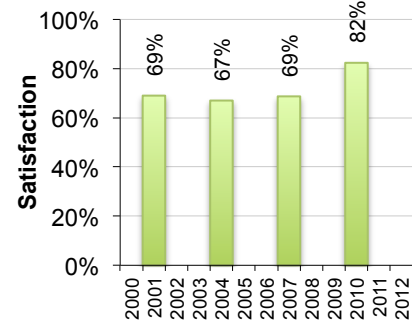
**Credit Students:
Recognition**



**Credit Students:
Use**

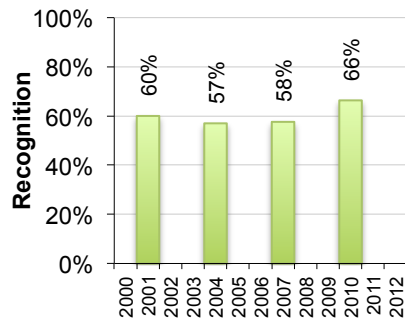


**Credit Students:
Satisfaction**

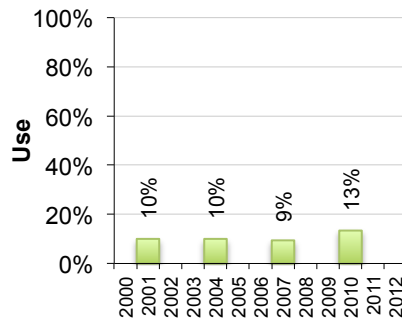


Study Abroad Office

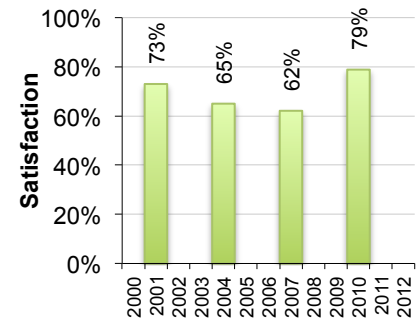
**Credit Students:
Recognition**



**Credit Students:
Use**

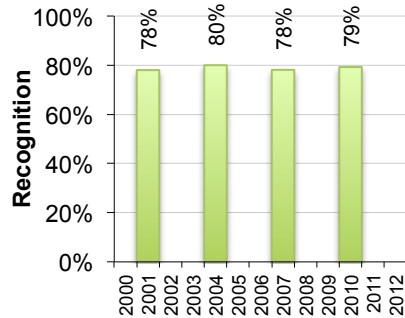


**Credit Students:
Satisfaction**

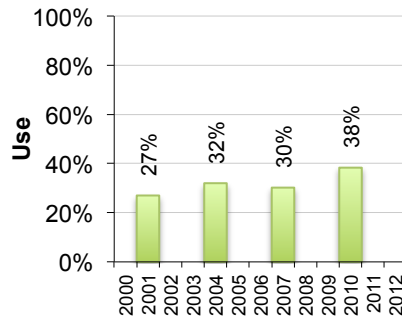


Transfer Center

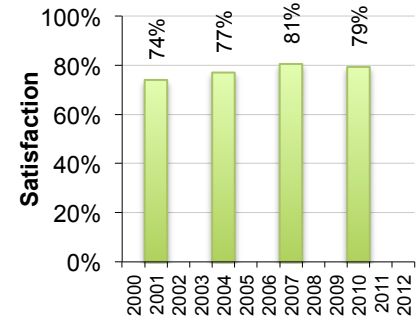
**Credit Students:
Recognition**



**Credit Students:
Use**

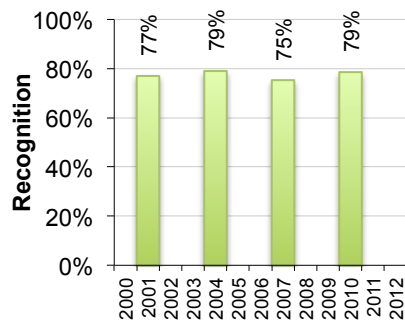


**Credit Students:
Satisfaction**

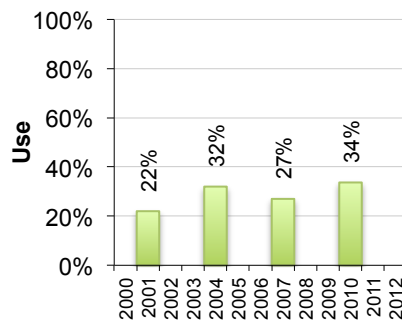


Tutoring Center (Part of Learning Center)

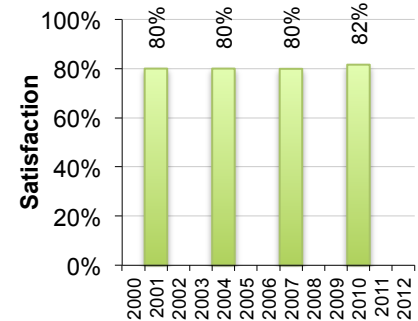
**Credit Students:
Recognition**



**Credit Students:
Use**

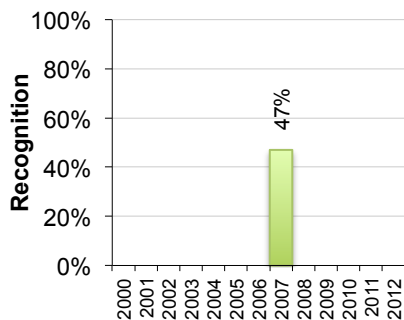


**Credit Students:
Satisfaction**

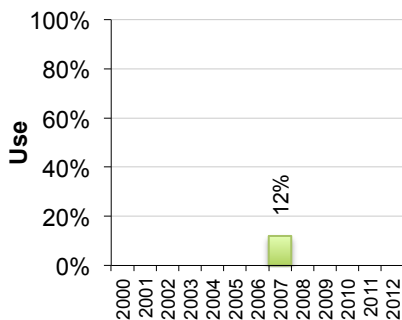


Tutors Today Teachers Tomorrow

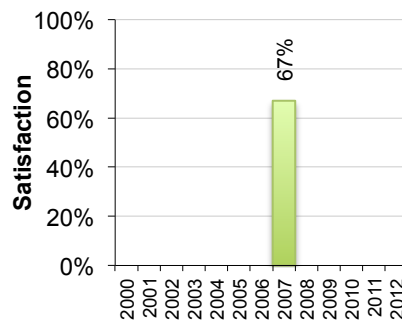
**Credit Students:
Recognition**



**Credit Students:
Use**

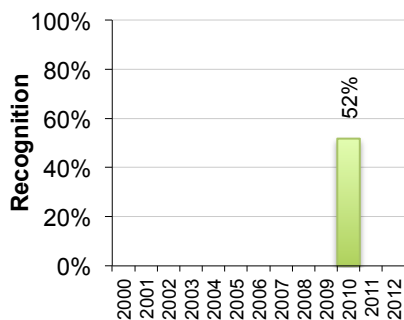


**Credit Students:
Satisfaction**

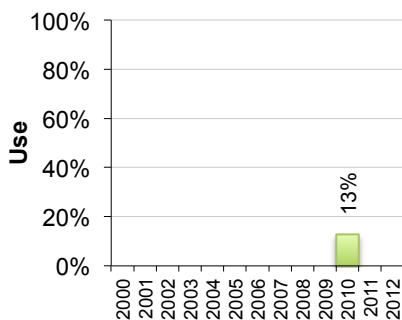


Veterans Services

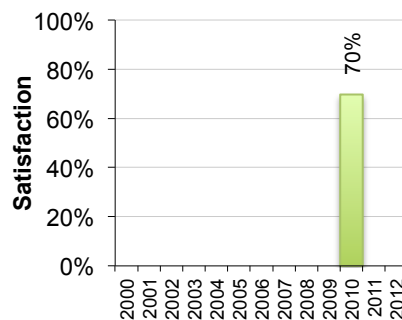
**Credit Students:
Recognition**



**Credit Students:
Use**

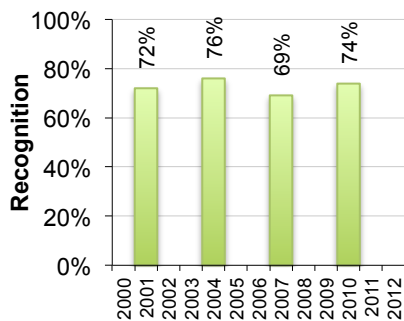


**Credit Students:
Satisfaction**

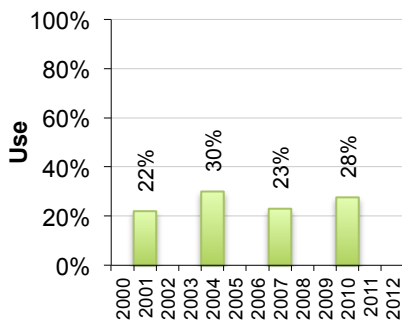


Writing Center (Part of Learning Center)

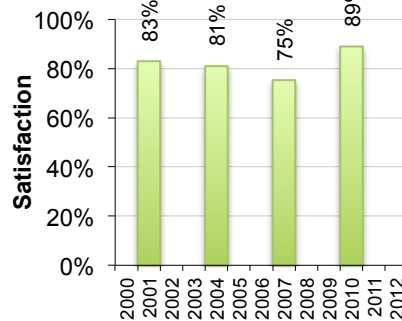
**Credit Students:
Recognition**



**Credit Students:
Use**



**Credit Students:
Satisfaction**



Marketing (Influences on Decision to Enroll)

