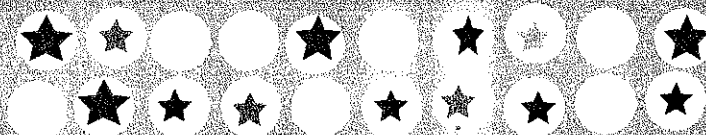




**FREE
CHILD CARE
REFERRALS**



Are you looking for child care?

**Would you like to talk to
someone about quality child
care?**

**Would you like to know if you
qualify for child care payment
assistance?**

**Would you like to know your
rights as a parent
using child care?**

**Please call the Resource and Referral
Child Care Information Line
*of the Child Care Alliance of Los Angeles***

1-888-92-CHILD

1-888-922-4453



WHAT IS A CHILD CARE RESOURCE AND REFERRAL AGENCY?

There are ten agencies in Los Angeles County that provide Resource and Referral (R&R) Services. They provide FREE child care referrals to families, FREE trainings, and FREE referrals to community resources. Each agency has trained staff available to answer your child care questions.



SOME THINGS TO LOOK FOR IN A QUALITY CHILD CARE SETTING

- Is the space clean, warm, and inviting?
- Is there a variety of toys, books, and materials for your child to play with and explore?
- Do the children seem happy and involved?



SOME THINGS TO CONSIDER WHEN CHOOSING A CHILD CARE PROVIDER

- How does the provider interact with children?
- Does the provider welcome visits, participation, and input?
- How does the provider include children with special needs?
- What is the provider's level of training and experience?
- Can the provider give professional references?



TrustLine

California's Background Check for In-Home Child Care

1-800-822-8490

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TrustLine Basics

Parents: Check
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& Referral Agencies

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Parents: Check a Provider's Background

Checking a Provider's Background is Easy...

Parents can check if a provider is registered on TrustLine by calling **1-800-822-8490**. You'll need to provide (1) the person's full name and (2) driver's license number. It's that easy. It's free. And the right thing to do.

If your current caregiver or the caregiver you are interviewing is not registered, just call TrustLine's 800 number or go to [Providers: How to Register/Applications and Fees](#) to learn how they can apply.

With talk of fingerprinting and criminal records, some parents may feel uncomfortable requiring their caregiver to be registered with TrustLine. Remember, all child care providers who operate in State-Licensed settings, such as child care centers, have undergone a similar screening process. All employment agencies are also required by law to register their caregivers with TrustLine upon placement. Click here to see [laws that apply to employment agencies](#).

If a potential caregiver is insulted that you've asked, or is unwilling to apply, you should be concerned about this person's commitment to providing good care. TrustLine is continually updated. Caregivers who have committed a disqualifying crime subsequent to their clearance are removed. So, you should call periodically to make sure your caregiver is still registered. It's the right thing to do.



1-800-822-8490

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