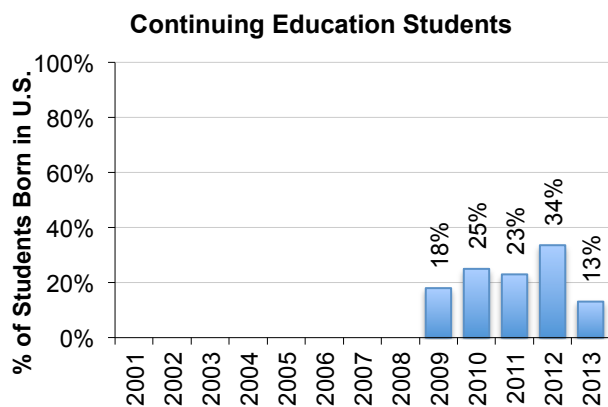
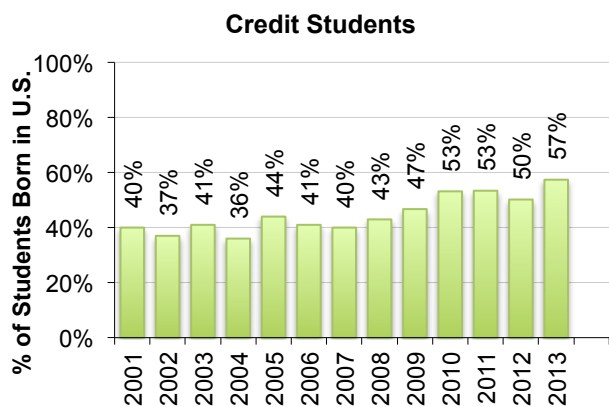


**Glendale Community College
Spring Student Survey Results**

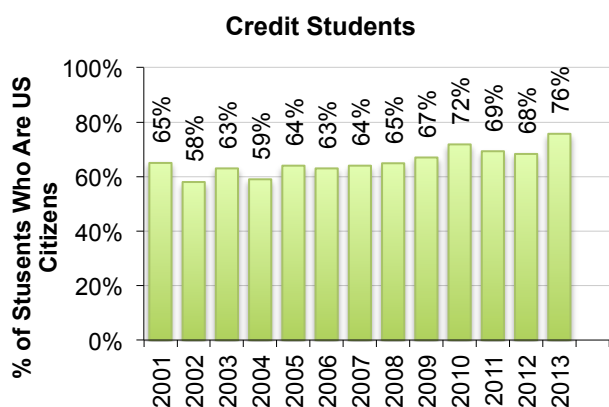
Note: Responses of credit students are weighted by full-time status in order to account for oversampling full-time students.

Demographics

Were you born in the United States?

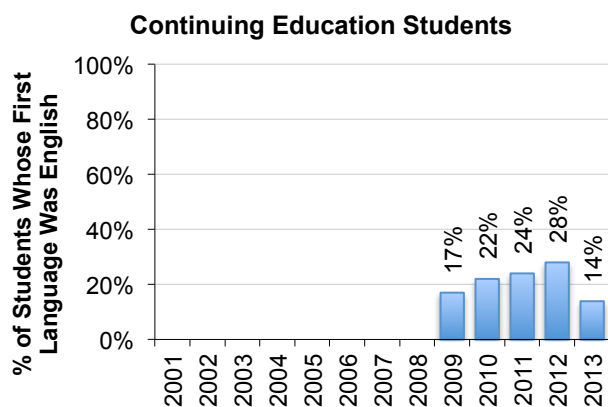
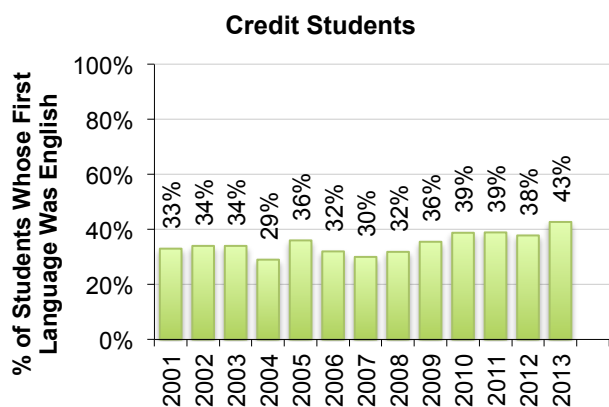


Are you a United States citizen?



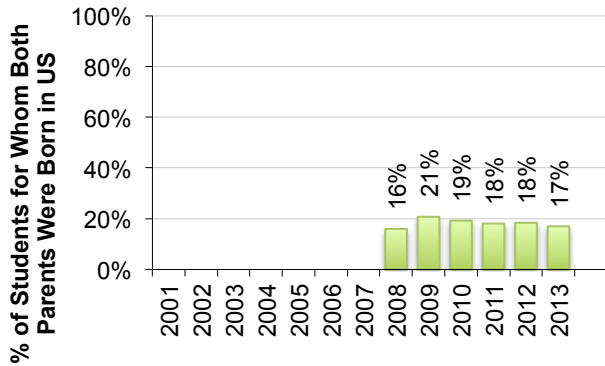
Note: Questions about U.S. citizenship have not been asked on the continuing education survey.

Was English the first language you learned?

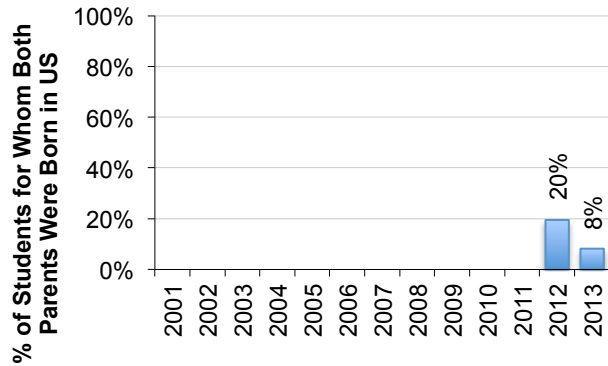


Were both of your parents born in the U.S.?

Credit Students

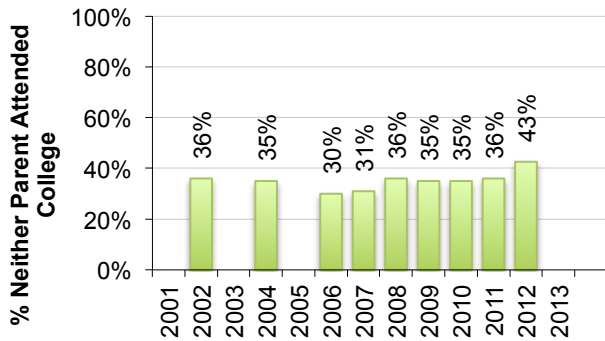


Continuing Education Students

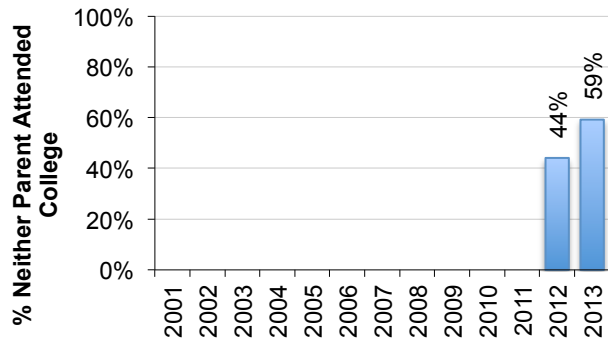


Which best describes your parents' education level(s) when you started GCC?

Credit Students



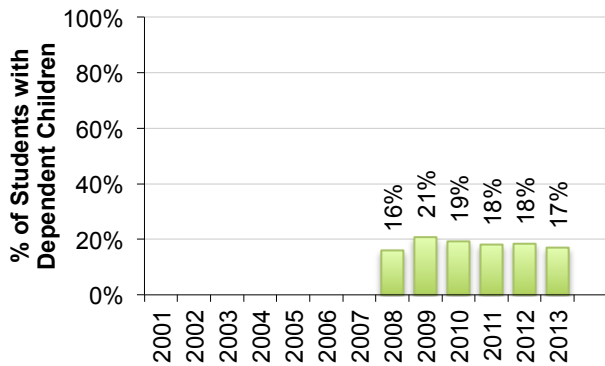
Continuing Education Students



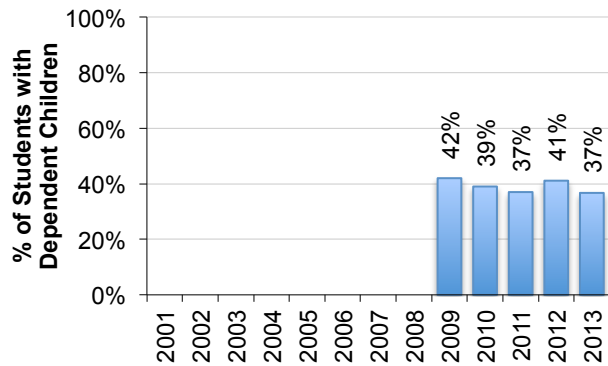
Note: For the item above, students who marked "I Don't Know" were not counted in the denominator.

Do you have any dependent children?

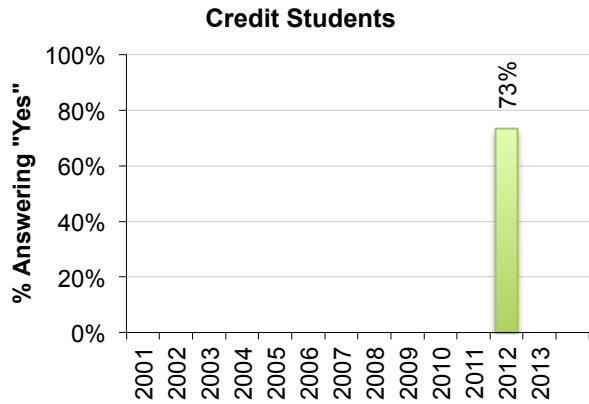
Credit Students



Continuing Education Students

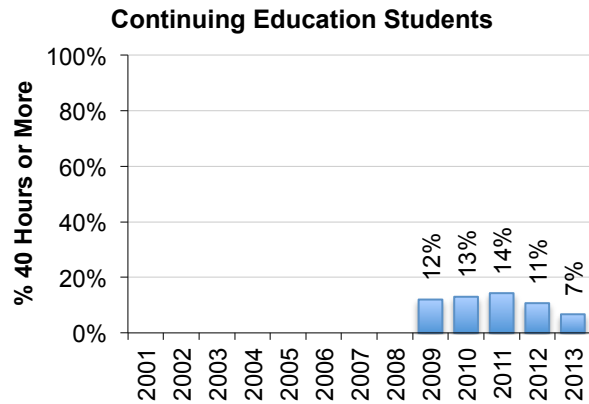
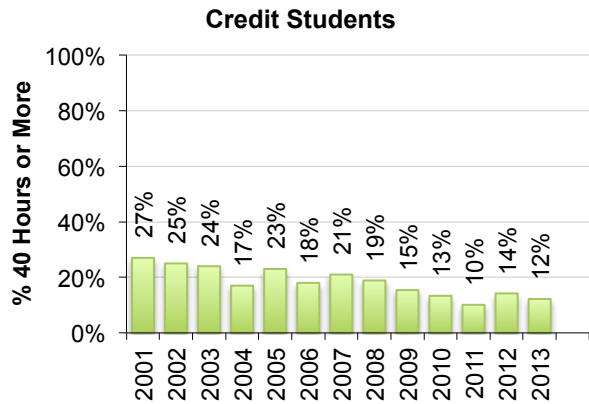


Are you interested in allowing GCC students to use the Glendale YWCA indoor swimming pool?

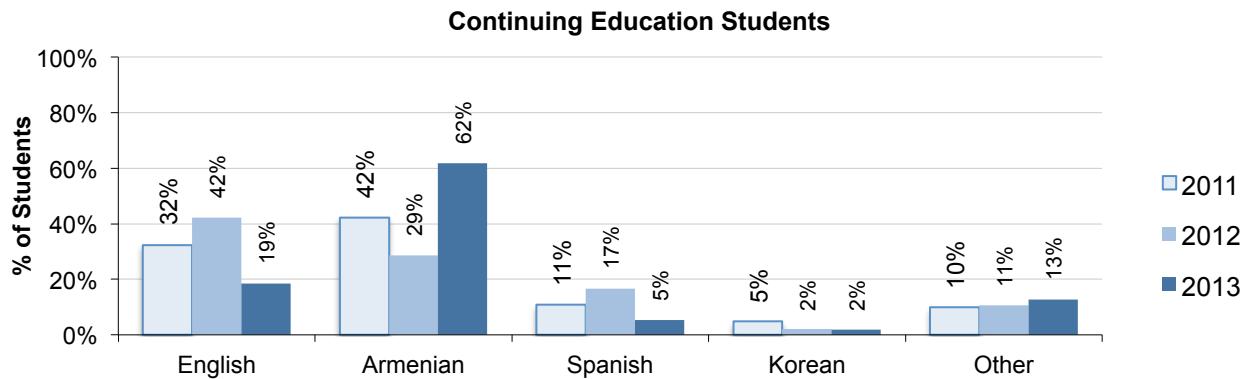


Note: This question was not asked on the continuing education survey.

How many hours of work are you paid for each week?

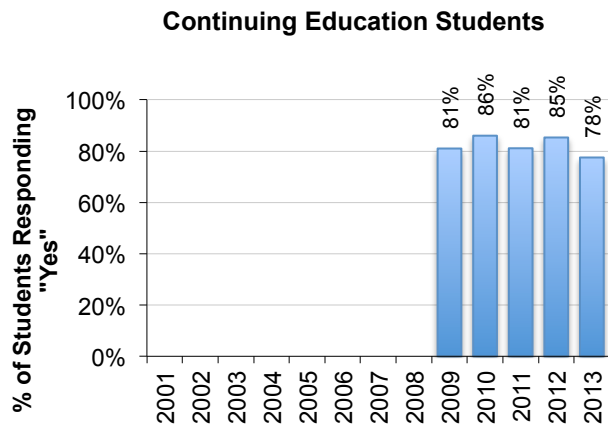
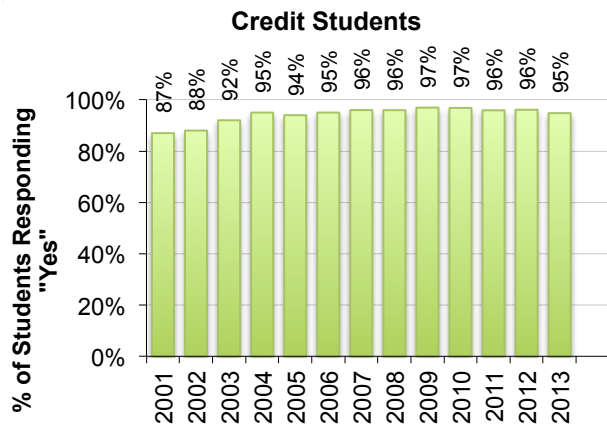


What is the primary language spoken in your home? (Continuing education students only)

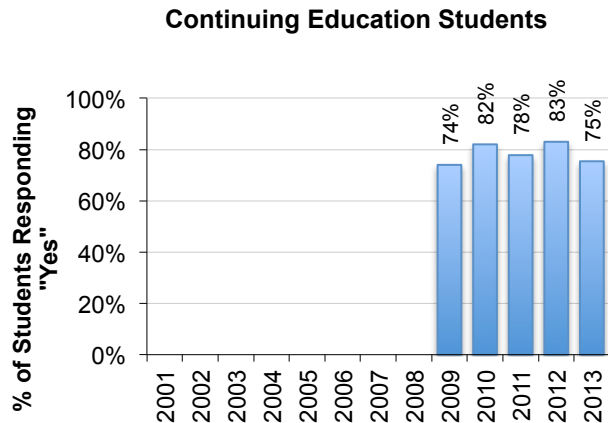
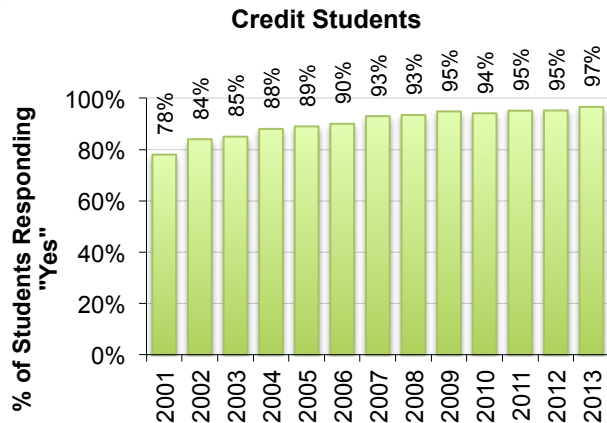


Technology

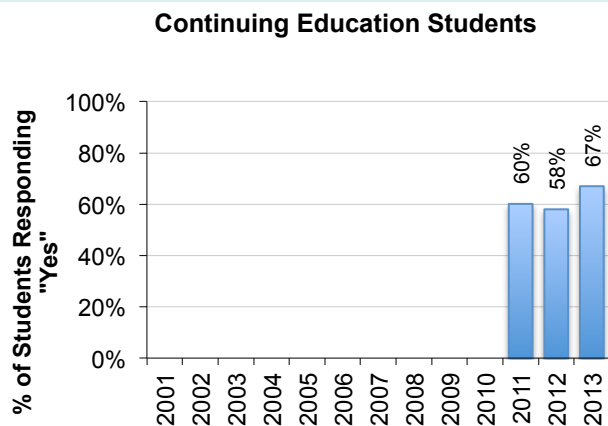
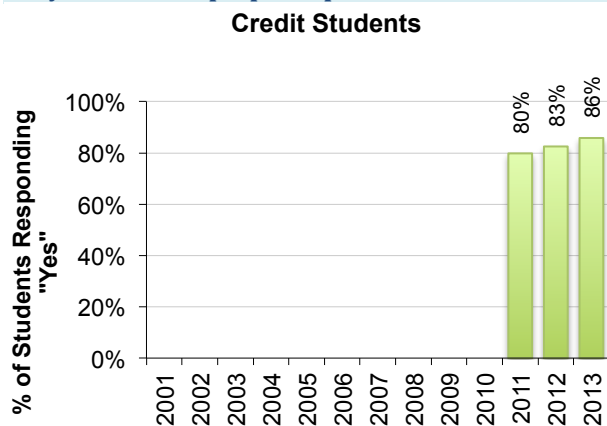
Do you have a computer at home?



Do you have Internet access at home?

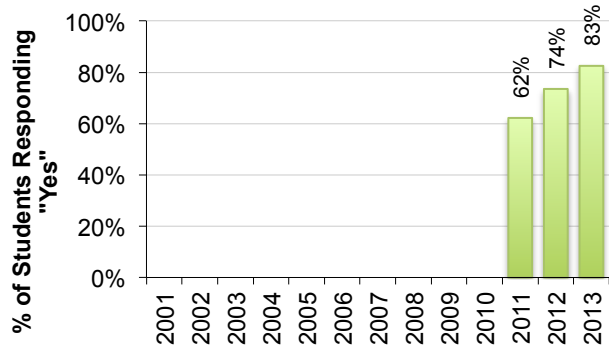


Do you have a laptop computer?

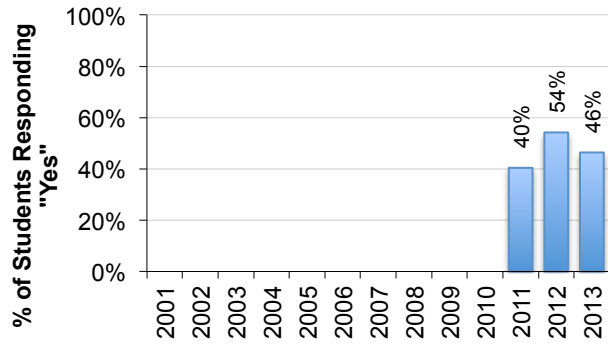


Do you have a phone with Internet access?

Credit Students

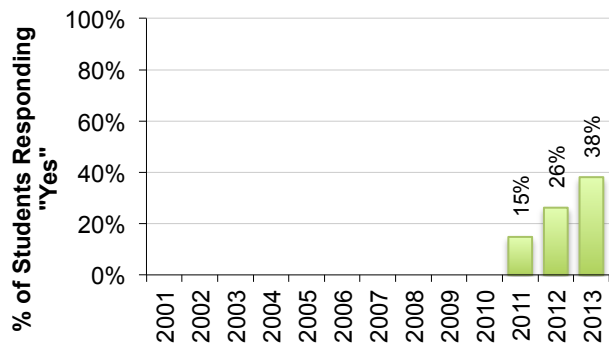


Continuing Education Students

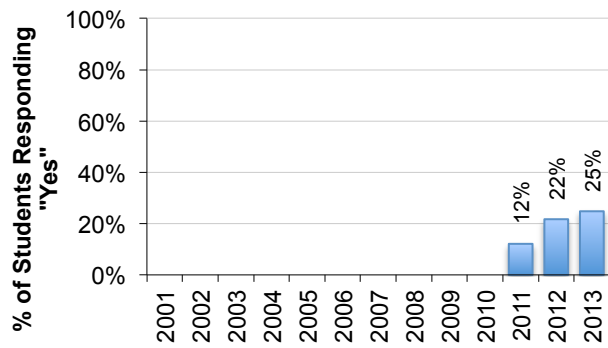


Do you have a tablet computer? (iPad, Kindle, etc.)

Credit Students

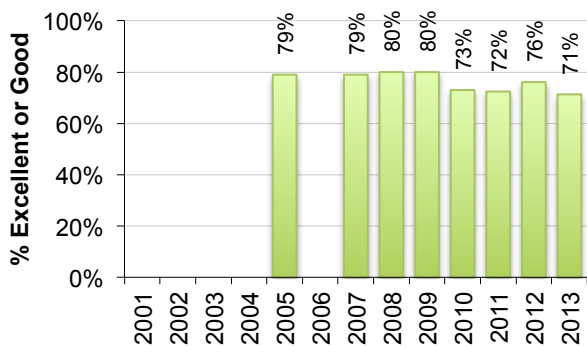


Continuing Education Students

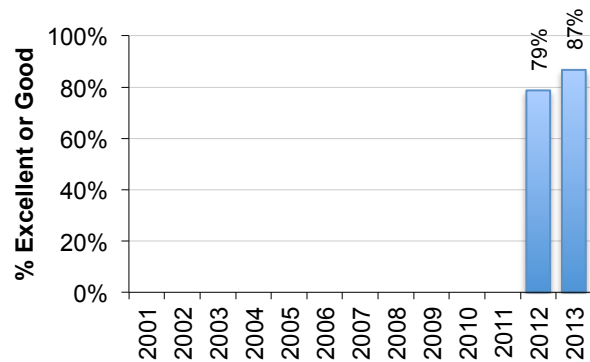


GCC's web site (not including MyGCC)

Credit Students

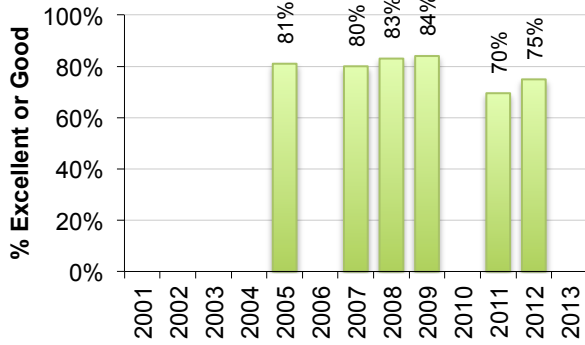


Continuing Education Students

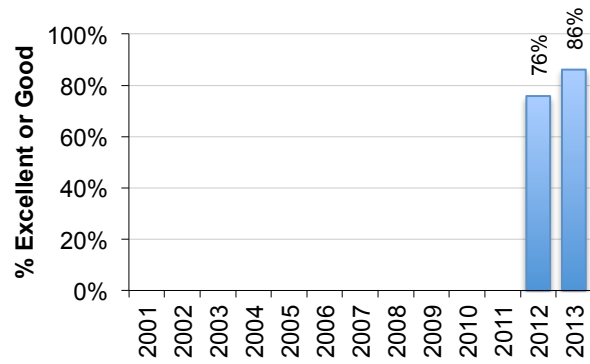


MyGCC

Credit Students

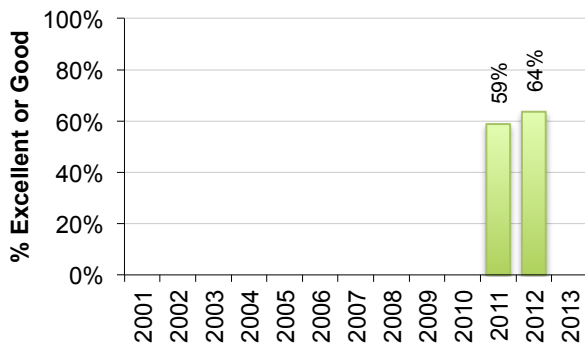


Continuing Education Students

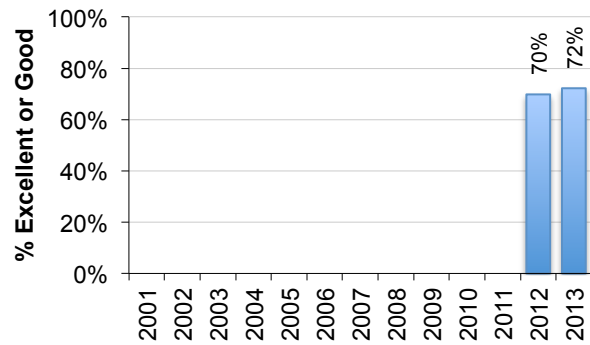


Online registration for GCC classes

Credit Students

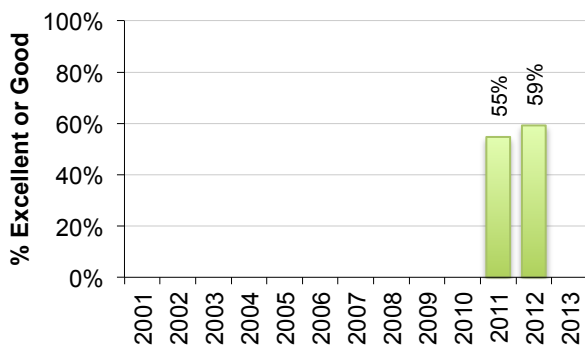


Continuing Education Students

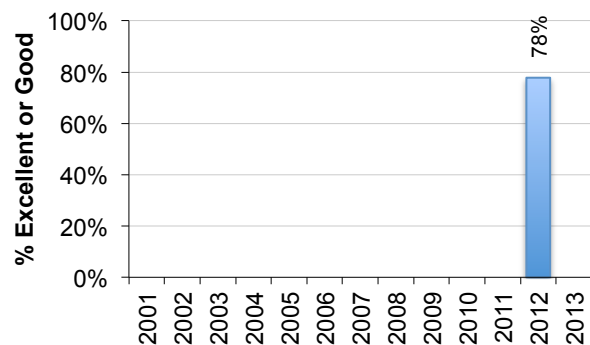


GCC's PeopleSoft Student Center

Credit Students

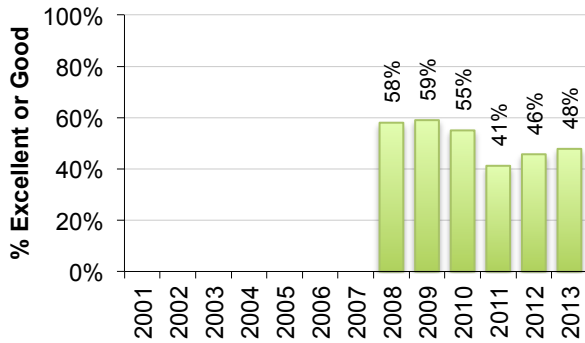


Continuing Education Students



Availability of online classes

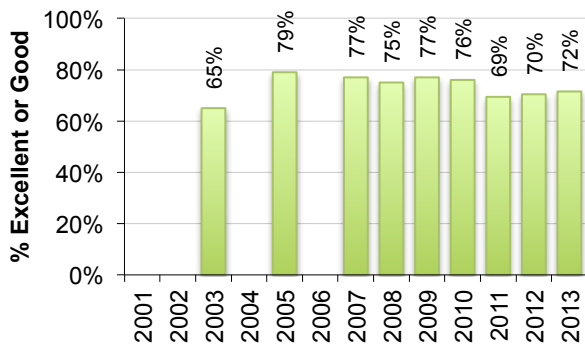
Credit Students



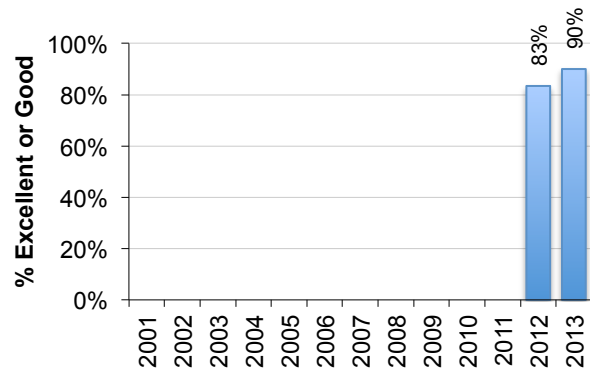
Note: This question was not asked on the continuing education survey.

Quality of computer labs at GCC

Credit Students



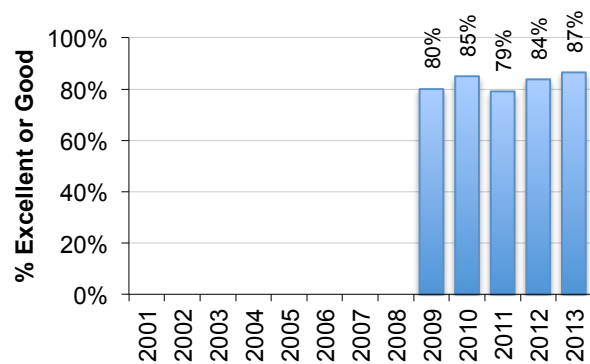
Continuing Education Students



Quality of computers and technology at GCC

Note: This question was not asked on the credit survey.

Continuing Education Students

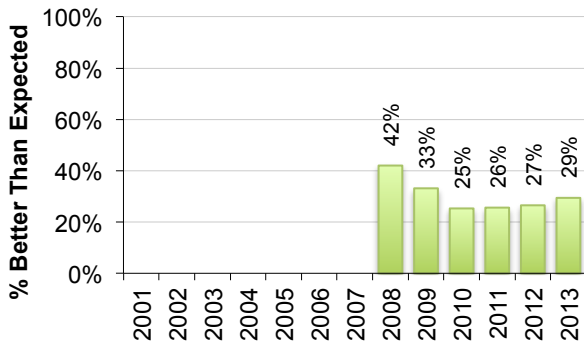


Student Progress and Needs

How has your experience at GCC met your expectations?

Credit Students

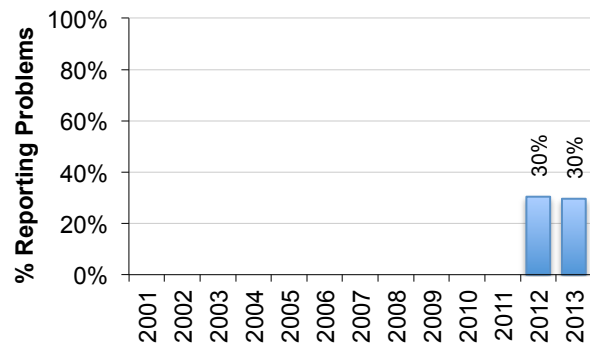
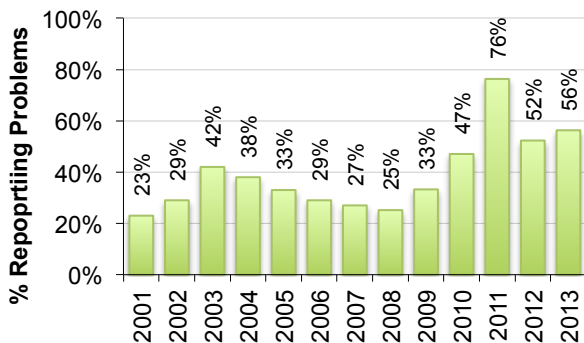
Note: This question was not asked on the continuing education survey.



Did you have any problems enrolling in any classes this semester?

Credit Students

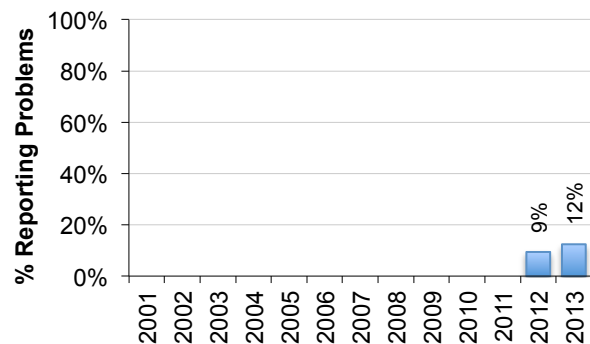
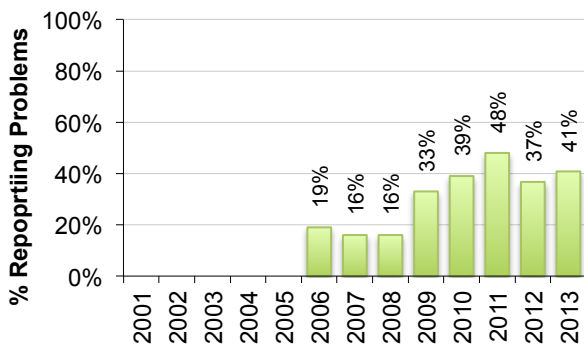
Continuing Education Students



Problem Enrolling: A class was full

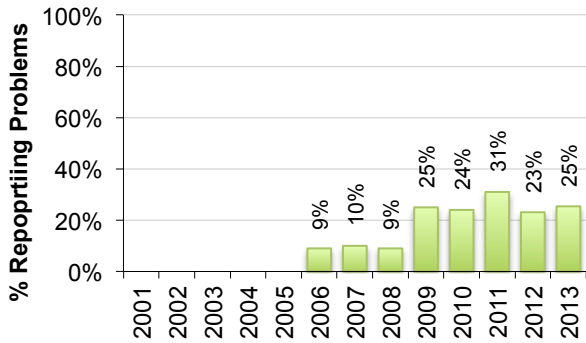
Credit Students

Continuing Education Students

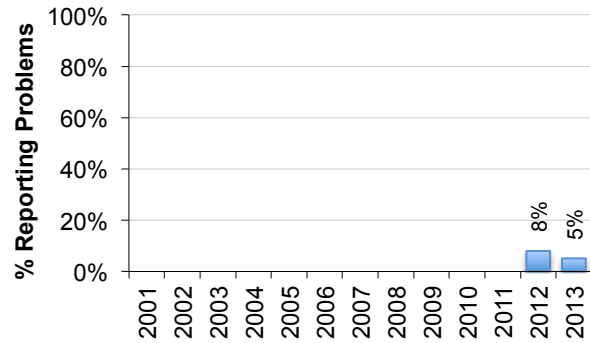


Problem Enrolling: A class was not offered during the times/days when I wanted to take it

Credit Students

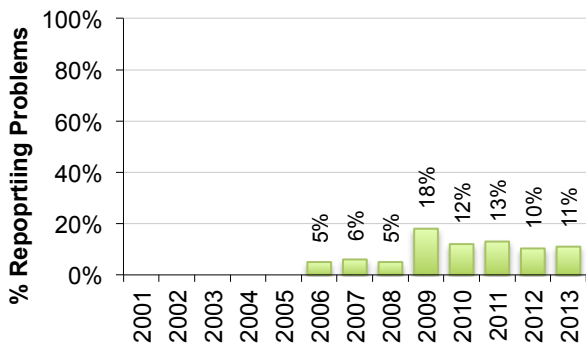


Continuing Education Students

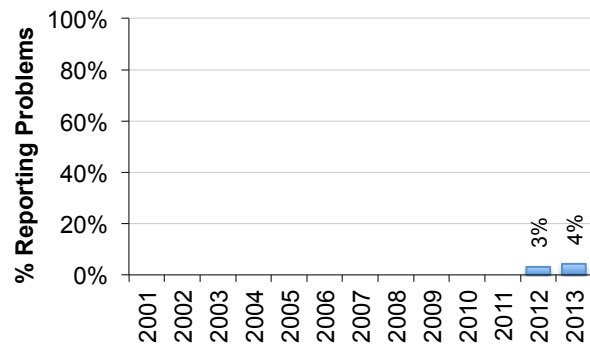


Problem Enrolling: A class I wanted was not offered this semester

Credit Students

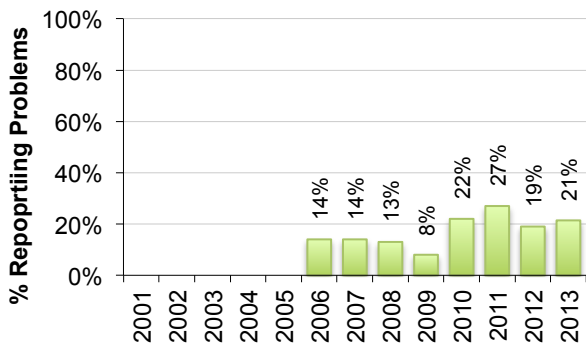


Continuing Education Students

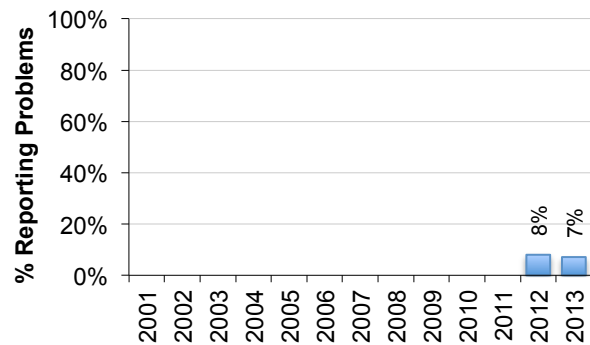


Problem Enrolling: Two classes I needed were scheduled at the same time

Credit Students

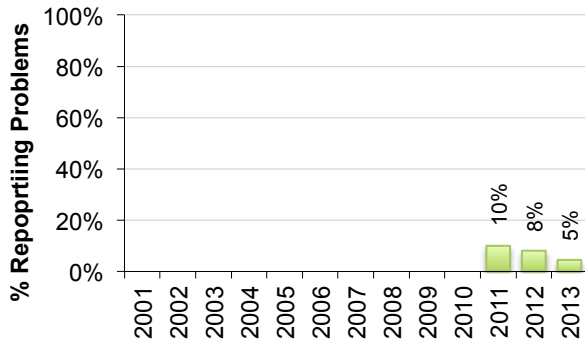


Continuing Education Students

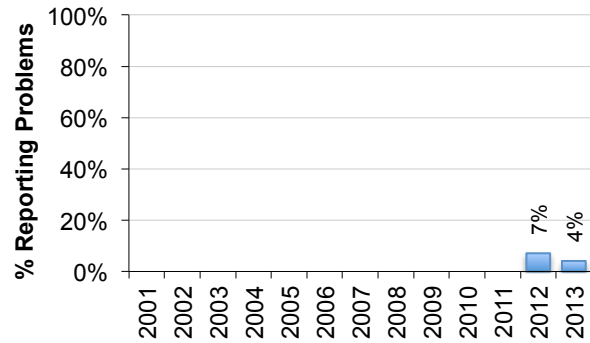


Problem Enrolling: I couldn't take a class because of the computer system

Credit Students

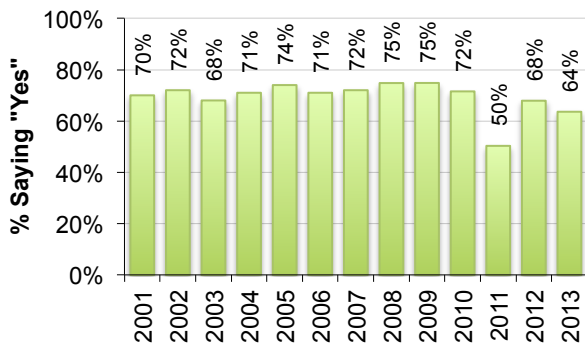


Continuing Education Students

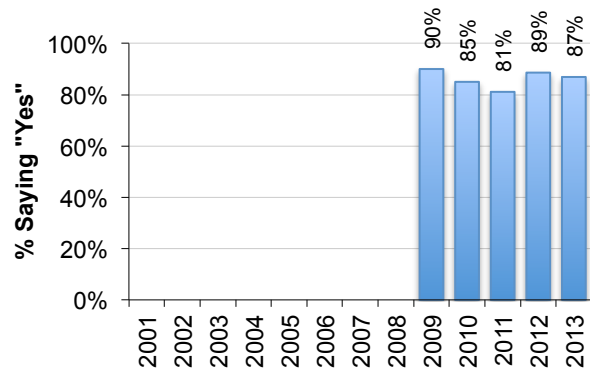


Are you progressing as quickly as possible toward your educational goal?

Credit Students

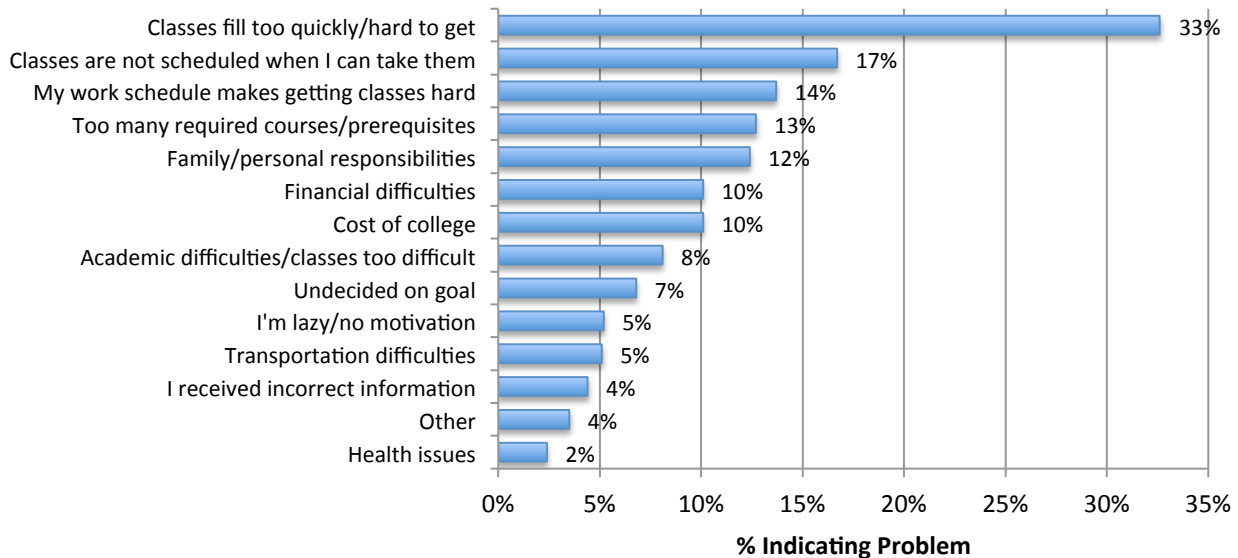


Continuing Education Students



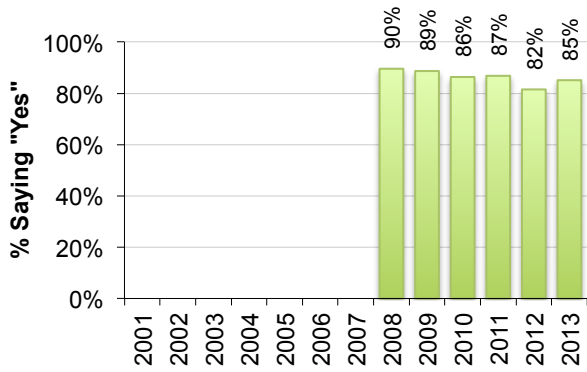
Which of the following have affected your progress? (only asked in 2011)

Credit Students

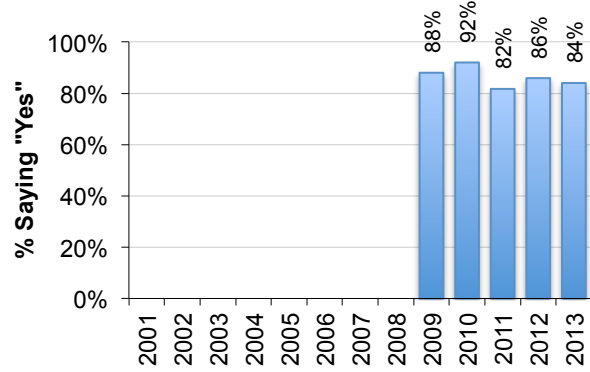


Does GCC offer enough instructional programs, degrees, and certificates to meet your educational needs?

Credit Students

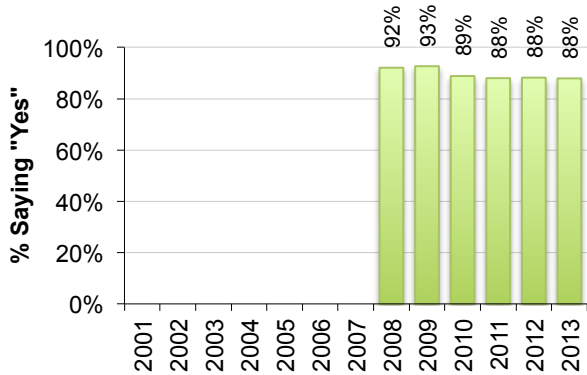


Continuing Education Students

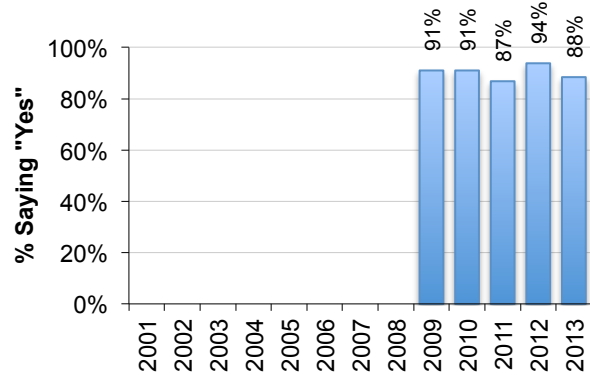


Does GCC offer enough student services to meet your needs?

Credit Students

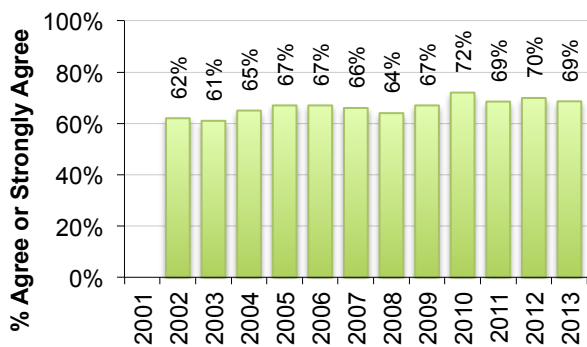


Continuing Education Students

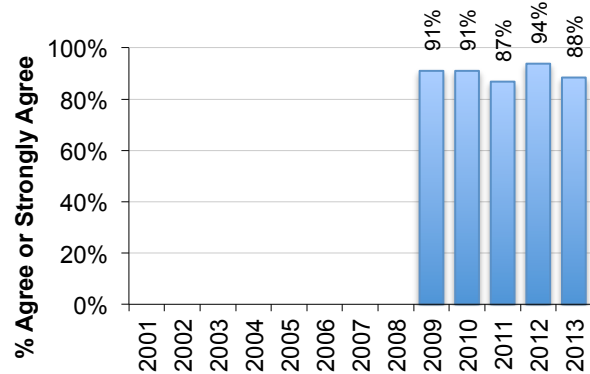


GCC meets my needs

Credit Students

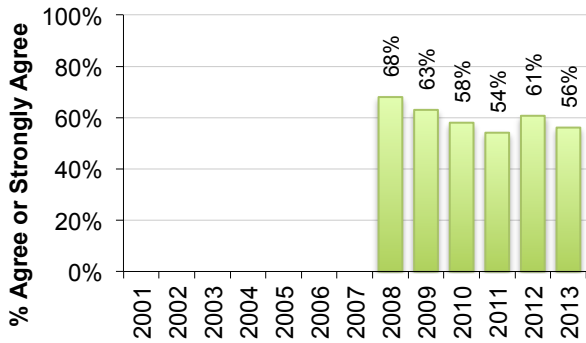


Continuing Education Students

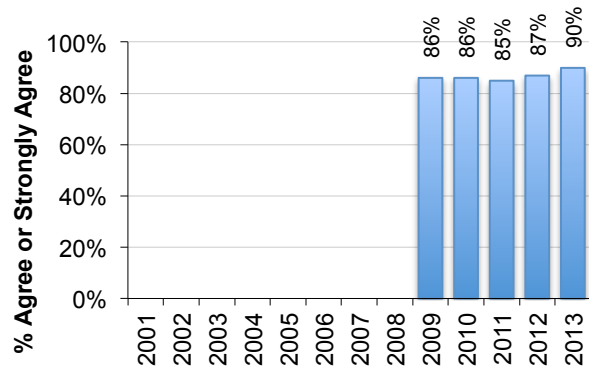


Classes are scheduled when I want to take them

Credit Students

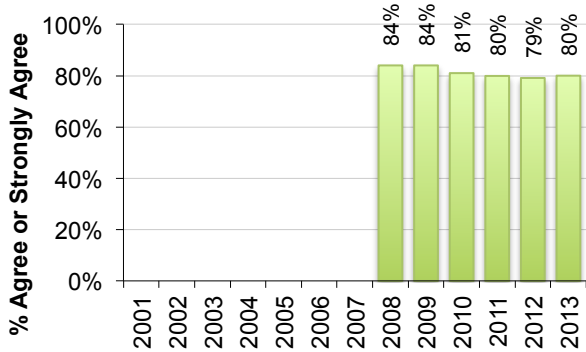


Continuing Education Students

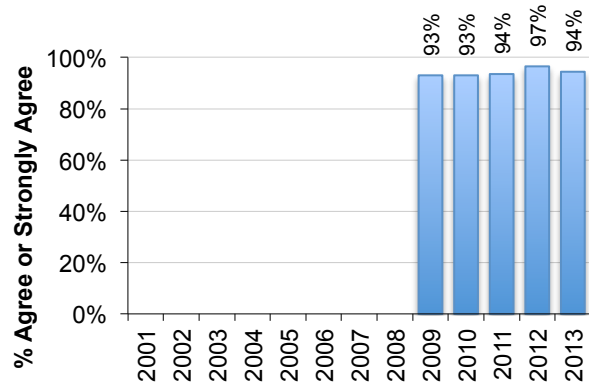


GCC offers high quality educational programs

Credit Students

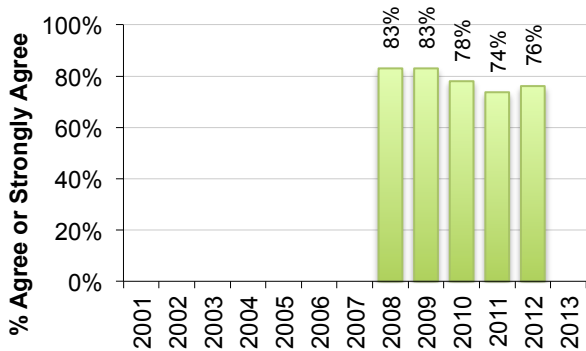


Continuing Education Students

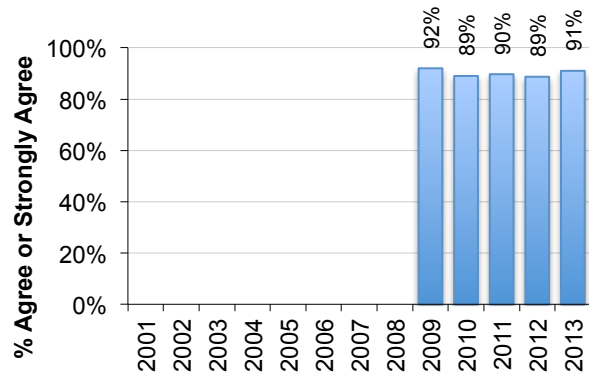


It is easy to find information about classes

Credit Students

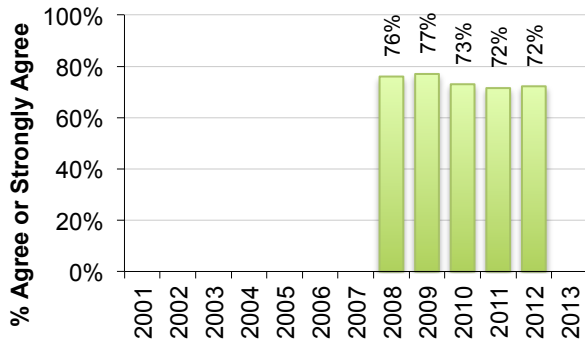


Continuing Education Students

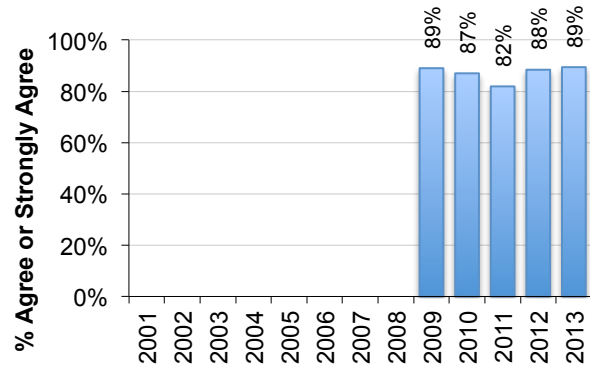


It is easy to find information about services

Credit Students

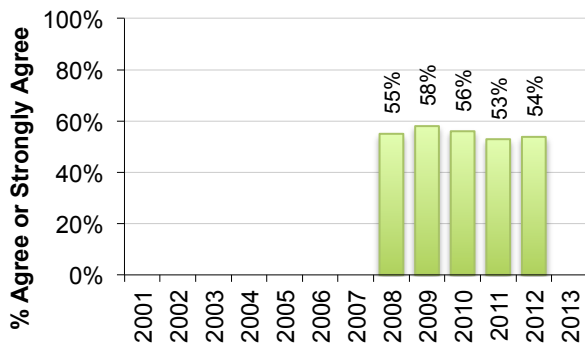


Continuing Education Students

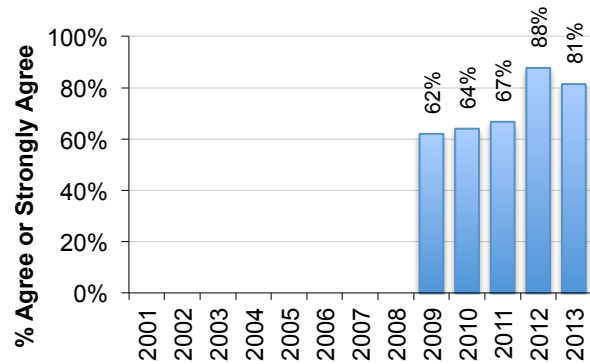


I have read GCC's mission statement

Credit Students

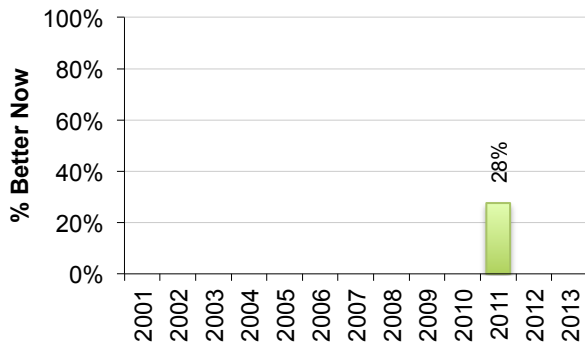


Continuing Education Students



Block Scheduling: How did scheduling your classes for Spring 2011 compare to scheduling your classes in Spring 2009 or earlier?

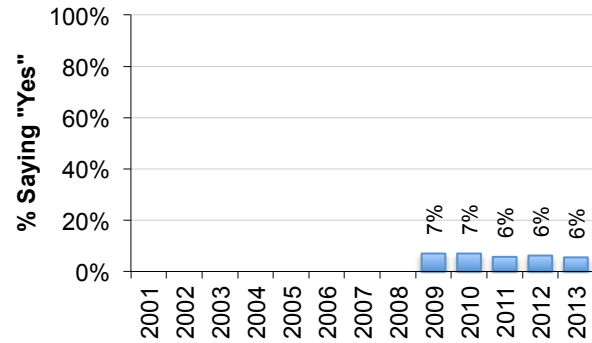
Credit Students



Note: This question was not asked on the continuing education survey.

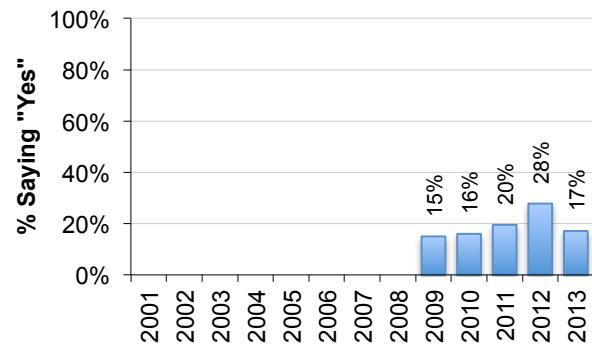
Are you taking credit classes at GCC now? (Continuing education students only)

Continuing Education Students



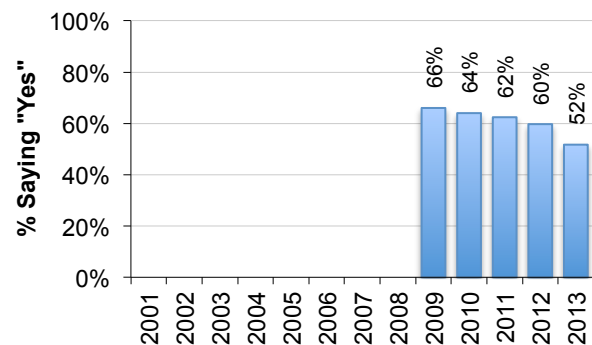
Have you ever taken GCC credit classes? (Continuing education students only)

Continuing Education Students

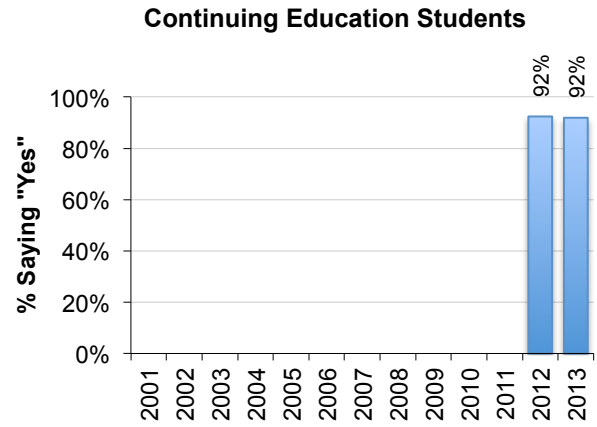


Do you plan to take any GCC credit classes in the future? (Continuing education students only)

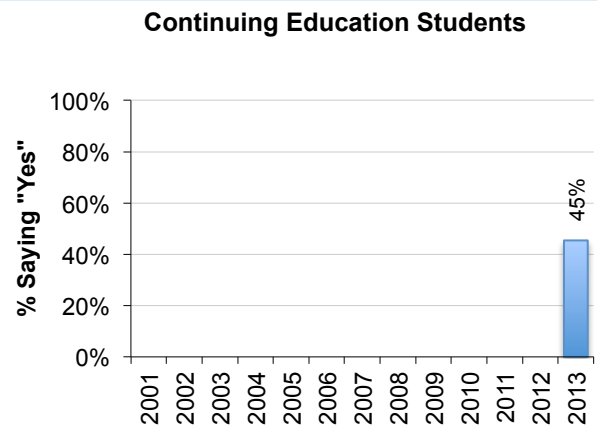
Continuing Education Students



I found the Welcome Packet helpful (Continuing education students only)



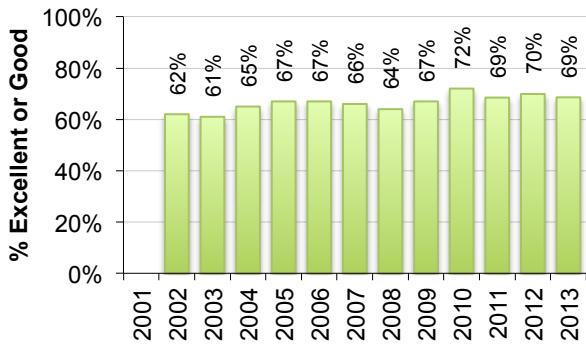
Do you know the steps to take a credit class?



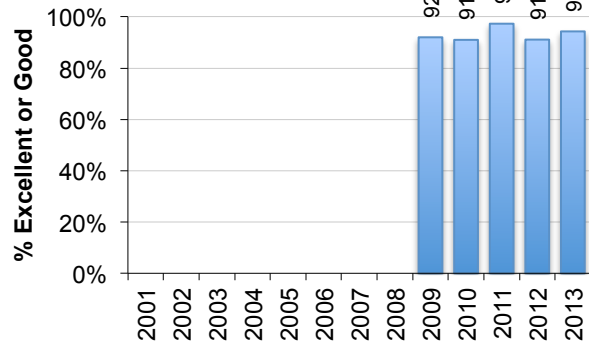
Student Satisfaction

Faculty's concern for students

Credit Students

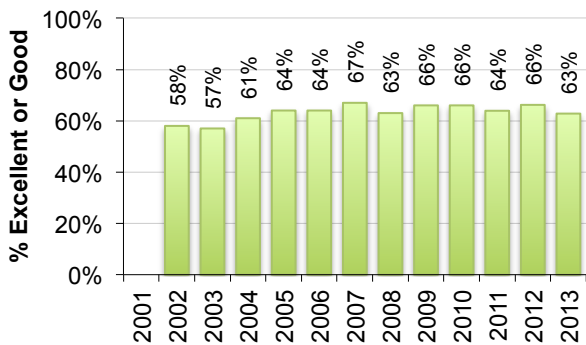


Continuing Education Students

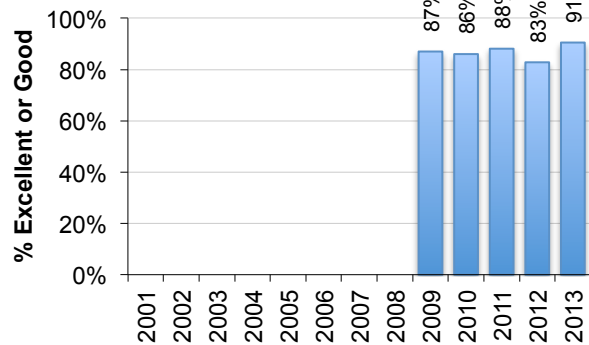


Helpfulness of GCC counselors

Credit Students

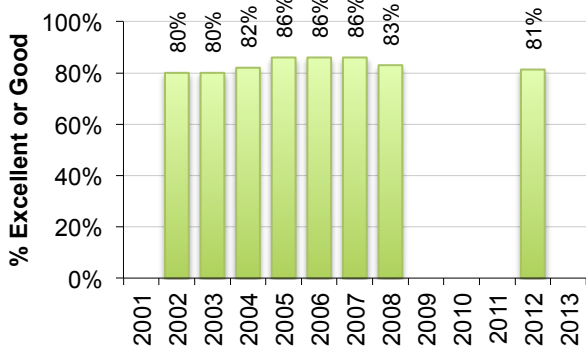


Continuing Education Students

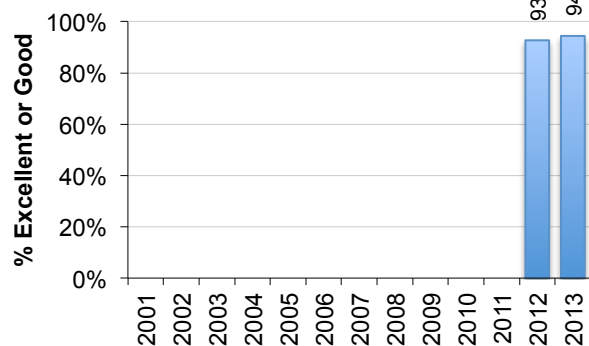


The education you are getting at GCC

Credit Students

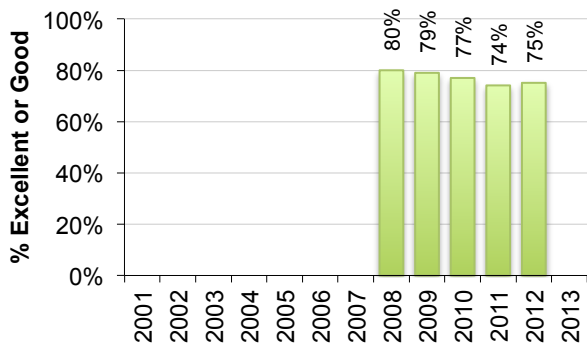


Continuing Education Students

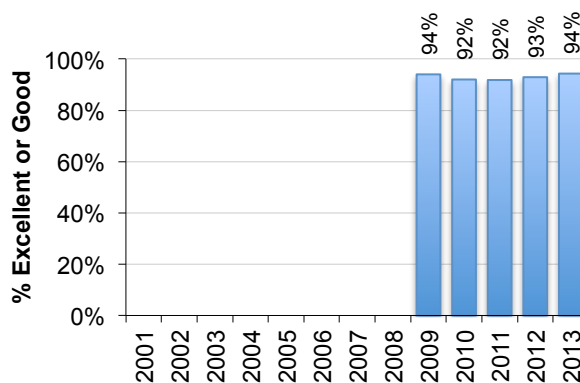


Quality of GCC classes and programs

Credit Students

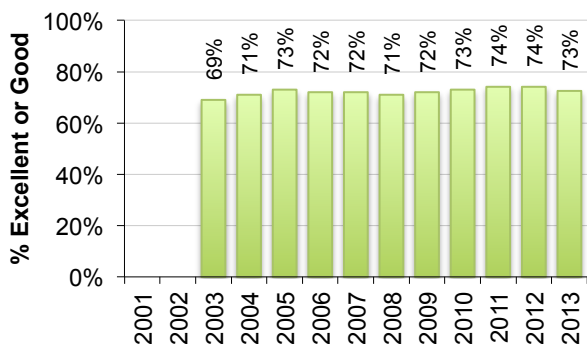


Continuing Education Students

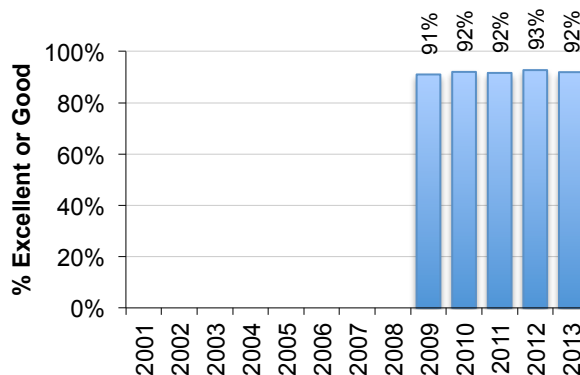


Campus friendliness to students

Credit Students

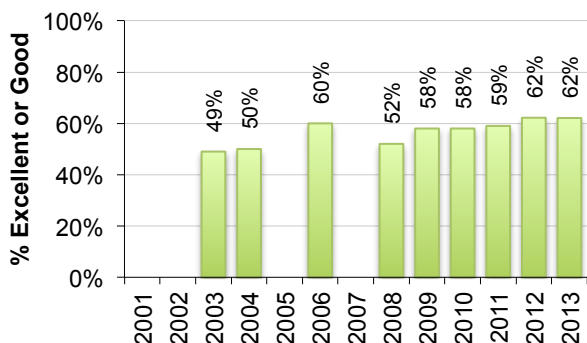


Continuing Education Students



Student government (ASGCC)

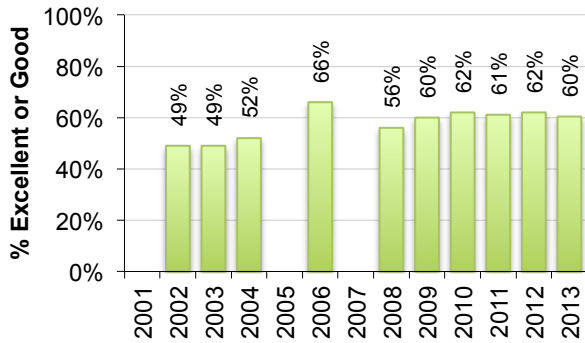
Credit Students



Note: This question was not asked on the continuing education survey.

Student life (clubs, activities, etc.)

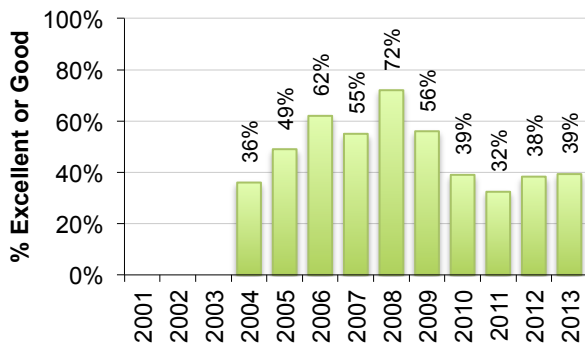
Credit Students



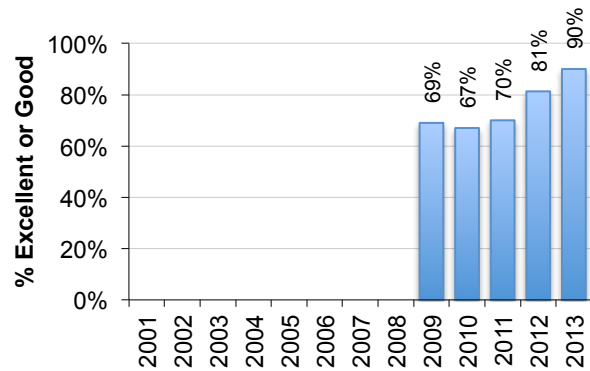
Note: This question was not asked on the continuing education survey.

Availability of GCC classes

Credit Students

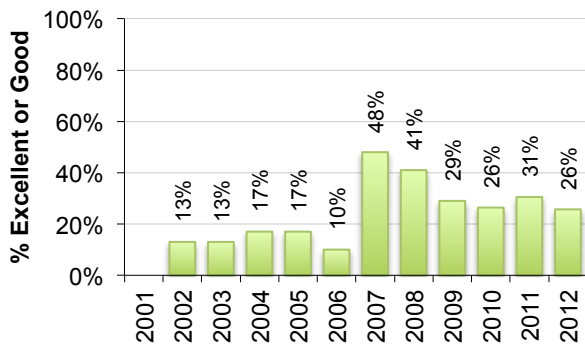


Continuing Education Students

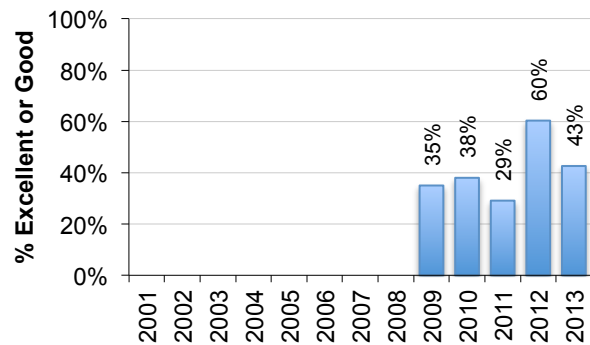


Parking at GCC

Credit Students

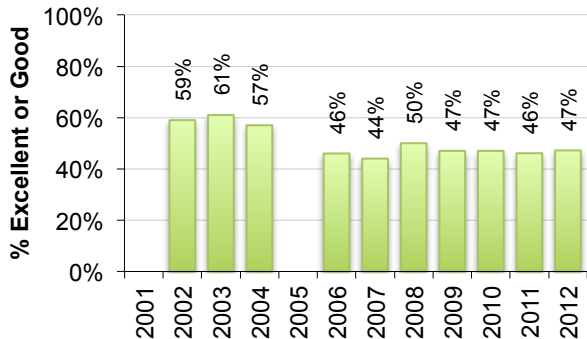


Continuing Education Students

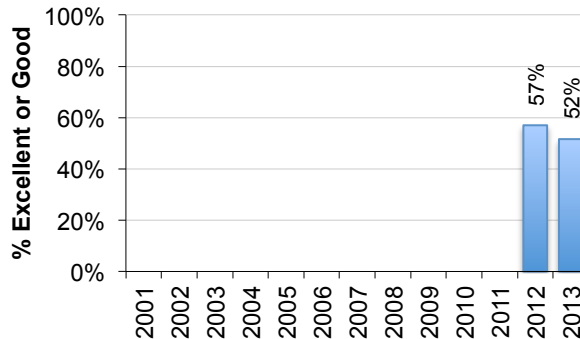


Food services at GCC

Credit Students

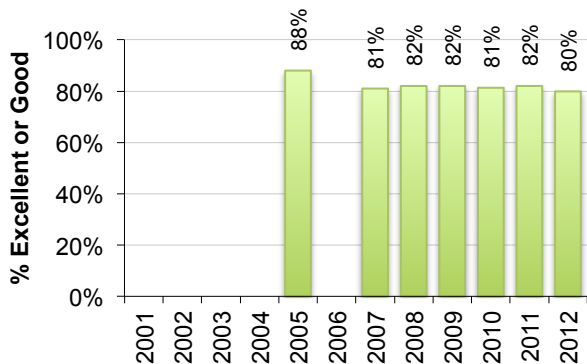


Continuing Education Students

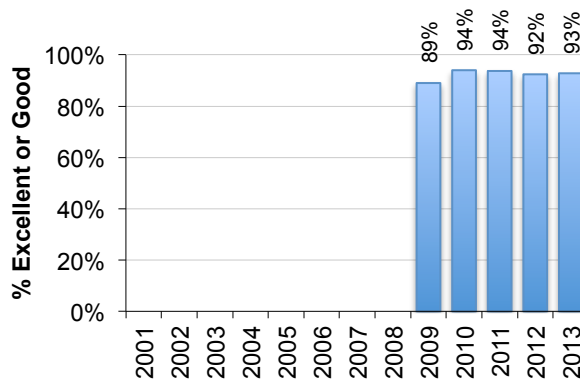


Your safety at GCC

Credit Students

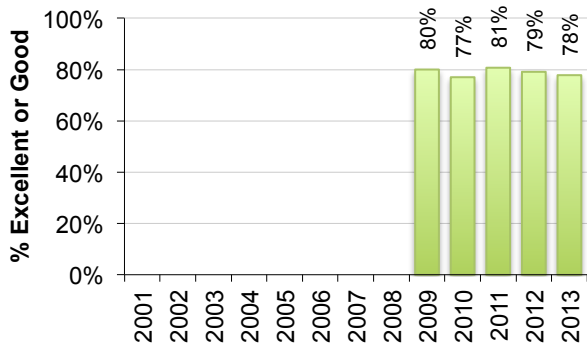


Continuing Education Students

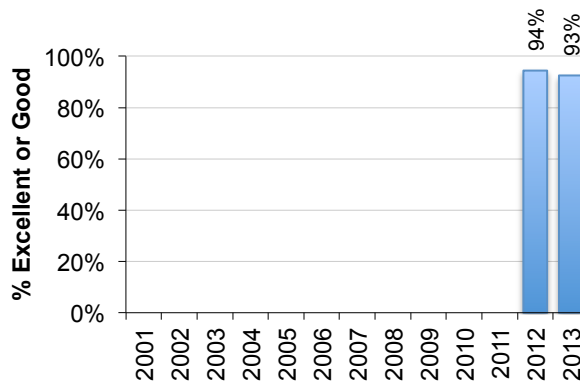


Appearance of campus (cleanliness, beauty)

Credit Students



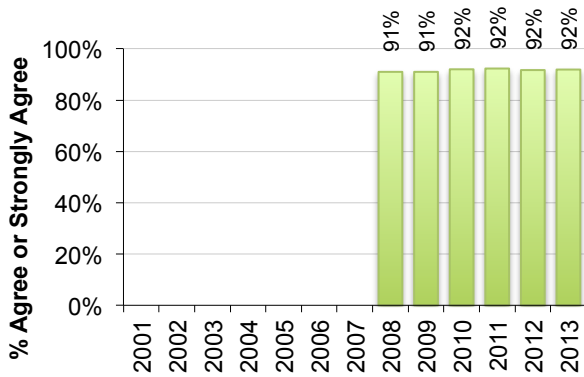
Continuing Education Students



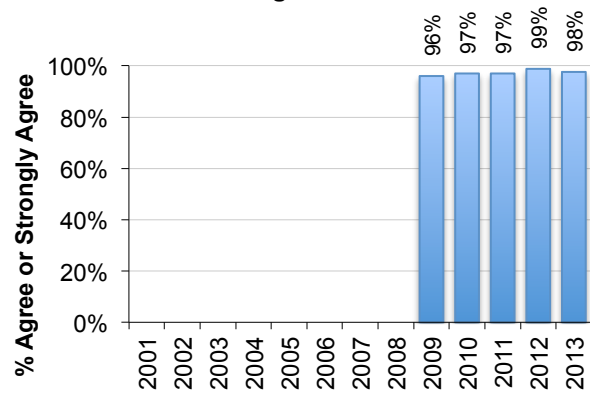
Campus Climate

GCC welcomes students of all backgrounds

Credit Students

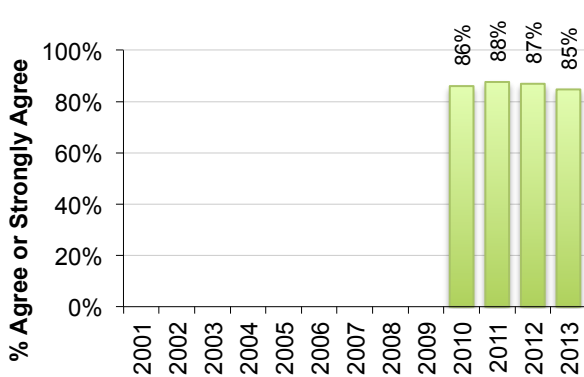


Continuing Education Students

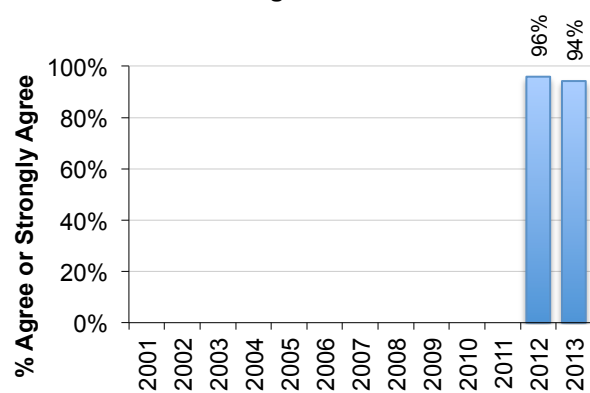


GCC treats students of all ethnic groups fairly

Credit Students

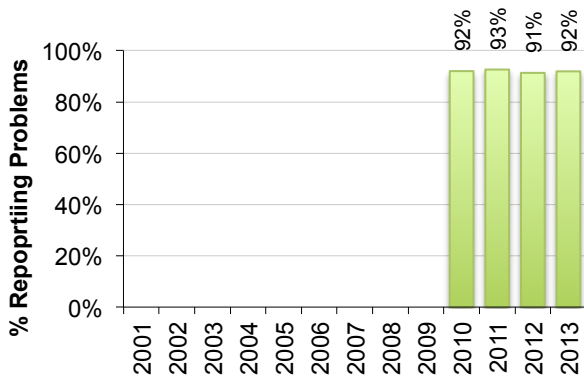


Continuing Education Students

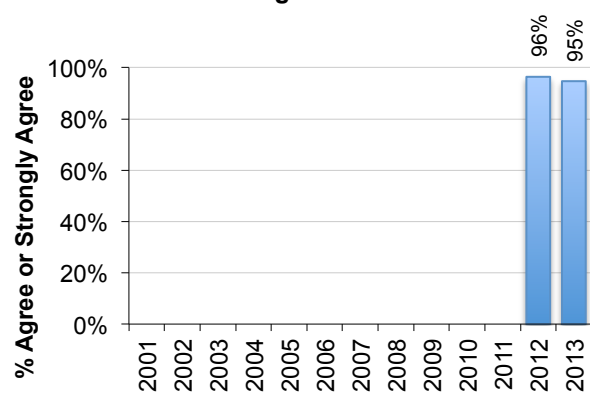


GCC treats both male and female students fairly

Credit Students

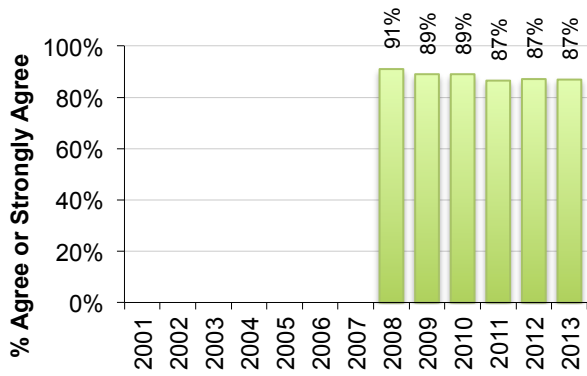


Continuing Education Students

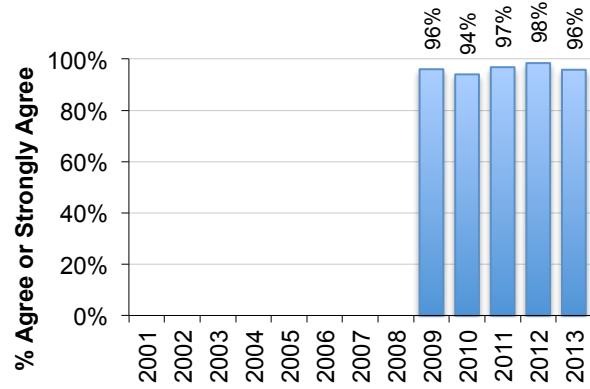


I feel comfortable at GCC

Credit Students

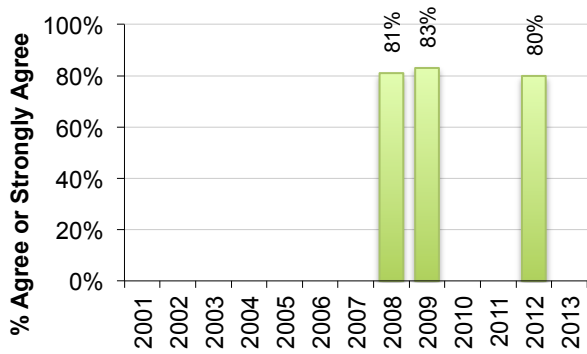


Continuing Education Students

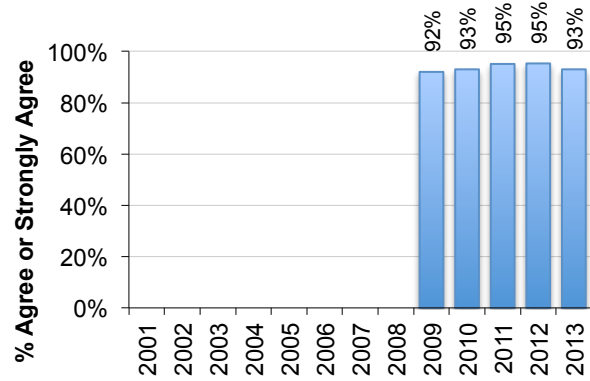


GCC instructors encourage students to examine different points of view

Credit Students



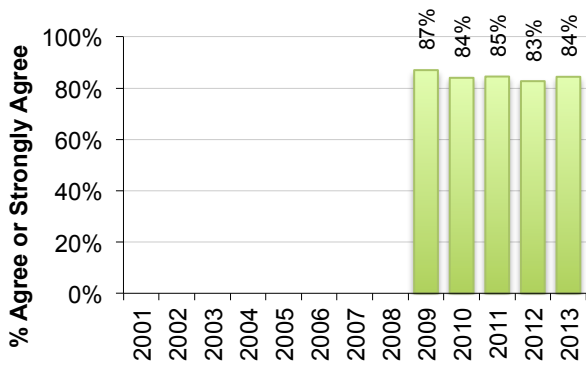
Continuing Education Students



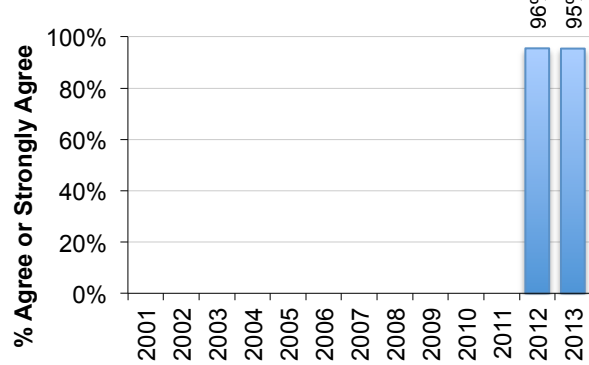
Student Learning

GCC focuses on student learning

Credit Students

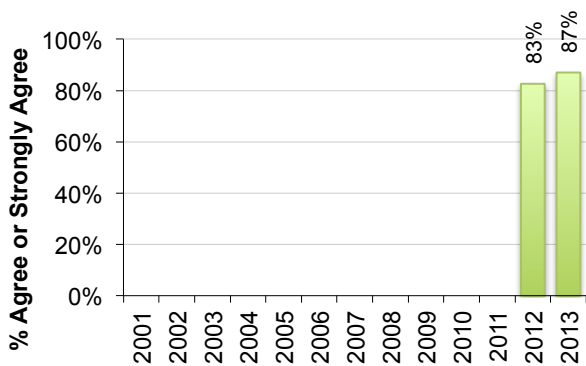


Continuing Education Students

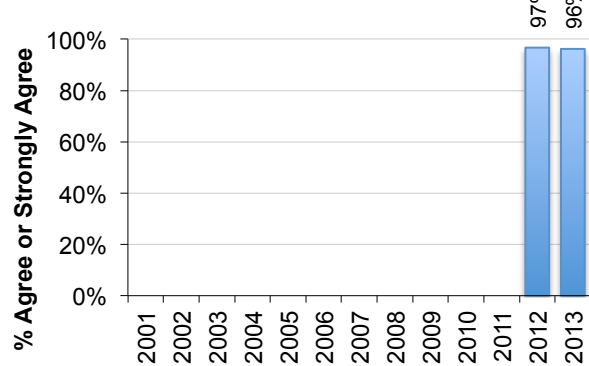


I learn a lot in my GCC classes

Credit Students

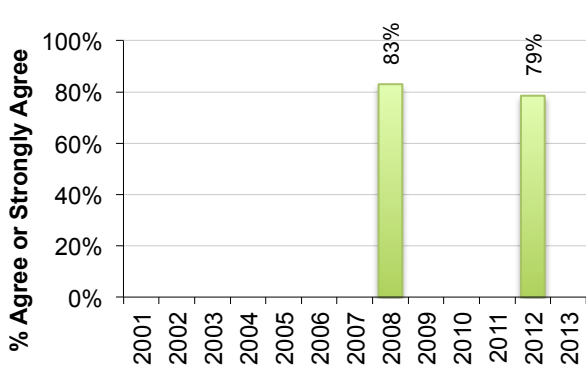


Continuing Education Students

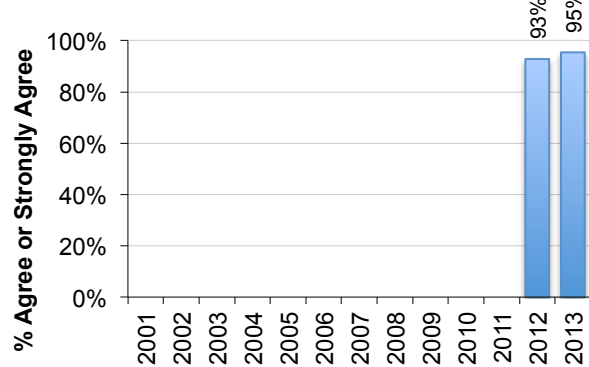


I usually know how well I'm doing in my classes

Credit Students

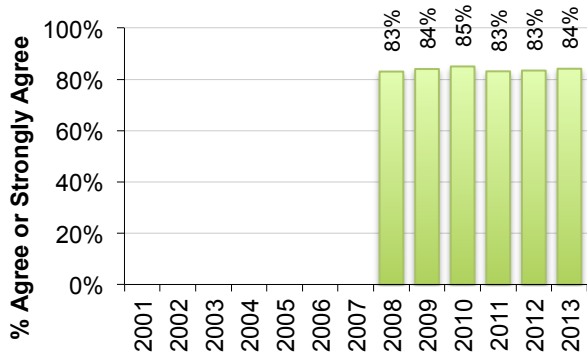


Continuing Education Students

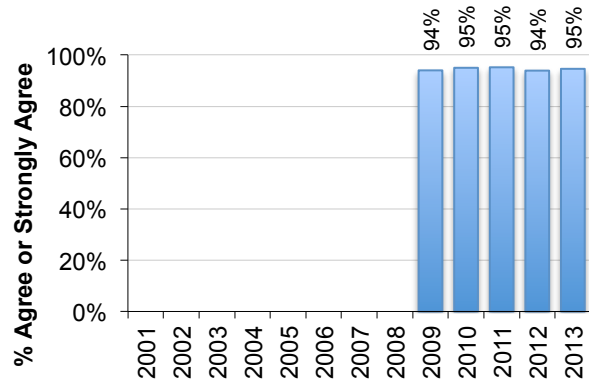


I know what learning outcomes my instructors expect of me in all my classes

Credit Students



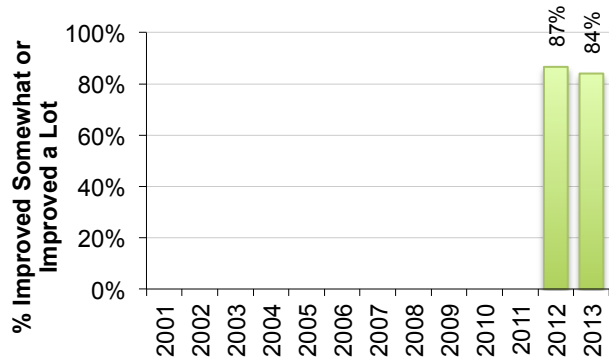
Continuing Education Students



How much has GCC improved your skills in the following areas?

Skill Area/Institutional Learning Outcome: Reading

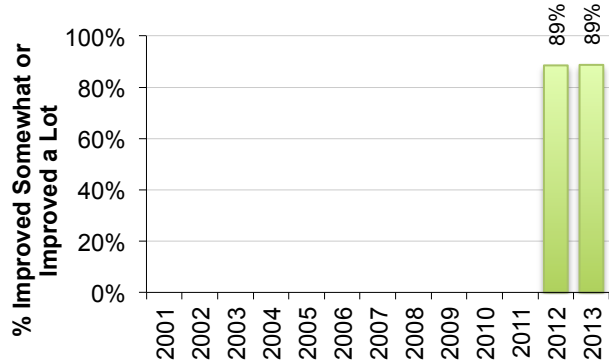
Credit Students



Note: This question was not asked on the continuing education survey.

Skill Area/Institutional Learning Outcome: Writing

Credit Students

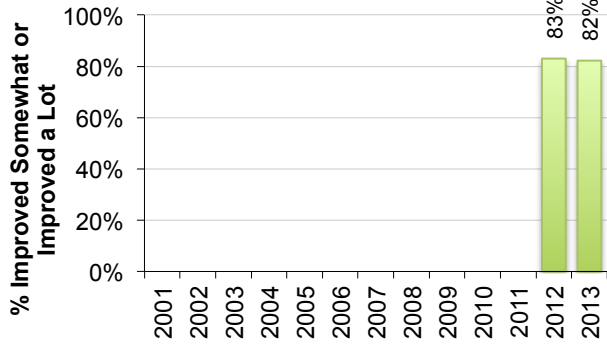


Note: This question was not asked on the continuing education survey.

Skill Area/Institutional Learning Outcome: Speaking

Credit Students

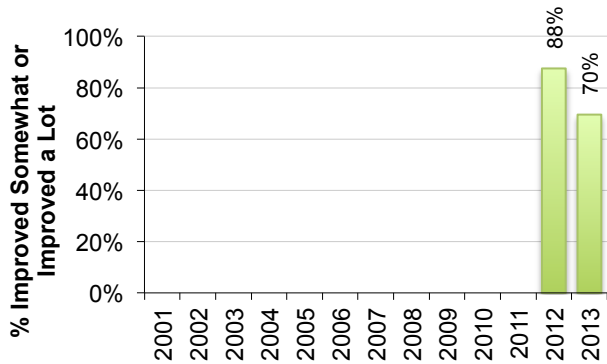
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Listening

Credit Students

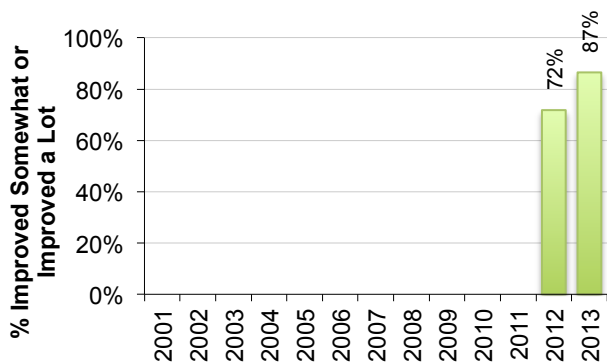
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Mathematical problem solving

Credit Students

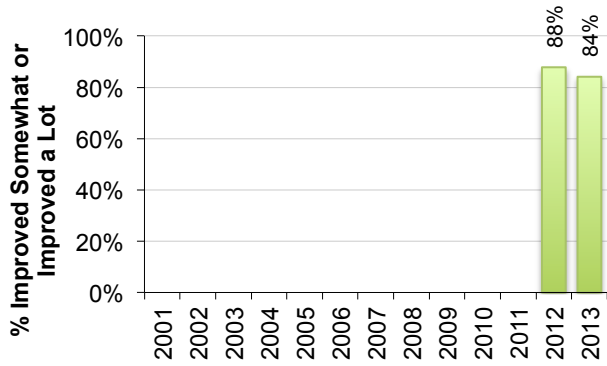
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Researching/finding information

Credit Students

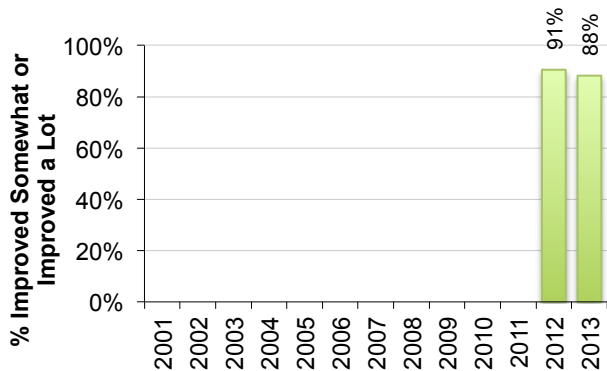
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Thinking critically

Credit Students

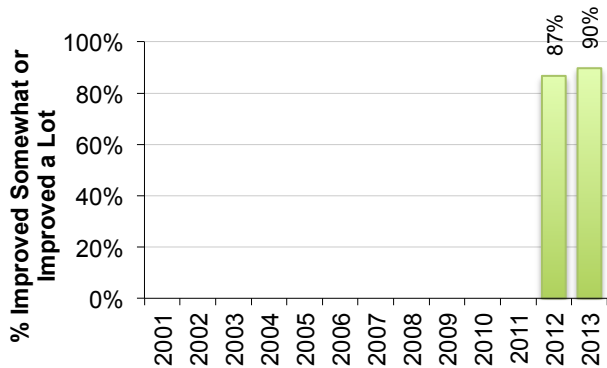
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Appreciating diversity

Credit Students

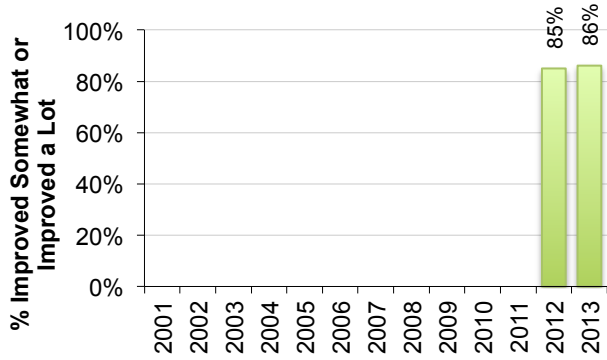
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Study skills

Credit Students

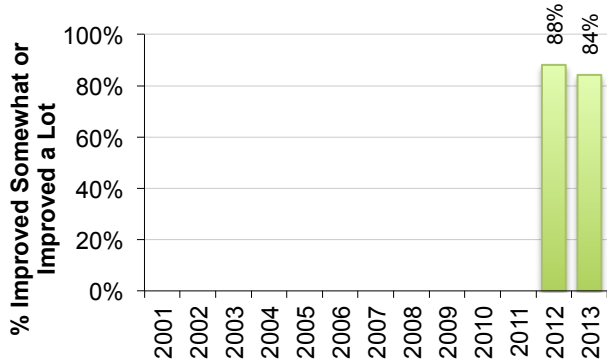
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Responsibility for my actions

Credit Students

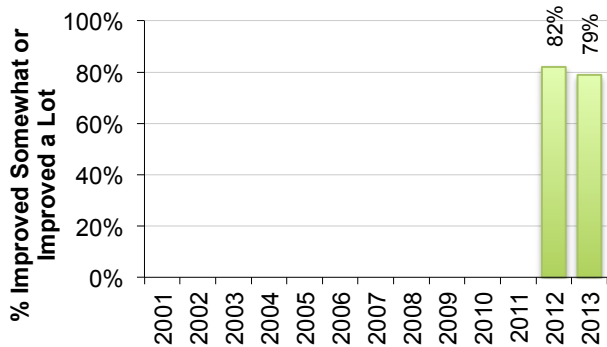
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Technical skills

Credit Students

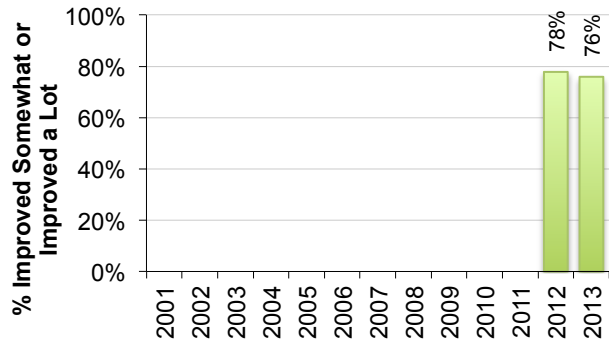
Note: This question was not asked on the continuing education survey.



Skill Area/Institutional Learning Outcome: Workplace skills

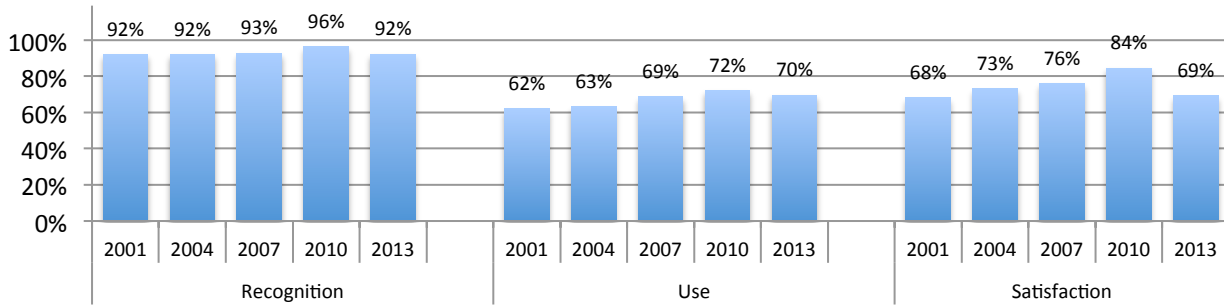
Credit Students

Note: This question was not asked on the continuing education survey.

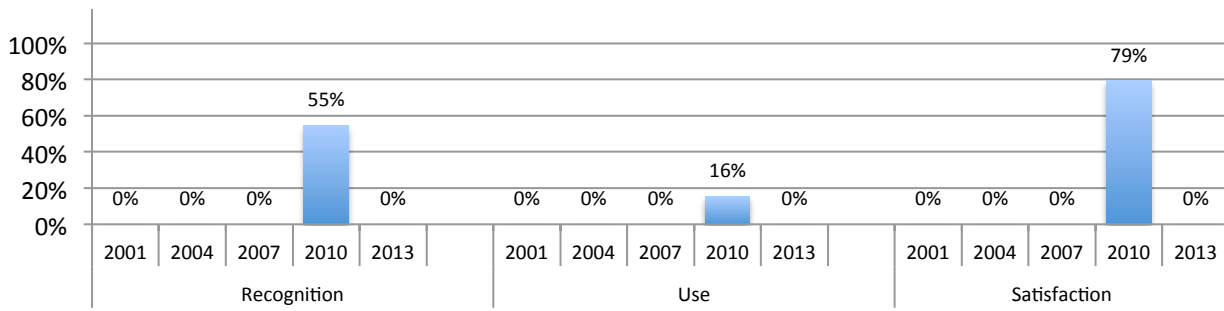


Student Services: Credit Student Satisfaction

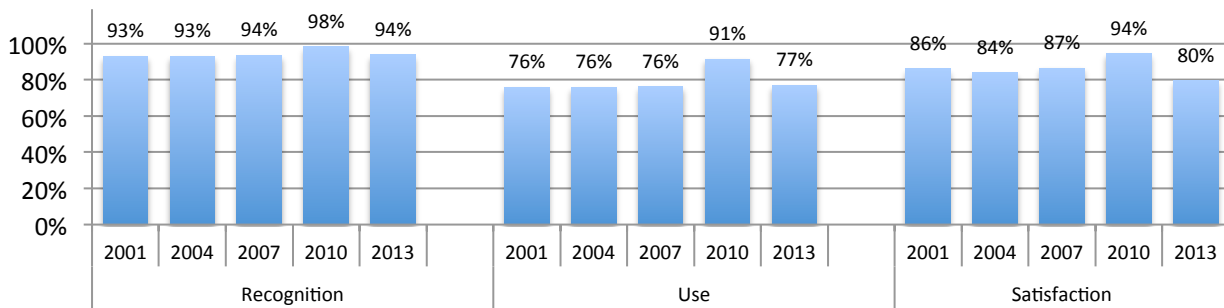
Academic Counseling



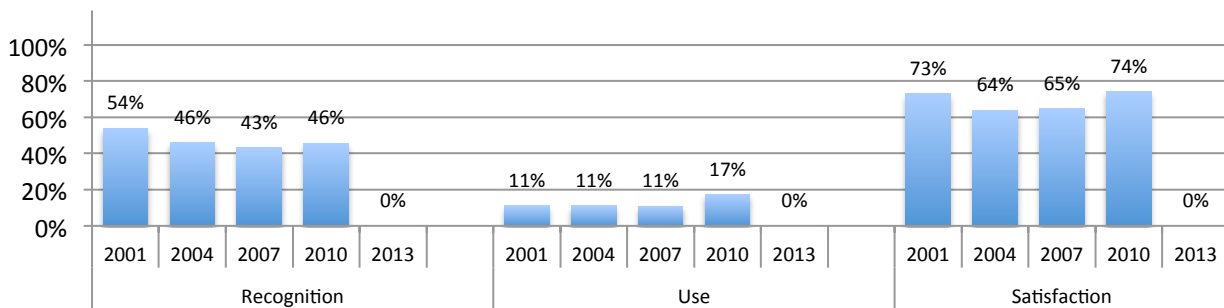
ACE



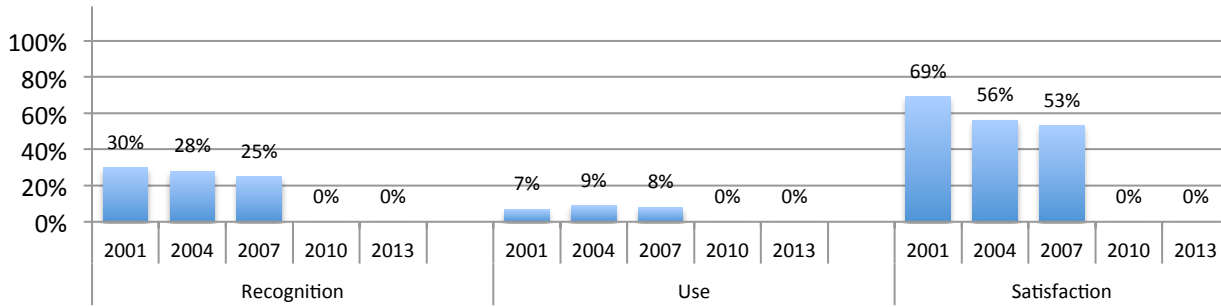
Admissions & Records



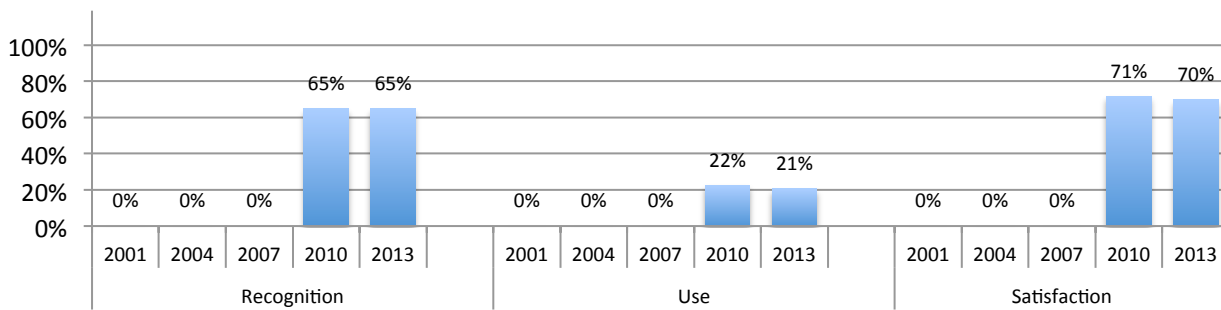
Adult Re-Entry Center



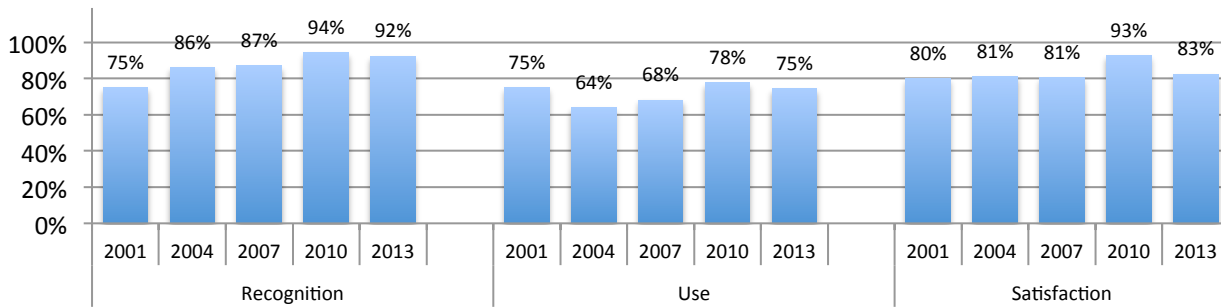
Alliance for Minority Participation (AMP)



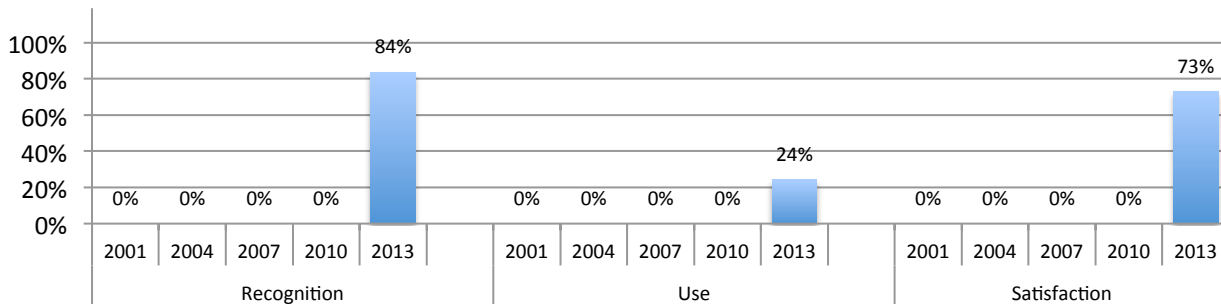
ASGCC



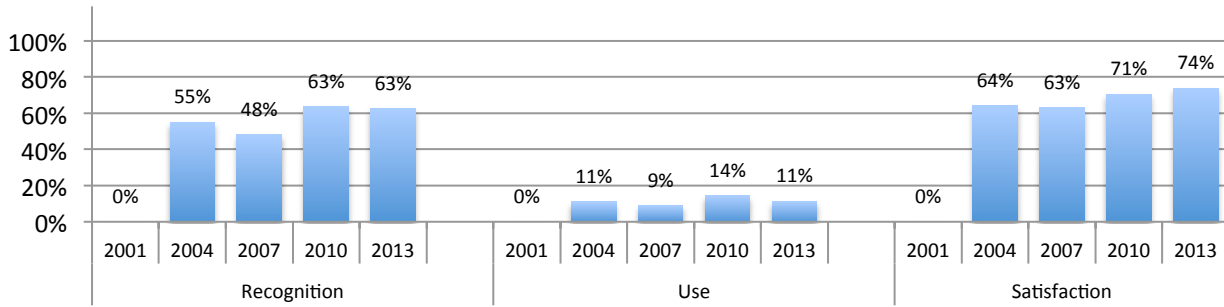
Assessment Center/Placement Testing



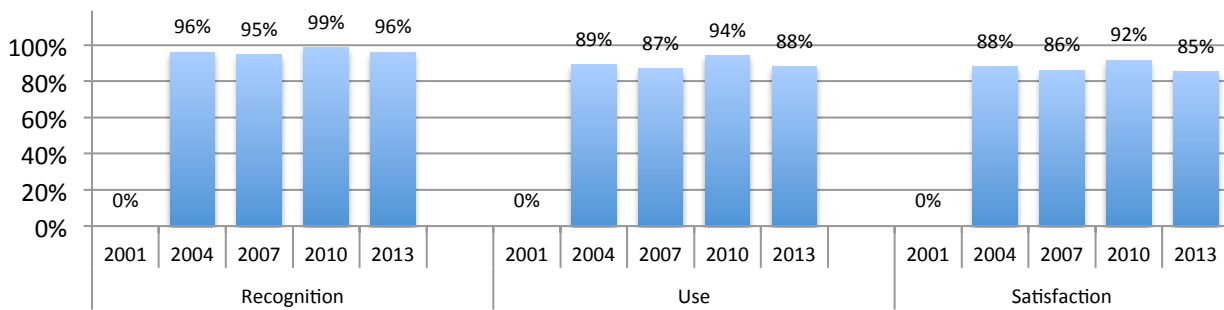
Athletics



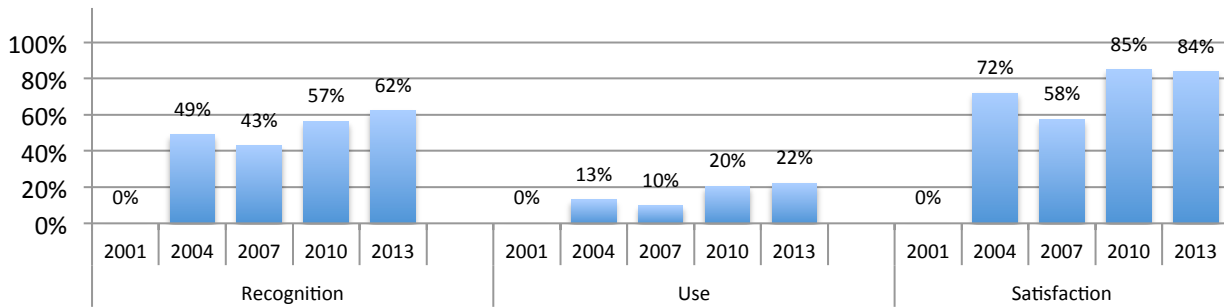
Baja Program



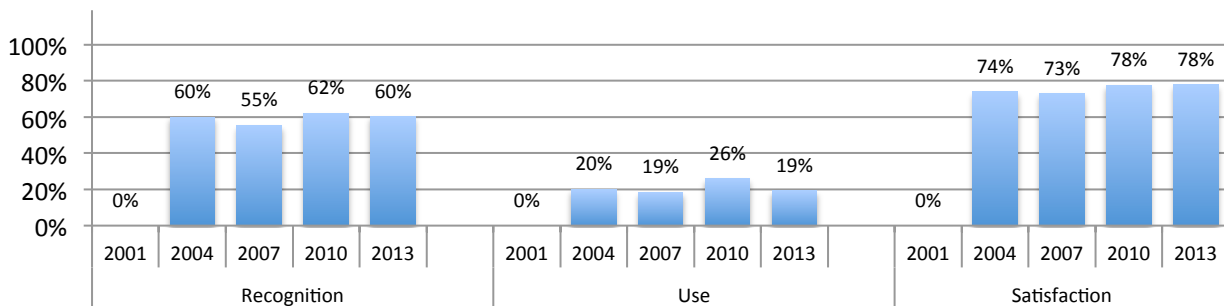
Bookstore



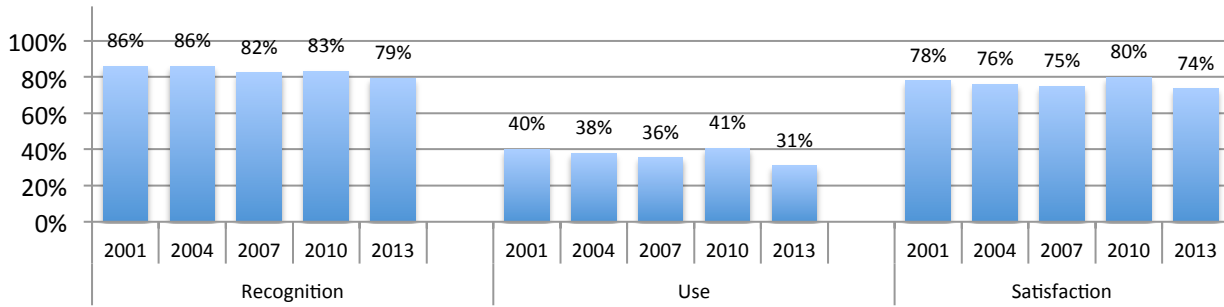
CAI Lab



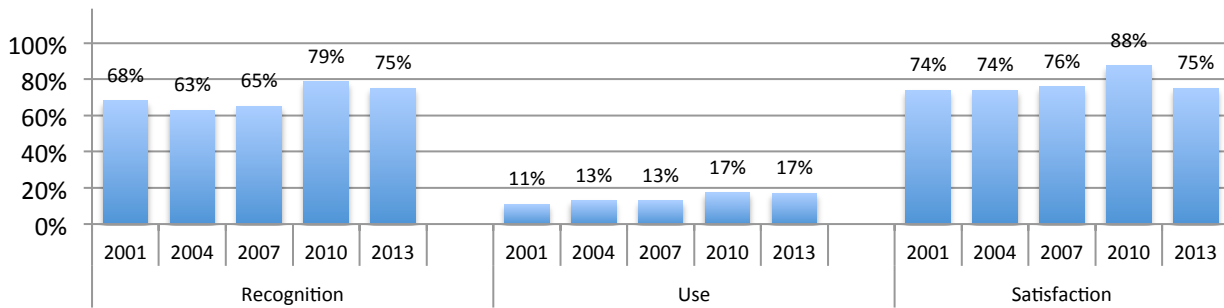
CalWORKS



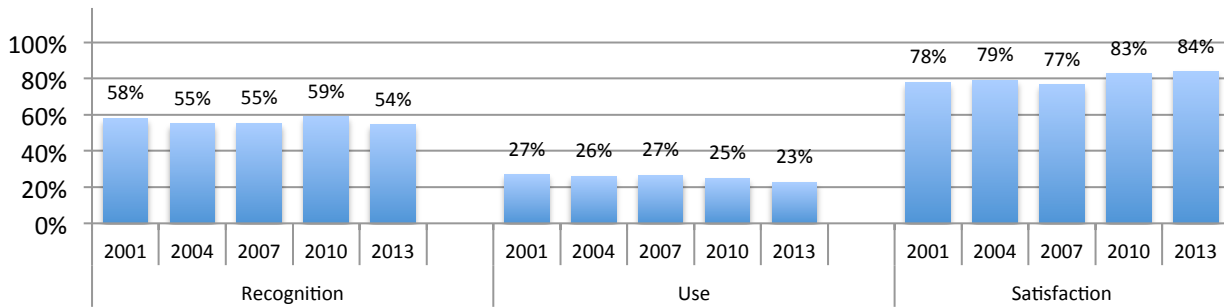
Career Center



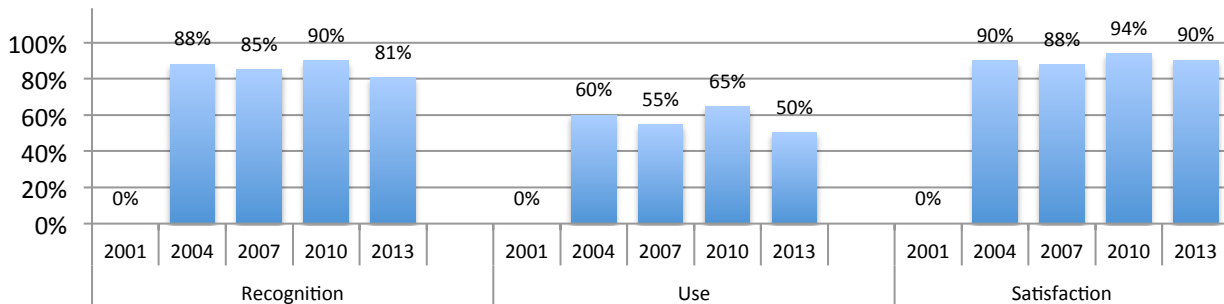
Center for Students with Disabilities



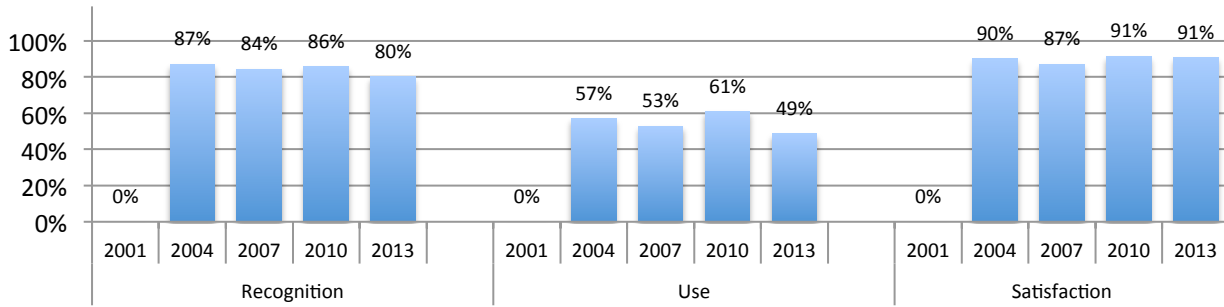
Collaborative Learning/SI



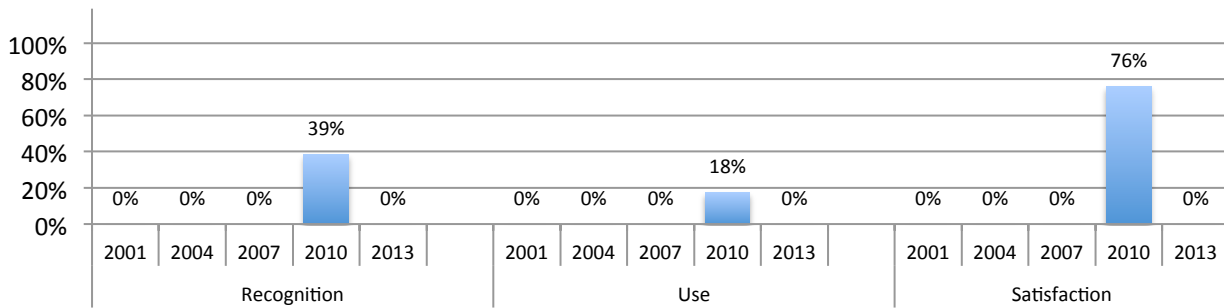
Computer Lab (San Gabriel open lab)



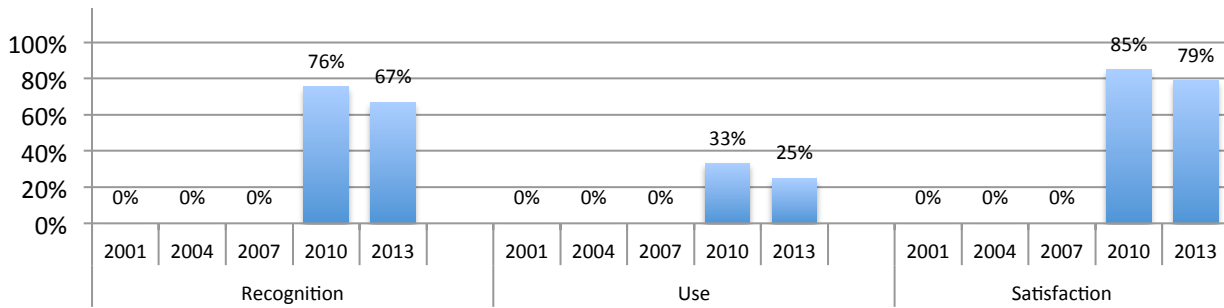
Computer Lab (San Rafael open lab)



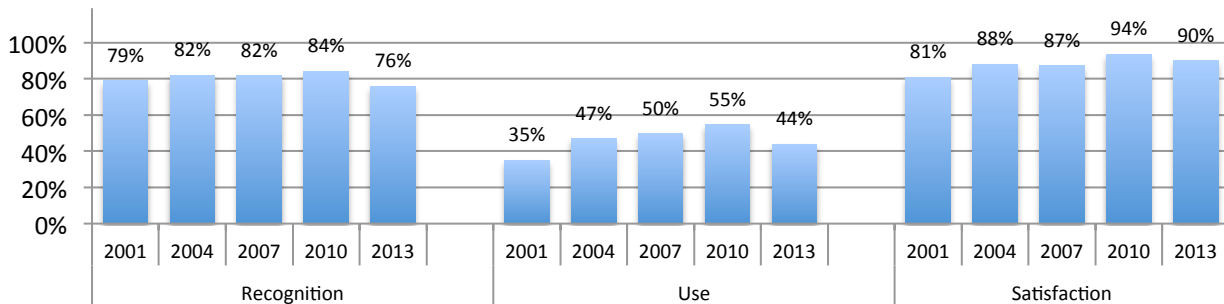
Connections Office (Basic Skills)



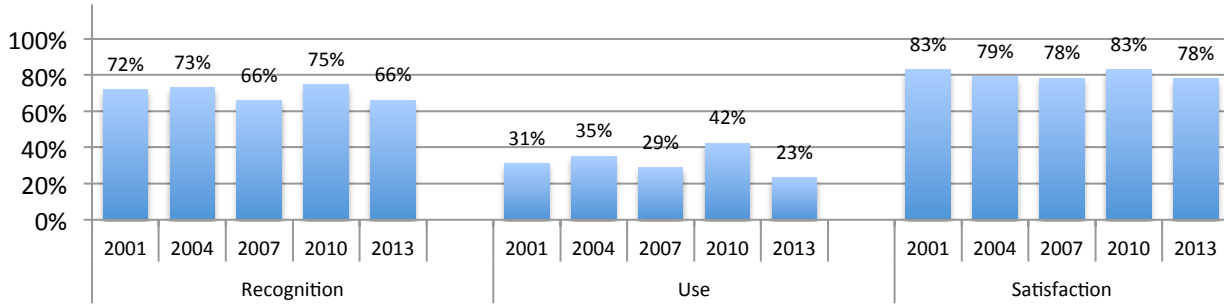
El Vaquero



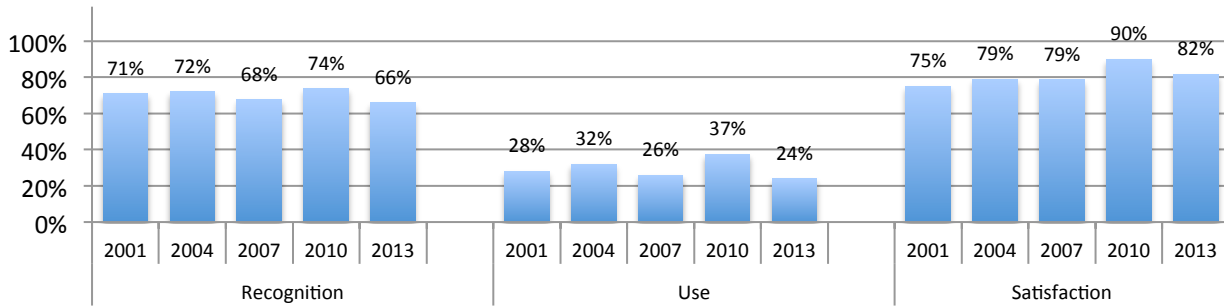
English Lab (AD 238)



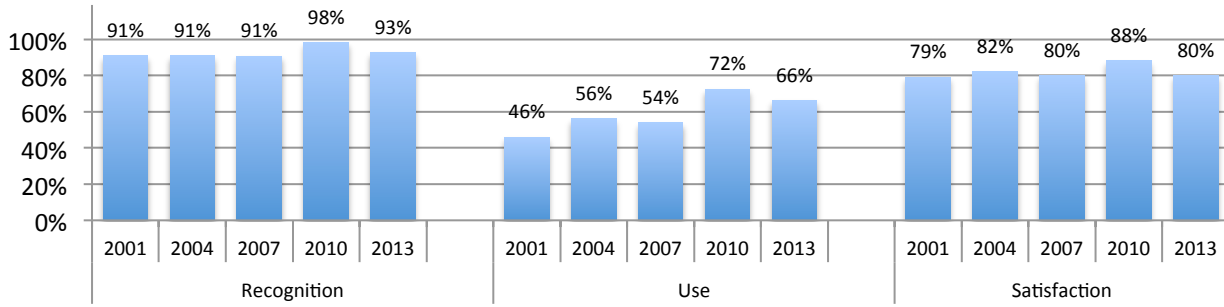
EOPS Office



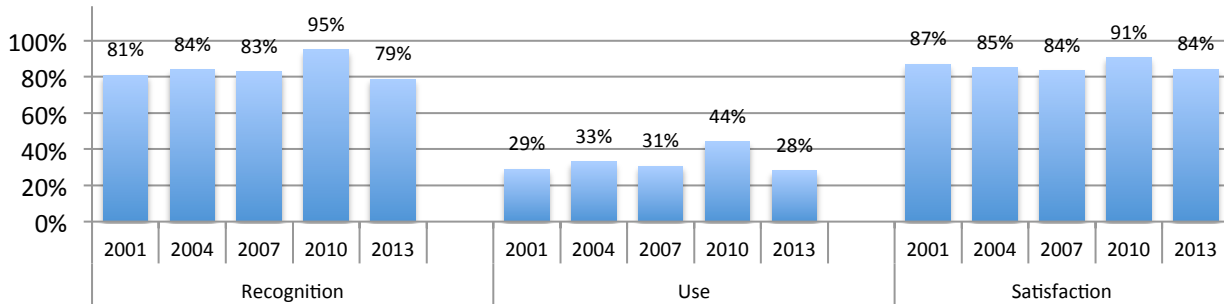
ESL/Foreign Language Lab



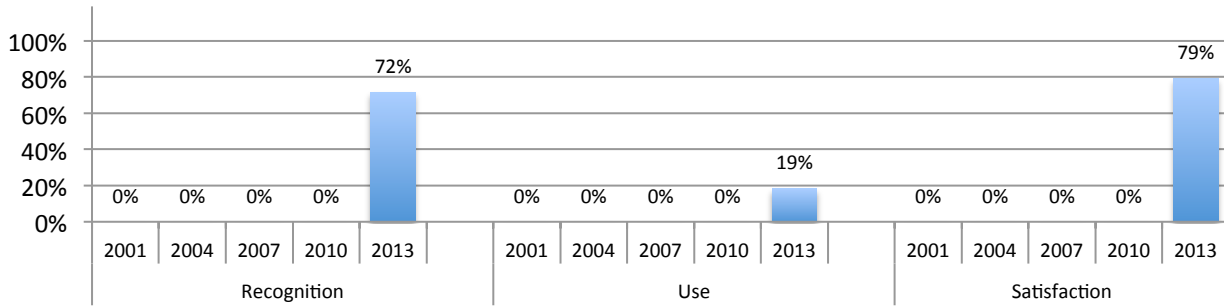
Financial Aid Office



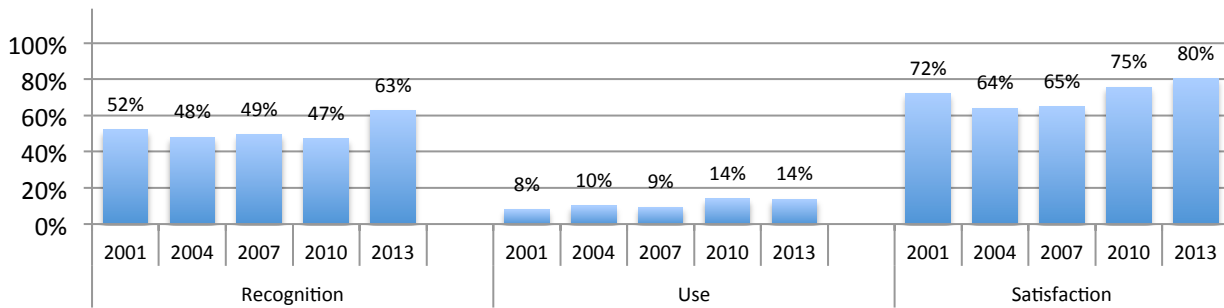
Health Center (SR 131)



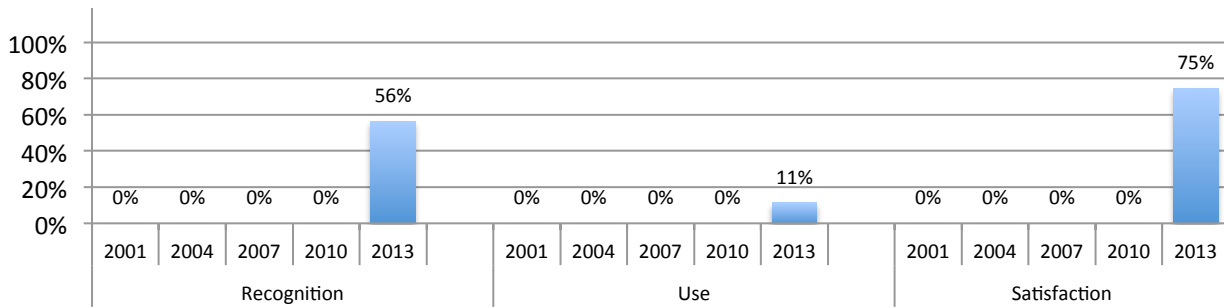
Health Center Nursing Services



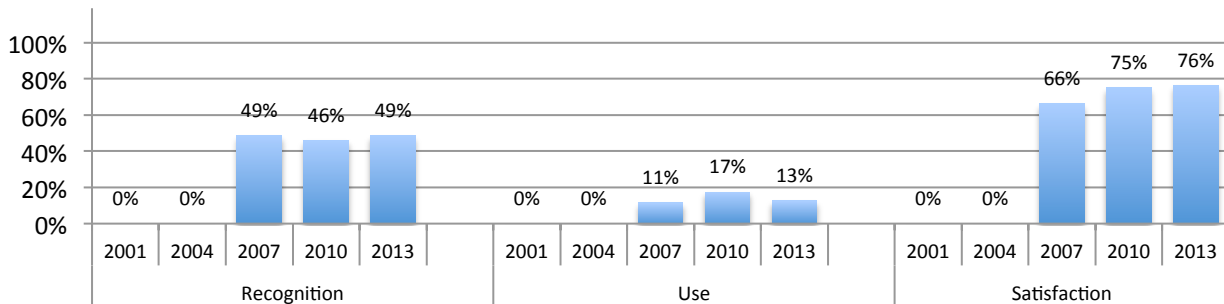
Health Center Mental Health Services



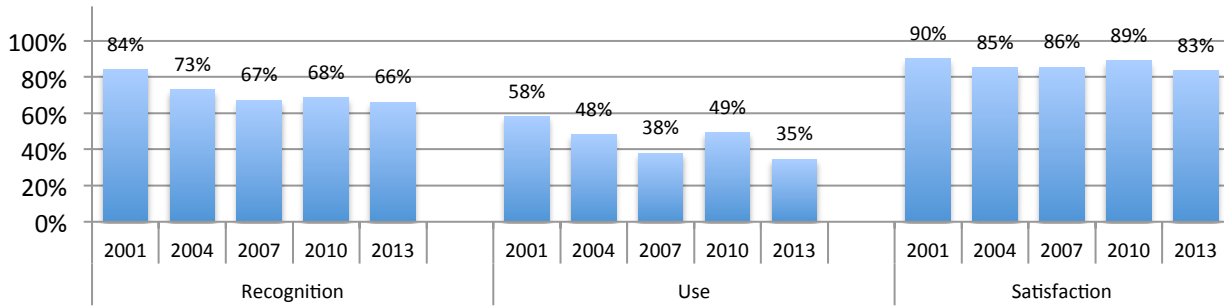
Health Center Dietary Counseling



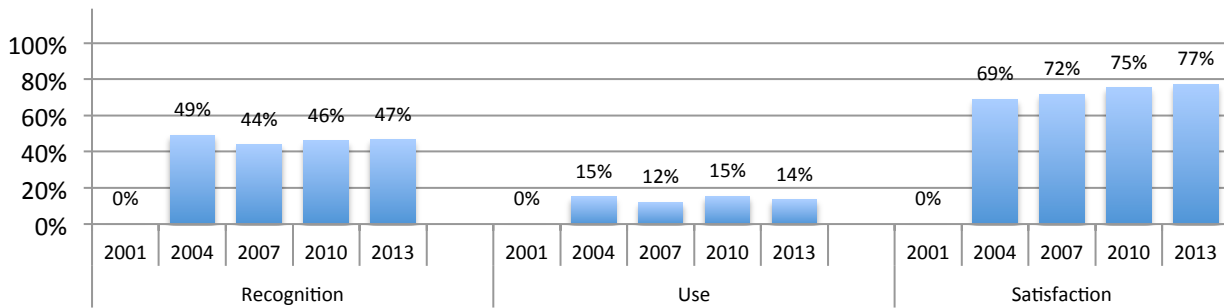
High Tech Center (SG 108)



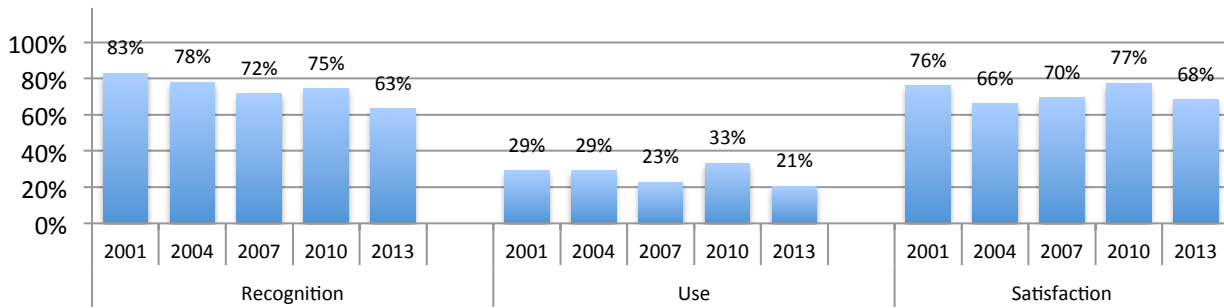
Information Counter (AD building)



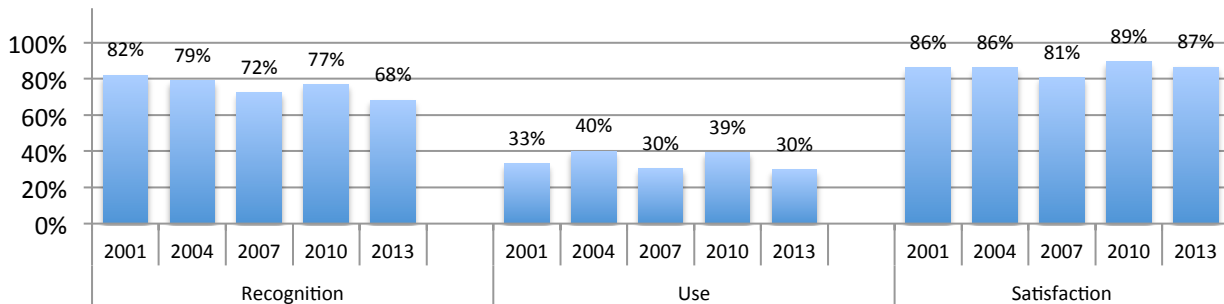
Instructional Assistance Center (SG 112)



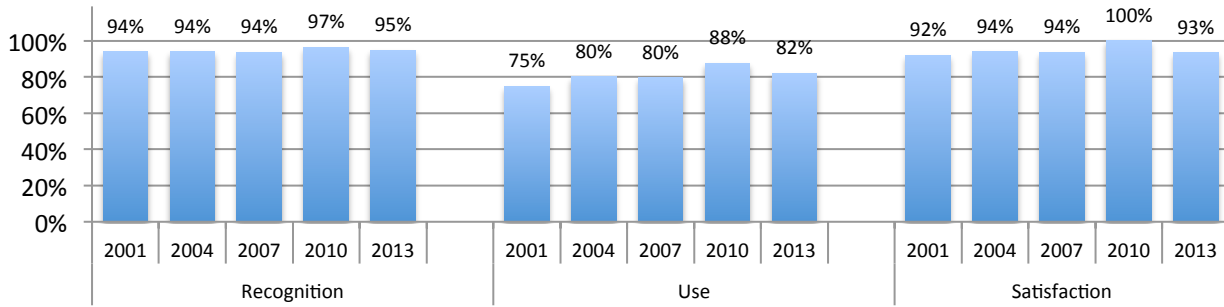
Job Placement Center



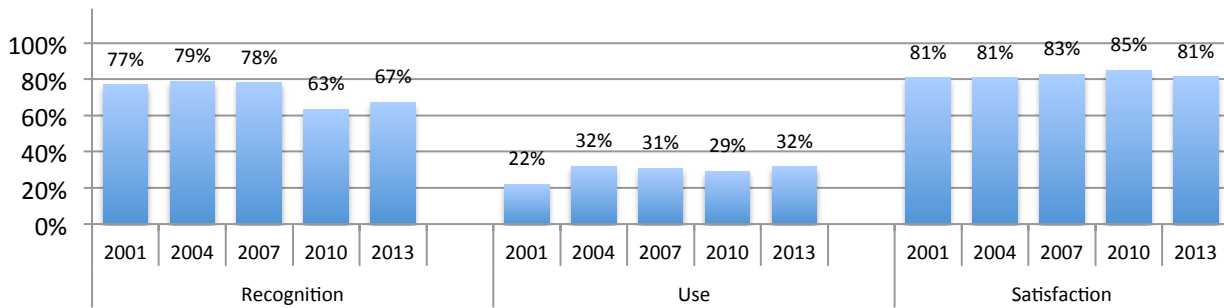
Learning Center (AD 232)



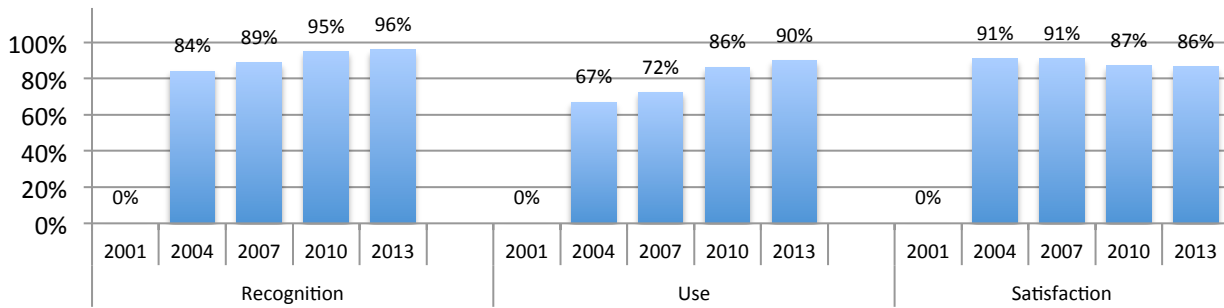
Library



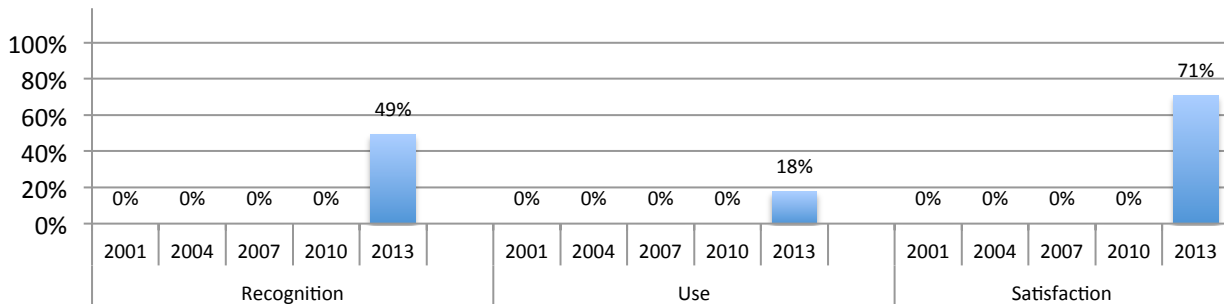
Math Discovery Center (Math/Science Center)



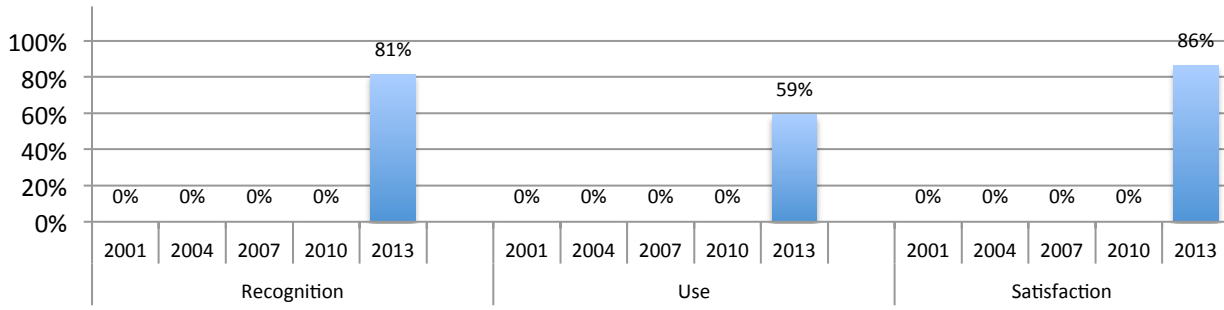
myGCC (web services)



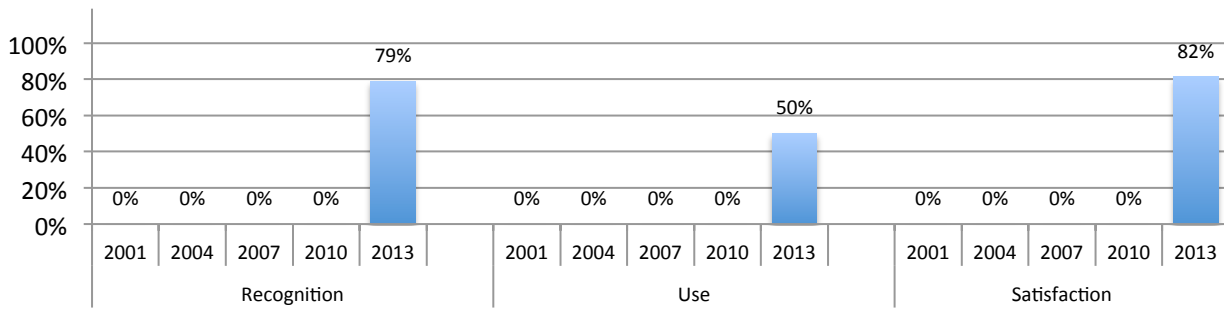
New Student Advising Sessions



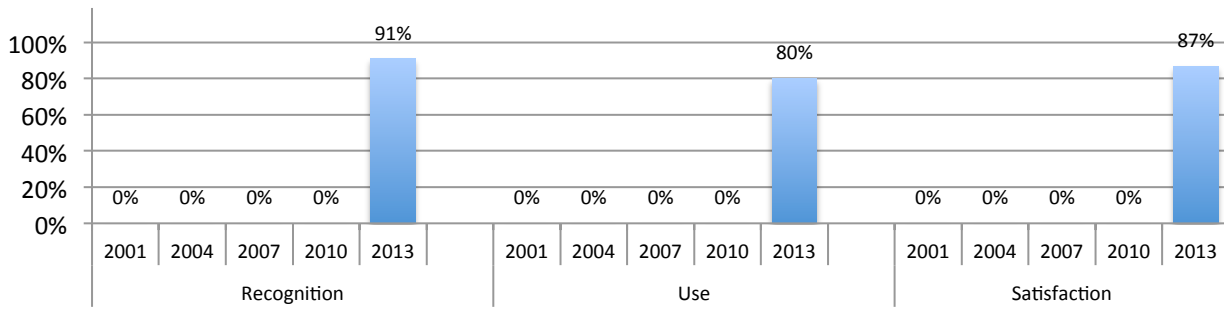
Online Admissions Application



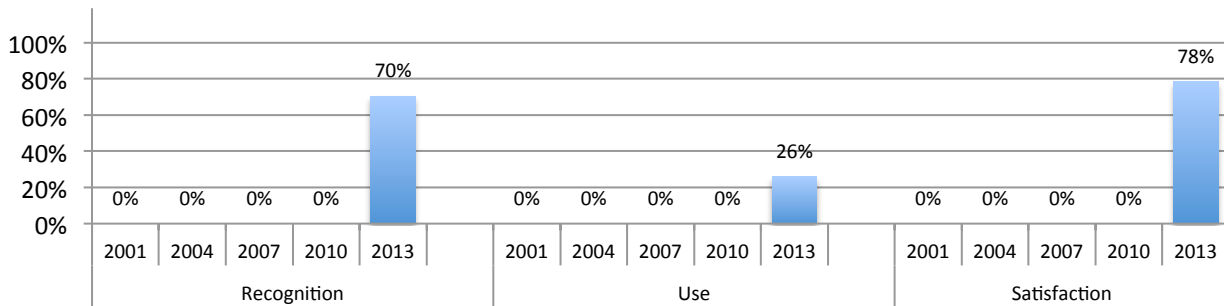
Online Orientation



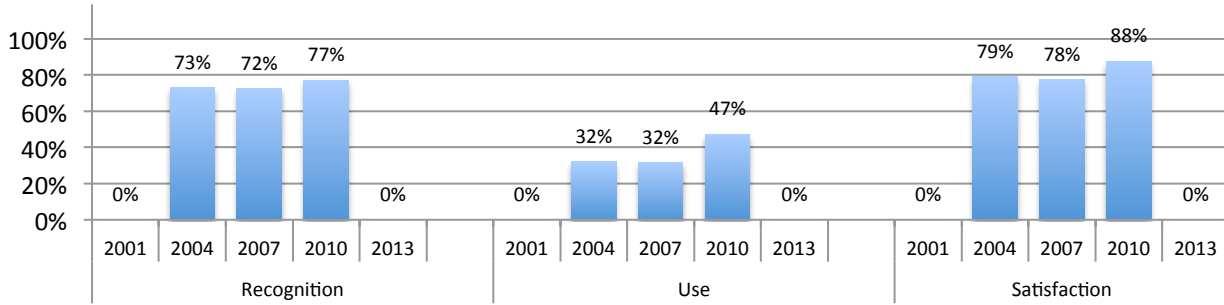
Online Registration



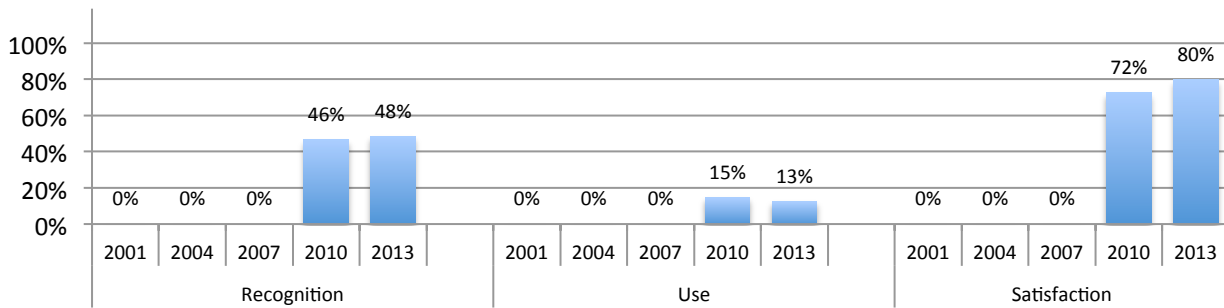
Online Scholarship Application



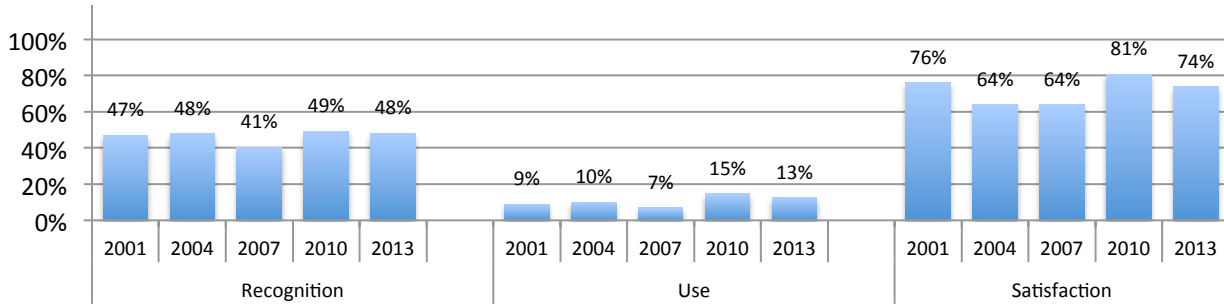
Orientation



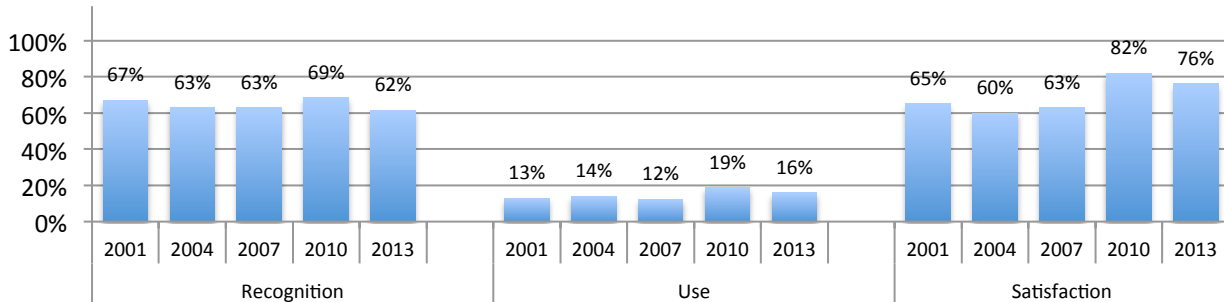
Outreach Office/SOS



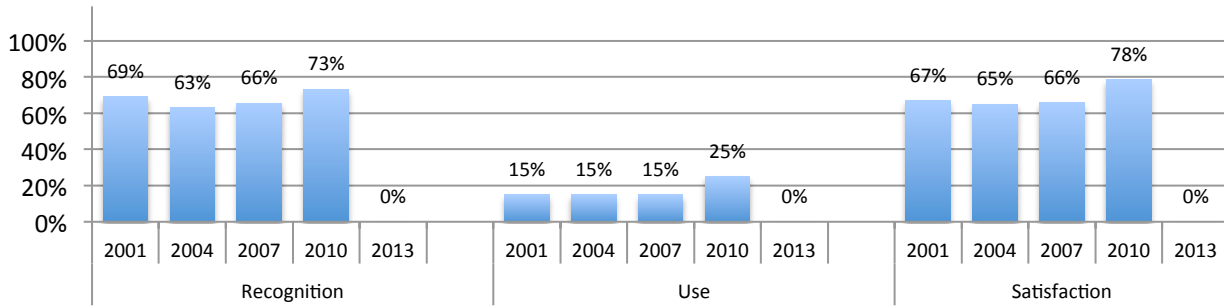
PACE (AD 145)



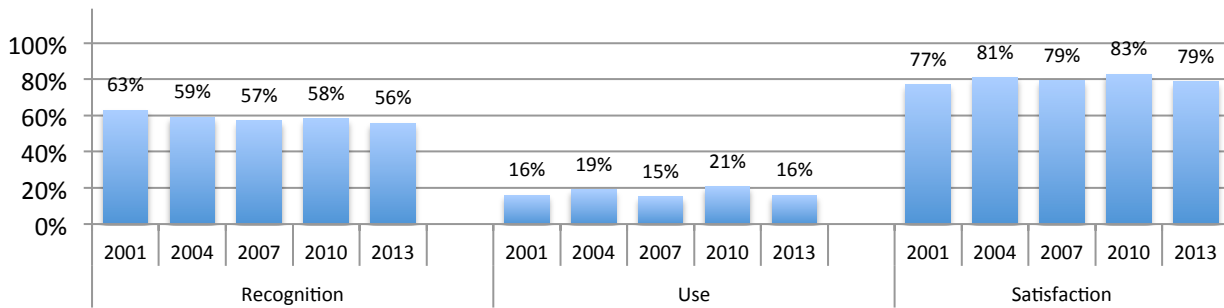
Scholars Program



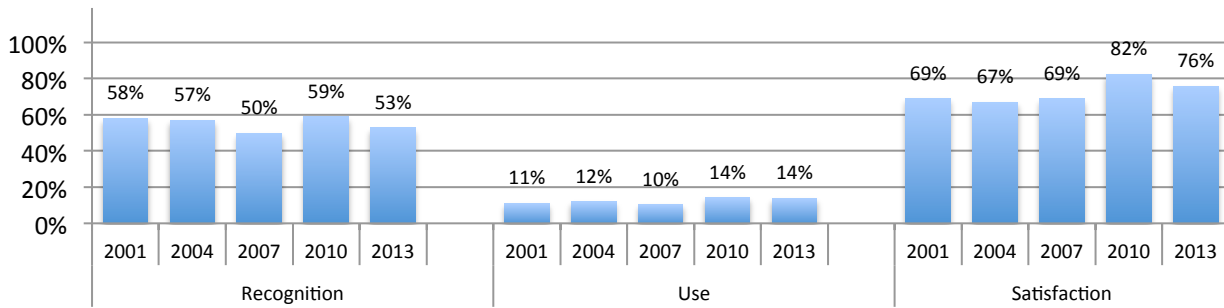
Scholarship Office



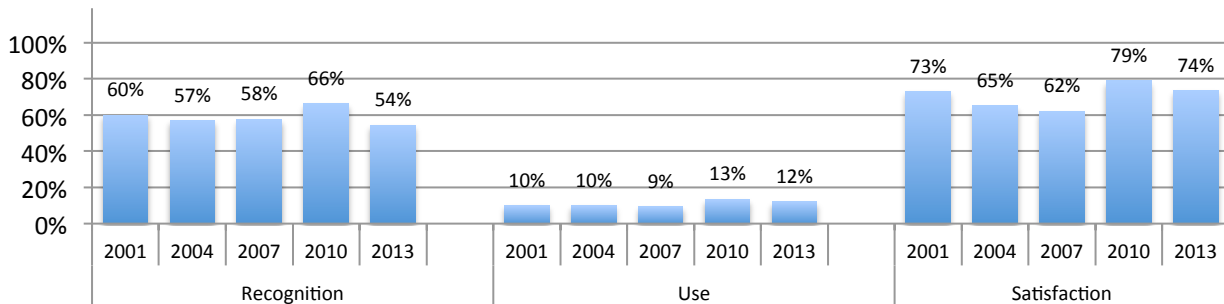
Center for Student Involvement/Service Learning Center



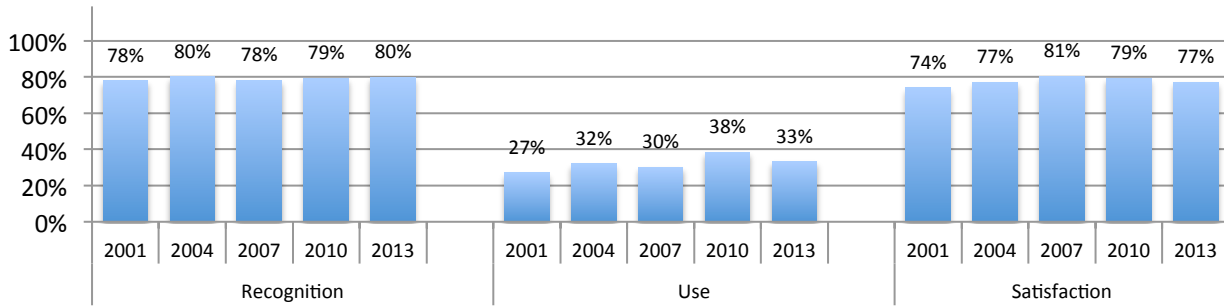
Student Activities Office



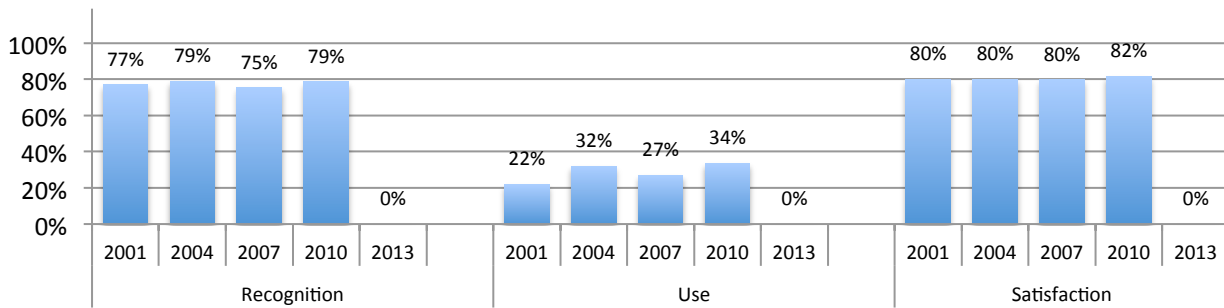
Study Abroad Office



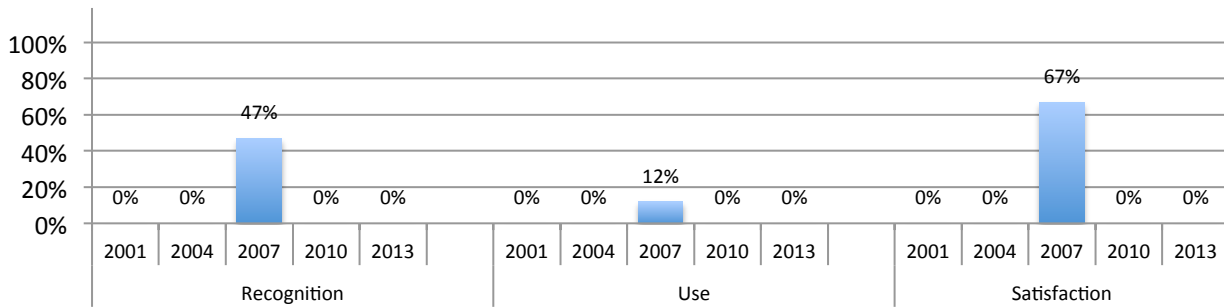
Transfer Center



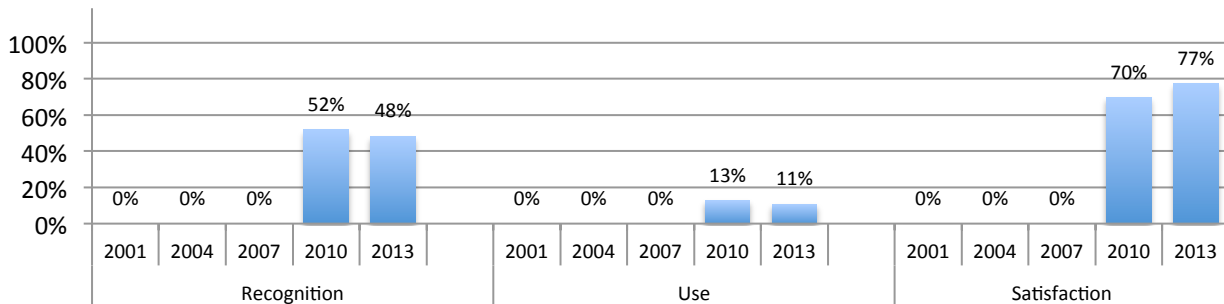
Tutoring Center



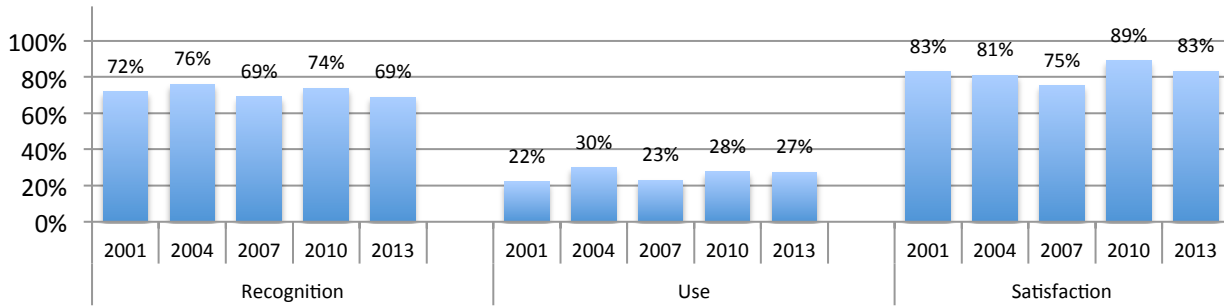
Tutors Today Teachers Tomorrow (4T)



Veterans Services

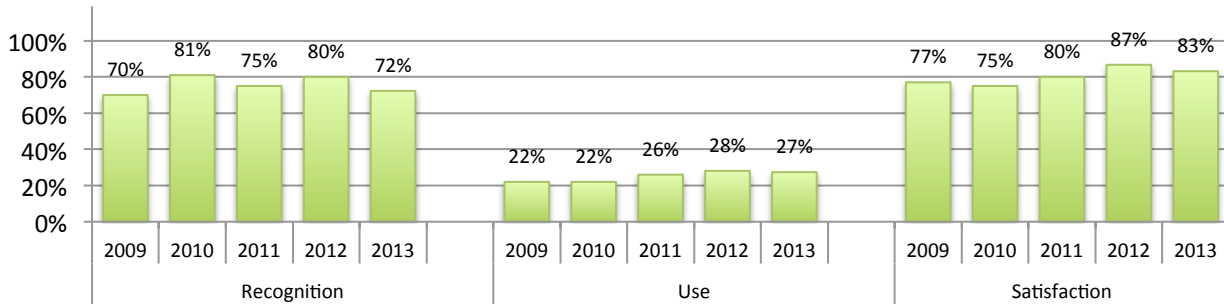


Writing Center

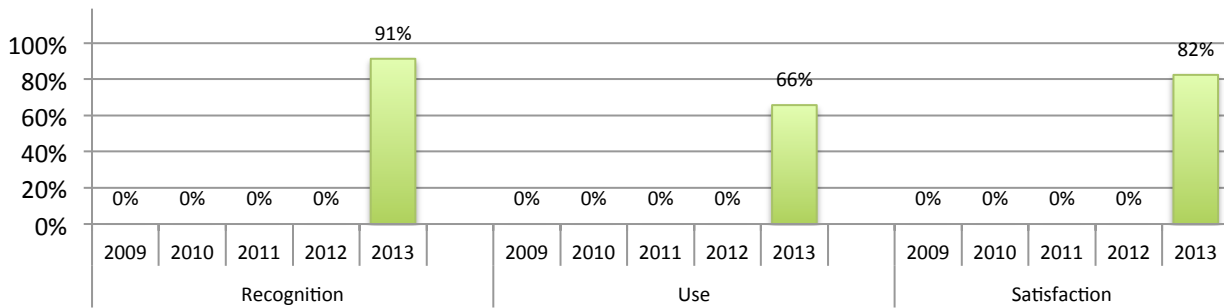


Student Services: Continuing Education Student Satisfaction

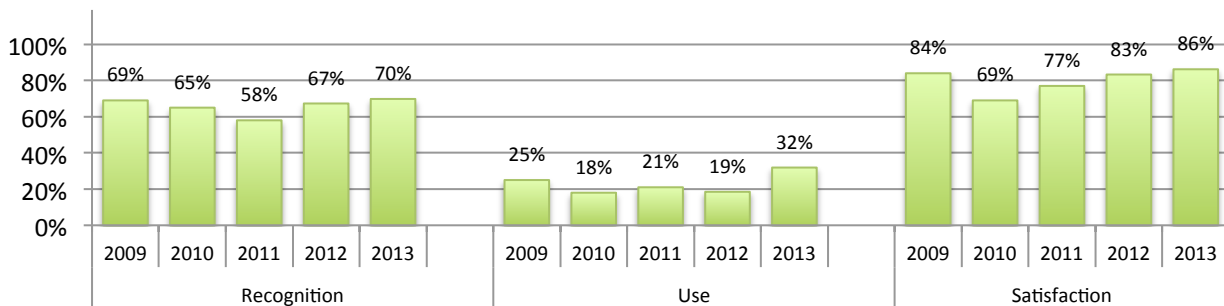
Academic Advising



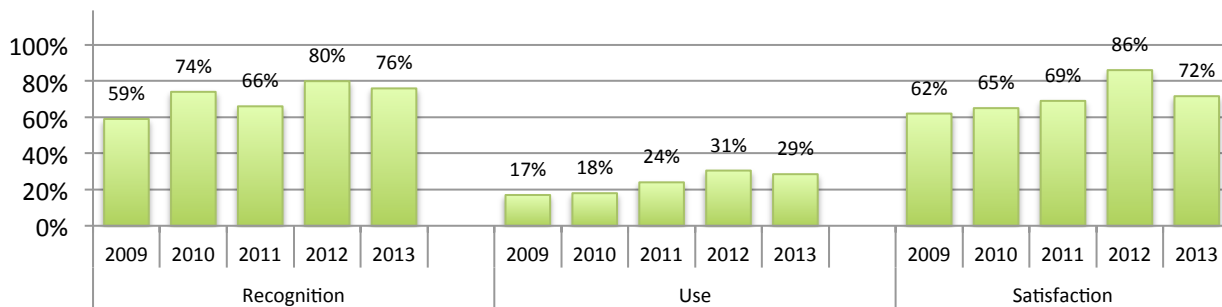
Bookstore



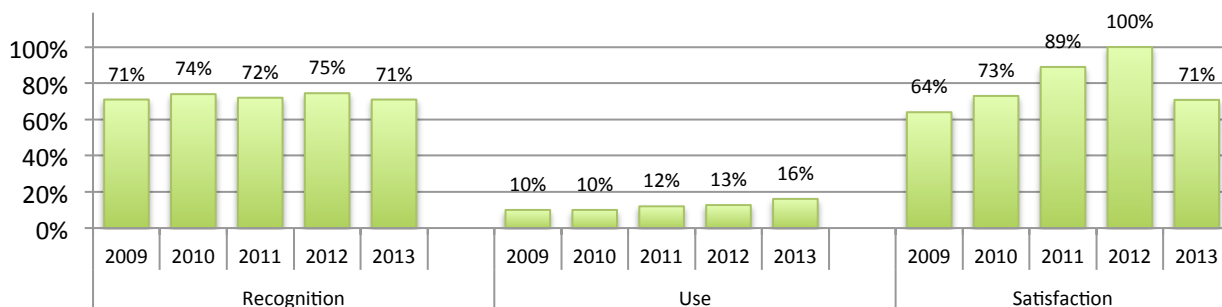
CalWORKS



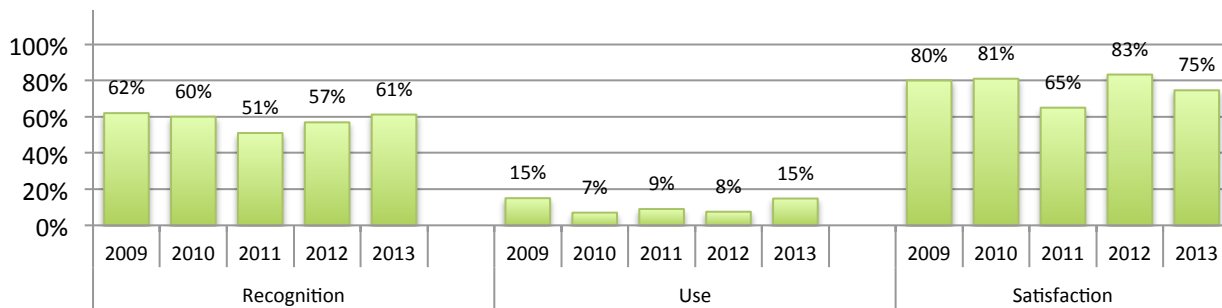
Career Center



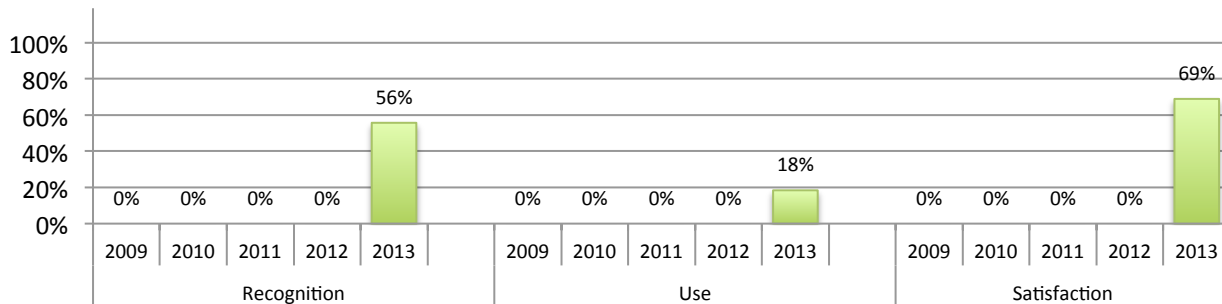
Child Care (Parent Support Center)



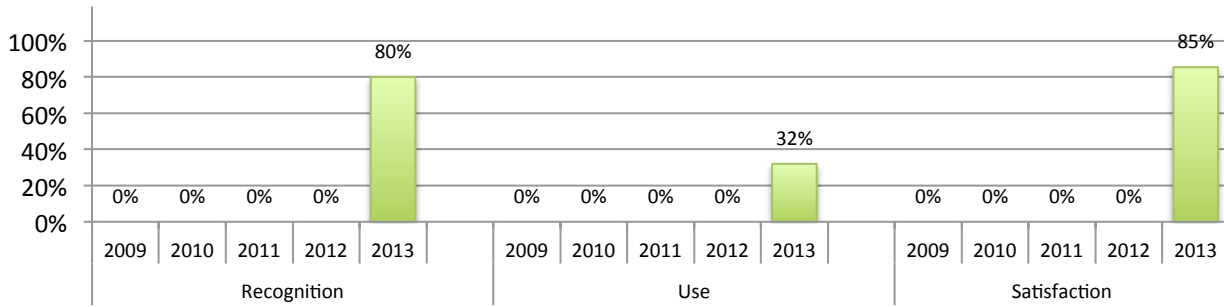
Citizenship Office



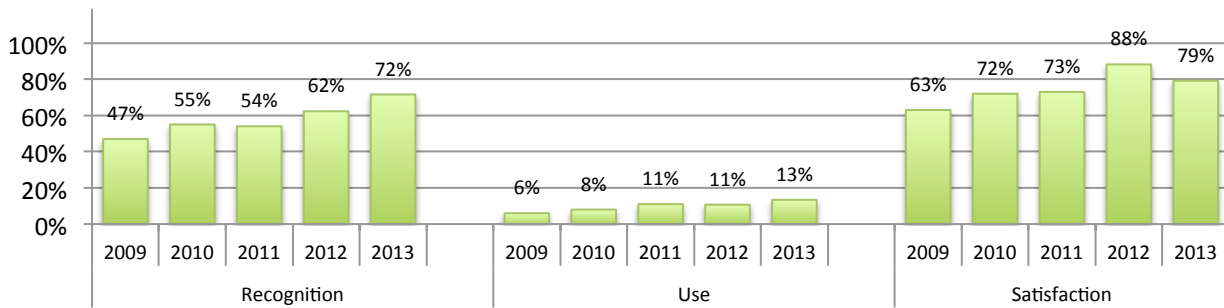
Community Resource Referrals



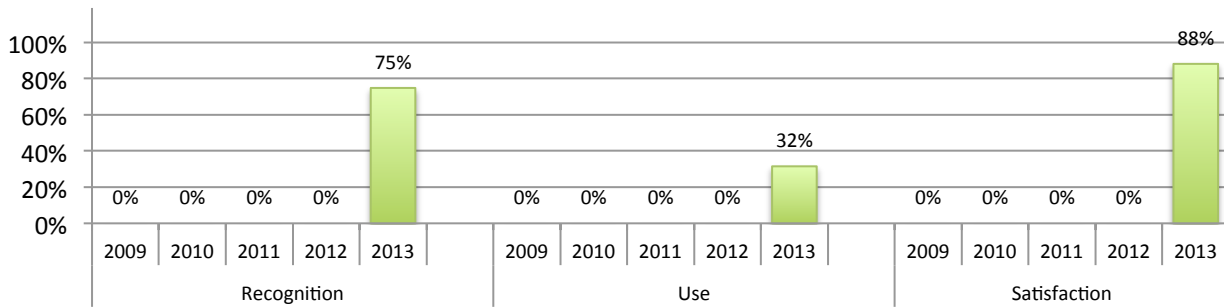
Library



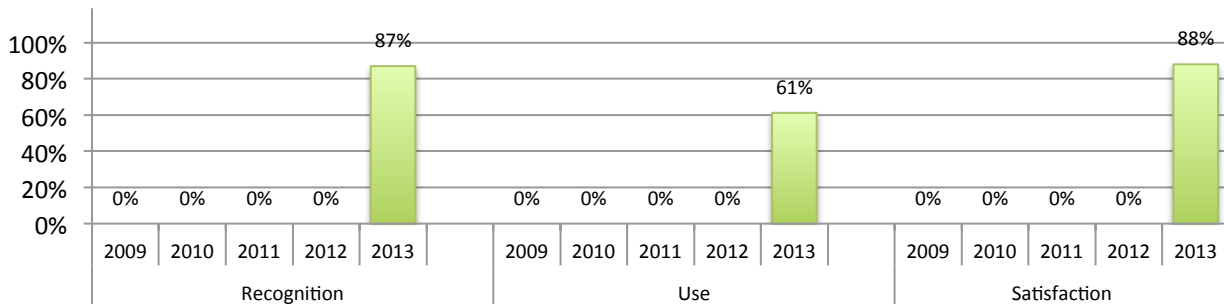
Mental Health Counseling



New Student Orientations



Online application



Online registration

