

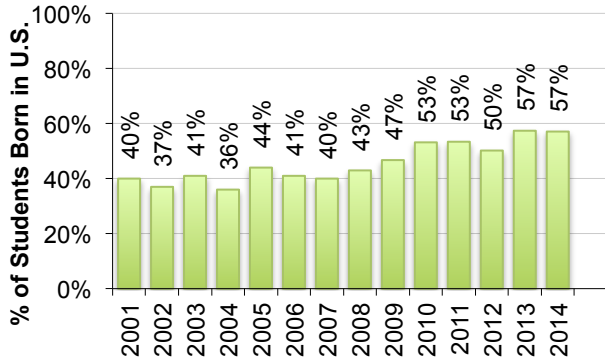
**Glendale Community College  
Spring Student Survey Results**

Note: Responses of credit students are weighted by full-time status in order to account for oversampling full-time students.

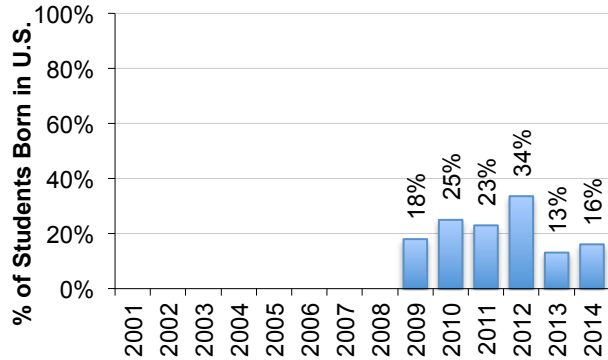
## Demographics

### Were you born in the United States?

**Credit Students**

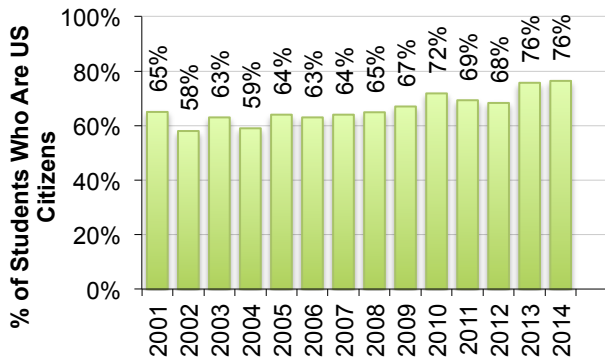


**Continuing Education Students**



### Are you a United States citizen?

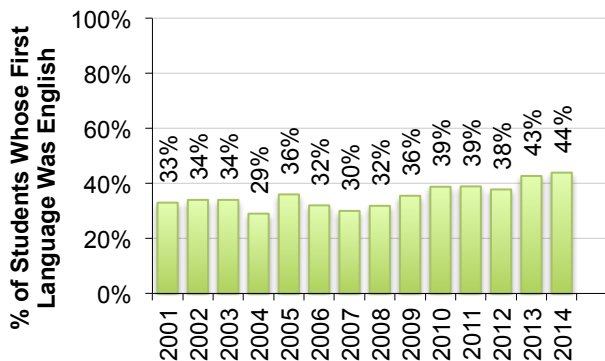
**Credit Students**



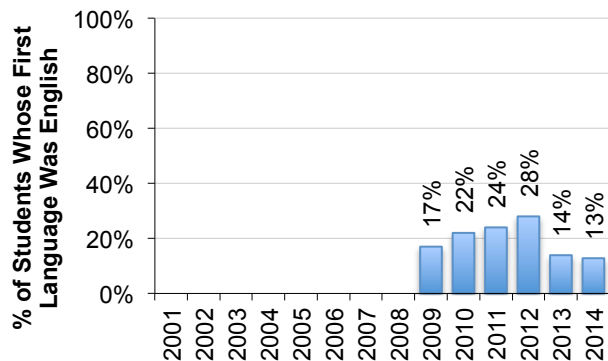
Note: Questions about U.S. citizenship have not been asked on the continuing education survey.

### Was English the first language you learned?

**Credit Students**

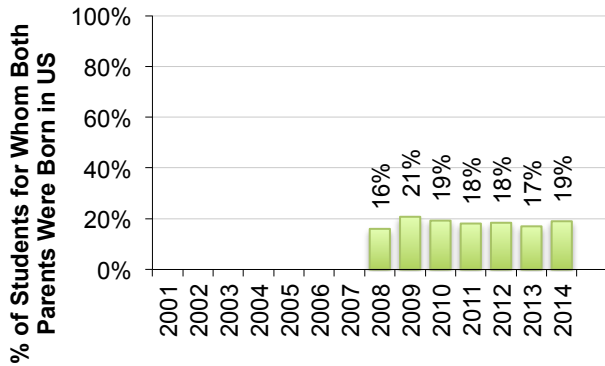


**Continuing Education Students**

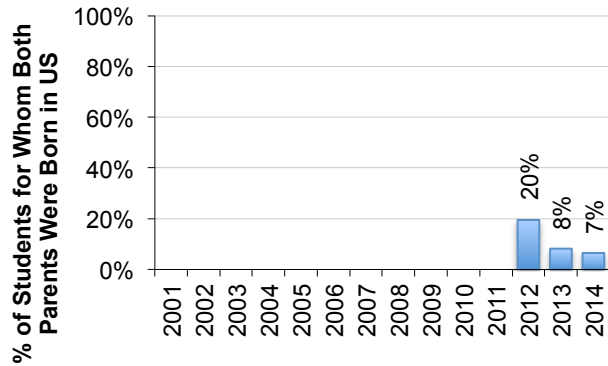


**Were both of your parents born in the U.S.?**

**Credit Students**

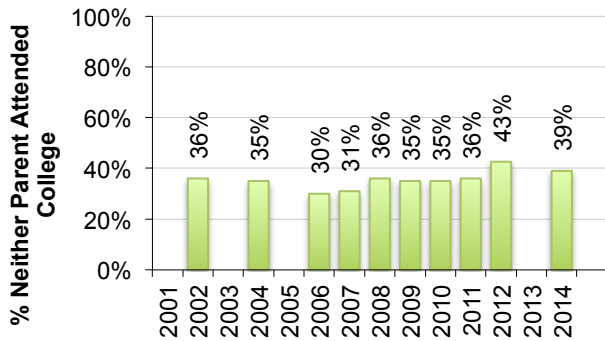


**Continuing Education Students**

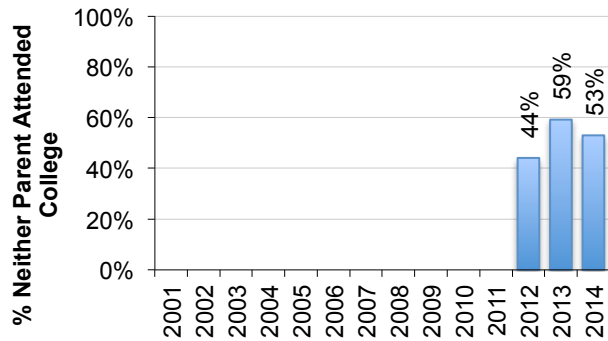


**Which best describes your parents' education level(s) when you started GCC?**

**Credit Students**



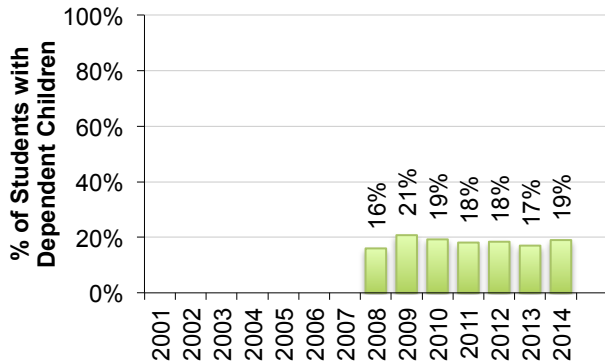
**Continuing Education Students**



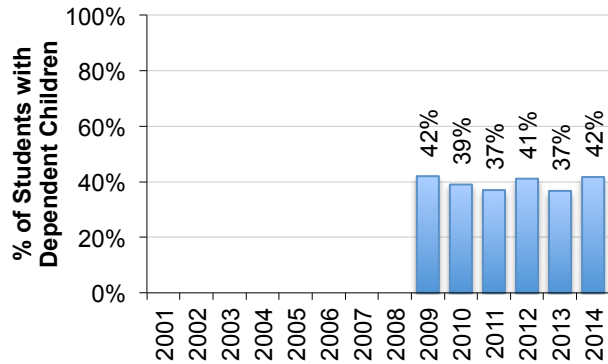
Note: For the item above, students who marked "I Don't Know" were not counted in the denominator.

**Do you have any dependent children?**

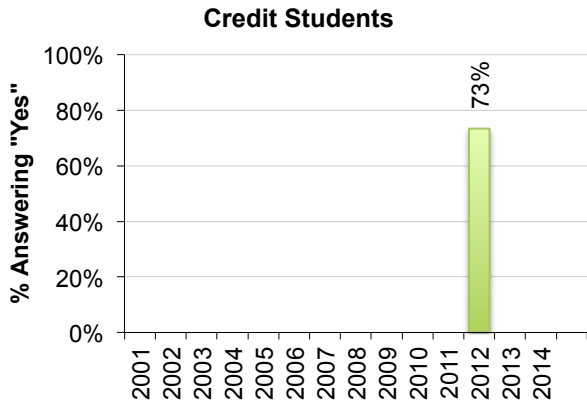
**Credit Students**



**Continuing Education Students**

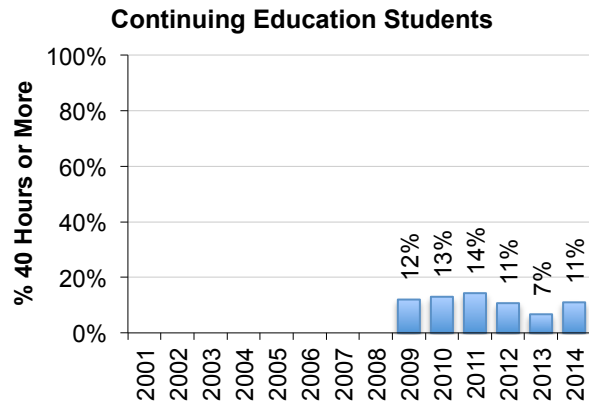
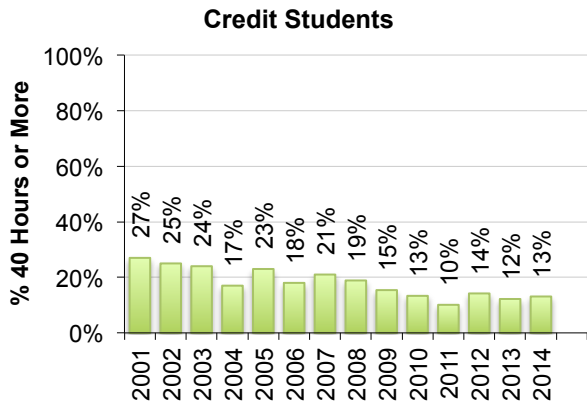


**Are you interested in allowing GCC students to use the Glendale YWCA indoor swimming pool?**

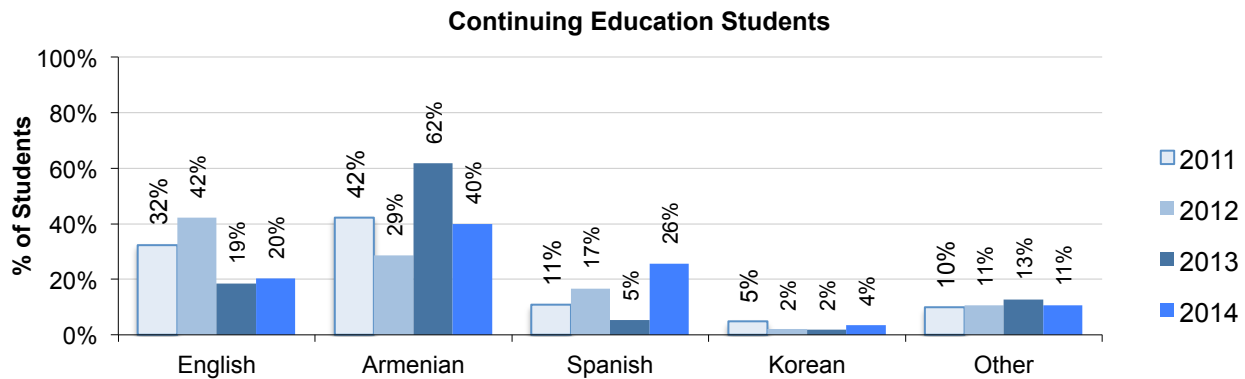


Note: This question was not asked on the continuing education survey.

**How many hours of work are you paid for each week?**



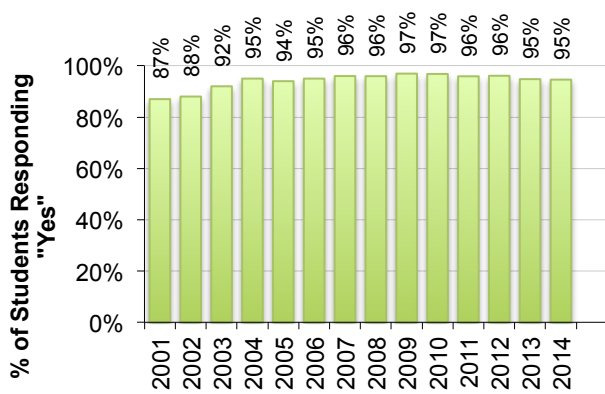
**What is the primary language spoken in your home? (Continuing education students only)**



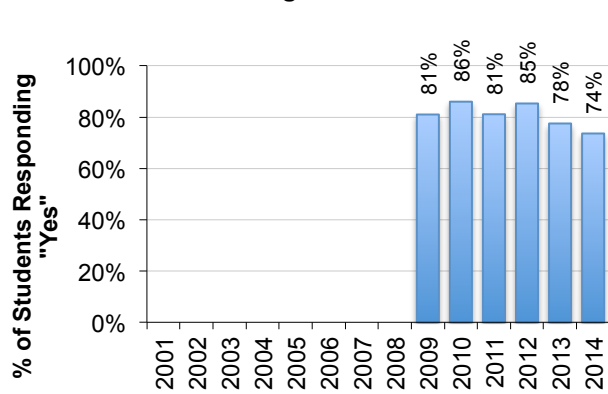
# Technology

## Do you have a computer at home?

**Credit Students**

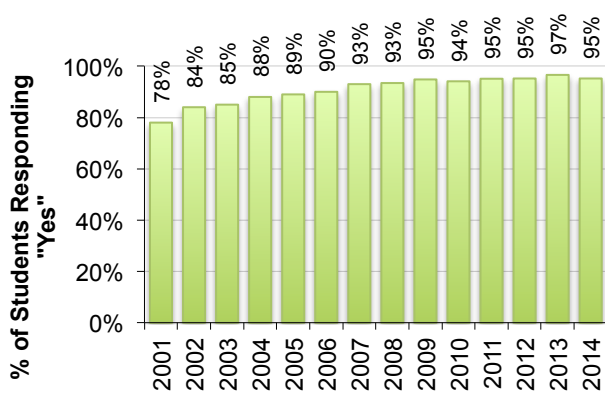


**Continuing Education Students**

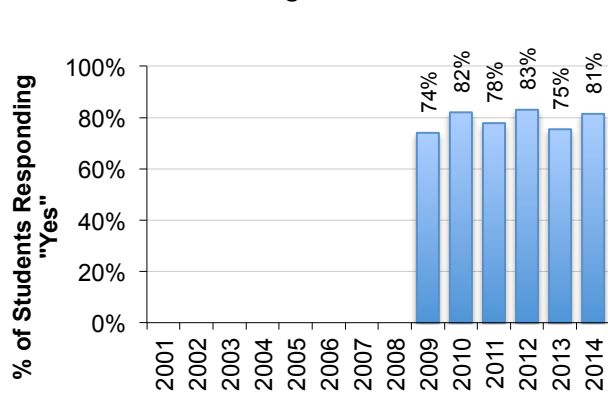


## Do you have Internet access at home?

**Credit Students**

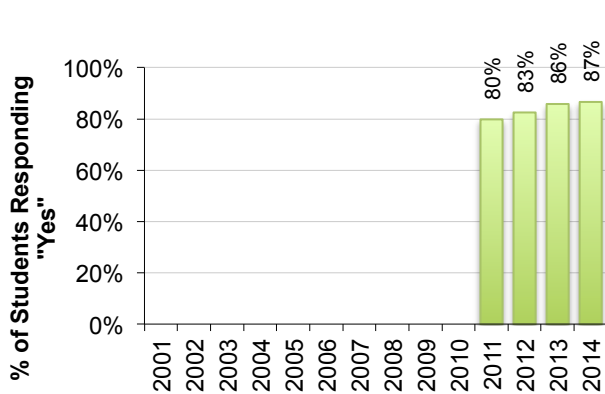


**Continuing Education Students**

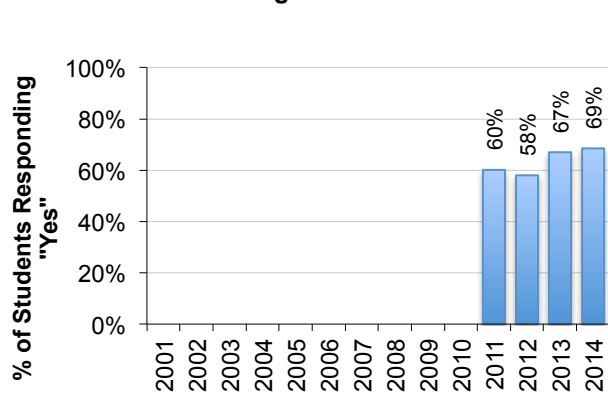


## Do you have a laptop computer?

**Credit Students**

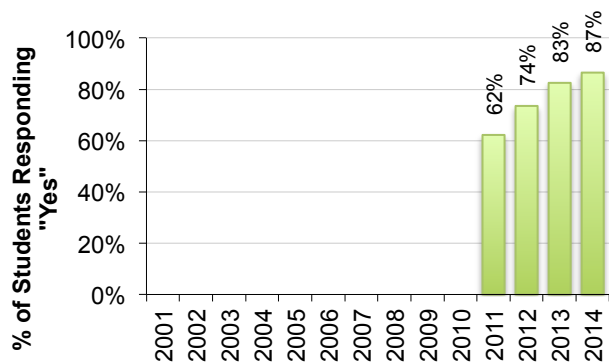


**Continuing Education Students**

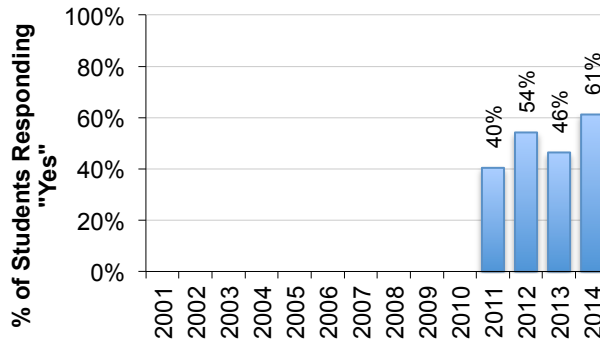


**Do you have a phone with Internet access?**

**Credit Students**

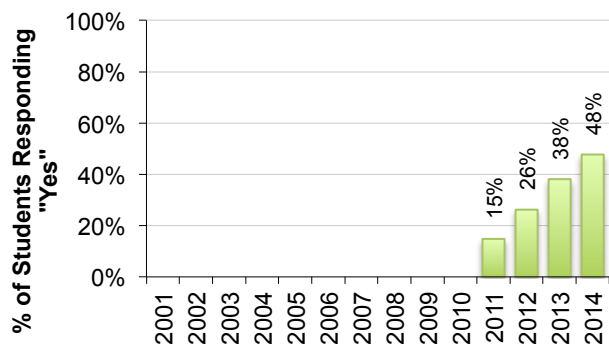


**Continuing Education Students**

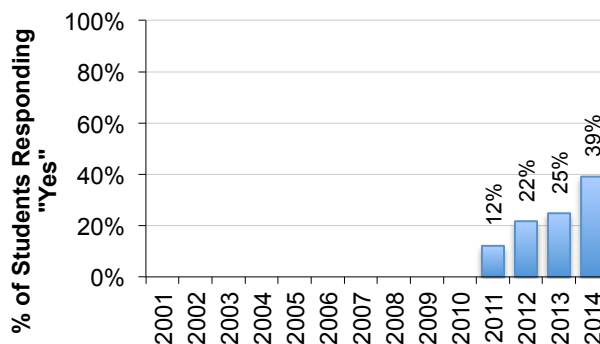


**Do you have a tablet computer? (iPad, Kindle, etc.)**

**Credit Students**

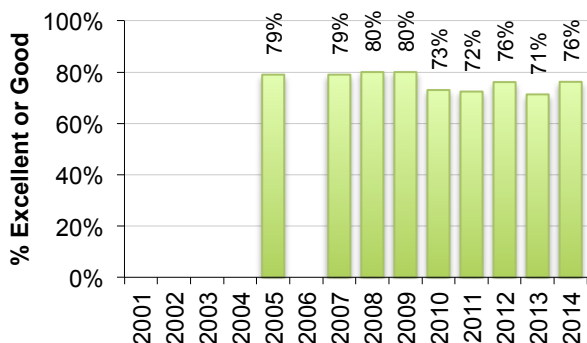


**Continuing Education Students**

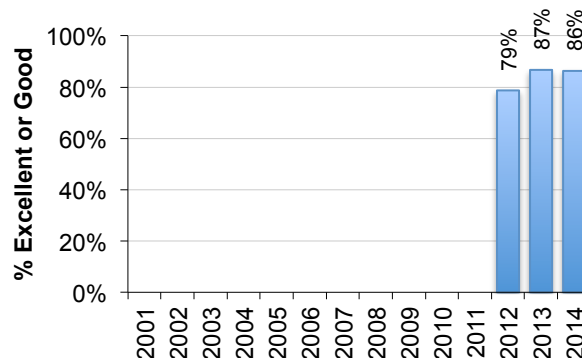


**GCC's web site (not including MyGCC)**

**Credit Students**

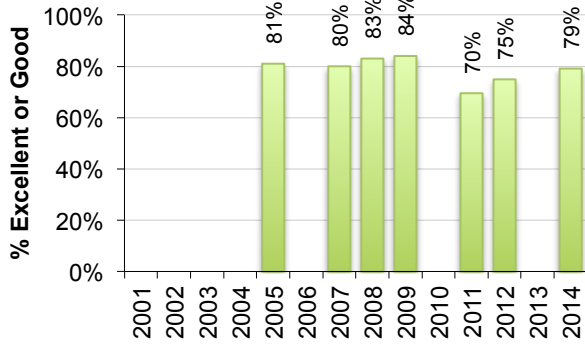


**Continuing Education Students**

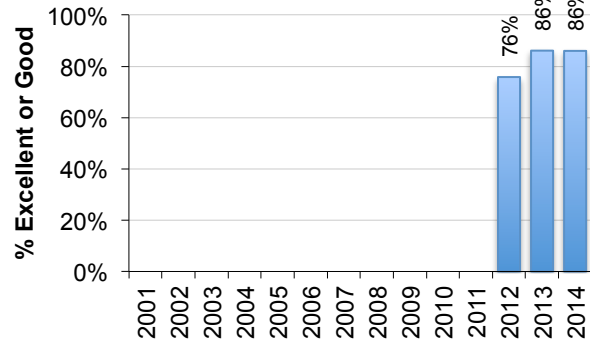


**MyGCC**

**Credit Students**

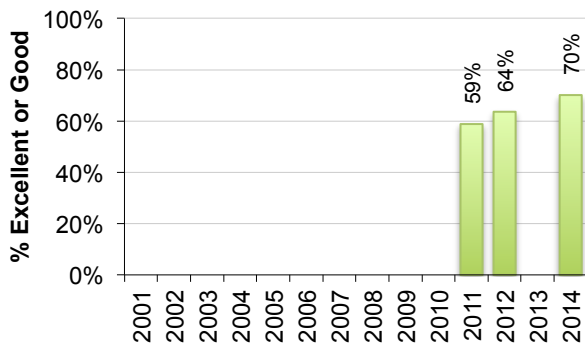


**Continuing Education Students**

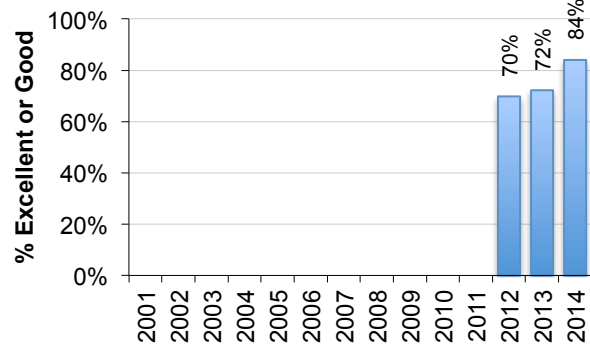


**Online registration for GCC classes**

**Credit Students**

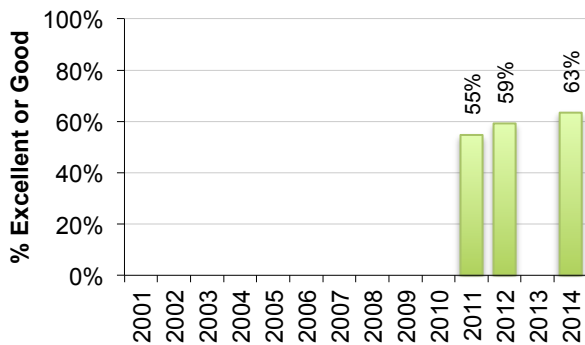


**Continuing Education Students**

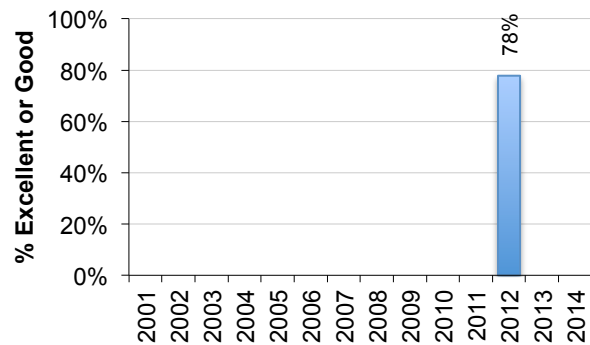


**GCC's PeopleSoft Student Center**

**Credit Students**

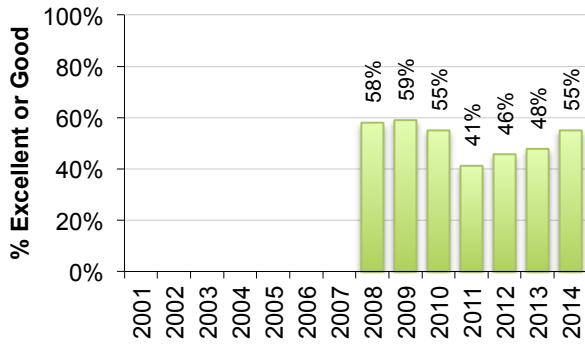


**Continuing Education Students**



### Availability of online classes

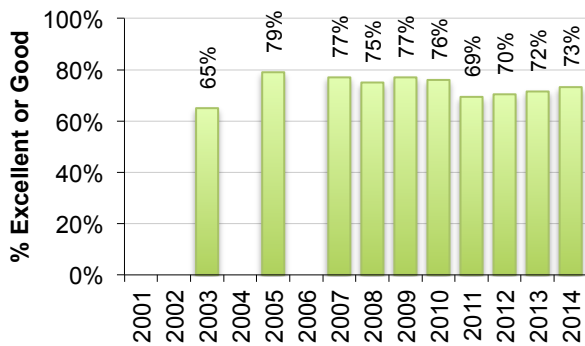
**Credit Students**



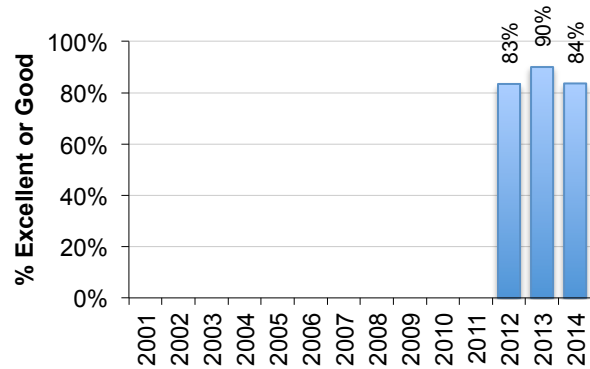
Note: This question was not asked on the continuing education survey.

### Quality of computer labs at GCC

**Credit Students**



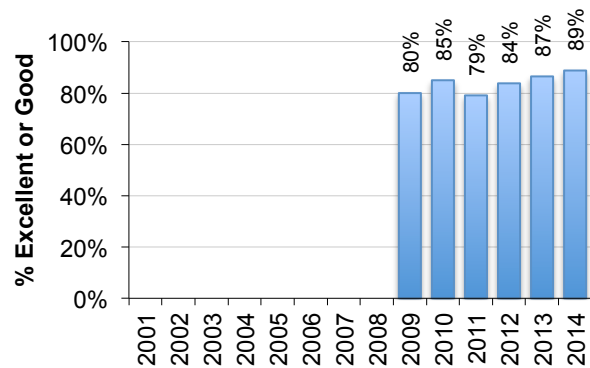
**Continuing Education Students**



### Quality of computers and technology at GCC

Note: This question was not asked on the credit survey.

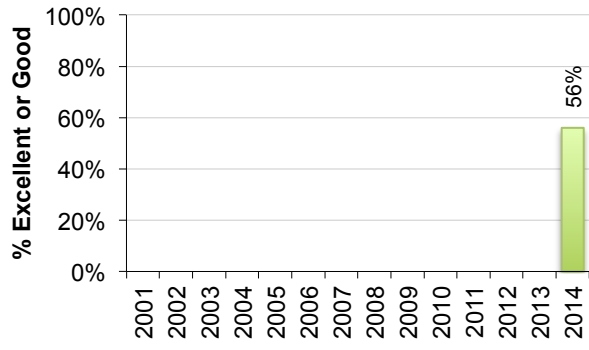
**Continuing Education Students**



**Wireless Internet access on campus**

**Credit Students**

Note: This question was not asked on the continuing education survey.



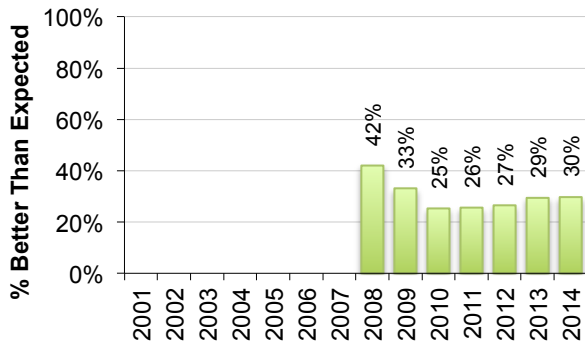


# Student Progress and Needs

## How has your experience at GCC met your expectations?

### Credit Students

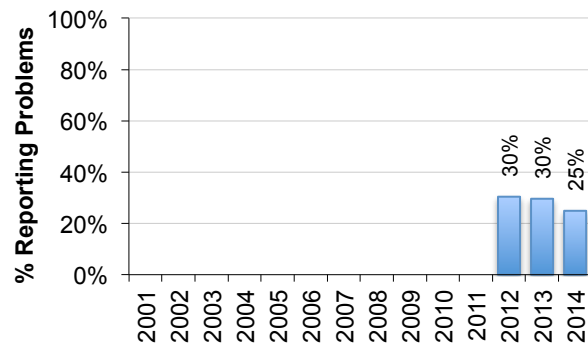
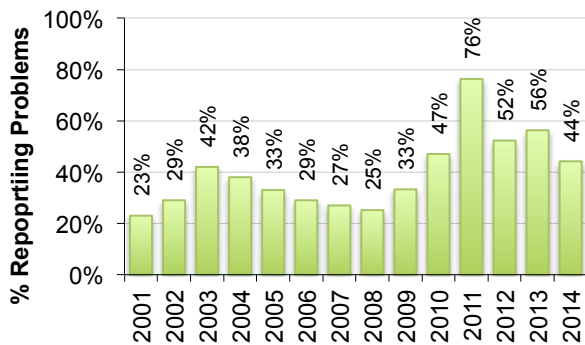
Note: This question was not asked on the continuing education survey.



## Did you have any problems enrolling in any classes this semester?

### Credit Students

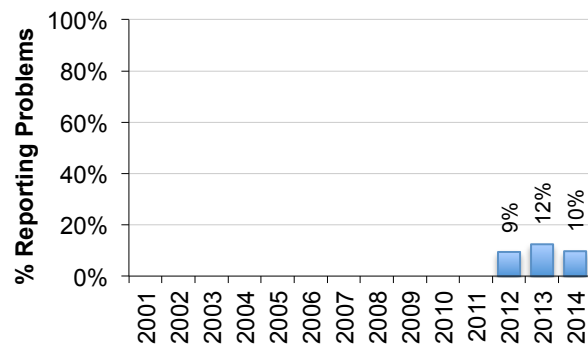
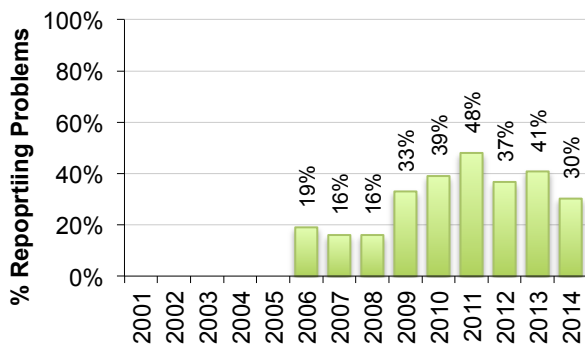
### Continuing Education Students



### Problem Enrolling: A class was full

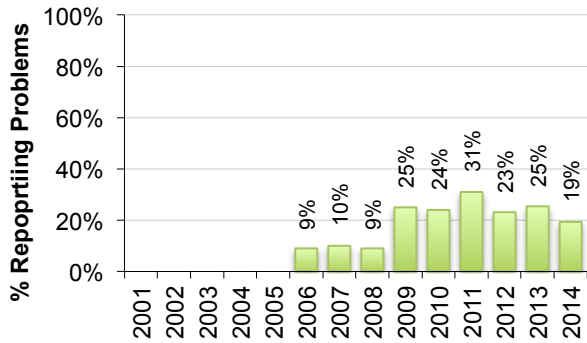
### Credit Students

### Continuing Education Students

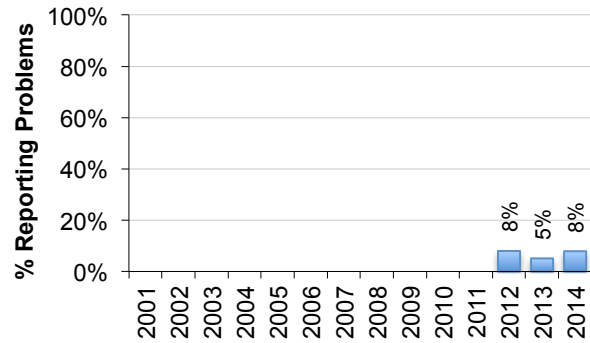


*Problem Enrolling: A class was not offered during the times/days when I wanted to take it*

**Credit Students**

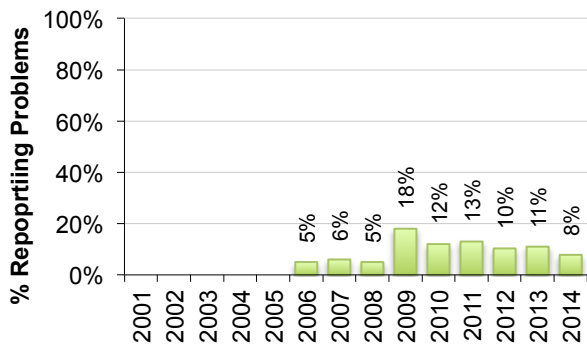


**Continuing Education Students**

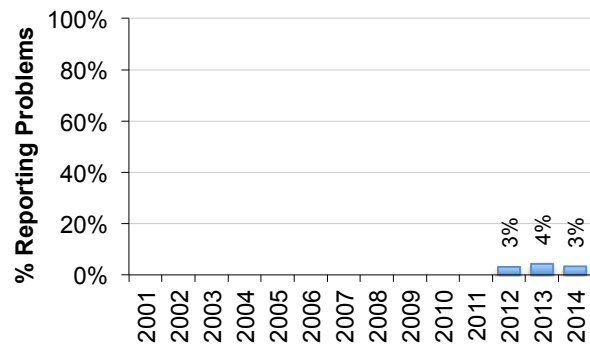


*Problem Enrolling: A class I wanted was not offered this semester*

**Credit Students**

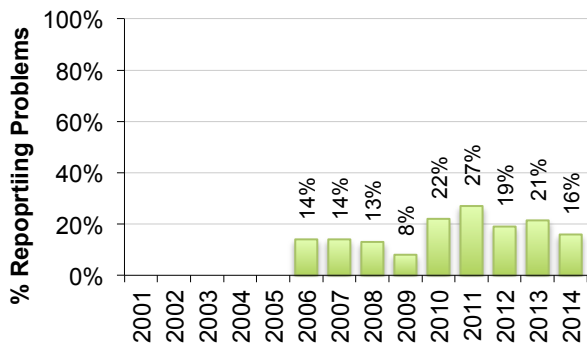


**Continuing Education Students**

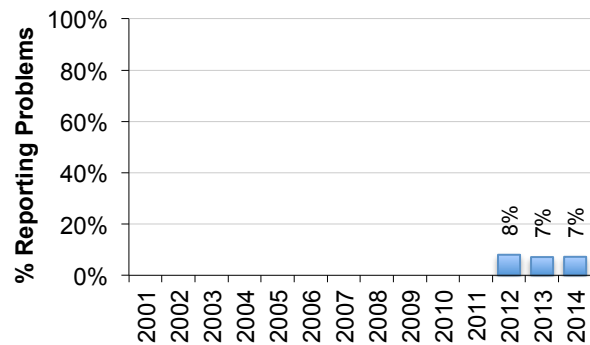


*Problem Enrolling: Two classes I needed were scheduled at the same time*

**Credit Students**

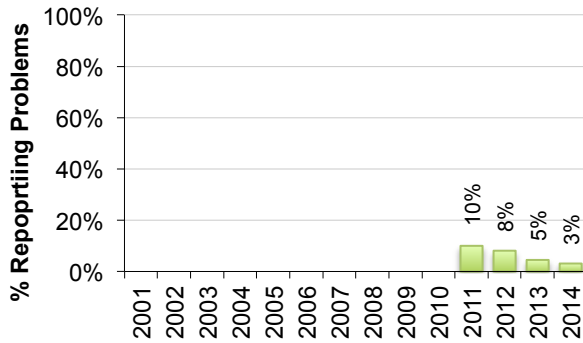


**Continuing Education Students**

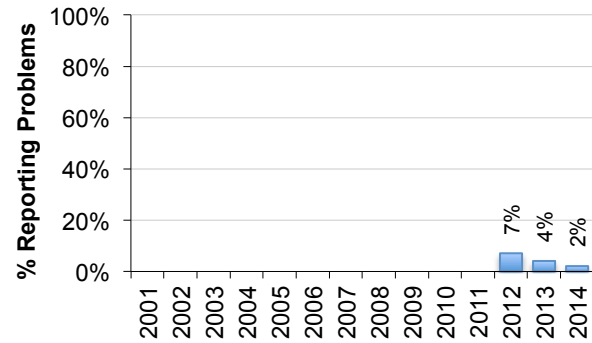


*Problem Enrolling: I couldn't take a class because of the computer system*

**Credit Students**

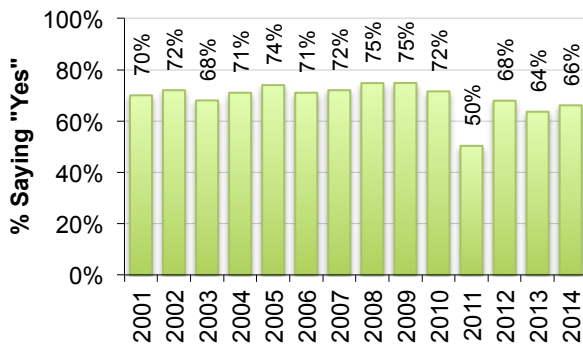


**Continuing Education Students**

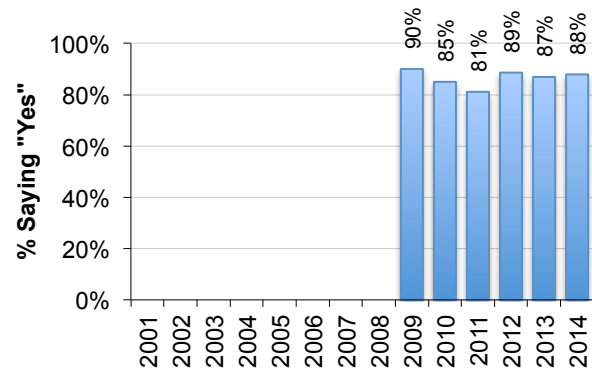


**Are you progressing as quickly as possible toward your educational goal?**

**Credit Students**

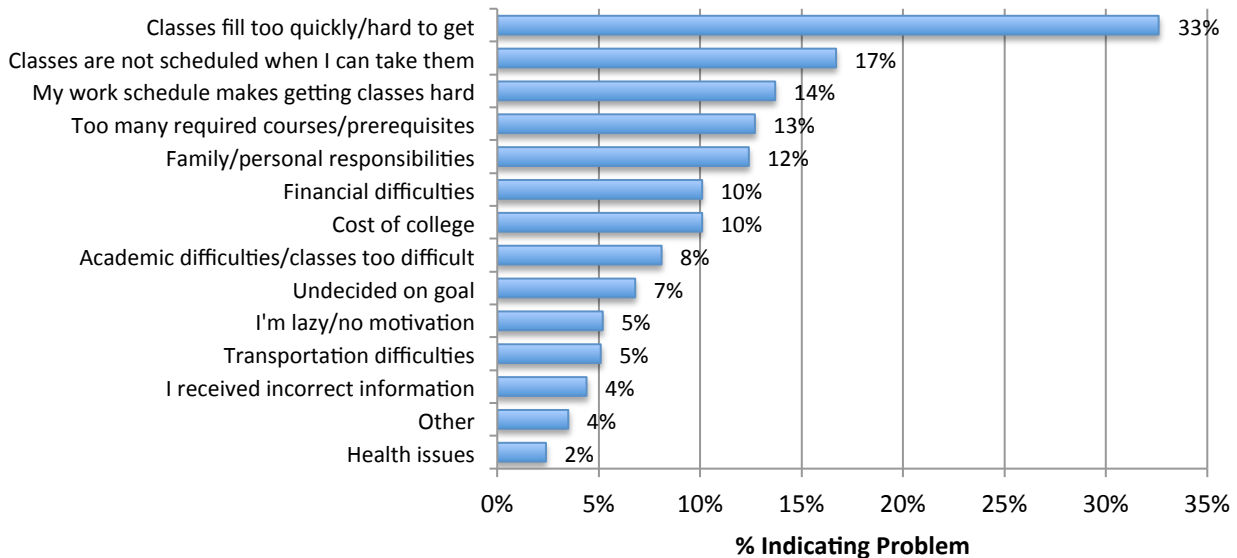


**Continuing Education Students**

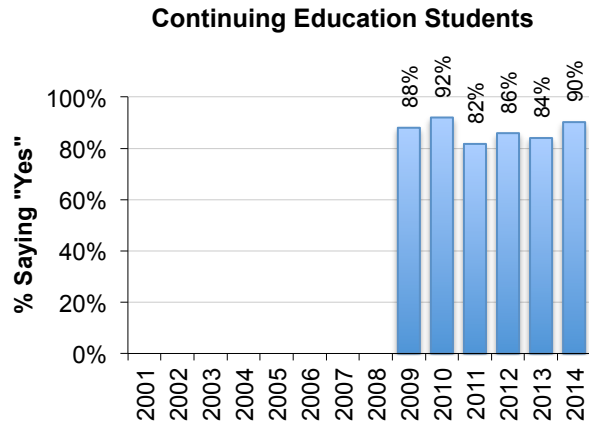
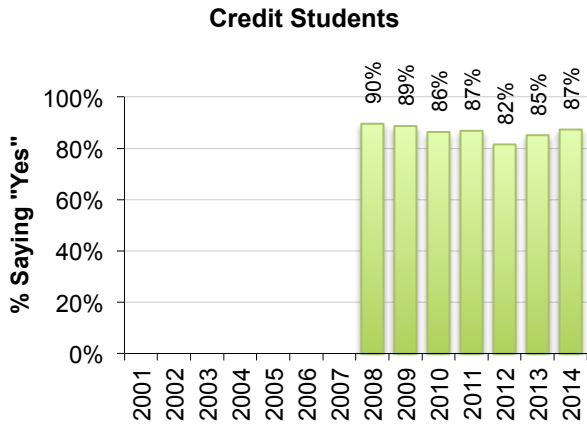


**Which of the following have affected your progress? (only asked in 2011)**

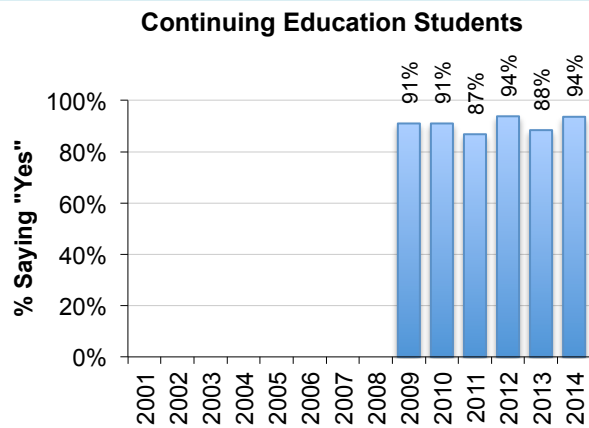
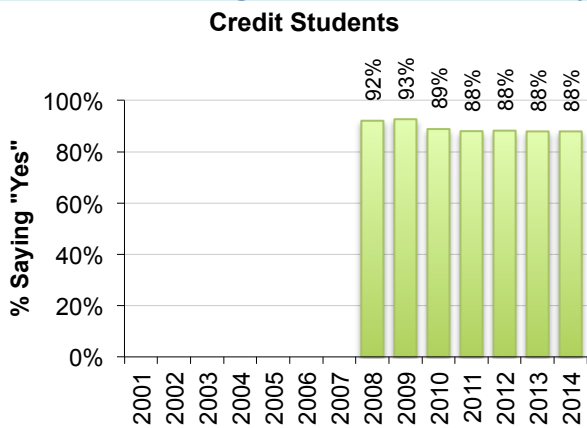
**Credit Students**



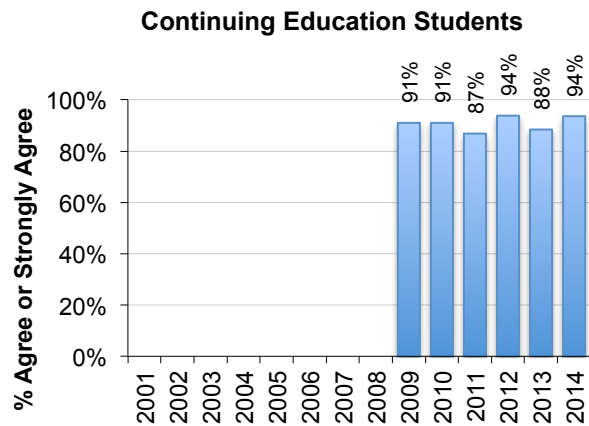
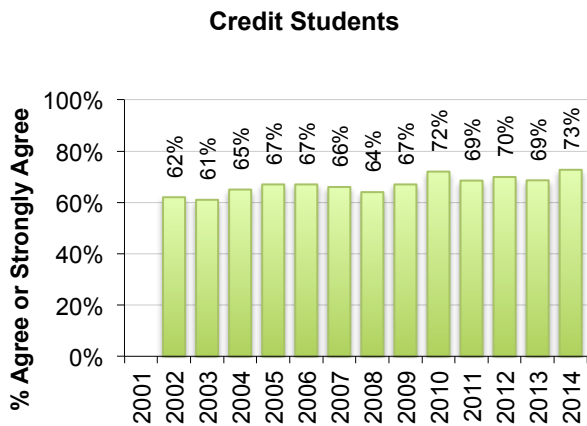
**Does GCC offer enough instructional programs, degrees, and certificates to meet your educational needs?**



**Does GCC offer enough student services to meet your needs?**

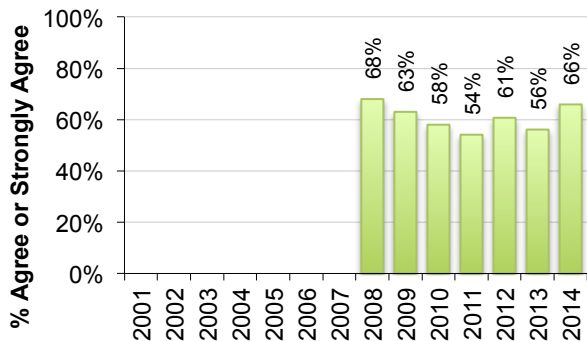


**GCC meets my needs**

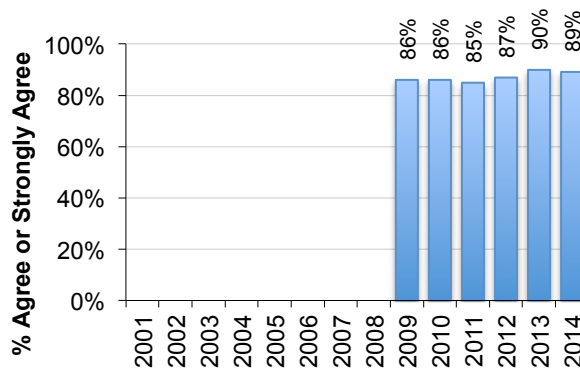


**Classes are scheduled when I want to take them**

**Credit Students**

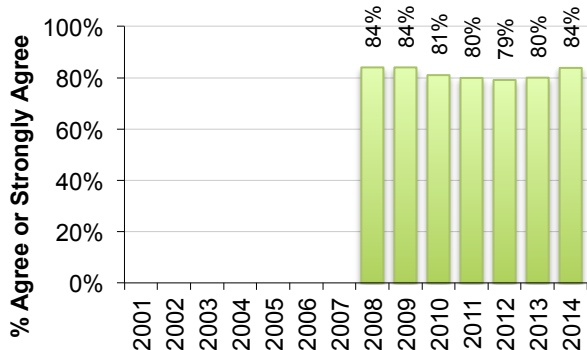


**Continuing Education Students**

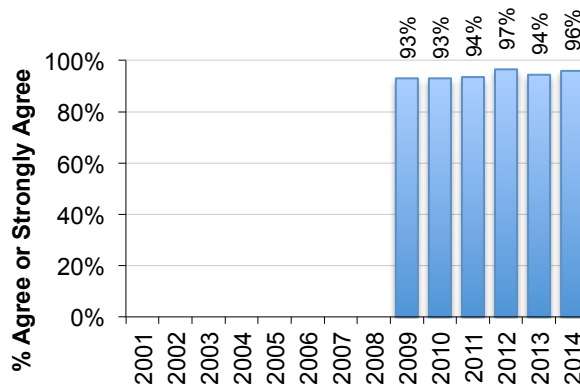


**GCC offers high quality educational programs**

**Credit Students**

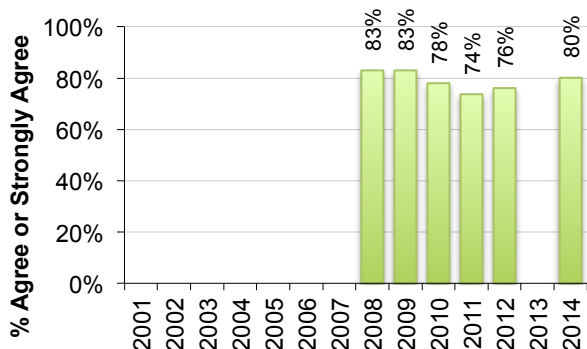


**Continuing Education Students**

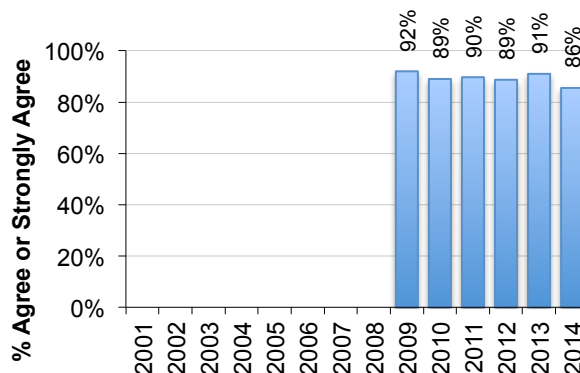


**It is easy to find information about classes**

**Credit Students**

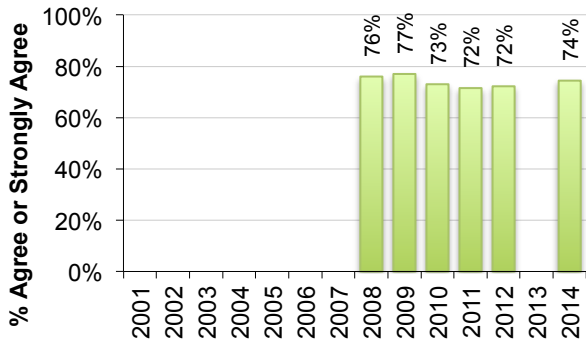


**Continuing Education Students**

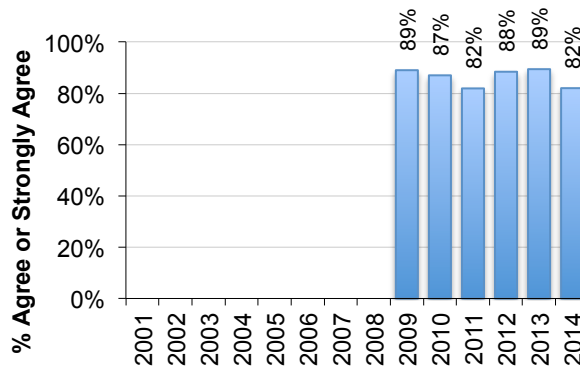


**It is easy to find information about services**

**Credit Students**

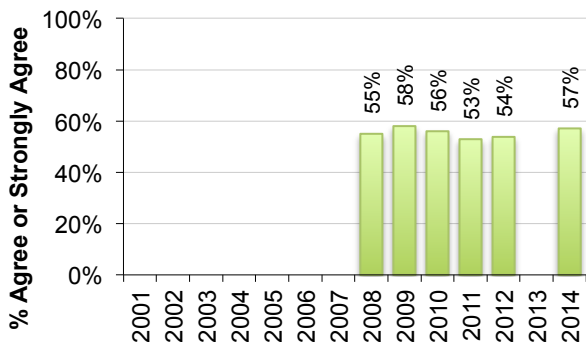


**Continuing Education Students**

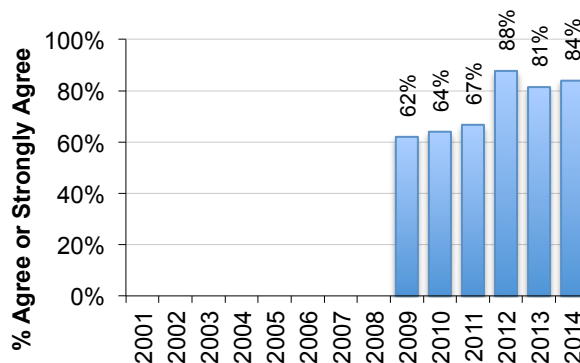


**I have read GCC's mission statement**

**Credit Students**

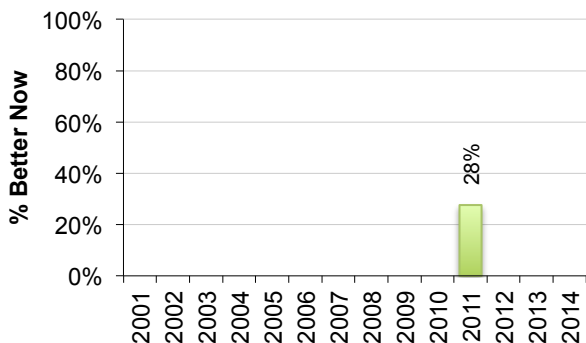


**Continuing Education Students**



**Block Scheduling: How did scheduling your classes for Spring 2011 compare to scheduling your classes in Spring 2009 or earlier?**

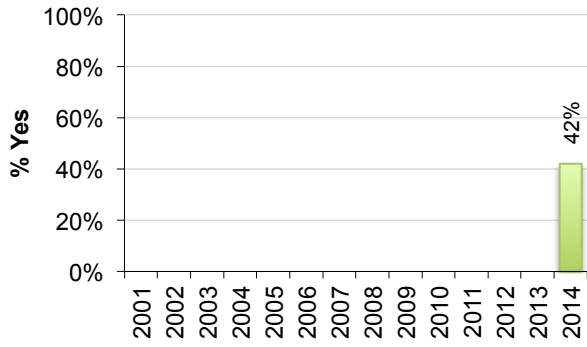
**Credit Students**



Note: This question was not asked on the continuing education survey.

**Do you use the printed Class Schedule?**

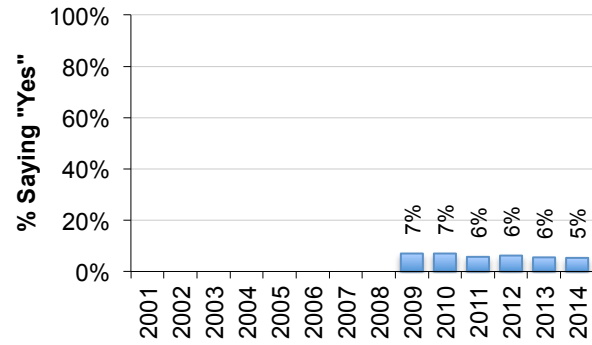
**Credit Students**



Note: This question was not asked on the continuing education survey.

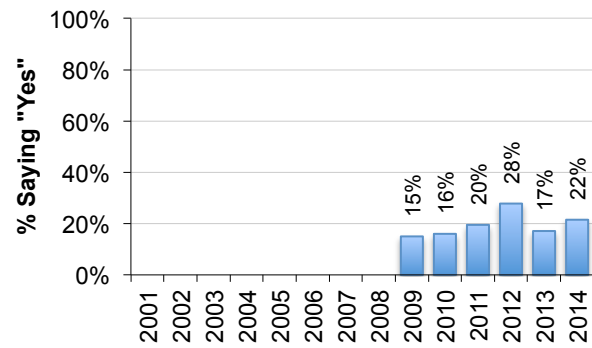
**Are you taking credit classes at GCC now? (Continuing education students only)**

**Continuing Education Students**



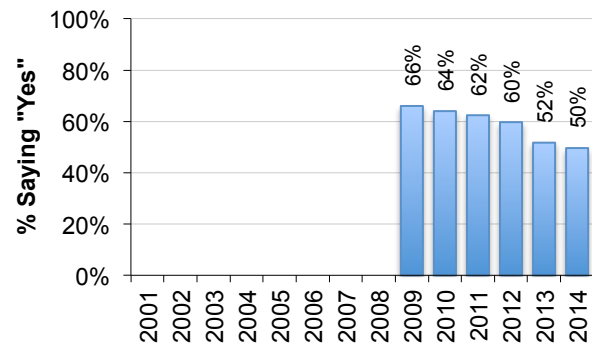
**Have you ever taken GCC credit classes? (Continuing education students only)**

**Continuing Education Students**



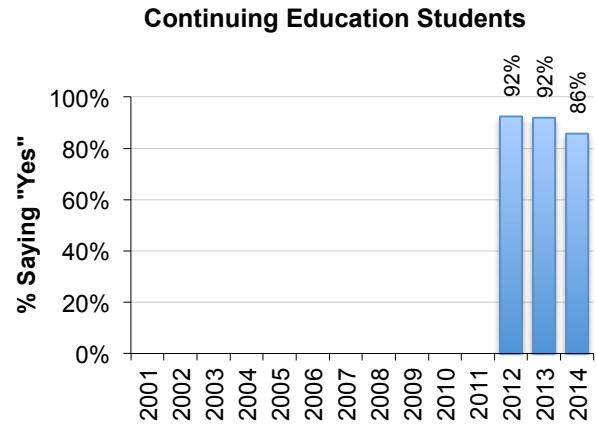
**Do you plan to take any GCC credit classes in the future? (Continuing education students only)**

**Continuing Education Students**

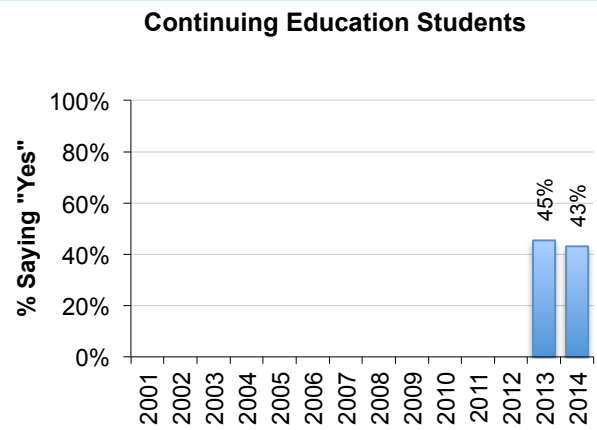




**I found the Welcome Packet helpful (Continuing education students only)**



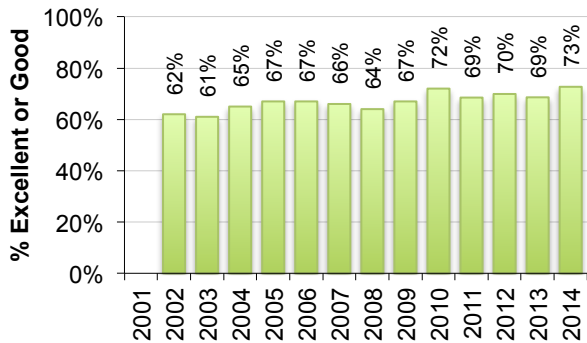
**Do you know the steps to take a credit class?**



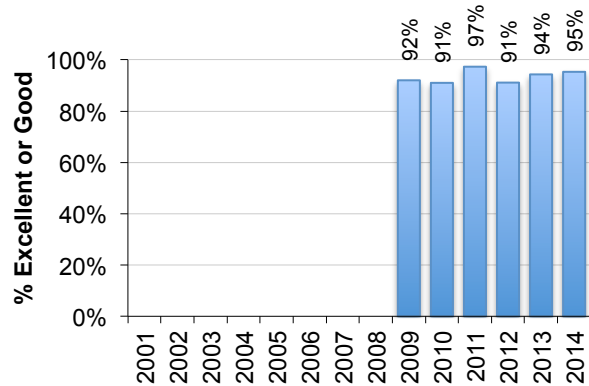
# Student Satisfaction

## Faculty's concern for students

### Credit Students

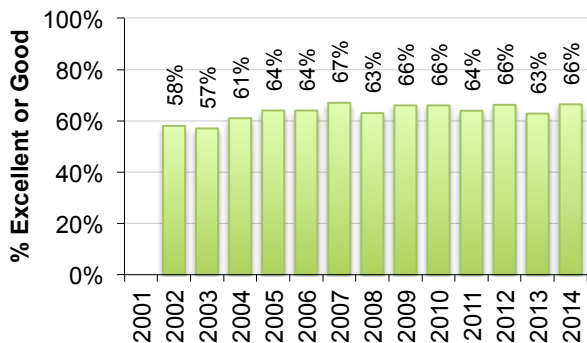


### Continuing Education Students

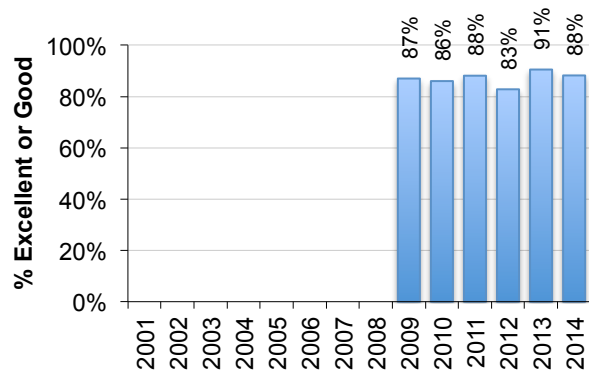


## Helpfulness of GCC counselors

### Credit Students

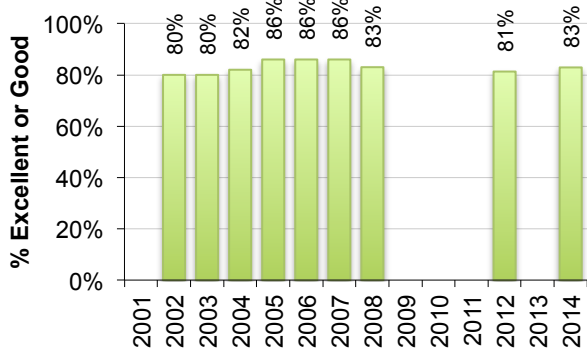


### Continuing Education Students

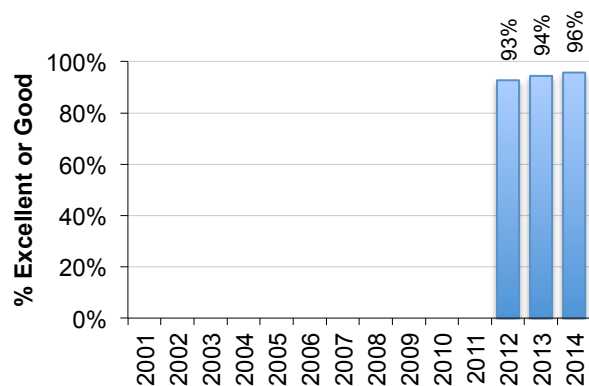


## The education you are getting at GCC

### Credit Students

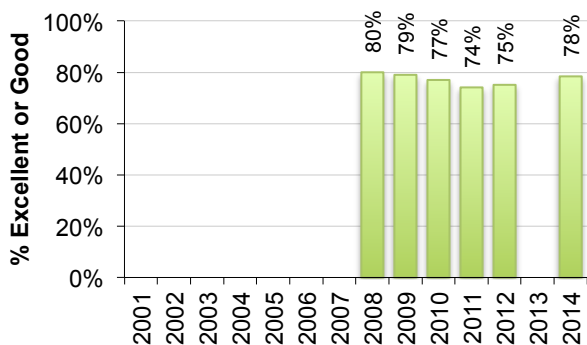


### Continuing Education Students

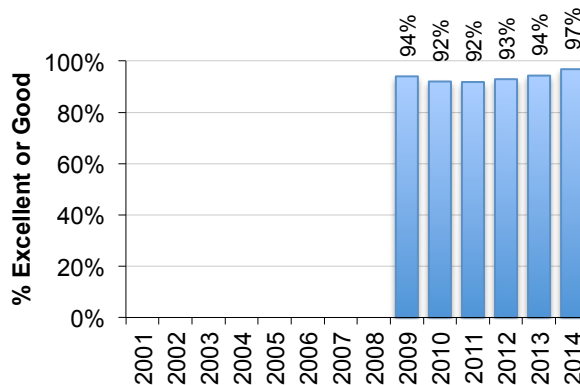


**Quality of GCC classes and programs**

**Credit Students**

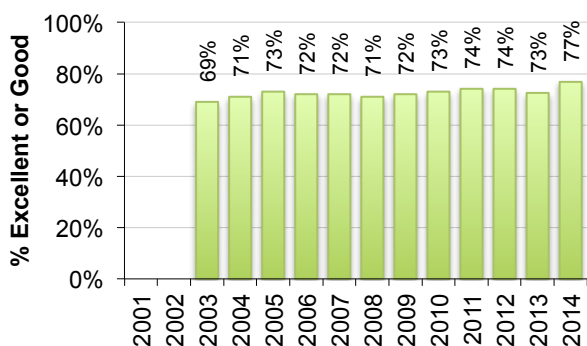


**Continuing Education Students**

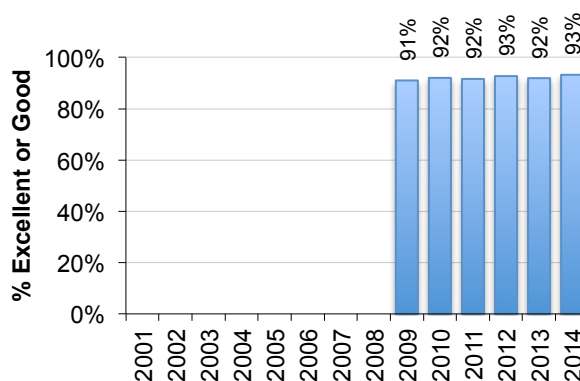


**Campus friendliness to students**

**Credit Students**

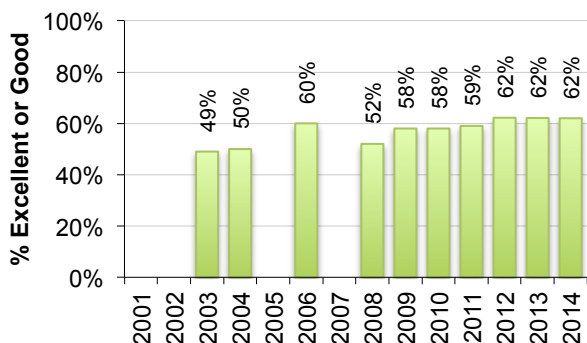


**Continuing Education Students**



**Student government (ASGCC)**

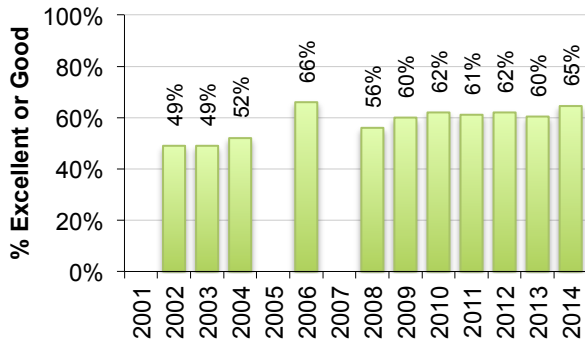
**Credit Students**



Note: This question was not asked on the continuing education survey.

### Student life (clubs, activities, etc.)

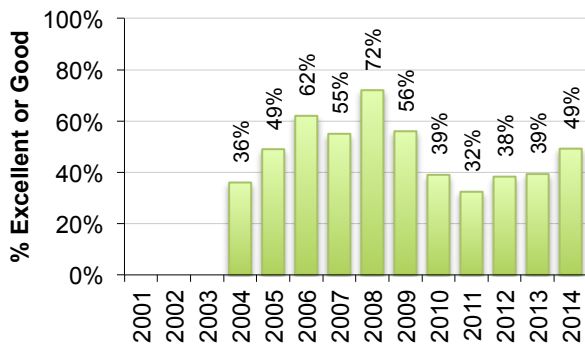
#### Credit Students



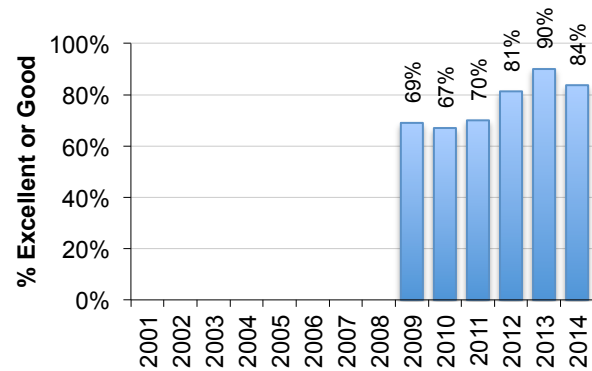
Note: This question was not asked on the continuing education survey.

### Availability of GCC classes

#### Credit Students

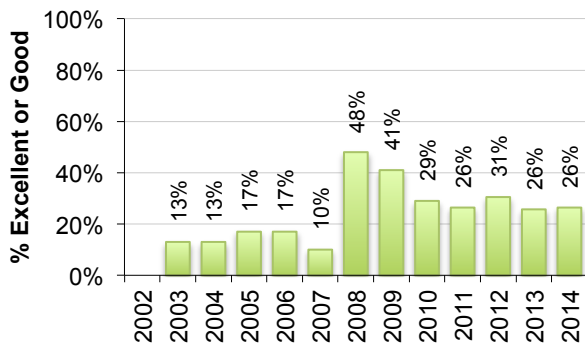


#### Continuing Education Students

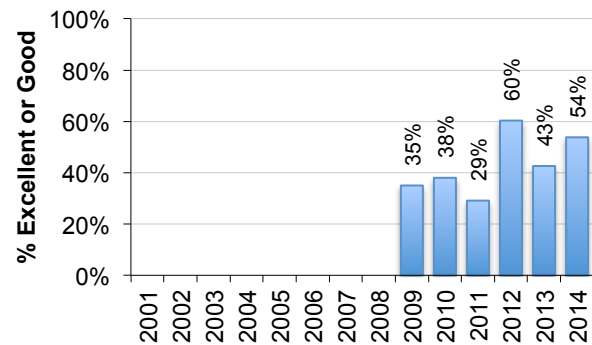


### Parking at GCC

#### Credit Students

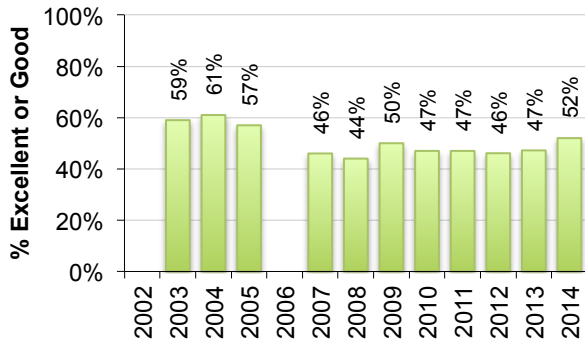


#### Continuing Education Students

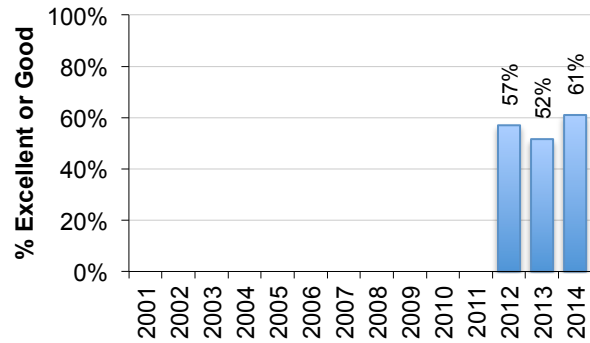


**Food services at GCC**

**Credit Students**

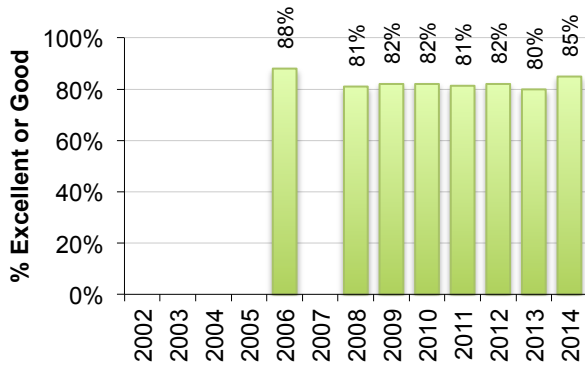


**Continuing Education Students**

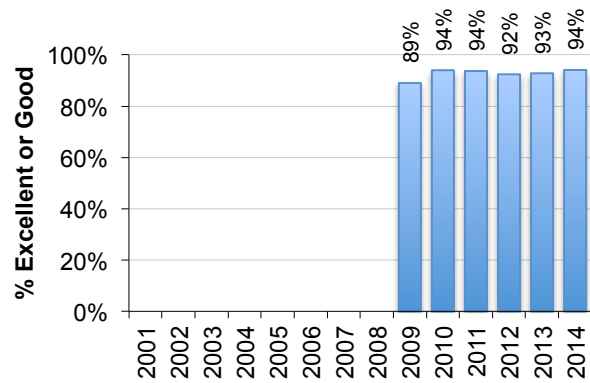


**Your safety at GCC**

**Credit Students**

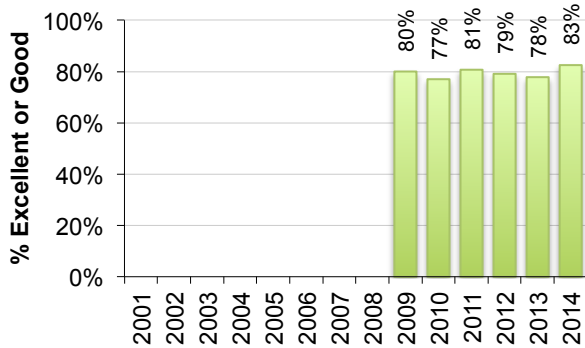


**Continuing Education Students**

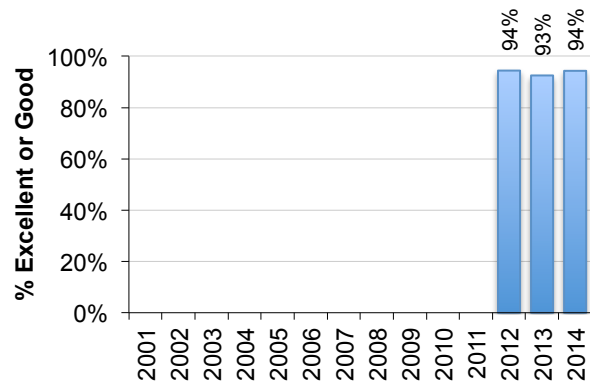


**Appearance of campus (cleanliness, beauty)**

**Credit Students**



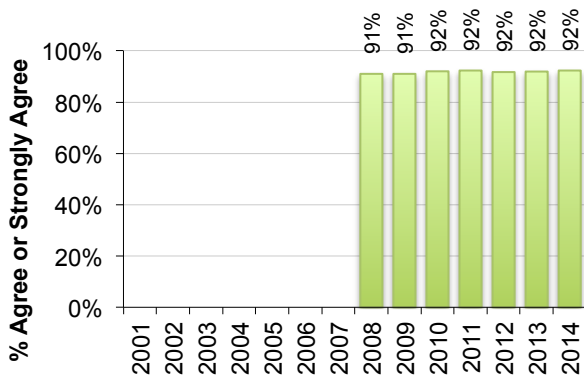
**Continuing Education Students**



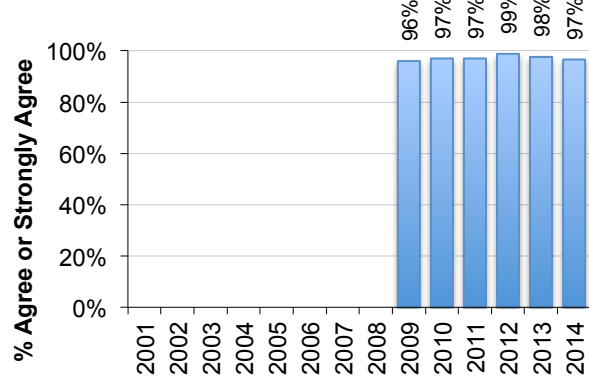
# Campus Climate

## GCC welcomes students of all backgrounds

### Credit Students

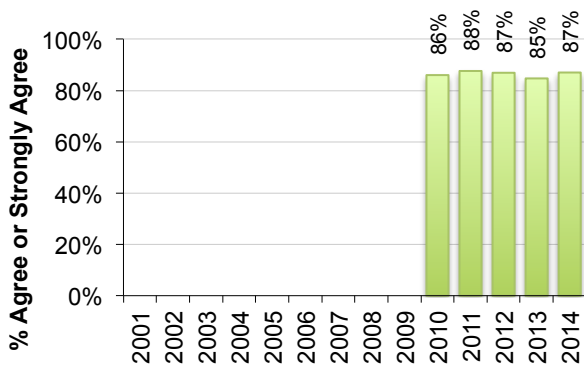


### Continuing Education Students

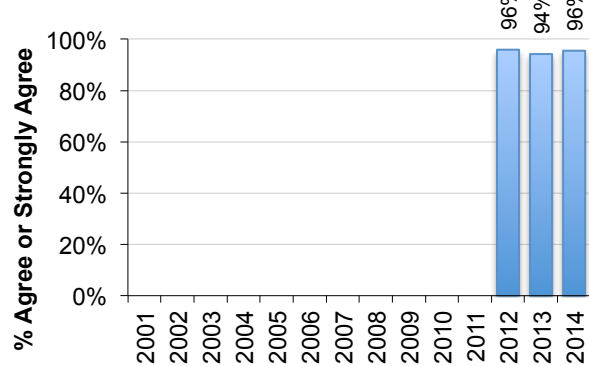


## GCC treats students of all ethnic groups fairly

### Credit Students

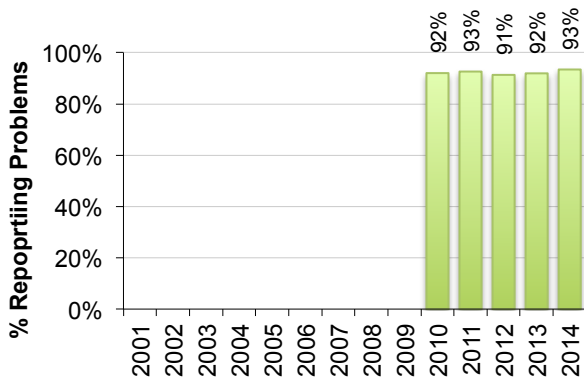


### Continuing Education Students

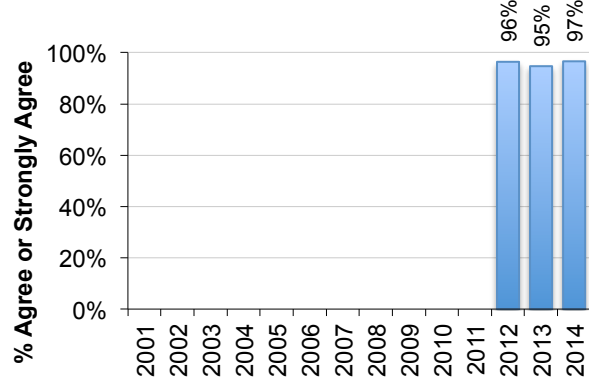


## GCC treats both male and female students fairly

### Credit Students

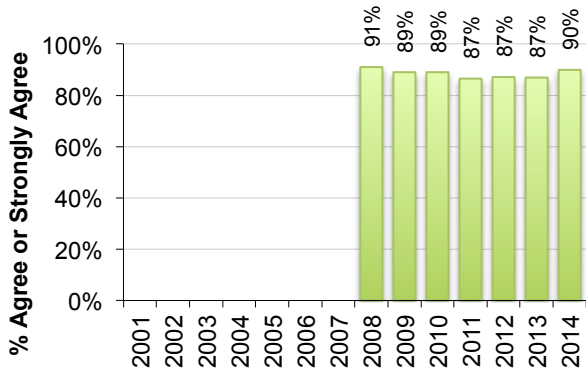


### Continuing Education Students

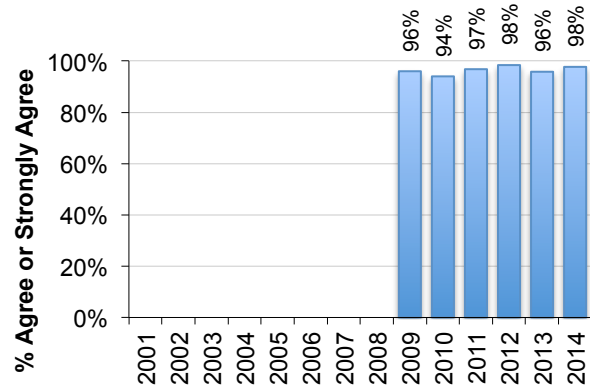


**I feel comfortable at GCC**

**Credit Students**

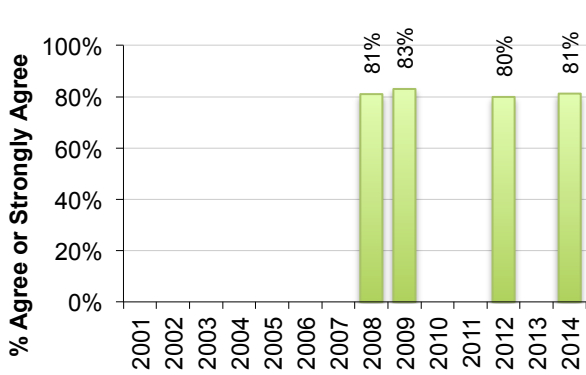


**Continuing Education Students**

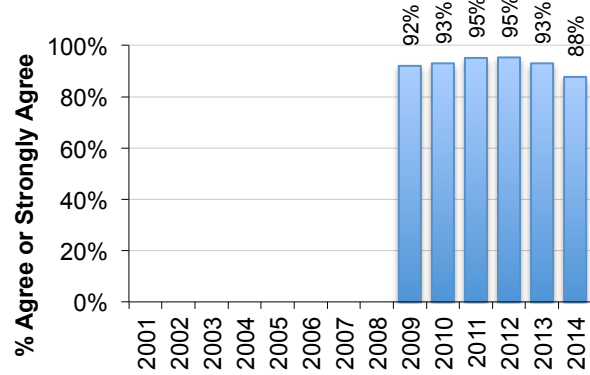


**GCC instructors encourage students to examine different points of view**

**Credit Students**



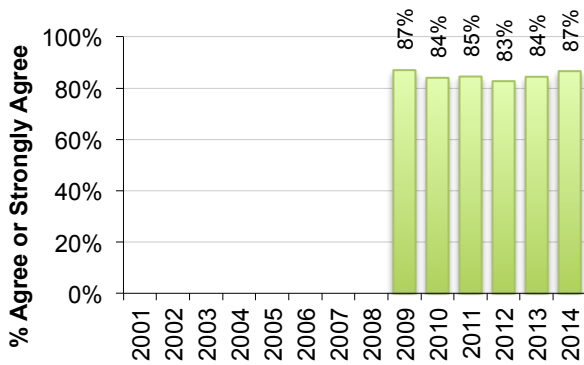
**Continuing Education Students**



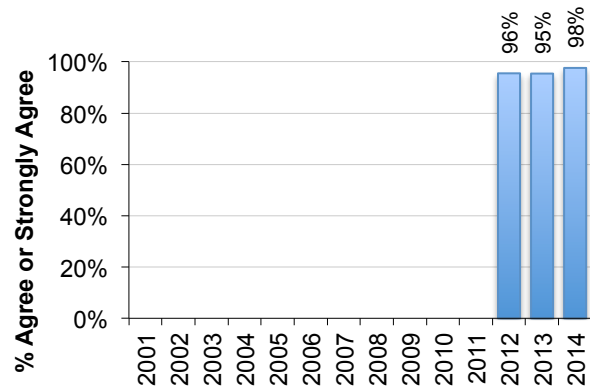
# Student Learning

## GCC focuses on student learning

**Credit Students**

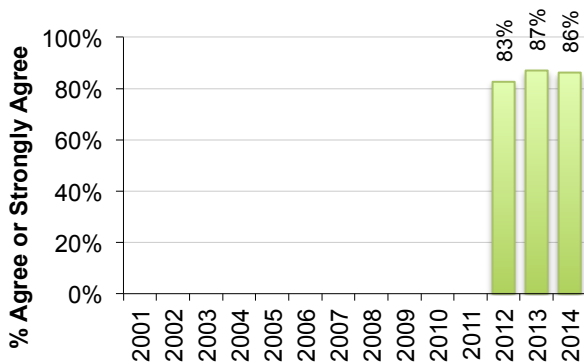


**Continuing Education Students**

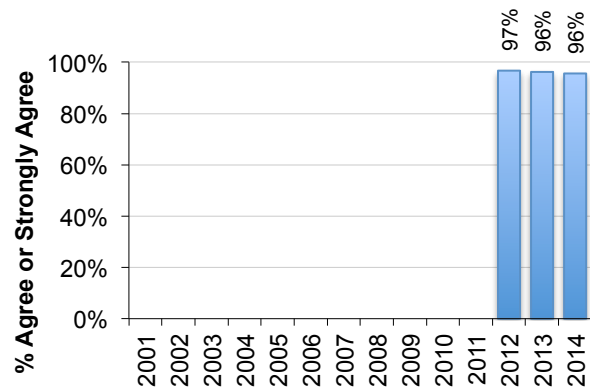


## I learn a lot in my GCC classes

**Credit Students**

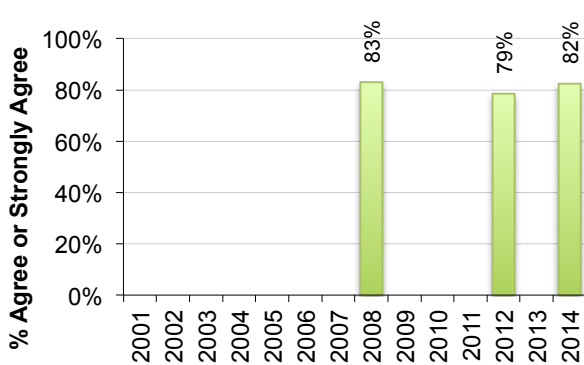


**Continuing Education Students**

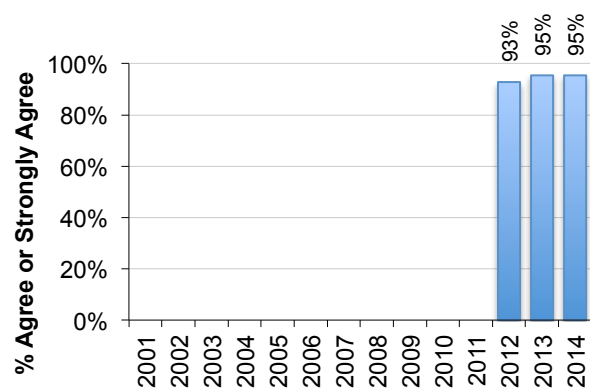


## I usually know how well I'm doing in my classes

**Credit Students**



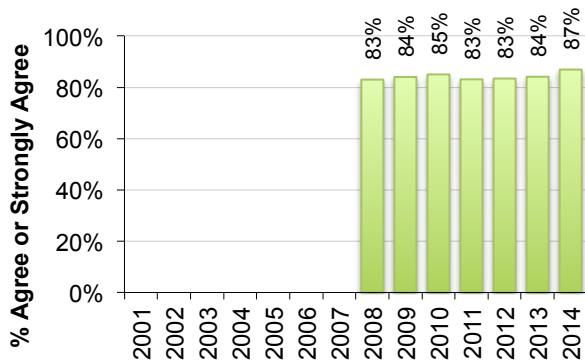
**Continuing Education Students**



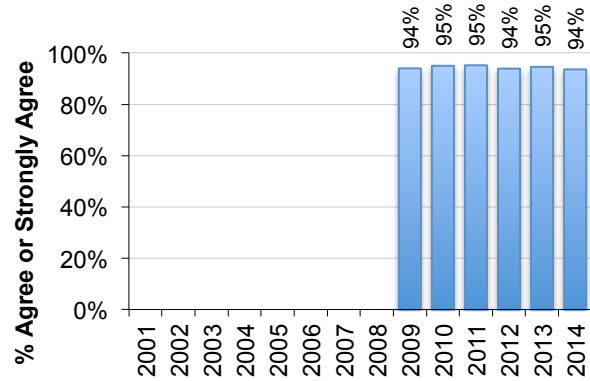


**I know what learning outcomes my instructors expect of me in all my classes**

**Credit Students**



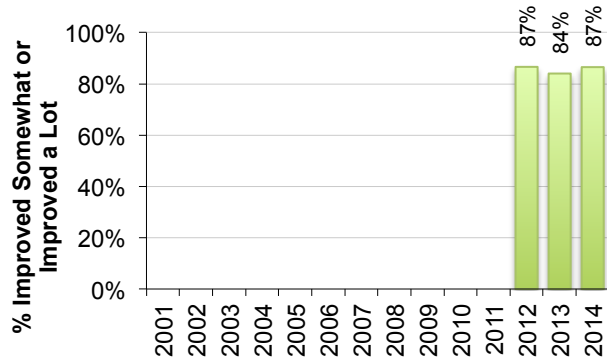
**Continuing Education Students**



**How much has GCC improved your skills in the following areas?**

*Skill Area/Institutional Learning Outcome: Reading*

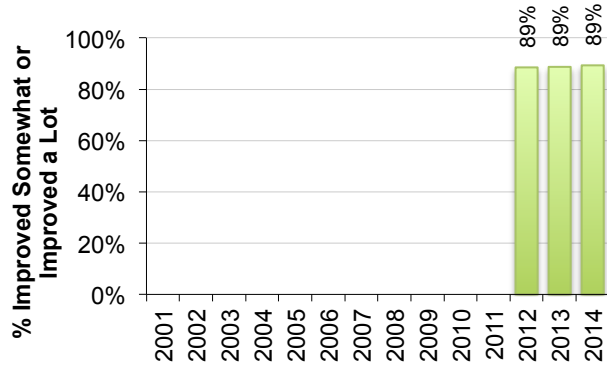
**Credit Students**



Note: This question was not asked on the continuing education survey.

*Skill Area/Institutional Learning Outcome: Writing*

**Credit Students**

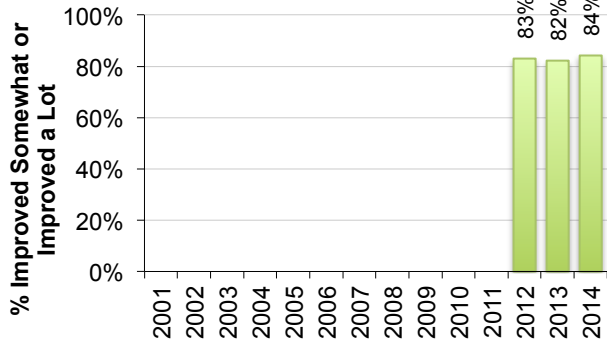


Note: This question was not asked on the continuing education survey.

*Skill Area/Institutional Learning Outcome: Speaking*

**Credit Students**

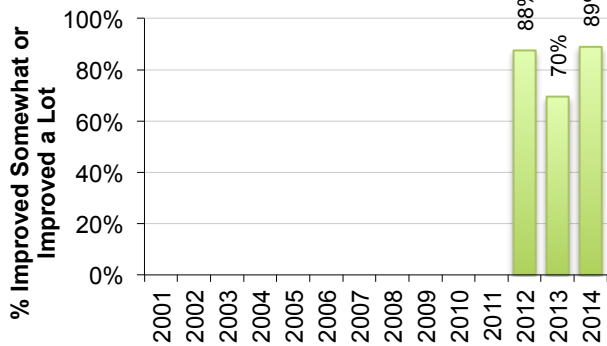
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Listening*

**Credit Students**

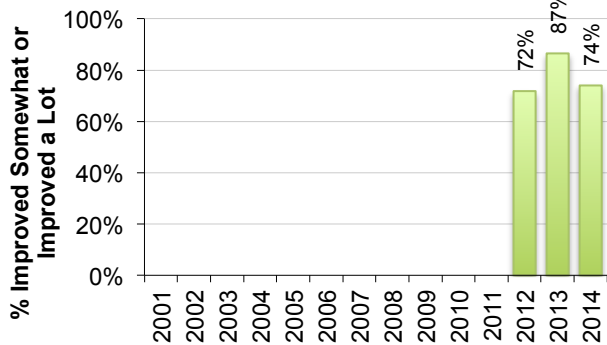
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Mathematical problem solving*

**Credit Students**

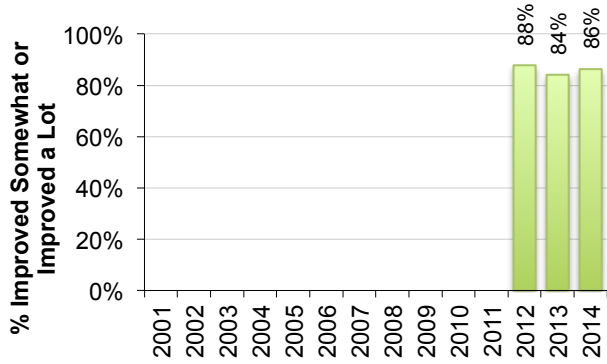
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Researching/finding information*

**Credit Students**

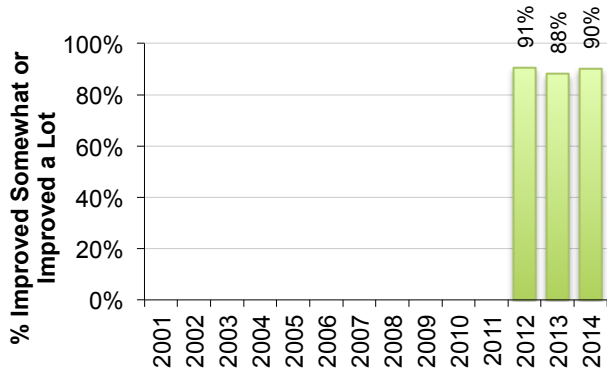
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Thinking critically*

**Credit Students**

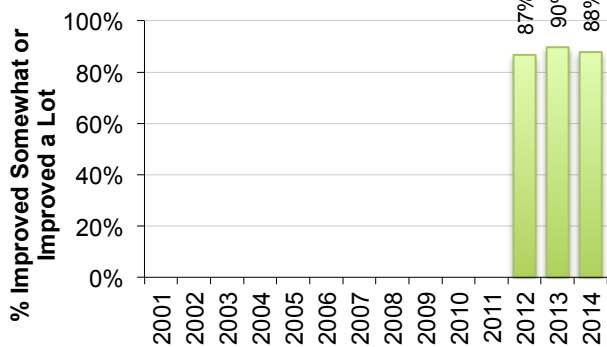
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Appreciating diversity*

**Credit Students**

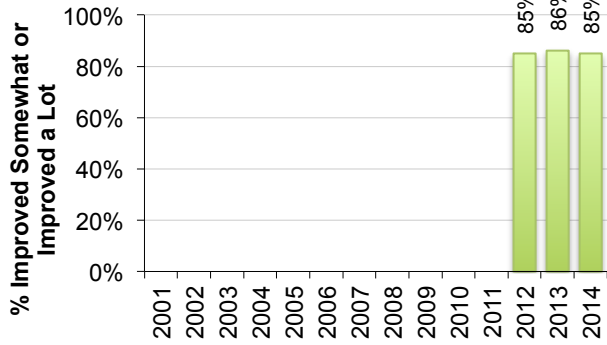
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Study skills*

**Credit Students**

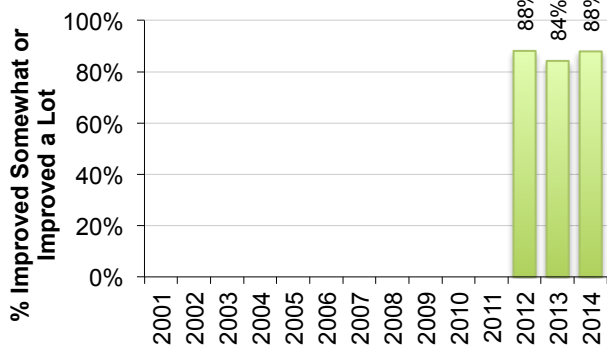
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Responsibility for my actions*

**Credit Students**

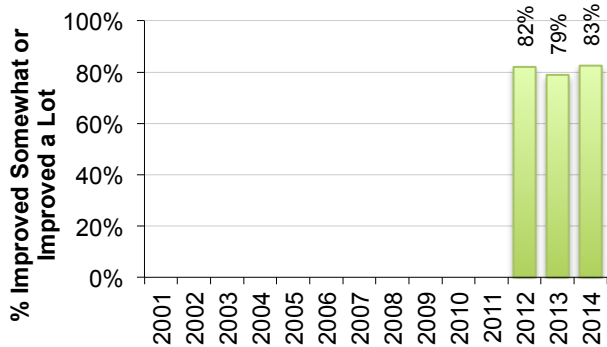
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Technical skills*

**Credit Students**

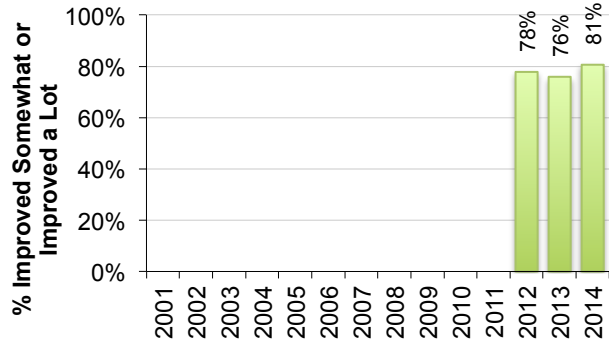
Note: This question was not asked on the continuing education survey.



*Skill Area/Institutional Learning Outcome: Workplace skills*

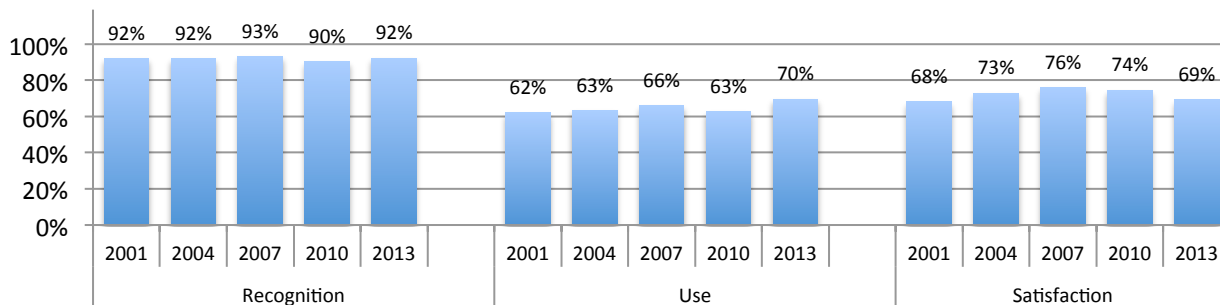
**Credit Students**

Note: This question was not asked on the continuing education survey.

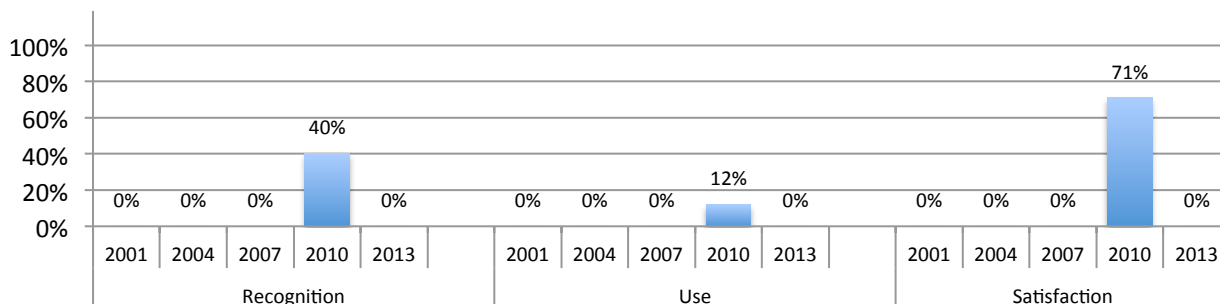


# Student Services: Credit Student Satisfaction

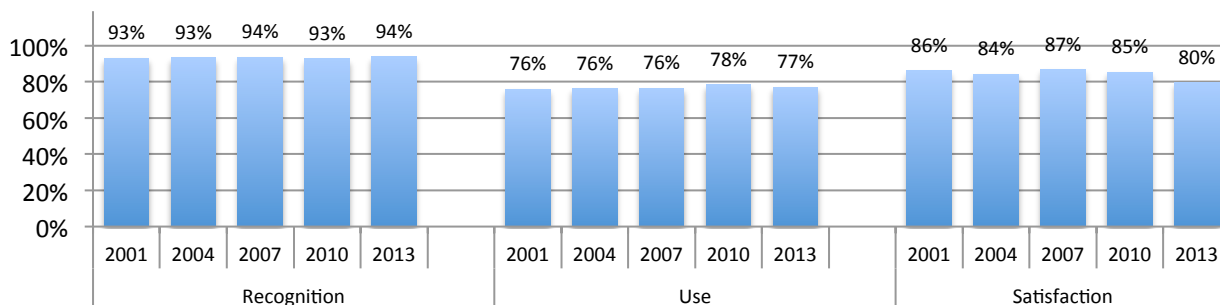
## Academic Counseling



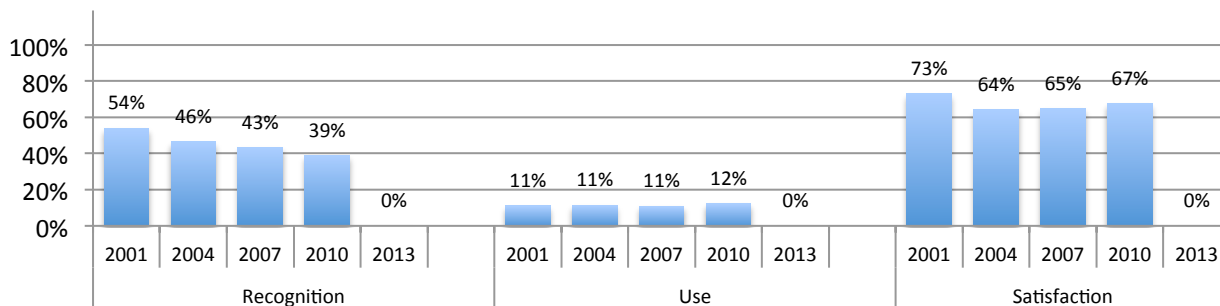
## ACE



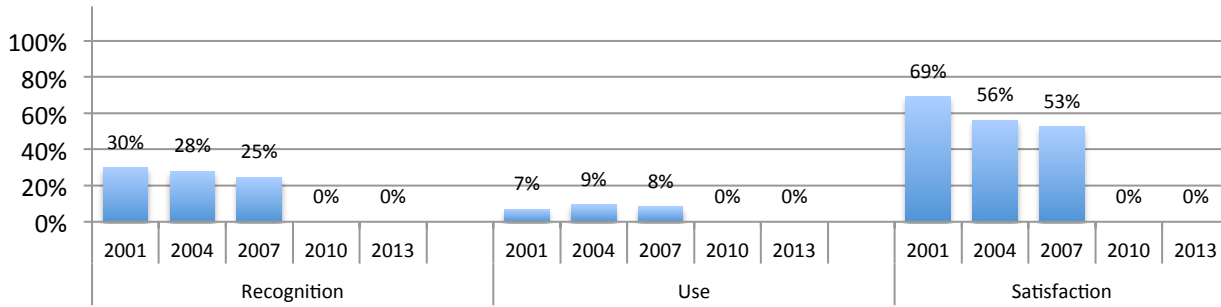
## Admissions & Records



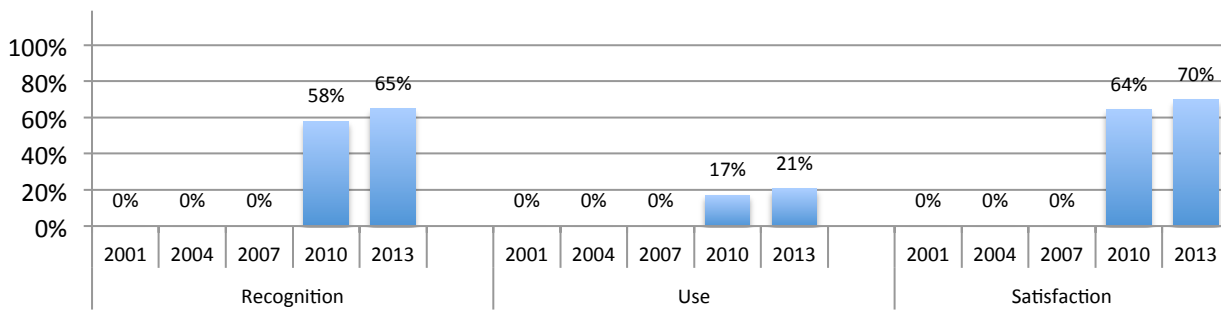
## Adult Re-Entry Center



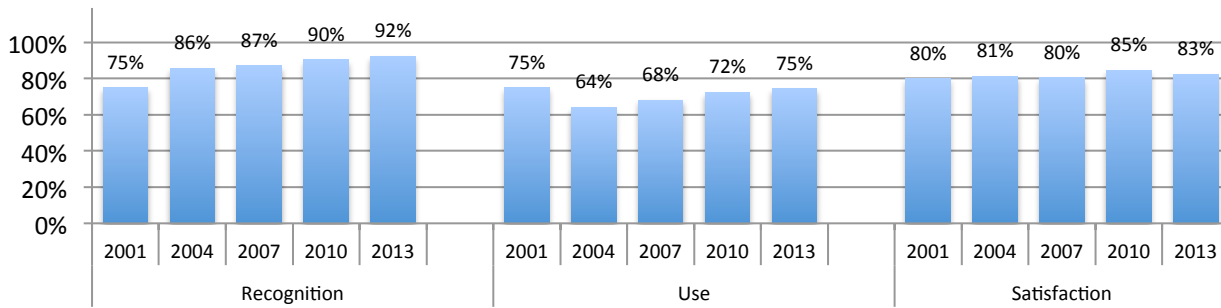
### Alliance for Minority Participation (AMP)



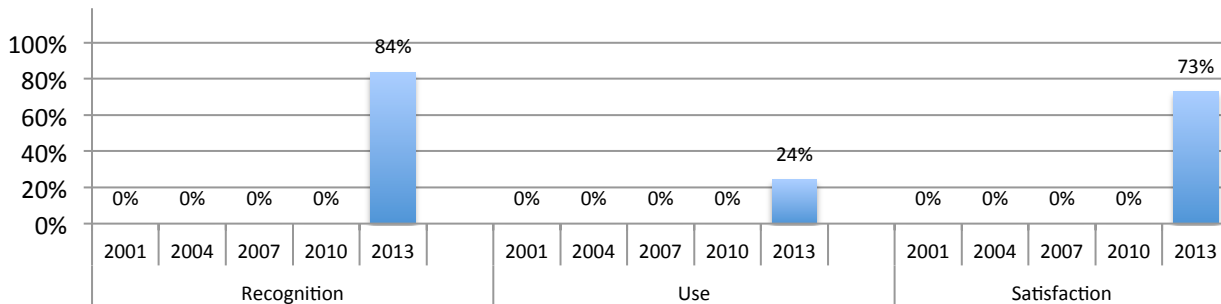
### ASGCC



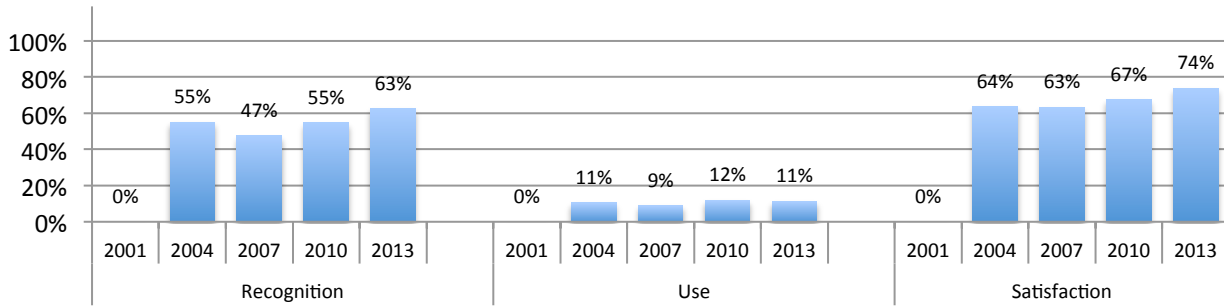
### Assessment Center/Placement Testing



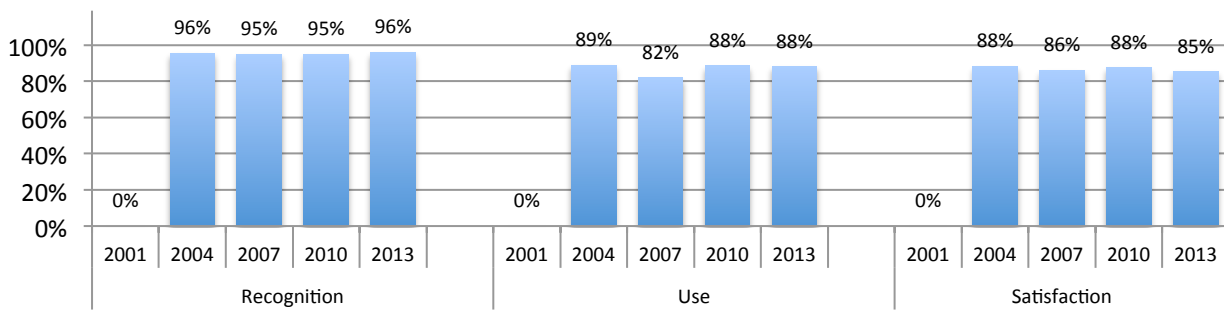
### Athletics



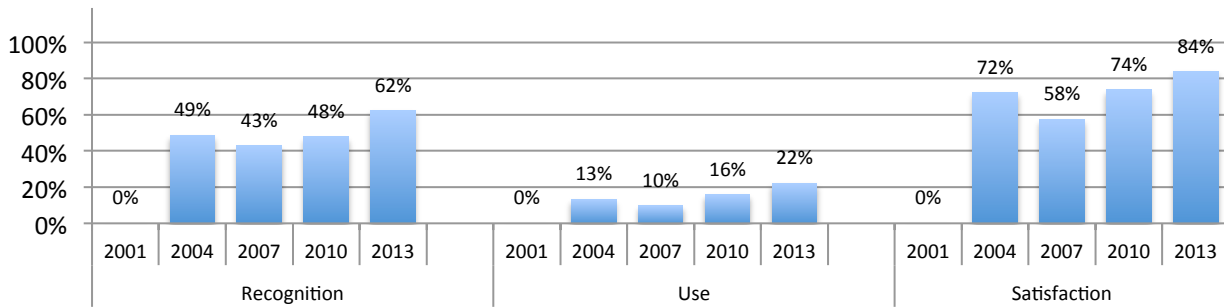
### Baja Program



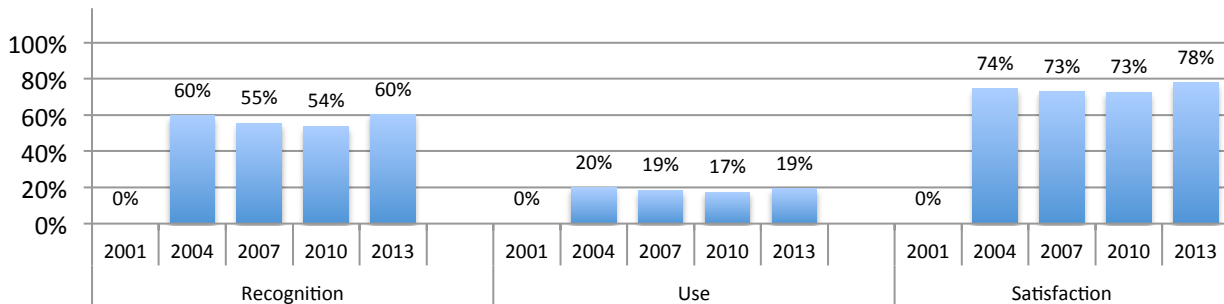
### Bookstore



### CAI Lab

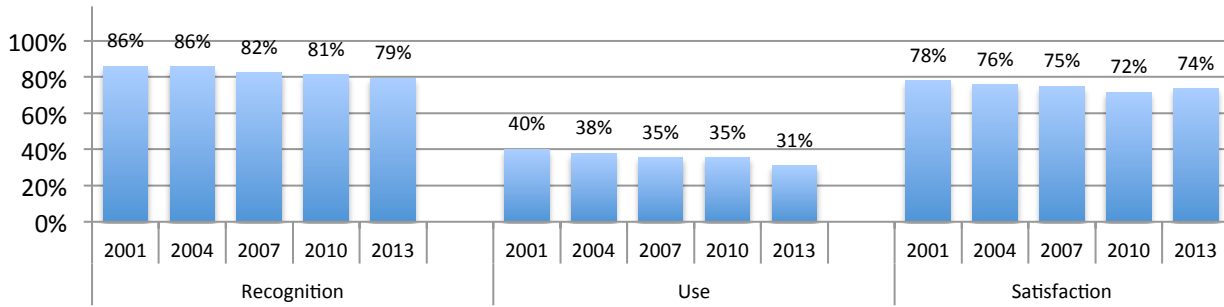


### CalWORKS

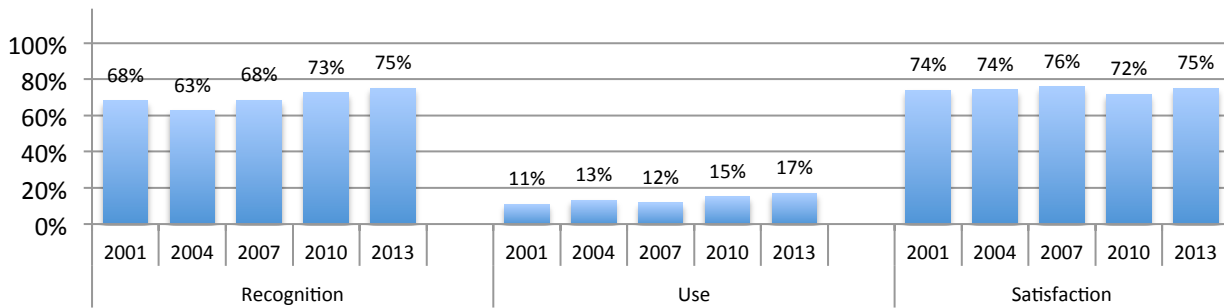




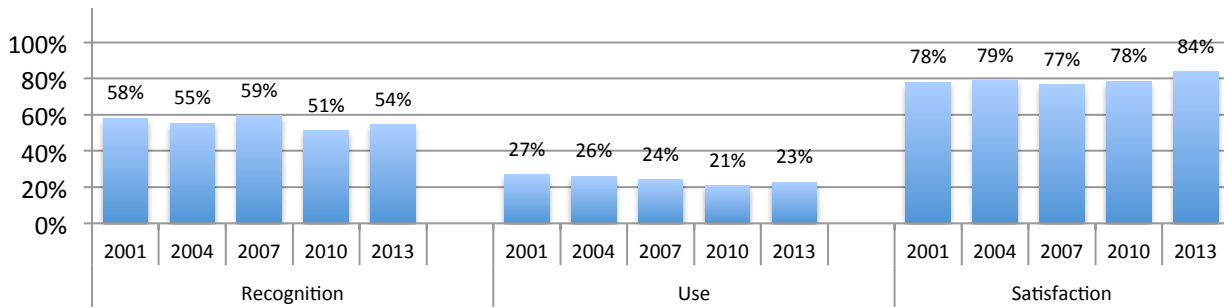
### Career Center



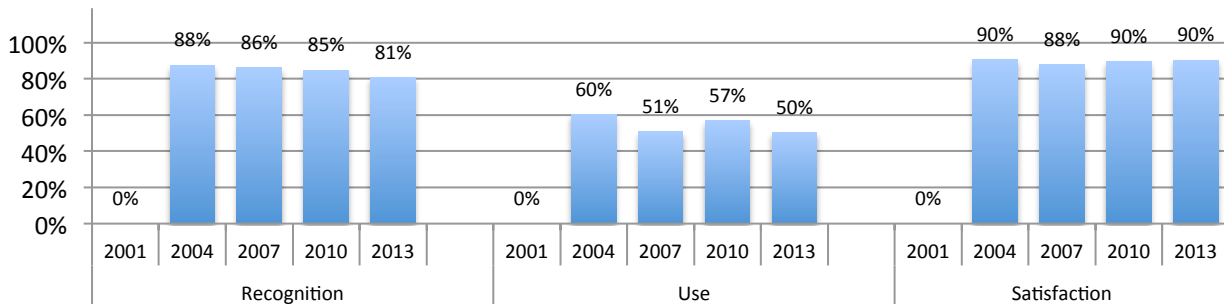
### Center for Students with Disabilities



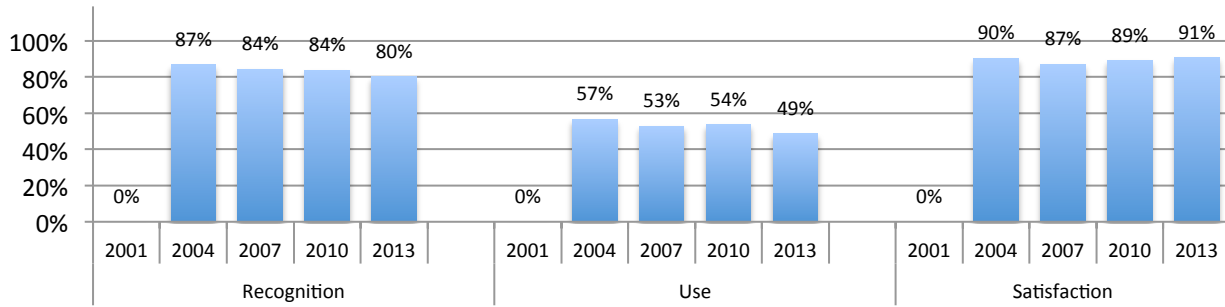
### Collaborative Learning/SI



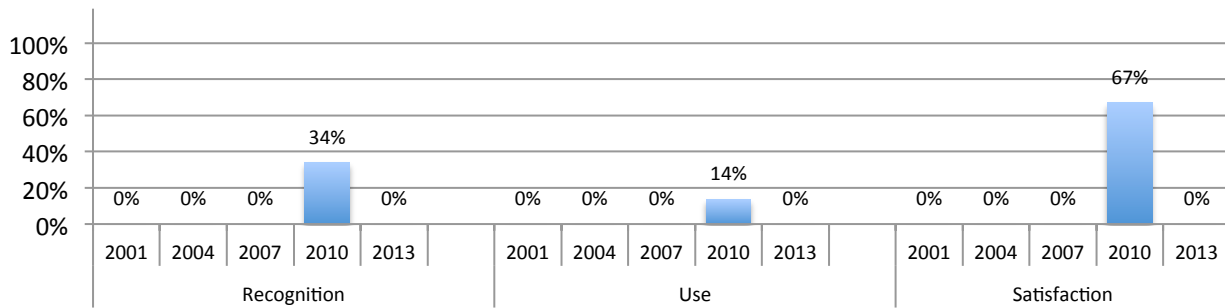
### Computer Lab (San Gabriel open lab)



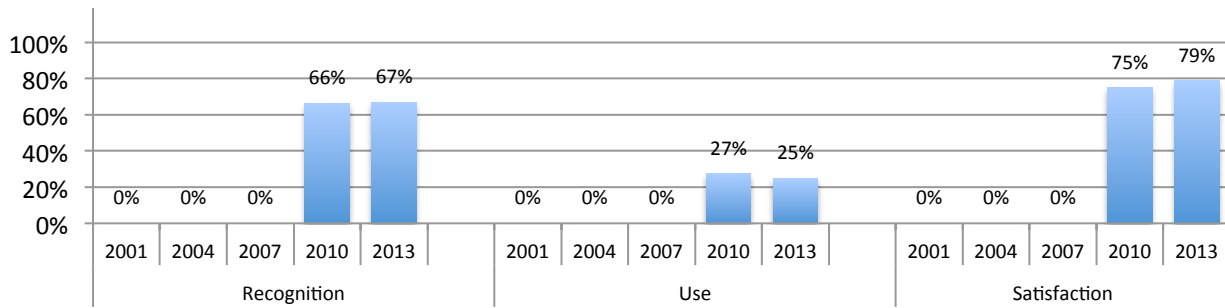
### Computer Lab (San Rafael open lab)



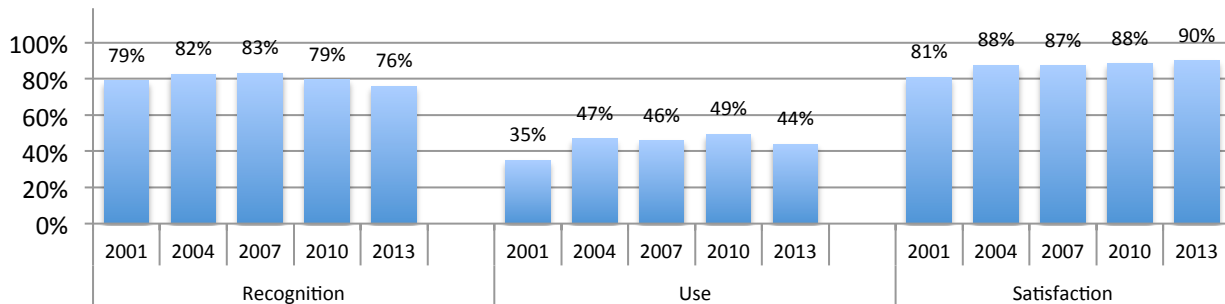
### Connections Office (Basic Skills)



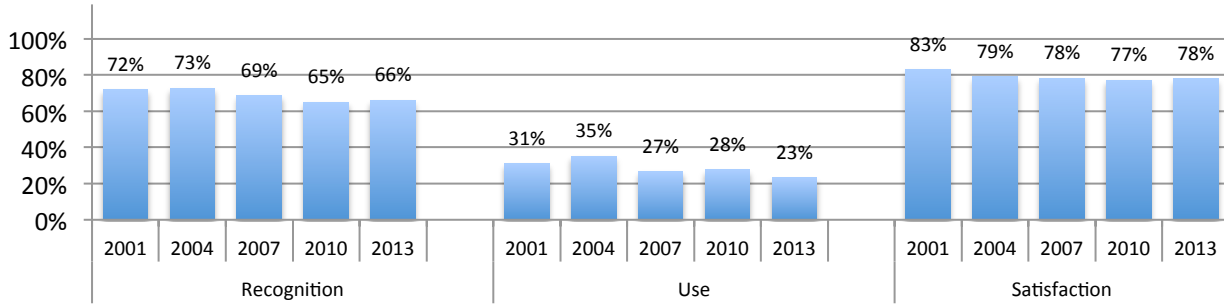
### El Vaquero



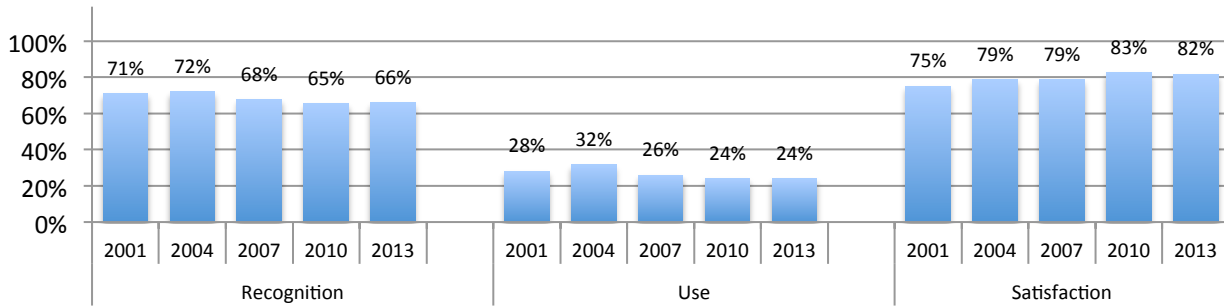
### English Lab (AD 238)



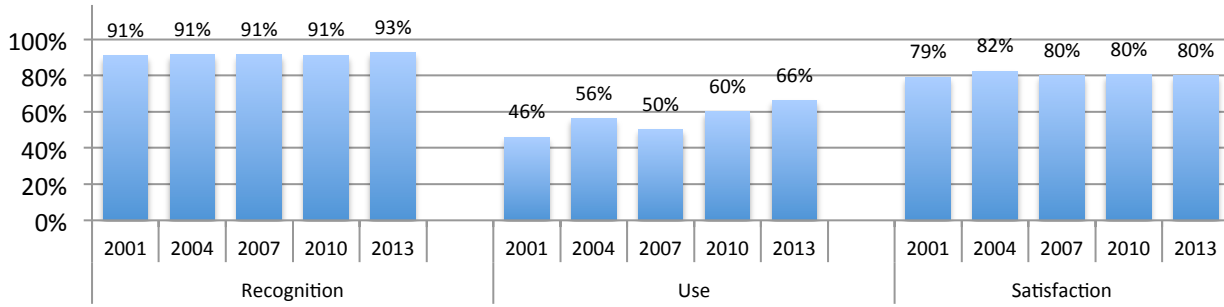
### EOPS Office



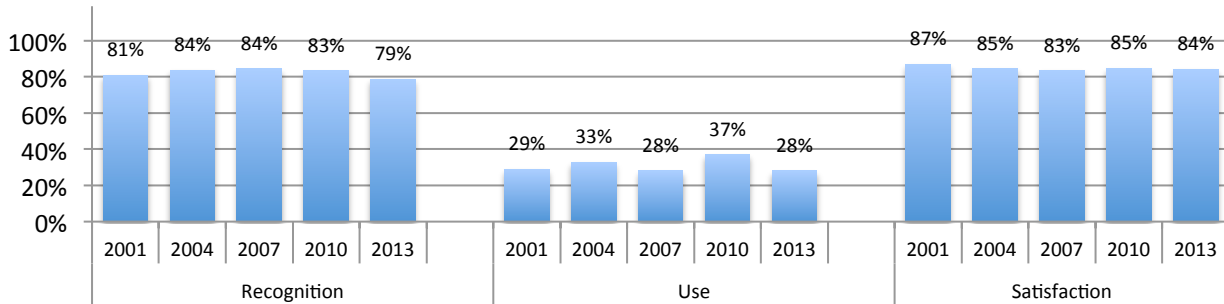
### ESL/Foreign Language Lab



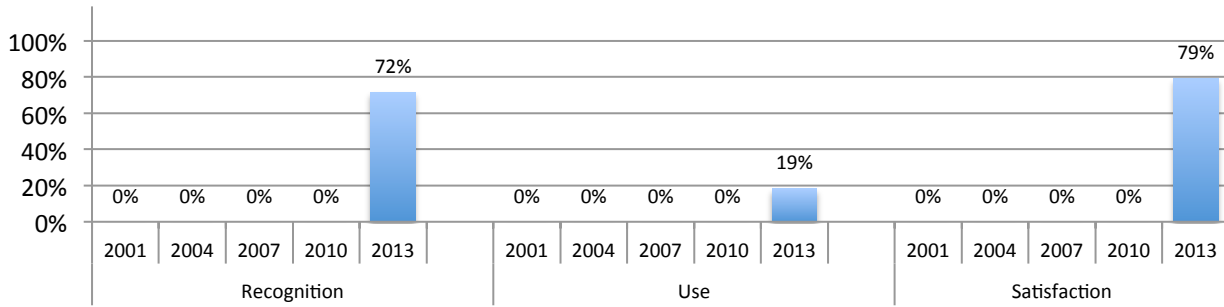
### Financial Aid Office



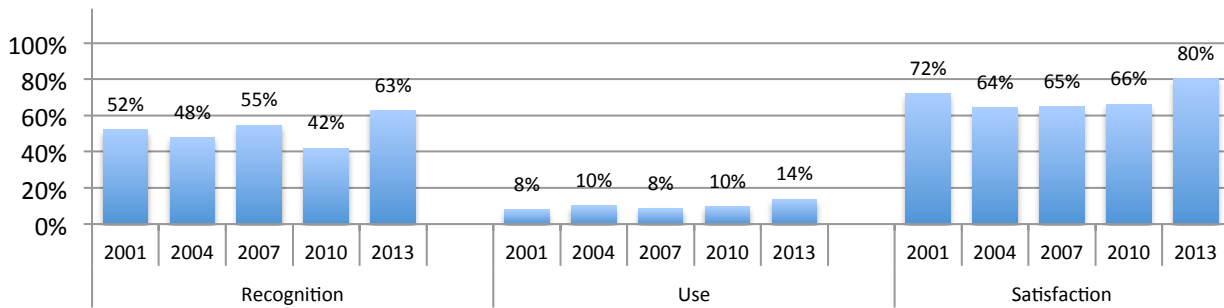
### Health Center (SR 131)



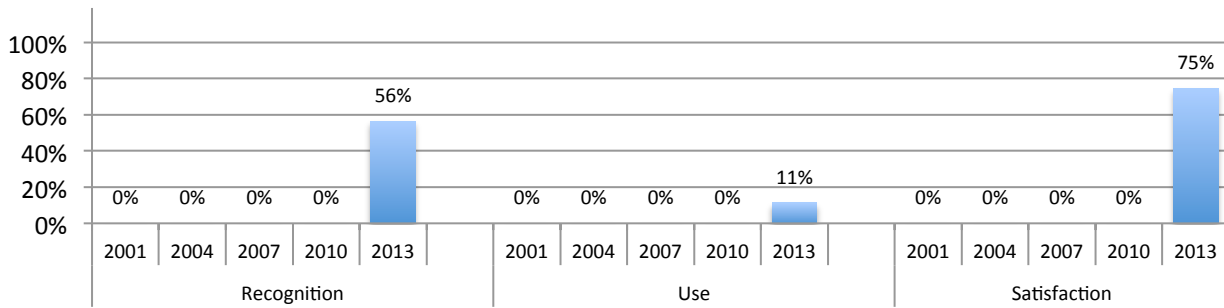
### Health Center Nursing Services



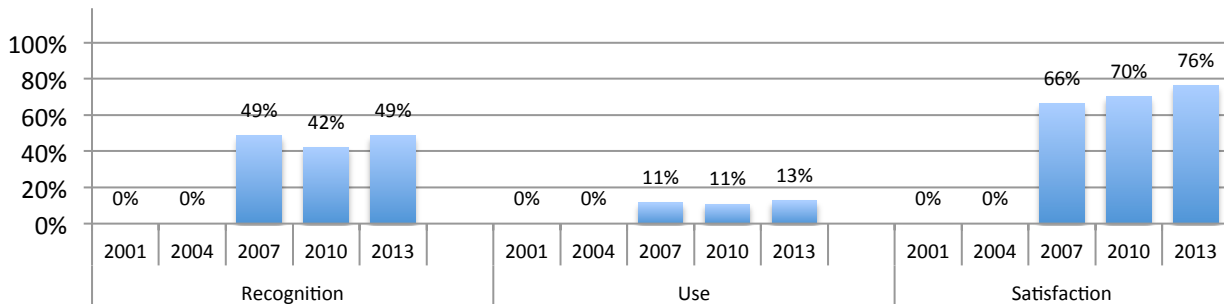
### Health Center Mental Health Services



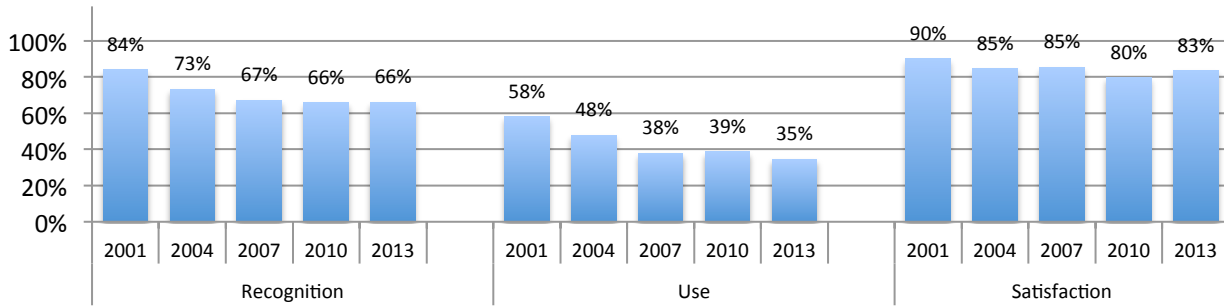
### Health Center Dietary Counseling



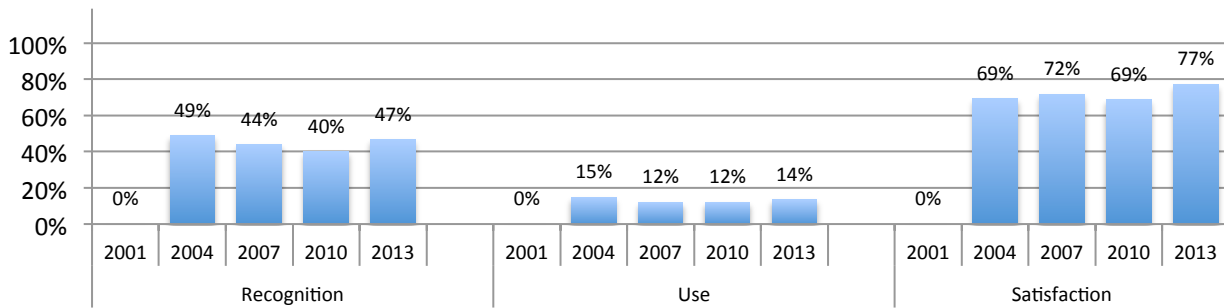
### High Tech Center (SG 108)



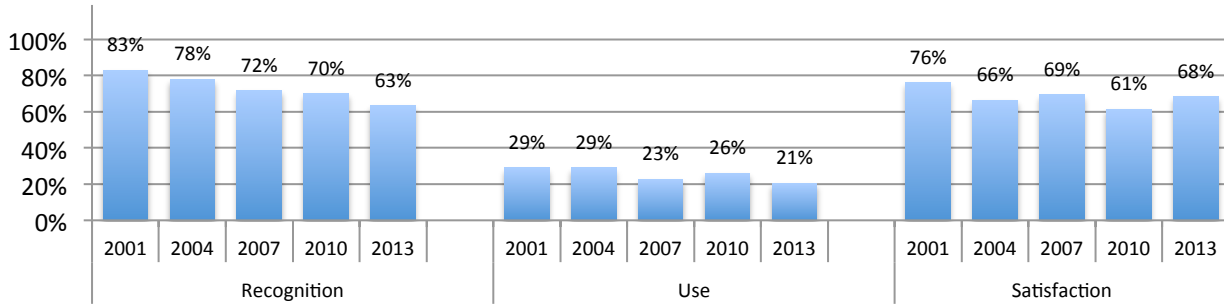
### Information Counter (AD building)



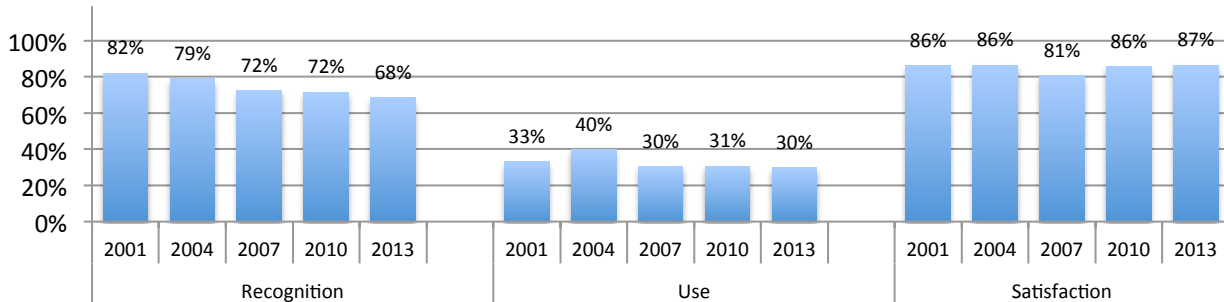
### Instructional Assistance Center (SG 112)



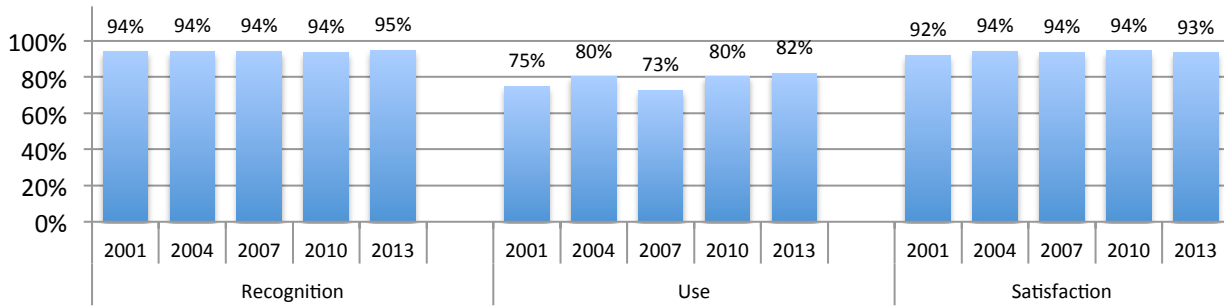
### Job Placement Center



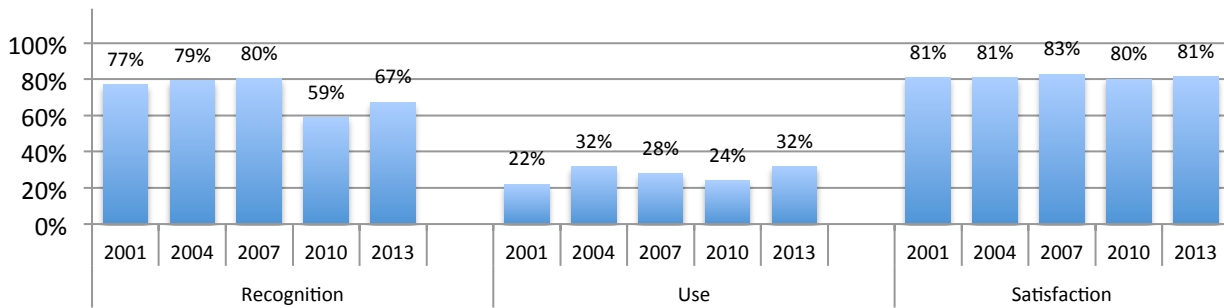
### Learning Center (AD 232)



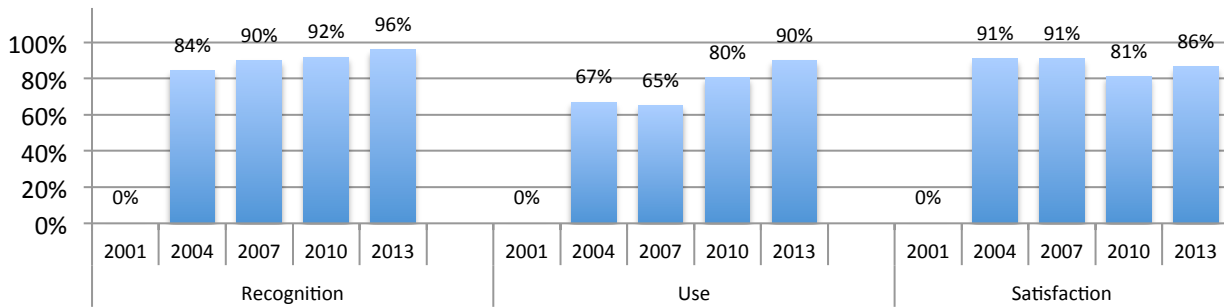
### Library



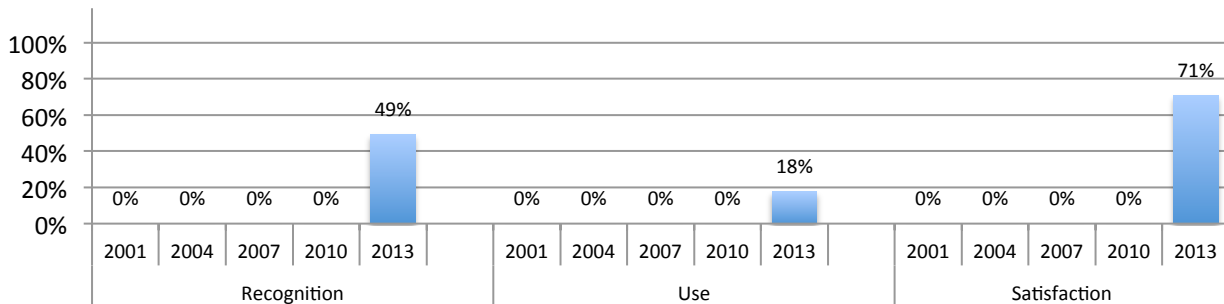
### Math Discovery Center (Math/Science Center)



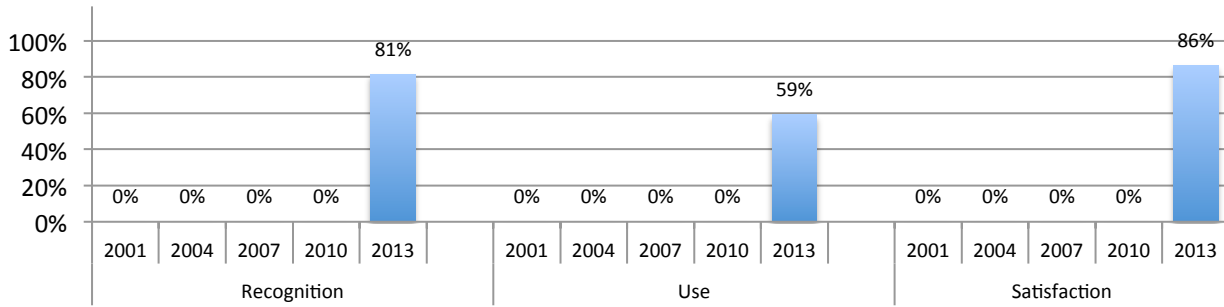
### myGCC (web services)



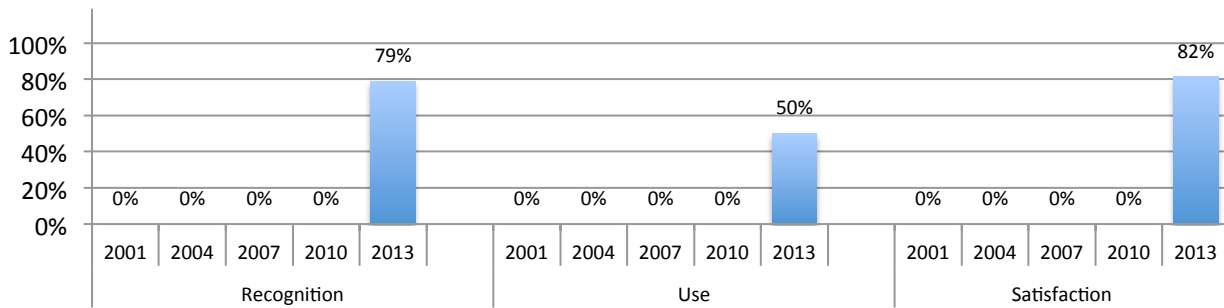
### New Student Advising Sessions



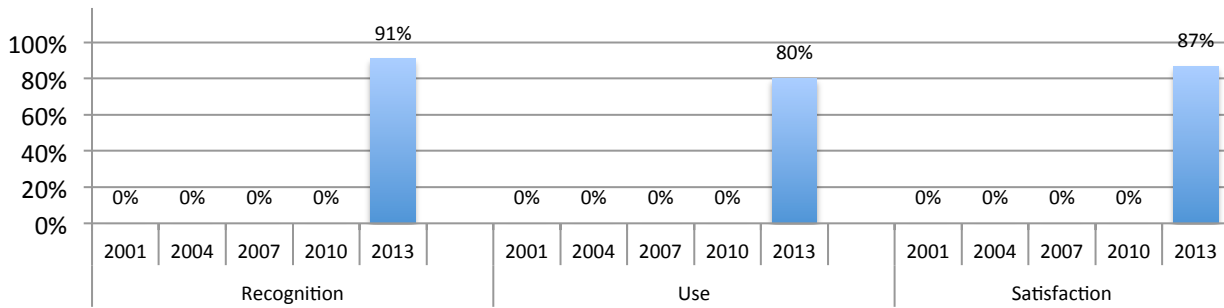
### Online Admissions Application



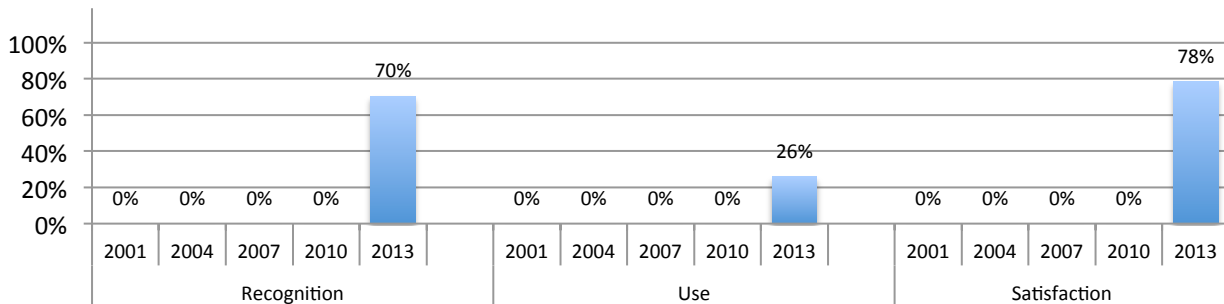
### Online Orientation



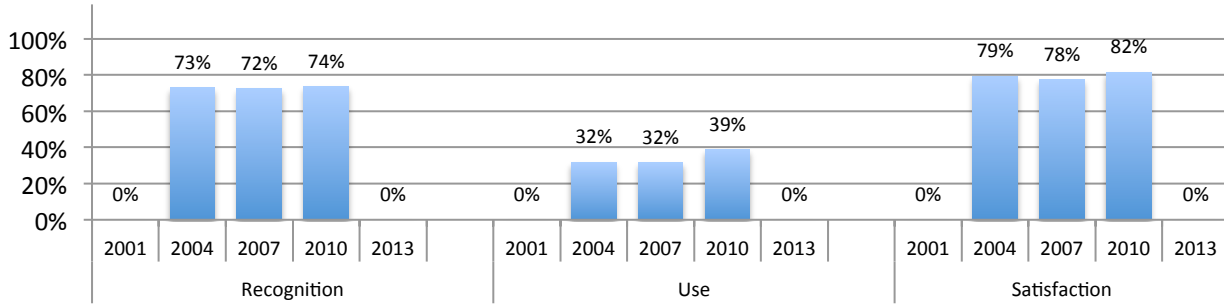
### Online Registration



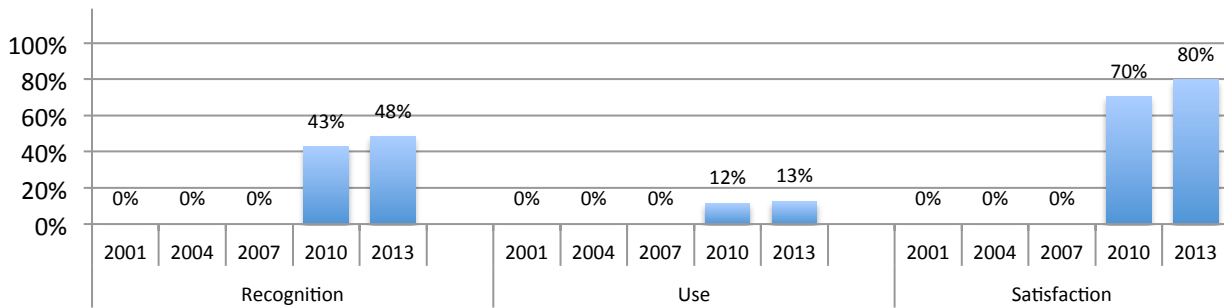
### Online Scholarship Application



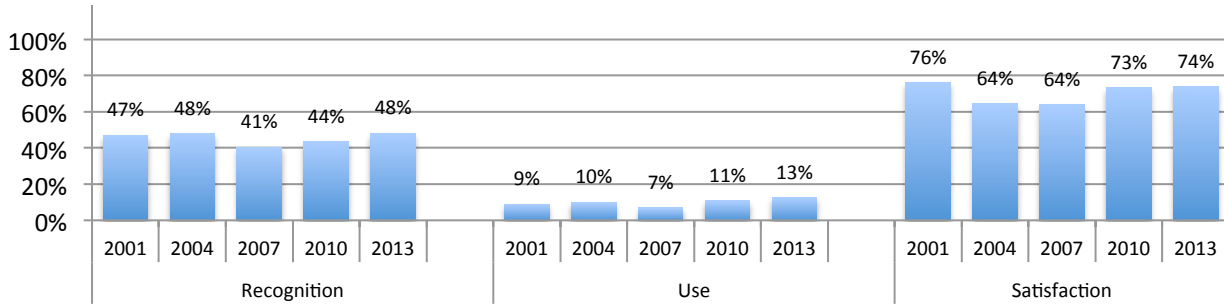
### Orientation



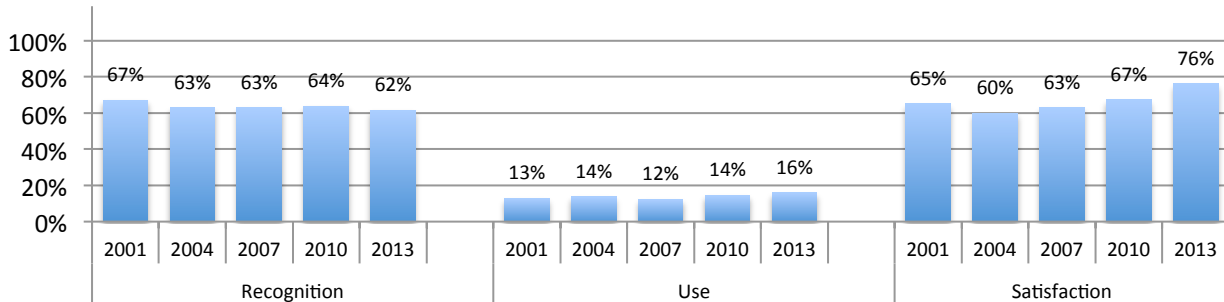
### Outreach Office/SOS



### PACE (AD 145)

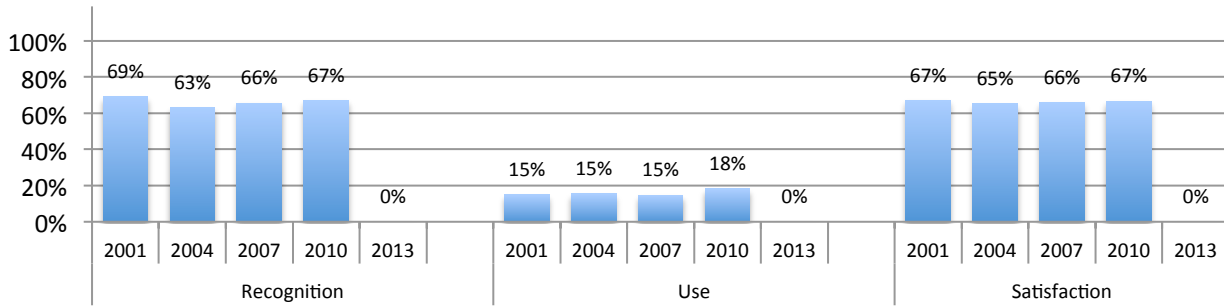


### Scholars Program

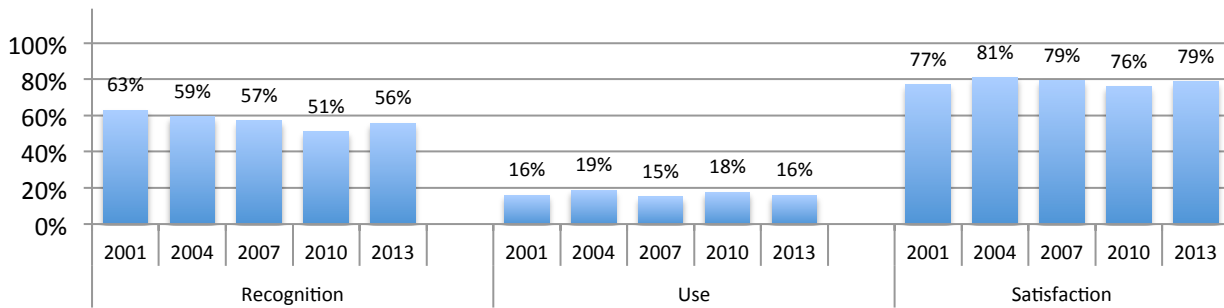




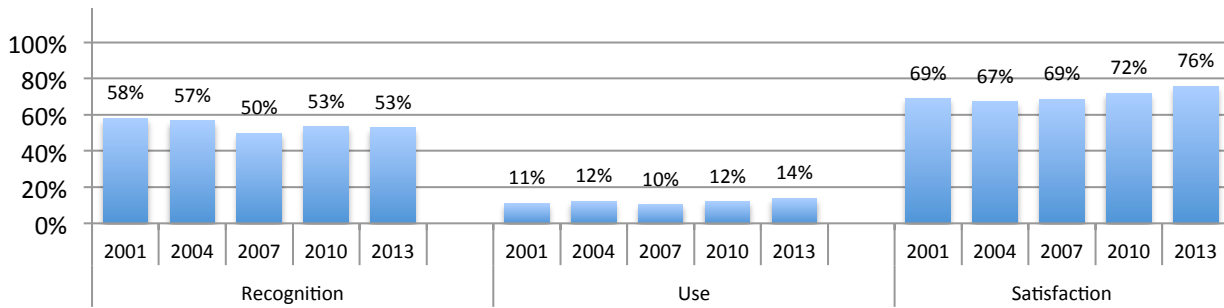
### Scholarship Office



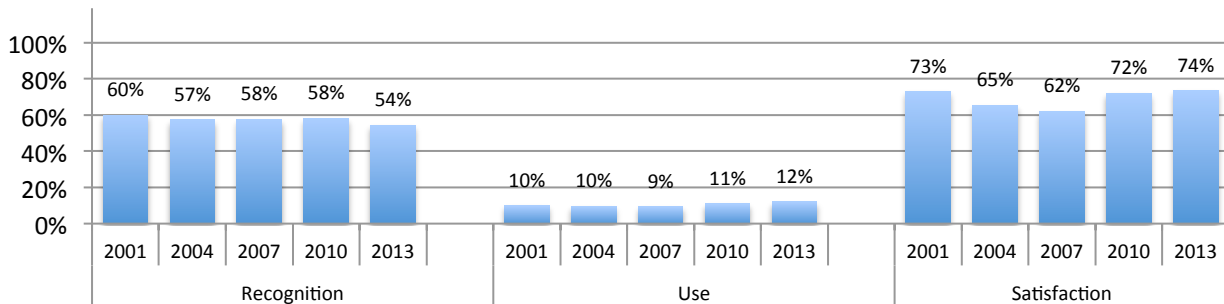
### Center for Student Involvement/Service Learning Center



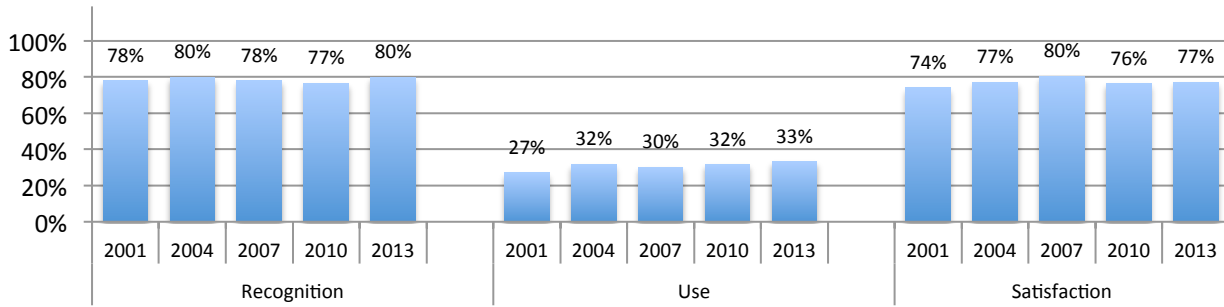
### Student Activities Office



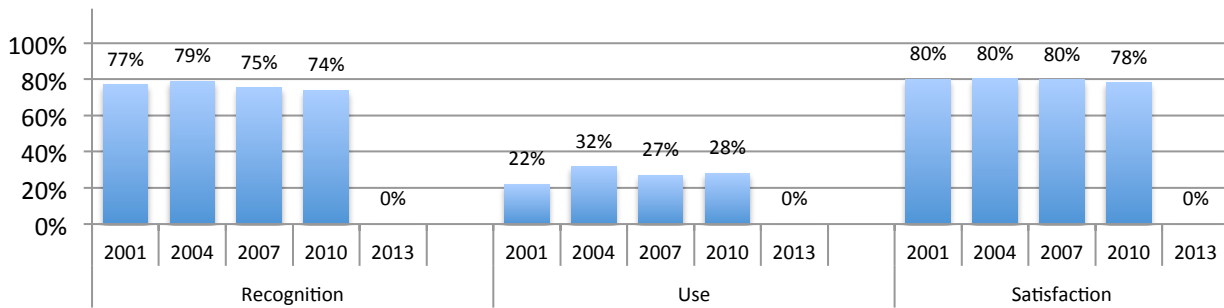
### Study Abroad Office



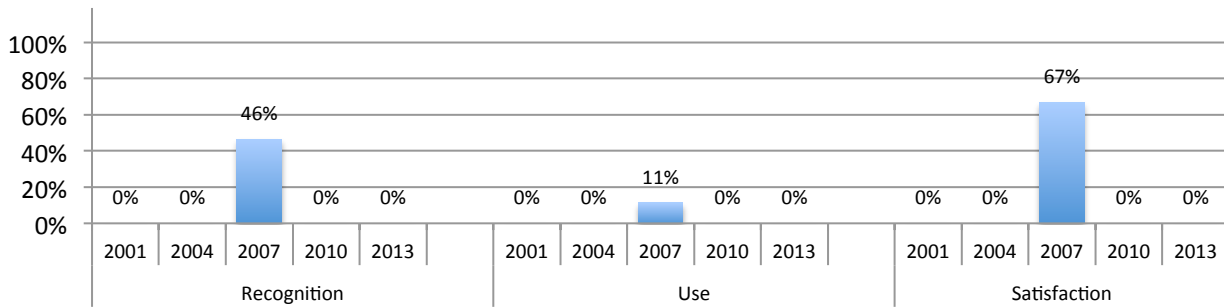
### Transfer Center



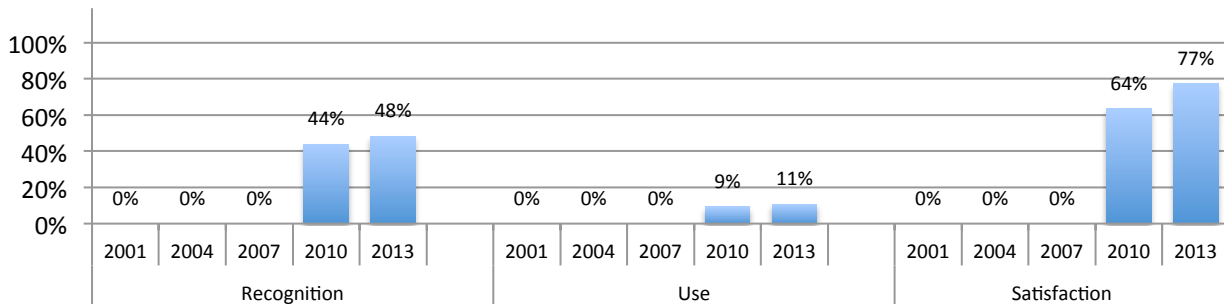
### Tutoring Center



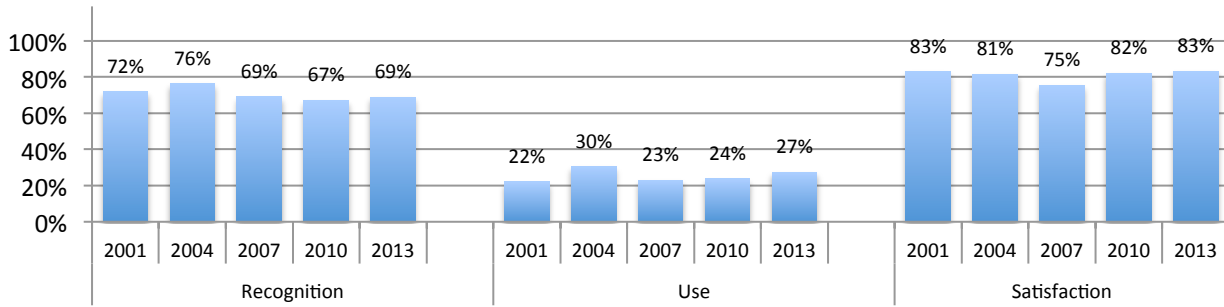
### Tutors Today Teachers Tomorrow (4T)



### Veterans Services

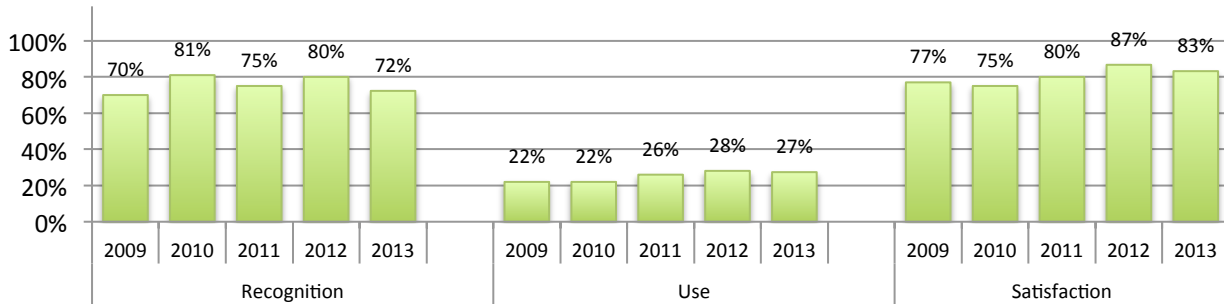


### Writing Center

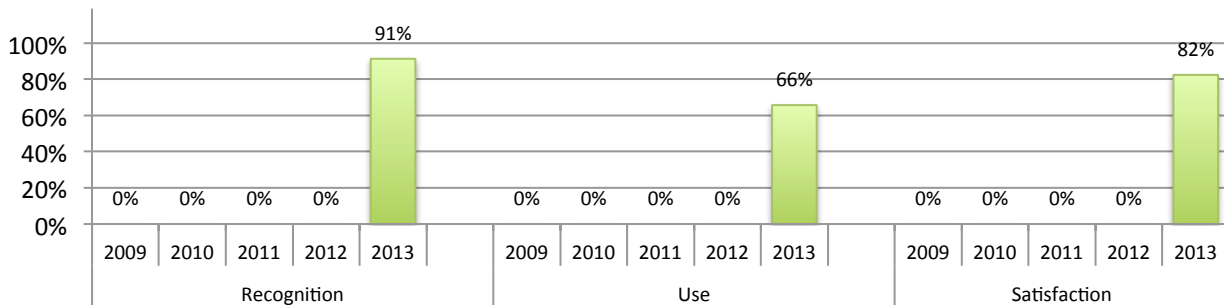


## Student Services: Continuing Education Student Satisfaction

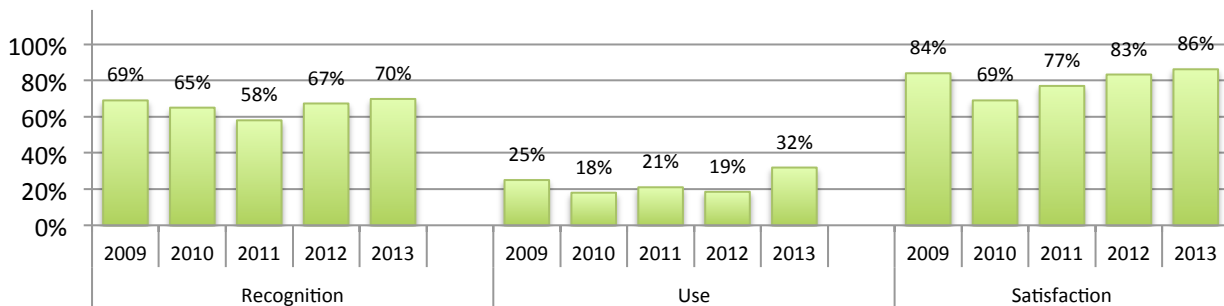
### Academic Advising



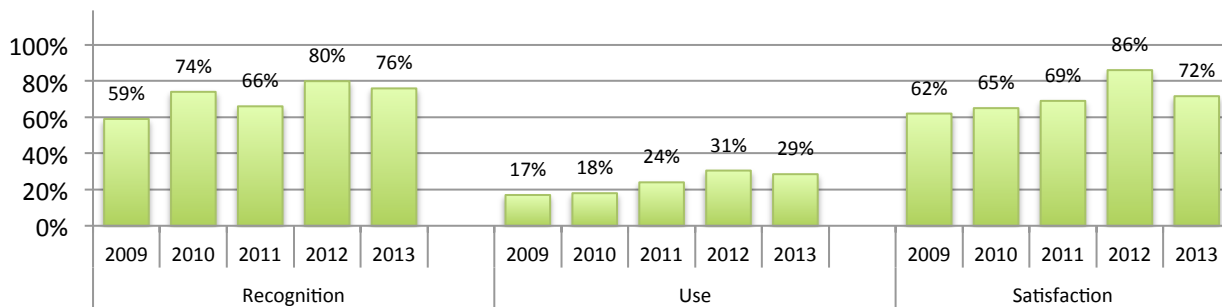
### Bookstore



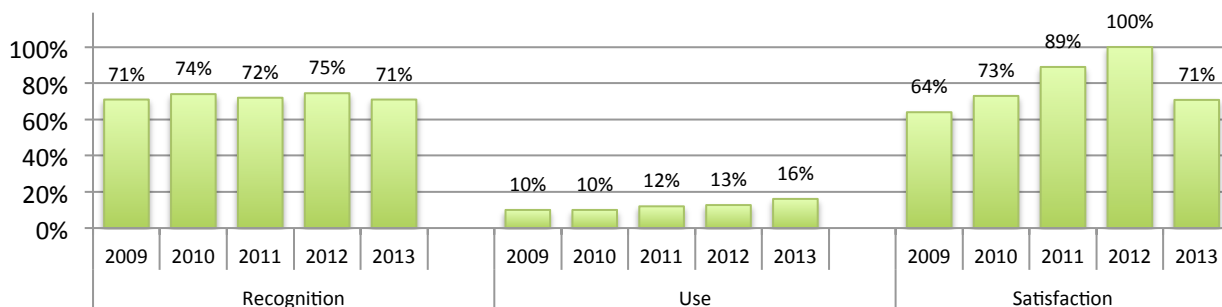
### CalWORKS



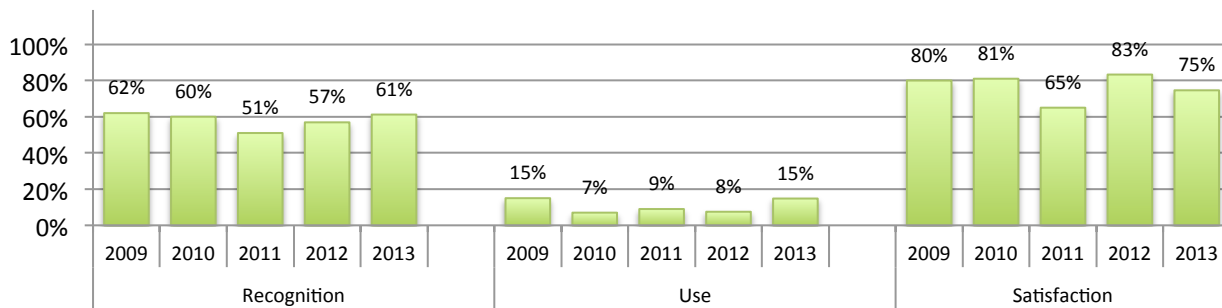
### Career Center



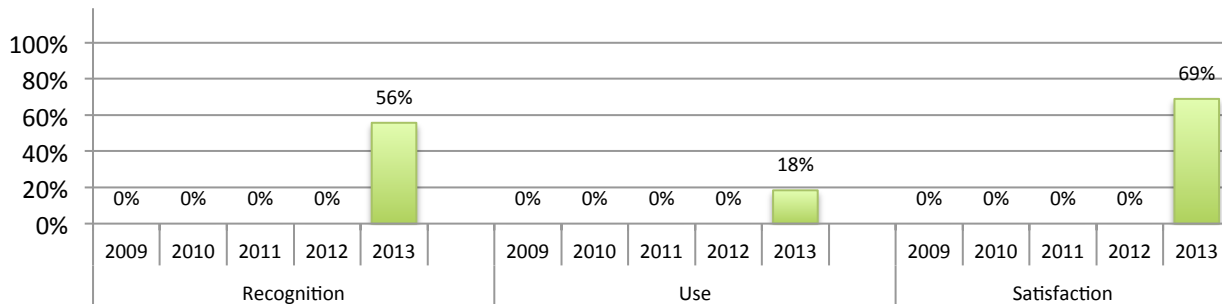
### Child Care (Parent Support Center)



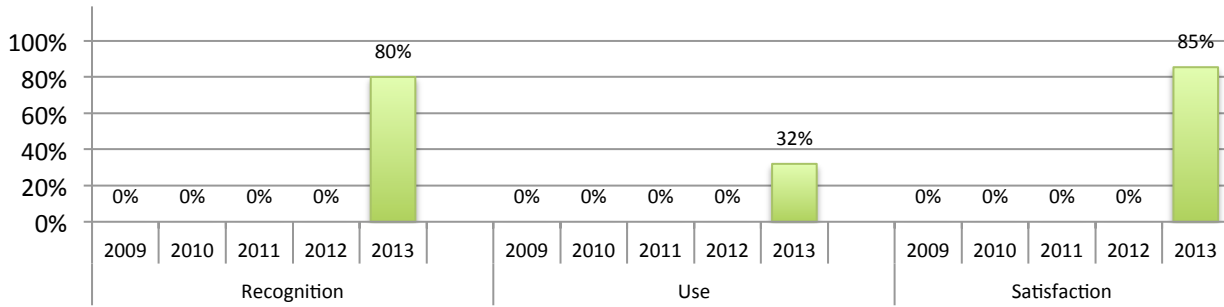
### Citizenship Office



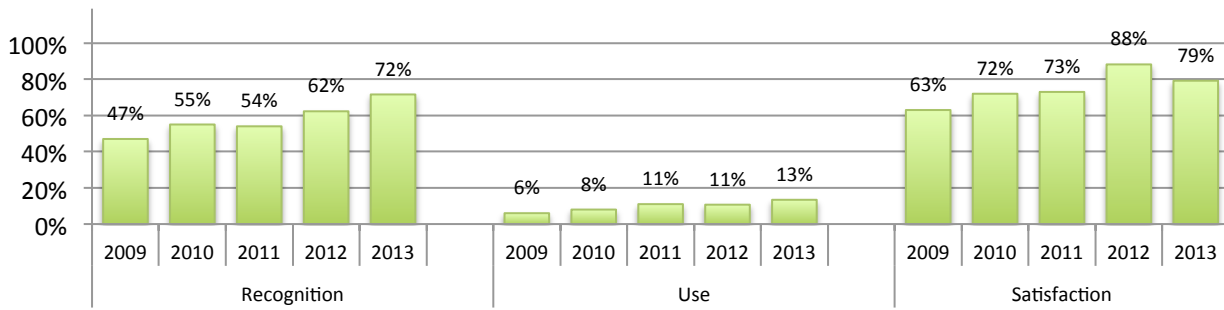
### Community Resource Referrals



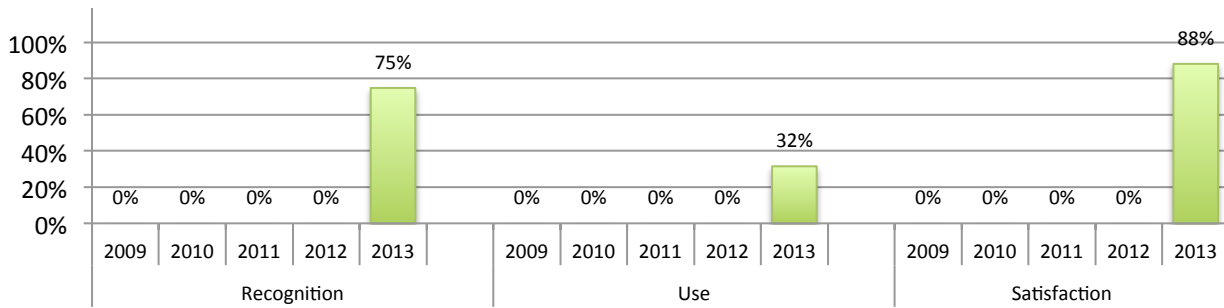
### Library



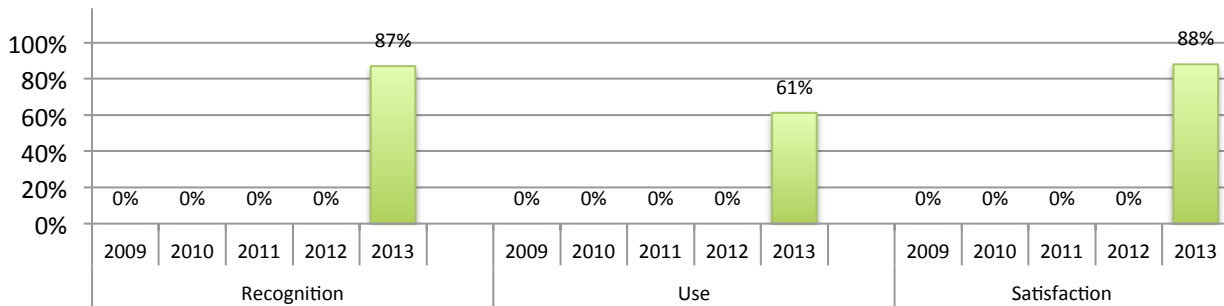
### Mental Health Counseling



### New Student Orientations



### Online application



## Online registration

