

# Achieving Student Success and Equity for All

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# GCC Vision as a Premier College

- ▶ The Student Success Scorecard (<http://scorecard.cccco.edu/scorecard.aspx>) is the new accountability framework developed by the Chancellor's Office.
- ▶ For 2013, 13 of the 14 accountability indicators, GCC rated higher than the statewide average, its peer group average, and the average for community colleges in its local region.
- ▶ For one indicator, completing 30 or more units for students prepared for college, GCC had the highest percentage rate in California.
- ▶ Also several Basic Skills, Career Technical Education, and Title V programs and services contribute to GCC's academic performance standing statewide.
- ▶ There are also special programs that enhance student success rates...

# GCC's Successful Student Groups

## Retention, Success, and Persistence of Student Groups

Group	Students in Fall 2013	Course Retention Rate	Course Success Rate	Fall-to-Spring Persistence
Student Athletes	125	89.1%	74.3%	92.8%
ASGCC	20	91.4%	80.5%	100.0%
EOPS	1,150	93.4%	85.5%	99.9%
DSPS	836	84.3%	67.8%	73.6%
Veterans	91	89.3%	72.4%	78.0%
International Students	399	95.9%	77.6%	87.5%
All Credit Students	16,063	85.2%	69.6%	72.2%

Course Retention Rate is the percentage of enrollments resulting in a grade other than W (withdraw).

Courses Success Rate is the percentage of enrollments resulting in a grade of A, B, C, or Pass.

Fall-to-Spring Persistence is the percentage of students enrolled during Fall who also enrolled during the next Spring.

# Support to Instruction

- ▶ GCC provides many support services outside the classroom (tutoring, counseling, mental health), and we are planning to do more for your students.
- ▶ There are new statewide mandates holding the colleges more accountable for student equity and success.
- ▶ State legislators have responded by allocating funds to improve students' performance measures and to achieve benchmarks for certificate, degree and transfer rates.
- ▶ These mandates are the Student Success and Support Program (3SP) and the Student Equity Report.

# Student Success and Support Program (3SP) Mandates

- ▶ The Student Success and Support Program (3SP) is established to fully implement orientation; assessment; counseling, advising and to assist students in making an informed decision about their educational goal and course of study and to develop an education plan.

# 2012 Student Success Task Force Initiatives

- ▶ 2.2 Require all incoming students to participate in assessment, orientation, and develop an educational plan
- ▶ 2.3 Develop and use integrated technology...to guide students in their educational process
- ▶ 2.4 Require students who show a lack of readiness...to participate in support resources
- ▶ 2.5 Encourage students to declare a course of study (major) upon admissions, intervene if a declaration is not made by the end of the their second term, and require declaration by the end of their third term to maintain enrollment priority
- ▶ 3.1 Adopt system-wide enrollment priorities effective Fall 2014.

[https://www.youtube.com/watch?v=bQDb\\_2Z47cE](https://www.youtube.com/watch?v=bQDb_2Z47cE)

# Student Equity Mandates

- ▶ To ensure GCC identifies the achievement gaps for the subgroups
- ▶ To mitigate any disproportionate impact on student access and achievement
- ▶ To include specific goals/outcomes and action activities to address disparities that are discovered.
- ▶ Regulations require that the plan must address increasing:
  - Access
  - Course completion
  - English as a Second Language (ESL) and basic skills completion
  - Degrees & certificate completion
  - Transfer



# Student Equity Mandates - Continue

GCC must have:

- ▶ A Student Equity Coordinator
- ▶ A Student Equity Planning Committee (being proposed to the Governance Review Committee)
- ▶ A Student Equity Plan
- ▶ Coordination with the 3SP Plan

# Current Services

- ▶ Online Admissions (CCCApply)
- ▶ Online orientation OR two hour orientation workshops
- ▶ Online assessment
- ▶ PeopleSoft Password Reset
- ▶ Electronic Student Educational Plan
- ▶ eTranscripts - Sending electronic transcripts
- ▶ SD 100 online/hybrid classes
- ▶ SOS: Early College Acceptance Program (ECAP)
- ▶ The Math Collaborative Project, serving students at the high schools with application workshops and math assessments: Spring 2014 results—24 Workshops and 627 Students.

# MIS Student Success Funding Data Elements

Funds will be a 40/60 split based on credit student unduplicated headcount vs. services provided to students as follows:

- ▶ SS06 Orientation 10%: Once during time the student is served by the college
- ▶ SS07 Assessment 10%: Once during time the student is served by the college
- ▶ SS08 Counseling/Advising 15%: Once per year during time student is served
- ▶ SS09 Abbreviated SEP 10%: Once during time the student is served by the college
- ▶ SS09 Comprehensive SEP 35%: Once during time student is served by the college
  - Comprehensive SEP: an education plan that is at least two terms in length and reflects the number of terms required to achieve the student's declared course of study
  - Revisions or a new SEP in subsequent terms are counted under "other follow-up service")
- ▶ SS10 At-Risk Follow-up Services 15%: After the first term, once per term during time student attends the college
- ▶ SS11 Other Follow-up Services 5%: After the first term, up to four times during the year during time student attends the college

# Academic Senate Task Force

## Student Success

Date Formed: **March 15, 2012**

Members, Kathy Flynn (Chair), Richard Cortes, Megan Ernst, Denise Ezell, Ed Karpp, Beth Kronbeck, Paul Mayer, Ellen Oppenberg, Greg Perkins, John Queen, Peggy Renner, Rosemarie Shamieh, Ramona Barrio-Sotillo, Andra Verstraete, Andy Young,

Mission: The Senate creates a task force to respond to the Student Success task force.

Status: Task force will continue to meet during the Fall semester of 2014.

# 3SP Proposed Strategies

- ▶ 4 Counseling Task Force Teams were formed:
  1. Student Success Services—orientation, counseling and SEP—  
Chair, Sarkis Ghazarian
  2. Academic/Progress Probation—Chair, Greg Perkins
  3. Early Alert—Chair, Dr. Ramona Barrio-Sotillo
  4. Addressing Career Mandates/Undecided Majors- Denise Leong-Brittain

# Student Success Services

- ▶ Examine orientation, assessment, counseling/SEP
- ▶ Revising a new online student orientation program
- ▶ Automate email message to students when they complete orientation
- ▶ Look at improving GCC's eSEP (Los Rios SEP Model)
- ▶ Document Imaging

# Academic/Progress Probation

- ▶ Review and revise board policies and administrative regulations
- ▶ Utilize a Fall 2014 student survey for P1, P2, and Dismissed students
- ▶ Provide access for counselors and students to the Academic and Progress Probation screen view
- ▶ Develop intervention strategies
- ▶ Implement Vaq-on-Trak Video

# BLOCKING REGISTRATION

- ▶ Two consecutive semesters on probation
- ▶ 100 degree applicable units or more
- ▶ No declared goal or course-of-study
- ▶ 15 units or by the end of the second semester
- ▶ Automate count higher grade and run prior to probation/dismissal reports



# Early Alert

- ▶ PeopleSoft's Module
- ▶ Was prioritized on the Peoplesoft committee Spring 14
- ▶ A “voluntary” program for instructors to alert students of possible failure in classes and to recommend services for students

# Addressing Career Mandates/Undecided Majors

- ▶ Develop and implement a career training program for all counselors to address undecided students (sponsored by Title V).
- ▶ Piloted “Undecided” workshops Spring and Summer 2014, with more planned for the academic year.
- ▶ Add more Student Development career planning classes.
- ▶ Add a feature to the registration program for students to update/verify educational goal (PeopleSoft)

# Student Equity: Impacted Subgroups

Theresa Lorch, Adjunct Faculty: Student Equity Coordinator (Fall 2014)

- ▶ Collaborate with the following divisions: Student Services, English, ESL, and Math

Impacted Subgroups:

- ▶ Access—Veterans
- ▶ Course Completion—African-Americans/Latino/Foster Youth
- ▶ ESL Completion—White Armenians/Latinos
- ▶ English Completion—African-American/Latinos
- ▶ Math Completion—African-Americans, Latinos, Males, and Students w/ Disabilities
- ▶ Degree and Certificate Completion—African-Americans/Latinos/Asians/White-Europeans/Males
- ▶ Transfer—African-Americans, Filipinos, Latinos, older students, and Students with Disabilities