

**Glendale Community College
STUDENT SURVEY, SPRING 2013**

The college seeks information and opinions from students to improve and evaluate programs and services. Your responses are important and your answers are confidential. Please fill in ovals completely with a pen or pencil. Thank you. Note: If you have filled this survey out in another class, please do not fill it out a second time.

1. What was your first year and term at GCC?
 Summer 2012, Fall 2012, Winter 2013, or Spring 2013
 Spring 2012 or earlier
2. How old are you?
 Under 18 22 to 25 31 to 40 Over 50
 18 to 21 26 to 30 41 to 50
3. What is your sex? Female Male
4. When are most of your current classes scheduled?
 Day (before 4:30 pm) Both Day and Evening
 Evening (4:30 pm or after)
- Yes No
5. Were you born in the United States?
 6. Are you a United States citizen?
 7. Was English the first language you learned?
 8. Were both of your parents born in the U.S.?
 9. Do you have any dependent children?
 10. Do you have a computer at home?
 11. Do you have Internet access at home?
 12. Do you have a laptop computer?
 13. Do you have a phone with Internet access?
 14. Do you have a tablet computer? (iPad, Kindle, etc.)
15. Which best describes your ethnic/national background?
 (Optional question; mark only **one**)
 White/Not Armenian Black or African American
 White/Armenian American Indian or
 Middle Eastern Alaska Native
 Latino or Hispanic Multiple Heritages
 Asian or Pacific Islander Other
16. How many units are you enrolled in this semester?
 Less than 12 units 12 or more units
17. How many hours of work are you paid for each week?
 Zero 20-39 hours
 1-19 hours 40 or more hours
18. Will you complete an educational goal at GCC this semester?
 Yes, I will complete an AA or AS degree this semester.
 Yes, I will complete a certificate this semester.
 Yes, I will meet all requirements for transfer.
 Yes, I will complete all the courses I planned to take.
 Yes, I will complete another goal this semester.
 No, I am not completing a goal this semester.
19. How has your experience at GCC met your expectations?
 Worse than I expected Better than I expected
 About the same as I expected
20. Which best describes your parents' education level(s) when you started GCC? I don't know
 Neither parent attended college
 Parent(s) attended college but neither graduated
 One or both parents graduated college
21. What is your #1 educational goal? (Mark only **one**.)
 Transfer to a 4-year institution
 General education AA degree
 Vocational AS degree or certificate
 Gain or improve job skills
 Personal interest/enrichment
 Improve English and/or Math
22. Did you have any problems enrolling in any classes this semester? If yes, please mark **all** that apply:
 No, I had no problems enrolling in classes.
 A class was full.
 A class was not offered during the times/days when I wanted to take it.
 A class I wanted was not offered this semester.
 Two classes I needed were scheduled at the same time.
 I couldn't take a class because of the computer system.
23. Are you progressing as quickly as possible toward your educational goal? Yes No
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24. Does GCC offer enough instructional programs, degrees, and certificates to meet your needs?
 Yes No → If "No," what additional programs should GCC offer? _____
25. Does GCC offer enough student services to meet your needs?
 Yes No → If "No," what additional services should GCC offer? _____

26. How would you rate the following aspects of your education at Glendale Community College?

Use the following scale: A Excellent B Good C Fair D Poor

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|--|--|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Faculty's concern for students | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Availability of online classes |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Helpfulness of GCC counselors | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Quality of computer labs at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Campus friendliness to students | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Parking at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Student government (ASGCC) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Food services at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Student life (clubs, activities, etc.) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Your safety at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC's web site (not including MyGCC) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Appearance of campus (cleanliness, beauty) |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Availability of GCC classes | |

27. Do you agree or disagree with these statements about GCC?

Use the following scale: A Strongly agree B Agree C Disagree D Strongly disagree

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| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC welcomes students of all backgrounds. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I learn a lot in my GCC classes. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC treats students of all ethnic groups fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Classes are scheduled when I want to take them. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC treats both male and female students fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC offers high quality educational programs. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC faculty grade students fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I know what learning outcomes my instructors expect of me in all my classes. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC focuses on student learning. | |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I feel comfortable at GCC. | |

28. How much has GCC improved your skills in the following areas?

Use this scale: A Improved a lot B Improved somewhat C Not improved

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| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Reading | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Mathematical problem solving | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Listening | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Study skills |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Writing | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Researching/finding information | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Thinking critically | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Technical skills |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Speaking | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Responsibility for my actions | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Appreciating diversity | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Workplace skills |

29. Please rate your experiences with the following campus services. Use the following scale:

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|---|---|---|
| <input type="radio"/> A I have never heard of it. | <input type="radio"/> C I have used it but was not satisfied . | <input type="radio"/> E I have used it and found it very helpful . |
| <input type="radio"/> B I have heard of it but never used it. | <input type="radio"/> D I have used it and found it helpful . | |
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- | | |
|---|--|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Academic Counseling | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Information Counter (AD Building) |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Admissions & Records | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Instructional Assistance Ctr. (SG 112) |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Assessment Center/Placement Testing | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Job Placement Center |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E ASGCC (Associated Students) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Learning Center (AD 232) |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Athletics | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Learning Center - Writing Center |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Baja Calif. Field Studies Program | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Learning Center - CAI Lab |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Bookstore | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Library |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E CalWORKs | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Math Discovery Center |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Career Center | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E myGCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Center for Students with Disabilities | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E New Student Advising Sessions |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Center for Student Involvement (CSI) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Online Admissions Application |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Computer Lab: San Gabriel Open Lab | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Online Orientation |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Computer Lab: San Rafael Open Lab | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Online Registration |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E El Vaquero (student newspaper) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Online Scholarship Application |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E English Lab (AD 238) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E PACE Program |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E EOPS Services | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Scholars Program |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E ESL/Foreign Language Lab | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Student Activities Office |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Financial Aid Office | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Student Outreach Services (SOS)/ Outreach Office |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Health Center (SR 131) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Study Abroad Office |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Health Center Nursing Services | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Supplemental Instruction (SI) |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Health Center Mental Health Services | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Transfer Center |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Health Center Dietary Counseling | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E Veterans Services |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D <input type="radio"/> E High Tech Center (SG 108) | |