

**Glendale Community College  
STUDENT SURVEY, SPRING 2015**

The college seeks information and opinions from students to improve and evaluate programs and services. Your responses are important and your answers are confidential. Please fill in ovals completely with a pen or pencil. Thank you. Note: If you have filled this survey out in another class, please do not fill it out a second time.

1. What was your first year and term at GCC?  
 Summer 2014, Fall 2014, Winter 2015, or Spring 2015  
 Spring 2014 or earlier
2. How old are you?  
 Under 18     22 to 25     31 to 40     Over 50  
 18 to 21     26 to 30     41 to 50
3. What is your gender?     Female     Male
4. When are most of your current classes scheduled?  
 Day (before 4:30 pm)     Both Day and Evening  
 Evening (4:30 pm or after)
- Yes No  
  5. Were you born in the United States?  
  6. Are you a United States citizen?  
  7. Was English the first language you learned?  
  8. Were both of your parents born in the U.S.?  
  9. Do you have any dependent children?  
  10. Do you have a computer at home?  
  11. Do you have Internet access at home?  
  12. Do you have a laptop computer?  
  13. Do you have a phone with Internet access?  
  14. Do you have a tablet computer? (iPad, Kindle, etc.)
15. Which best describes your ethnic/national background?  
 (Optional question; mark only **one**)  
 White/Not Armenian     Black or African American  
 White/Armenian     American Indian or  
 Middle Eastern    Alaska Native  
 Latino or Hispanic     Multiple Heritages  
 Asian or Pacific Islander     Other
16. How many units are you enrolled in this semester?  
 Less than 12 units     12 or more units
17. How many hours of work are you paid for each week?  
 Zero     20-39 hours  
 1-19 hours     40 or more hours
18. What is your #1 educational goal? (Mark only **one**.)  
 Transfer to a 4-year institution  
 General education AA degree  
 Vocational AS degree or certificate  
 Gain or improve job skills  
 Personal interest/enrichment  
 Improve English and/or Math
19. How has your experience at GCC met your expectations?  
 Worse than I expected     Better than I expected  
 About the same as I expected
20. Which best describes your parents' education level(s) when you started GCC?     I don't know  
 Neither parent attended college  
 Parent(s) attended college but neither graduated  
 One or both parents graduated college
21. Will you complete an educational goal at GCC this semester?  
 Yes, I will complete an AA or AS degree this semester.  
 Yes, I will complete a certificate this semester.  
 Yes, I will meet all requirements for transfer.  
 Yes, I will complete all the courses I planned to take.  
 Yes, I will complete another goal this semester.  
 No, I am not completing a goal this semester.
22. Did you have any problems enrolling in any classes this semester? If yes, please mark **all** that apply:  
 No, I had no problems enrolling in classes.  
 A class was full.  
 A class was not offered during the times/days when I wanted to take it.  
 A class I wanted was not offered this semester.  
 Two classes I needed were scheduled at the same time.  
 I couldn't take a class because of the computer system.
23. Are you progressing as quickly as possible toward your educational goal?     Yes     No
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24. Does GCC offer enough instructional programs, degrees, and certificates to meet your needs?  
 Yes     No     If "No," what additional programs should GCC offer? \_\_\_\_\_
25. Does GCC offer enough student services to meet your needs?  
 Yes     No     If "No," what additional services should GCC offer? \_\_\_\_\_

26. How would you rate the following aspects of your education at Glendale Community College?

Use the following scale:  A Excellent  B Good  C Fair  D Poor

- |  |  |
|--|--|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Faculty's concern for students         | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Online registration for GCC classes        |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Helpfulness of GCC counselors          | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC's PeopleSoft Student Center            |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D The education you are getting at GCC   | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Availability of GCC classes                |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Quality of GCC classes & programs      | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Availability of online classes             |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Campus friendliness to students        | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Quality of computer labs at GCC            |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Student government (ASGCC)             | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Parking at GCC                             |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Student life (clubs, activities, etc.) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Food services at GCC                       |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC's web site (not including MyGCC)   | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Your safety at GCC                         |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D MyGCC                                  | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Appearance of campus (cleanliness, beauty) |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Wireless Internet access on campus     |  |

27. Do you agree or disagree with these statements about GCC?

Use the following scale:  A Strongly agree  B Agree  C Disagree  D Strongly disagree

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|--|--|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC welcomes students of all backgrounds.        | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Classes are scheduled when I want to take them.                              |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC treats students of all ethnic groups fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC offers high quality educational programs.                                |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC treats both male and female students fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D It is easy to find information about classes.                                |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC faculty grade students fairly.               | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D It is easy to find information about services.                               |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC focuses on student learning.                 | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I have read GCC's mission statement.   |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC meets my needs.                              | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I know what learning outcomes my instructors expect of me in all my classes. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I feel comfortable at GCC.                       | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC instructors encourage students to examine different points of view.      |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I learn a lot in my GCC classes.                 |  |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I usually know how well I'm doing in my classes. |  |

28. How much has GCC improved your skills in the following areas?

Use this scale:  A Improved a lot  B Improved somewhat  C Not improved

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|---|---|---|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Reading   | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Mathematical problem solving    | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Study skills                  |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Writing   | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Researching/finding information | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Responsibility for my actions |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Speaking  | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Thinking critically             | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Technical skills              |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Listening | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Appreciating diversity          | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Workplace skills              |

29. Do you use the printed Class Schedule?  Y Yes  N No

30. Which of the following influenced your decision to enroll at Glendale Community College? (Mark **all** that apply.)

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|---|--|---|---|
| <input type="radio"/> Information I received in the mail                            | <input type="radio"/> Someone visited my high school to talk about GCC | <input type="radio"/> GCC's distance from my home             | <input type="radio"/> GCC website       |
| <input type="radio"/> Ad in high school newspaper/yearbook                          | <input type="radio"/> Telephone call from a GCC student                | <input type="radio"/> Length of classes at GCC                | <input type="radio"/> Course offerings  |
| <input type="radio"/> Ad in local newspaper   | <input type="radio"/> Advice from a high school teacher                | <input type="radio"/> GCC calendar (dates when classes start) | <input type="radio"/> Safety of campus  |
| <input type="radio"/> Facebook ad   | <input type="radio"/> Advice from a high school counselor              | <input type="radio"/> Appearance of GCC campus                | <input type="radio"/> Cost of attending |
| <input type="radio"/> Google search   | <input type="radio"/> Advice from family and/or friends                | <input type="radio"/> GCC's academic quality                  |   |
| <input type="radio"/> Radio streaming ad  |  | <input type="radio"/> GCC brochure                            |   |
| <input type="radio"/> Email ad  |  | <input type="radio"/> TV show "Gateways to Glendale College"  |   |
| <input type="radio"/> GCC social media sites (Facebook, Twitter, YouTube, LinkedIn) |  | <input type="radio"/> Electronic sign at Verdugo and Mountain |   |

Thank you for completing this survey!