

Glendale Community College » CampusGuides

## Surveys / Forms

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ID: 12464

Name: Accreditation Standard IIC Survey

**Description:** This survey is an important tool for the collection of relevant information related to our accreditation self-study. The Standard IIC committee appreciates your time in thoughtfully completing the following questions.**Responses:** 243 [View locations](#)

Question	Responses
<b>1. What is your primary unit of employment? *</b>	
Administrator/Manager	24
Board of Trustees	0
Classified	72
Full-time Faculty	83
Part-time (Adjunct) Faculty	61
Unclassified	3
<b>Total:</b>	<b>243</b>

**2. Standard IIC-1:** Technology services, professional support, facilities, hardware, and software are appropriate and adequate to support the institution's management and operational functions, academic programs, teaching and learning, and support services.**The college meets this standard:**

Strongly Agree	26
Agree	103
Neutral	36
Disagree	39
Strongly Disagree	31
Don't Know/Not Sure	8
<b>Total:</b>	<b>243</b>

**3. The college provides adequate technological resources for me to be innovative in my role. \***

Strongly Agree	20
Agree	102
Neutral	44
Disagree	44
Strongly Disagree	27
Don't Know/Not Sure	6
<b>Total:</b>	<b>243</b>

**4. The college's technological resources adequately meet the needs of Distance Education programs and courses. \***

Strongly Agree	9
Agree	41
Neutral	41
Disagree	29
Strongly Disagree	11
Don't Know/Not Sure	112
<b>Total:</b>	<b>243</b>

**5. I am aware of the technological tools that are available at the college. \***

Strongly Agree	32
Agree	118
Neutral	39
Disagree	38
Strongly Disagree	5
Don't Know/Not Sure	11
<b>Total:</b>	<b>243</b>

**6. Wireless internet (wifi) coverage at the college is adequate. \***

Strongly Agree	13
Agree	80
Neutral	33
Disagree	56
Strongly Disagree	44
Strongly Agree	13
Agree	80
Neutral	33
Disagree	56
Strongly Disagree	44
Don't Know/Not Sure	17
<b>Total:</b>	<b>243</b>

**7. Please add any additional comments related to standard IIC-1. In particular, please consider giving specific support for any of your previous answers related to this standard.**[View text responses](#)

70

**Total:** 70**8. Standard IIC-2:** The institution continuously plans for, updates and replaces technology to ensure its technological infrastructure, quality and capacity are adequate to support its mission, operations, programs, and services.

The college meets this standard:

<a href="#">View text responses</a>	70
<b>Total:</b>	<b>70</b>

**8. Standard IIIC-2:** The institution continuously plans for, updates and replaces technology to ensure its technological infrastructure, quality and capacity are adequate to support its mission, operations, programs, and services.

The college meets this standard:

Strongly Agree	7
Agree	76
Neutral	53
Disagree	60
Strongly Disagree	24
Don't Know/Not Sure	23
<b>Total:</b>	<b>243</b>

**9. When I need a technological tool that is not currently available at the college, I know how to initiate a request for the acquisition of the tool. \***

Disagree	60
Strongly Disagree	24
Don't Know/Not Sure	23
<b>Total:</b>	<b>243</b>

**9. When I need a technological tool that is not currently available at the college, I know how to initiate a request for the acquisition of the tool. \***

Strongly Agree	17
Agree	89
Neutral	34
Disagree	57
Strongly Disagree	16
Don't Know/Not Sure	30
<b>Total:</b>	<b>243</b>

**10. The process for evaluating technological resource requests functions effectively. \***

Strongly Agree	4
Agree	35
Neutral	41
Disagree	35
Strongly Disagree	19
Don't Know/Not Sure	109
<b>Total:</b>	<b>243</b>

**11. Technology updates or replacements are timely. \***

Strongly Agree	7
Agree	55
Neutral	44
Disagree	71
Strongly Disagree	33
Don't Know/Not Sure	33
<b>Total:</b>	<b>243</b>

**12. Please add any additional comments related to standard IIIC-2. In particular, please consider giving specific support for any of your previous answers related to this standard.**

<a href="#">View text responses</a>	48
<b>Total:</b>	<b>48</b>

**13. Standard IIIC-3:** The institution assures that technology resources at all locations where it offers courses, programs, and services are implemented and maintained to assure reliable access, safety, and security.

The college meets this standard:

Strongly Agree	11
Agree	92
Neutral	46
Disagree	37
Strongly Disagree	15
Don't Know/Not Sure	42
<b>Total:</b>	<b>243</b>

**14. Technology resources at the main (Verdugo) campus are sufficient. \***

Strongly Agree	8
Agree	92
Neutral	52
Disagree	47
Strongly Disagree	22
Don't Know/Not Sure	22
<b>Total:</b>	<b>243</b>

**15. Technology resources at the Garfield campus are sufficient. \***

Strongly Agree	6
Agree	20
Neutral	20
Disagree	5
Strongly Disagree	7
Don't Know/Not Sure	185
<b>Total:</b>	<b>243</b>

**16. Please add any additional comments related to standard IIIC-3. In particular, please consider giving specific support for any of your previous**

answers related to this standard.

[View text responses](#)

33

**Total:** 33

**17. Standard IIC-4:** The institution provides appropriate instruction and support for faculty, staff, students, and administrators, in the effective use of technology and technology systems related to its programs, services, and institutional operations.

The college meets this standard: \*

Strongly Agree	17
Agree	93
Neutral	46
Disagree	45
Strongly Disagree	31
Don't Know/Not Sure	11

**Total:** 243

**18. The college provides adequate professional development related to technology (e.g., staff development workshops, video/tutorials). \***

Strongly Agree	22
Agree	83
Neutral	39
Disagree	51
Strongly Disagree	31
Don't Know/Not Sure	17

**Total:** 243

**19. If I have a technological problem, I know exactly how to find someone to help me. \***

Strongly Agree	50
Agree	121
Neutral	26
Disagree	24
Strongly Disagree	18
Don't Know/Not Sure	4

**Total:** 243

**20. The college provides adequate support related to technology. \***

Strongly Agree	23
Agree	85
Neutral	61
Disagree	45
Strongly Disagree	20
Don't Know/Not Sure	9

**Total:** 243

**21. Please add any additional comments related to standard IIC-4. In particular, please consider giving specific support for any of your previous answers related to this standard.**

[View text responses](#)

50

**Total:** 50

**22. Standard IIC-5:** The institution has policies and procedures that guide the appropriate use of technology in the teaching and learning processes.

The college meets this standard: \*

Strongly Agree	13
Agree	95
Neutral	45
Disagree	23
Strongly Disagree	10
Don't Know/Not Sure	57

**Total:** 243

**23. College policies and procedures regarding technology use are available to, and easy to find by, employees. \***

Strongly Agree	13
Agree	71
Neutral	54
Disagree	44
Strongly Disagree	17
Don't Know/Not Sure	44

**Total:** 243

**24. College policies and procedures regarding technology use are available to, and easy to find by students. \***

Strongly Agree	4
Agree	50
Neutral	28
Disagree	39
Strongly Disagree	13
Don't Know/Not Sure	109

**Total:** 243

**25. Please add any additional comments related to standard IIC-5. In particular, please consider giving specific support for any of your previous answers related to this standard.**

[View text responses](#)

19

**Total:** 19

**26. The college website is easy to navigate (i.e., the presentation of information and structure enhance its usability). \***

Strongly Agree	22
Agree	108
...	..

Neutral	44
Disagree	46
Strongly Disagree	23
Don't Know/Not Sure	0

**Total:** 243

**27. The college website is accessible and in compliance with ADA 508C. \***

Strongly Agree	13
Agree	42
Neutral	17
Disagree	7
Strongly Disagree	10
Don't Know/Not Sure	154

**Total:** 243

**28. Additional comments about adequacy of services related to technology resources:**

[View text responses](#) 26

**Total:** 26