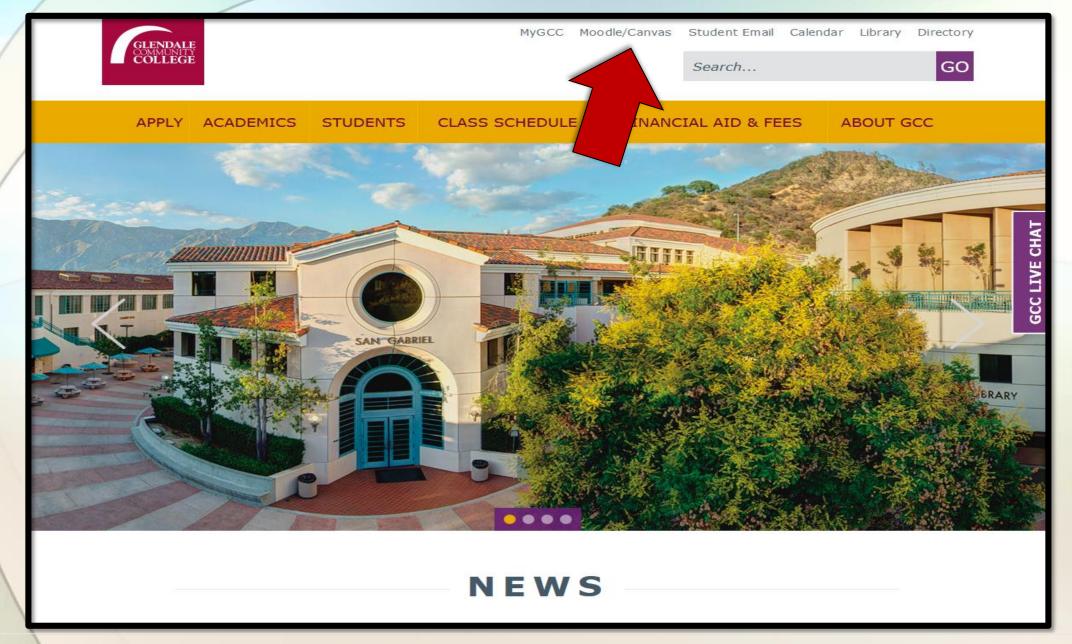
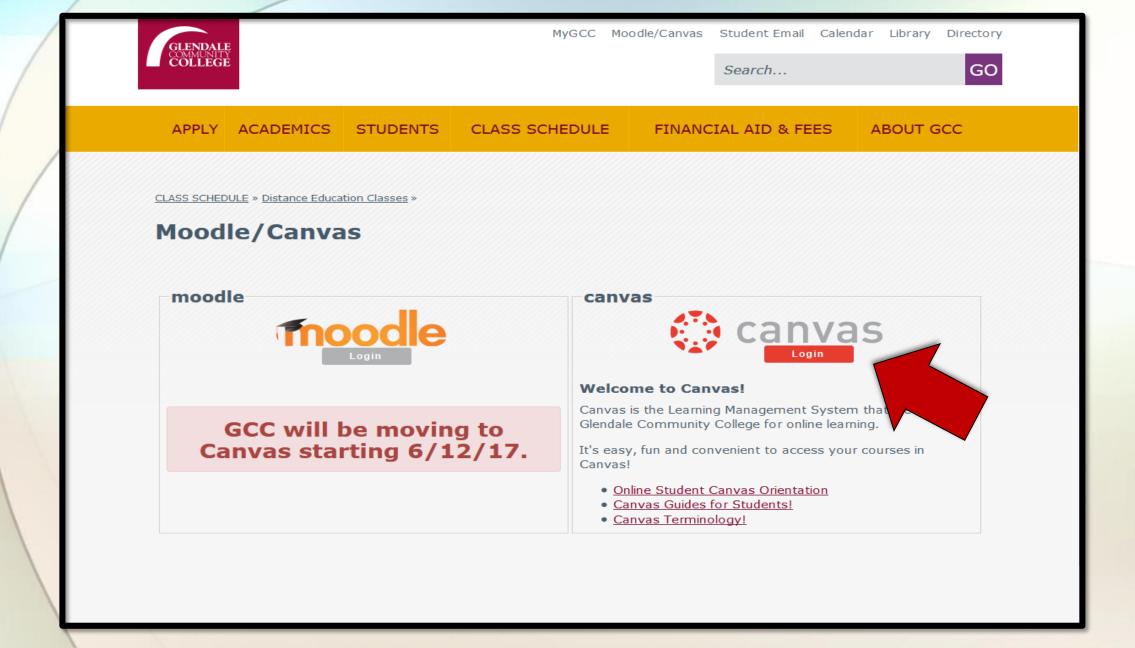




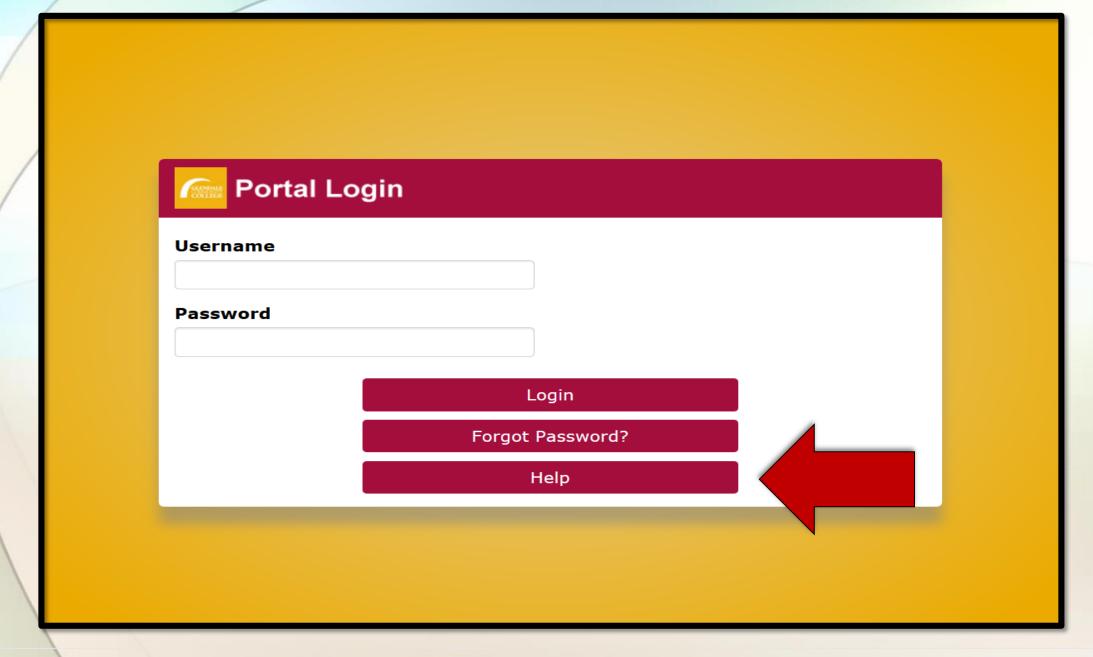
## Canvas Login Guide for Students



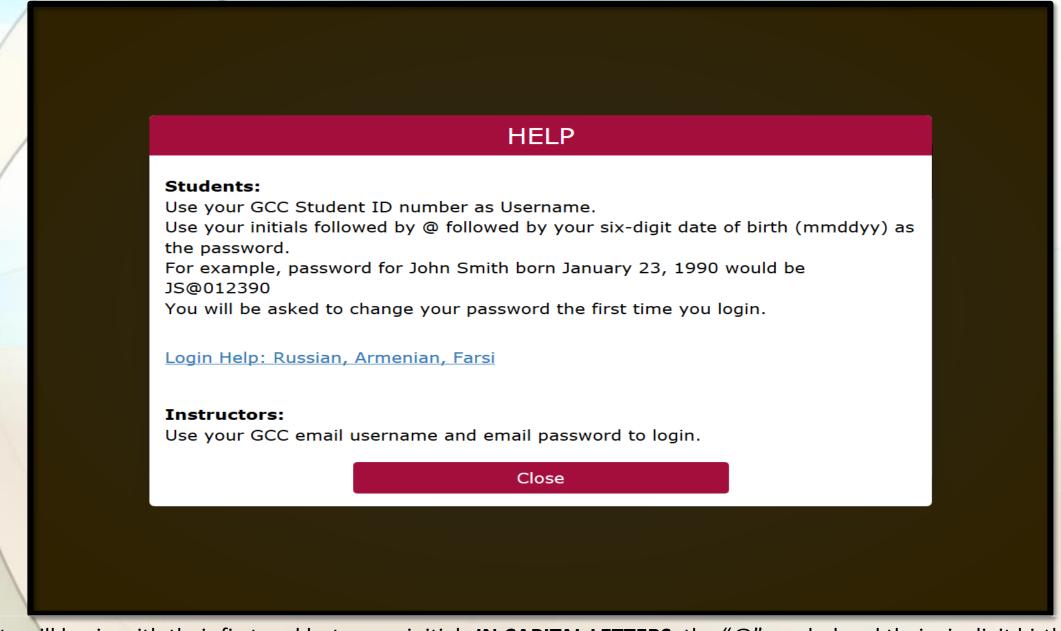
On the main GCC campus page click on Moodle/Canvas. Students will have access to Moodle for some time so they can check their grades.



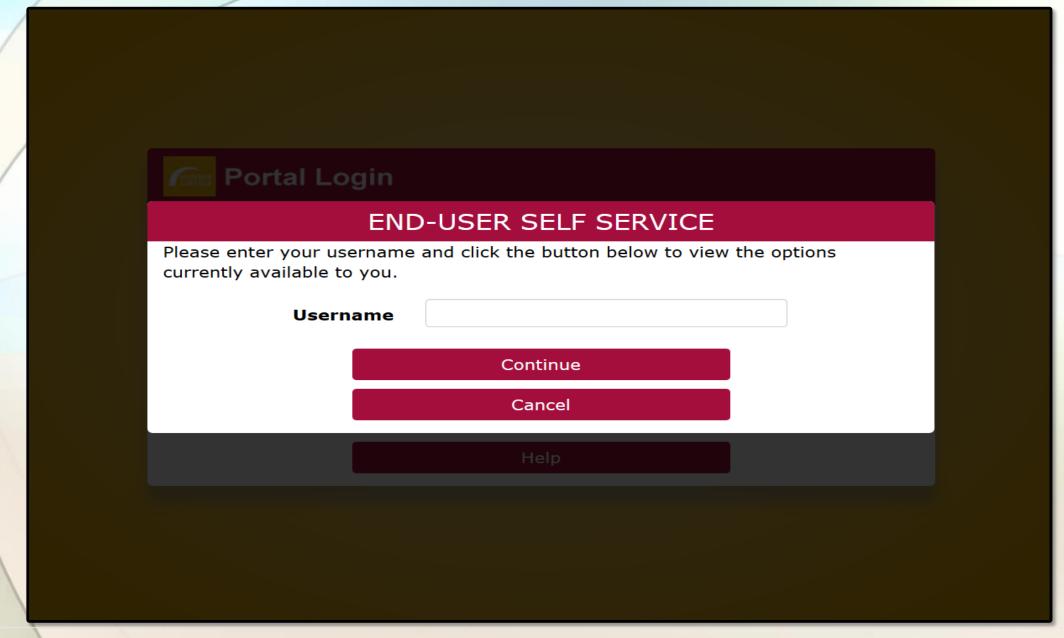
Click on the red Canvas login button. There are also nice tutorials available under the log in button for students.



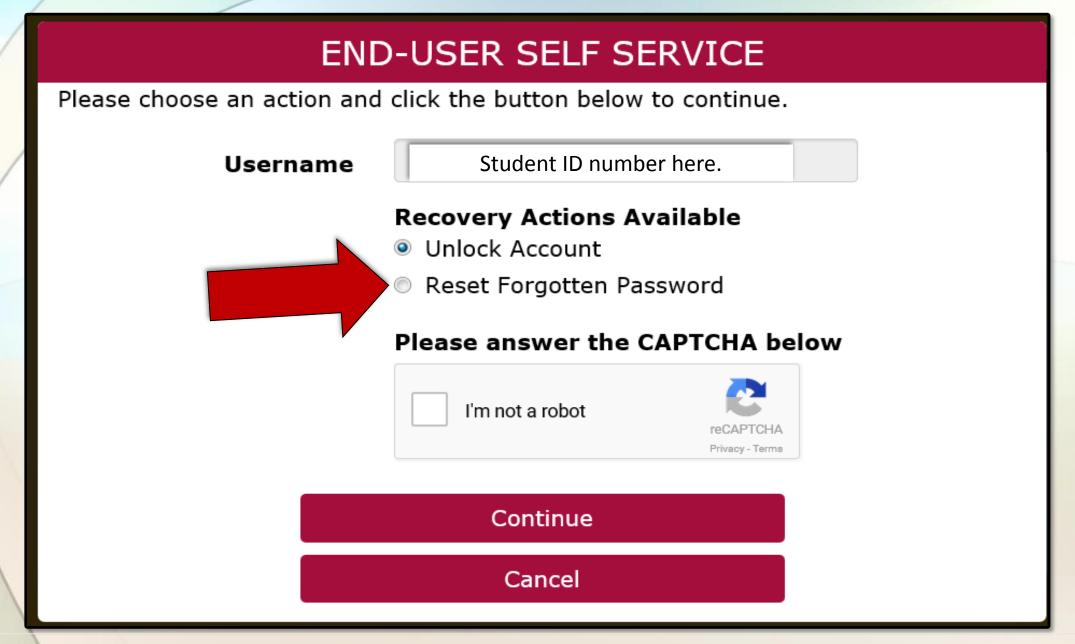
On this page if they click the help button, they will find the useful first time login info.



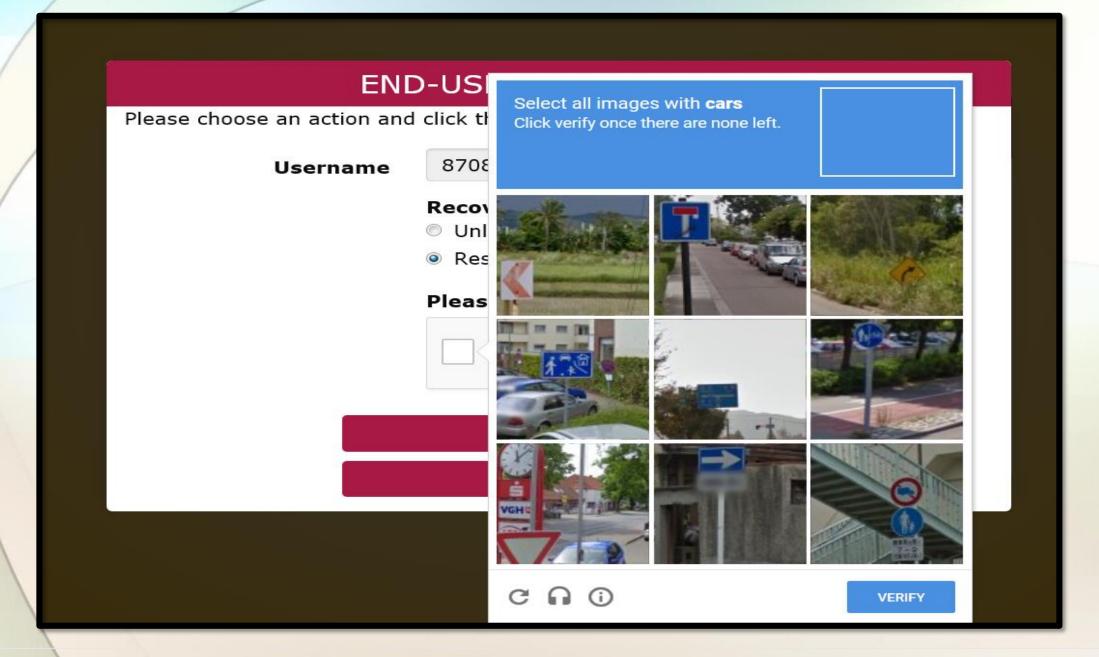
Students will log in with their first and last name initials **IN CAPITAL LETTERS**, the "@" symbol and their six digit birthday. They will have to choose a new password at this time. The new password must be eight characters long and have at least one capital letter, one lowercase letter, one real number and one symbol in it.



If students forget their new password, they can click on the "Forgot Password" and they will see this window. They would put their username in . Username is their student ID number.



The next step is to click on the "Reset Forgotten password" button. Then, click the "I'm not a robot" check box. Click "Continue".



Follow the instructions on the Capcha popup window.

## **END-USER SELF SERVICE**

A One Time Passcode (OTP) has been emailed to:

cxxxxxxx@student.glendale.edu

It could take 20 to 30 seconds to be delivered. Upon receipt, please enter the OTP below and click the button to continue.

Requested Action

Reset Forgotten Password

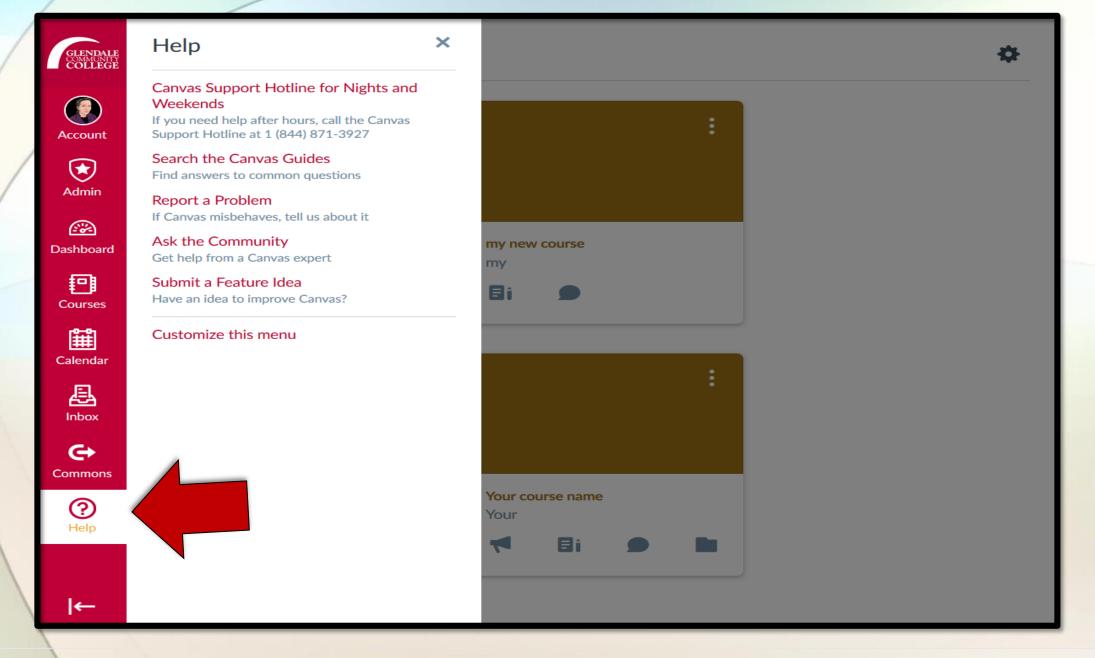
One Time Passcode

Problems with the OTP?

Continue

Cancel

A passcode will be sent to the student.glendale.edu email. The **student email is the ONLY email that will work**. The student must go to their email to retrieve the passcode.



For other technical issues the help button has contact info. The 24/7 contact info is one the next page.





If you need help, please contact the Instructional Technology Help Desk

for 24/7 assistance @

818-240-1000 ext. 3457

Email: Connie at clantz@glendale.edu

(Or drop in SF 101)

and

Email: Daniele Ingrao at <u>dingrao@glendale.edu</u> (drop in AD 145 from 2pm to 7pm)

**Lots of Canvas tutorials here:** 

http://www.glendale.edu/class-schedule/distance-education-classes/de-facultycenter/canvas