

Glendale Community College
STUDENT SURVEY, SPRING 2017

The college seeks information and opinions from students to improve and evaluate programs and services. Your responses are important and your answers are confidential. Please fill in ovals completely with a pen or pencil. Thank you. Note: If you have filled this survey out in another class, please do not fill it out a second time.

1. What was your first year and term at GCC?
 Summer 2016, Fall 2016, Winter 2017, or Spring 2017
 Spring 2016 or earlier
2. How old are you?
 Under 18 22 to 25 31 to 40 Over 50
 18 to 21 26 to 30 41 to 50
3. What is your gender? Female Male
4. When are most of your current classes scheduled?
 Day (before 4:30 pm) Both Day and Evening
 Evening (4:30 pm or after)
- Yes No
5. Were you born in the United States?
 6. Are you a United States citizen?
 7. Was English the first language you learned?
 8. Were both of your parents born in the U.S.?
 9. Do you have any dependent children?
 10. Do you have a computer at home?
 11. Do you have Internet access at home?
 12. Do you have a laptop computer?
 13. Do you have a phone with Internet access?
 14. Do you have a tablet computer? (iPad, Kindle, etc.)
15. Which best describes your ethnic/national background?
(Optional question; mark only **one**)
 White/Not Armenian Black or African American
 White/Armenian American Indian or Alaska Native
 Middle Eastern Multiple Heritages
 Latino or Hispanic Other
 Asian or Pacific Islander
16. How many units are you enrolled in this semester?
 Less than 12 units 12 or more units
17. How many hours of work are you paid for each week?
 Zero 20-39 hours
 1-19 hours 40 or more hours
18. What is your #1 educational goal? (Mark only **one**.)
 Transfer to a 4-year institution
 General education AA degree
 Vocational AS degree or certificate
 Gain or improve job skills
 Personal interest/enrichment
 Improve English and/or Math
19. How has your experience at GCC met your expectations?
 Worse than I expected Better than I expected
 About the same as I expected
20. Which best describes your parents' education level(s) when you started GCC? I don't know
 Neither parent attended college
 Parent(s) attended college but neither graduated
 One or both parents graduated college
21. Will you complete an educational goal at GCC this semester?
 Yes, I will complete my degree or certificate this semester.
 Yes, I will meet all requirements for transfer.
 Yes, I will complete all the courses I planned to take.
 Yes, I will complete another goal this semester.
 No, I am not completing a goal this semester.
22. Did you have any problems enrolling in any classes this semester? If yes, please mark **all** that apply:
 No, I had no problems enrolling in classes.
 A class was full.
 A class was not offered during the times/days when I wanted to take it.
 A class I wanted was not offered this semester.
 Two classes I needed were scheduled at the same time.
23. Are you progressing as quickly as possible toward your educational goal? Yes No
24. Which do you prefer for registering for your classes?
 Early registration and long registration period (like 2016-2017)
 Later registration, shorter registration period (before 2016-2017)
 No preference

25. Does GCC offer enough instructional programs, degrees, and certificates to meet your needs?
 Yes No If "No," what additional programs should GCC offer? _____
26. Does GCC offer enough student services to meet your needs?
 Yes No If "No," what additional services should GCC offer? _____

27. How would you rate the following aspects of your education at Glendale Community College?

Use the following scale: A Excellent B Good C Fair D Poor

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|--|--|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Faculty's concern for students | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Wireless Internet access on campus |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Helpfulness of GCC counselors | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Online registration for GCC classes |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D The education you are getting at GCC | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Availability of GCC classes |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Quality of GCC classes & programs | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Availability of online classes |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Campus friendliness to students | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Quality of computer labs at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Student government (ASGCC) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Parking at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Student life (clubs, activities, etc.) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Food services at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC's web site (not including MyGCC) | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Your safety at GCC |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D MyGCC | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Appearance of campus (cleanliness, beauty) |

28. Do you agree or disagree with these statements about GCC?

Use the following scale: A Strongly agree B Agree C Disagree D Strongly disagree

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| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC welcomes students of all backgrounds. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D Classes are scheduled when I want to take them. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC treats students of all ethnic groups fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC offers high quality educational programs. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC faculty grade students fairly. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I have read GCC's mission statement. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC focuses on student learning. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I know what learning outcomes my instructors expect of me in all my classes. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC meets my needs. | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D GCC instructors encourage students to examine different points of view. |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I feel comfortable at GCC. | |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I learn a lot in my GCC classes. | |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input type="radio"/> D I usually know how well I'm doing in my classes. | |

29. How much has GCC improved your skills in the following areas?

Use this scale: A Improved a lot B Improved somewhat C Not improved

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|--|---|---|--|
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Reading | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Listening | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Thinking critically | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Study skills |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Writing | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Mathematical problem solving | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Appreciating diversity | |
| <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Speaking | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Researching/finding information | <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C Responsibility for my actions | |

30. If you could go on a **month-long summer** GCC Study Abroad program, what is the most you could afford to pay **not including the flight and meals**? (Please mark only one.)

- A I would not go on a Study Abroad program B Under \$3,000 C \$3,000 - \$4,000 D More than \$4,000

31. Which Study Abroad destinations or regions are you most interested in traveling to? (Please mark all that apply.)

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|--|---|---|
| <input type="radio"/> None of these | <input type="radio"/> Northern Europe (Iceland or Norway) | <input type="radio"/> South Asia |
| <input type="radio"/> Oceania (New Zealand or Australia) | <input type="radio"/> Central America (Costa Rica or Guatemala) | (India or Sri Lanka) |
| <input type="radio"/> Western Europe (Ireland, England, or France) | <input type="radio"/> South America (Argentina, Brazil, or Peru) | <input type="radio"/> Africa (Ghana or Morocco) |
| <input type="radio"/> Southern Europe (Greece, Italy, or Spain) | <input type="radio"/> East Asia (China, Taiwan, or Japan) | |
| <input type="radio"/> Central Europe (Germany, Austria, or Czech Republic) | <input type="radio"/> Southeast Asia (Thailand, Cambodia, or Indonesia) | |

Thank you for completing this survey!