

Glendale Community College
STUDENT SURVEY, SPRING 2016

The college seeks information and opinions from students to improve and evaluate programs and services. Your responses are important and your answers are confidential. Please fill in ovals completely with a pen or pencil. Thank you. Note: If you have filled this survey out in another class, please do not fill it out a second time.

1. What was your first year and term at GCC?
 Summer 2015, Fall 2015, Winter 2016, or Spring 2016
 Spring 2015 or earlier
2. How old are you?
 Under 18 22 to 25 31 to 40 Over 50
 18 to 21 26 to 30 41 to 50
3. What is your gender? Female Male
4. When are most of your current classes scheduled?
 Day (before 4:30 pm) Both Day and Evening
 Evening (4:30 pm or after)
5. Were you born in the United States?
 Yes No
6. Are you a United States citizen?
 Yes No
7. Was English the first language you learned?
 Yes No
8. Were both of your parents born in the U.S.?
 Yes No
9. Do you have any dependent children?
 Yes No
10. Do you have a computer at home?
 Yes No
11. Do you have Internet access at home?
 Yes No
12. Do you have a laptop computer?
 Yes No
13. Do you have a phone with Internet access?
 Yes No
14. Do you have a tablet computer? (iPad, Kindle, etc.)
 Yes No
15. Which best describes your ethnic/national background?
 (Optional question; mark only **one**)
 White/Not Armenian Black or African American
 White/Armenian American Indian or Alaska Native
 Middle Eastern Multiple Heritages
 Latino or Hispanic Other
 Asian or Pacific Islander
16. How many units are you enrolled in this semester?
 Less than 12 units 12 or more units
17. How many hours of work are you paid for each week?
 Zero 20-39 hours
 1-19 hours 40 or more hours
18. What is your #1 educational goal? (Mark only **one**.)
 Transfer to a 4-year institution
 General education AA degree
 Vocational AS degree or certificate
 Gain or improve job skills
 Personal interest/enrichment
 Improve English and/or Math
19. How has your experience at GCC met your expectations?
 Worse than I expected Better than I expected
 About the same as I expected
20. Which best describes your parents' education level(s) when you started GCC? I don't know
 Neither parent attended college
 Parent(s) attended college but neither graduated
 One or both parents graduated college
21. Will you complete an educational goal at GCC this semester?
 Yes, I will complete an AA or AS degree this semester.
 Yes, I will complete a certificate this semester.
 Yes, I will meet all requirements for transfer.
 Yes, I will complete all the courses I planned to take.
 Yes, I will complete another goal this semester.
 No, I am not completing a goal this semester.
22. Did you have any problems enrolling in any classes this semester? If yes, please mark **all** that apply:
 No, I had no problems enrolling in classes.
 A class was full.
 A class was not offered during the times/days when I wanted to take it.
 A class I wanted was not offered this semester.
 Two classes I needed were scheduled at the same time.
 I couldn't take a class because of the computer system.
23. Are you progressing as quickly as possible toward your educational goal? Yes No
24. Does GCC offer enough instructional programs, degrees, and certificates to meet your needs?
 Yes No If "No," what additional programs should GCC offer? _____

25. Does GCC offer enough student services to meet your needs?

Yes No If "No," what additional services should GCC offer? _____

26. How much has GCC improved your skills in the following areas?

Use this scale: Improved a lot Improved somewhat Not improved

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|---------------------------------|---|---|
| <input type="radio"/> Reading | <input type="radio"/> Mathematical problem solving | <input type="radio"/> Study skills |
| <input type="radio"/> Writing | <input type="radio"/> Researching/finding information | <input type="radio"/> Responsibility for my actions |
| <input type="radio"/> Speaking | <input type="radio"/> Thinking critically | <input type="radio"/> Technical skills |
| <input type="radio"/> Listening | <input type="radio"/> Appreciating diversity | <input type="radio"/> Workplace skills |

27. Please rate your experiences with the following campus services. Use the following scale:

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|---|---|---|
| <input type="radio"/> I have never heard of it. | <input type="radio"/> I have used it but was not satisfied . | <input type="radio"/> I have used it and found it |
| <input type="radio"/> I have heard of it but never used it. | <input type="radio"/> I have used it and found it helpful . | <input type="radio"/> very helpful . |

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| <input type="radio"/> Academic Counseling | <input type="radio"/> Instructional Assistance Ctr. (SG 112) |
| <input type="radio"/> Admissions & Records | <input type="radio"/> Job Placement Center |
| <input type="radio"/> Assessment Center/Placement Testing | <input type="radio"/> Learning Center (AD 232) |
| <input type="radio"/> ASGCC (Associated Students) | <input type="radio"/> Learning Center - Writing Center |
| <input type="radio"/> Athletics | <input type="radio"/> Learning Center - CAI Lab |
| <input type="radio"/> Baja Calif. Field Studies Program | <input type="radio"/> Library |
| <input type="radio"/> Bookstore | <input type="radio"/> Math Discovery Center |
| <input type="radio"/> CalWORKs | <input type="radio"/> myGCC |
| <input type="radio"/> Career Center | <input type="radio"/> New Student Advising Sessions |
| <input type="radio"/> Center for Students with Disabilities | <input type="radio"/> Online Admissions Application |
| <input type="radio"/> Center for Student Involvement (CSI) | <input type="radio"/> Online Orientation |
| <input type="radio"/> Computer Lab: San Gabriel Open Lab | <input type="radio"/> Online Registration |
| <input type="radio"/> Computer Lab: San Rafael Open Lab | <input type="radio"/> Online Scholarship Application |
| <input type="radio"/> El Vaquero (student newspaper) | <input type="radio"/> PACE Program |
| <input type="radio"/> English Lab (AD 238) | <input type="radio"/> Planetarium |
| <input type="radio"/> EOPS Services | <input type="radio"/> Scholars Program |
| <input type="radio"/> ESL/Foreign Language Lab | <input type="radio"/> Student Activities Office |
| <input type="radio"/> Financial Aid Office | <input type="radio"/> Student Outreach Services (SOS)/ |
| <input type="radio"/> Health Center (SR 131) | <input type="radio"/> Outreach Office |
| <input type="radio"/> Health Center Nursing Services | <input type="radio"/> Study Abroad Office |
| <input type="radio"/> Health Center Mental Health Services | <input type="radio"/> Supplemental Instruction (SI) |
| <input type="radio"/> Health Center Dietary Counseling | <input type="radio"/> Transfer Center |
| <input type="radio"/> High Tech Center (SG 108) | <input type="radio"/> Tuition Office |
| <input type="radio"/> Information Counter (AD Building) | <input type="radio"/> Veterans Services |

28. Do you agree or disagree with these statements about GCC?

Use the following scale: Strongly agree Agree Disagree Strongly disagree

- | | |
|---|--|
| <input type="radio"/> GCC welcomes students of all backgrounds. | <input type="radio"/> I have read GCC's mission statement. |
| <input type="radio"/> GCC focuses on student learning. | <input type="radio"/> I know what learning outcomes my instructors |
| <input type="radio"/> I feel comfortable at GCC. | <input type="radio"/> expect of me in all my classes. |

Thank you for completing this survey!