

## For EOPS counseling appointments email us

at <a href="mailto:eopsdesk@glendale.edu">eopsdesk@glendale.edu</a> with your full name, student ID number, and the contact phone number. You may request a specific counselor and indicate a preferred appointment time. If your requested appointment is available, EOPS staff will email you back with the appointment confirmation. If it is not available, EOPS staff will call you back to schedule an appointment.

**For general EOPS questions**, please leave a voicemail at 818-240-1000 ext. 6900 and we will get back to you during office hours.

## When scheduling your EOPS counseling appointment, make sure that your appointment time....

- Does not conflict with your class time.
- Does not conflict with any other appointments or responsibilities you may have at the same time.

We suggest that your counseling appointment is conducted in a quiet place, where you will be fully engaged in your counseling session.

Your scheduled counseling appointment is for you, in which your personal academic record will be discussed. In accordance with FERPA regulations, we cannot discuss a friend or family member's questions during your appointment. Please encourage them to schedule their own counseling appointment.