



Service Learning Student Questionnaire

Course _____ Semester _____

Organization/Agency Name _____

How many hours **were you required**
to complete for your class?

How many hours **did you end up**
completing?

1. Which of the following communication skills did you use at your agency?

Speaking Listening Writing Reading

2. Do you feel you improved any of the above communication skills by participating in the service project/activity?

Speaking Very Much Somewhat Not at All

Listening Very Much Somewhat Not at All

Writing Very Much Somewhat Not at All

Reading Very Much Somewhat Not at All

3. Did you find yourself in situations where you had to deal with diversity while doing service?

(this can include diversity in gender, race, ethnicity, class, ability, age, economic status, etc.)

Yes No

4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?

Very Much Somewhat Not at All

4a. If possible, please provide a brief example of something you learned in relation to with diversity:

5. Which of the following problem-solving skills were you able to use in your service project?

Recognize and Understand the Problem Very Much Somewhat Not at All

Choose an Appropriate Strategy Very Much Somewhat Not at All

Correctly Apply the Strategy Very Much Somewhat Not at All

5a. If possible, please provide a brief description of the problem and how it was solved:

(Continued on next page)

6. Did you gain skills that you can apply to your future career?

- Yes No Not at all

6a. Please list a few (2-3) work/career skills you learned by doing this project:

7. Reflecting on your service project/activity, what do you think you learned about yourself?

8. Do you feel you made a significant contribution to your community?

- Very Much Somewhat Not at All

9. Did you think about your service beyond the time you spent at your service site?

- Very Much Somewhat Not at All

10. Do you believe your contribution had an impact on other individuals' lives?

- Very Much Somewhat Not at All

11. Did your service-learning experience clarify, change or reinforce your career or educational plans?

- Helped Clarify Helped Change Helped Reinforce None of these

12. Did you think your service project helped you in better understanding your classwork or lectures?

- Very Much Somewhat No Opinion

Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:

- | | | |
|--|--|---|
| <input type="checkbox"/> Verbal | <input type="checkbox"/> Dealing with Complaints | <input type="checkbox"/> Social Skills |
| <input type="checkbox"/> Writing | <input type="checkbox"/> Enforcing Rules | <input type="checkbox"/> Any Math Skills |
| <input type="checkbox"/> Teamwork | <input type="checkbox"/> Defining Problems | <input type="checkbox"/> Estimating (anything) |
| <input type="checkbox"/> Computer | <input type="checkbox"/> Organizing Tasks | <input type="checkbox"/> Taking Initiative |
| <input type="checkbox"/> Goal Setting | <input type="checkbox"/> Making Decisions | <input type="checkbox"/> Taking Personal Responsibility |
| <input type="checkbox"/> Self-Management | <input type="checkbox"/> Public Speaking | |

Any other comments you would like to add: _____

The following questions are COMPLETELY OPTIONAL. They help us understand which students are involved in service and how we can focus our program. Thank you.

Ethnic Identity

- Caucasian/European
- Caucasian/Armenian
- Black/African American
- Latino/Hispanic
- Asian Pacific Islander
- Native American
- Multi Ethnic

Group Identity

- First Generation
- Veteran
- Parent
- Former Foster Youth
- AB 540/Undocumented
- Disabled

Gender Identity

- Male
- Female
- Trans Male
- Trans Female
- Gender Non-Conforming
- Different Identity
- Heterosexual/Straight
- Gay/Lesbian

Thank you for completing this survey. It helps us to improve our programs, services, and activities.
Rev. 3/99, rev. 10/08, rev. 11/11, rev. 11/16