

**Service Learning Student Questionnaire Summary
227 Questionnaires for All Courses in 2015-2016**

| Student completed EXACT hours needed for course | Student completed LESS hours than needed for course | Student completed MORE hours than needed for course |
|---|---|---|
| 47% | 2% | 51% |

Question 1. Which of the following communication skills did you use at your agency?

| Speaking | Reading | Writing | Listening |
|----------|---------|---------|-----------|
| 95% | 54% | 56% | 84% |

2. Do you feel you improved any of the above communication skills by participating in the service project/activity?

| | Very Much | Somewhat | Not at All | No Response |
|-----------|-----------|----------|------------|-------------|
| Speaking | 54% | 39% | 7% | |
| Reading | 29% | 38% | 33% | |
| Writing | 27% | 35% | 39% | |
| Listening | 63% | 31% | 7% | |

3. Did you find yourself in situations where you had to deal with diversity while doing service?

| Yes | No | No Response |
|-----|----|-------------|
| 91% | 9% | |

4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?

| Very Much | Somewhat | Not at All | No Response |
|-----------|----------|------------|-------------|
| 75% | 24% | 1% | |

5. Which of the following problem-solving skills were you able to use in your service project?

| | Very Much | Somewhat | Not at All | Not Applicable | No Response |
|-------------------------------------|------------|------------|------------|----------------|-------------|
| a. Recognize and Understand problem | 52% | 35% | 51% | 8% | |
| b. Choose appropriate strategy | 55% | 32% | 31% | 10% | |
| c. Correctly apply strategy | 56% | 31% | 4% | 10% | |

6. Did you gain skills that you can apply to your future career?

| Very Much | Somewhat | Not at All |
|-----------|----------|------------|
| 65% | 33% | 2% |

8. Do you feel you made a significant contribution to your community?

| Very Much | Somewhat | Not at All |
|-----------|----------|------------|
| 62% | 37% | 1% |

9. Did you think about your service beyond the time you spent at your service site?

| Very Much | Somewhat | Not at All |
|-----------|----------|------------|
| 57% | 41% | 3% |

10. Do you believe your contribution had an impact on other individuals' lives?

| Very Much | Somewhat | Not at All |
|-----------|----------|------------|
| 65% | 33% | 3% |

11. Did your service-learning experience clarify, change or reinforce your career or educational plans?

| Helped Clarify | Helped Change | Helped Reinforce | None |
|----------------|---------------|------------------|------|
| 48% | 13% | 26% | 13% |

12. Did you think your service project helped you in better understanding your classwork or lectures?

| Yes | No | No Response |
|-----|-----|-------------|
| 82% | 17% | |

Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:

| Skill | |
|--------------------------------|-----|
| Verbal | 70% |
| Writing | 18% |
| Teamwork | 73% |
| Computer | 11% |
| Goal Setting | 32% |
| Self-Management | 46% |
| Dealing with Complaints | 33% |
| Enforcing Rules | 38% |
| Defining Problems | 35% |
| Problem Solving | 53% |
| Organizing Tasks | 61% |
| Decision Making | 47% |
| Public Speaking | 45% |
| Social Skills | 72% |
| Any Math Skills | 8% |
| Estimating (anything) | 14% |
| Taking Initiative | 35% |
| Taking Personal Responsibility | 46% |