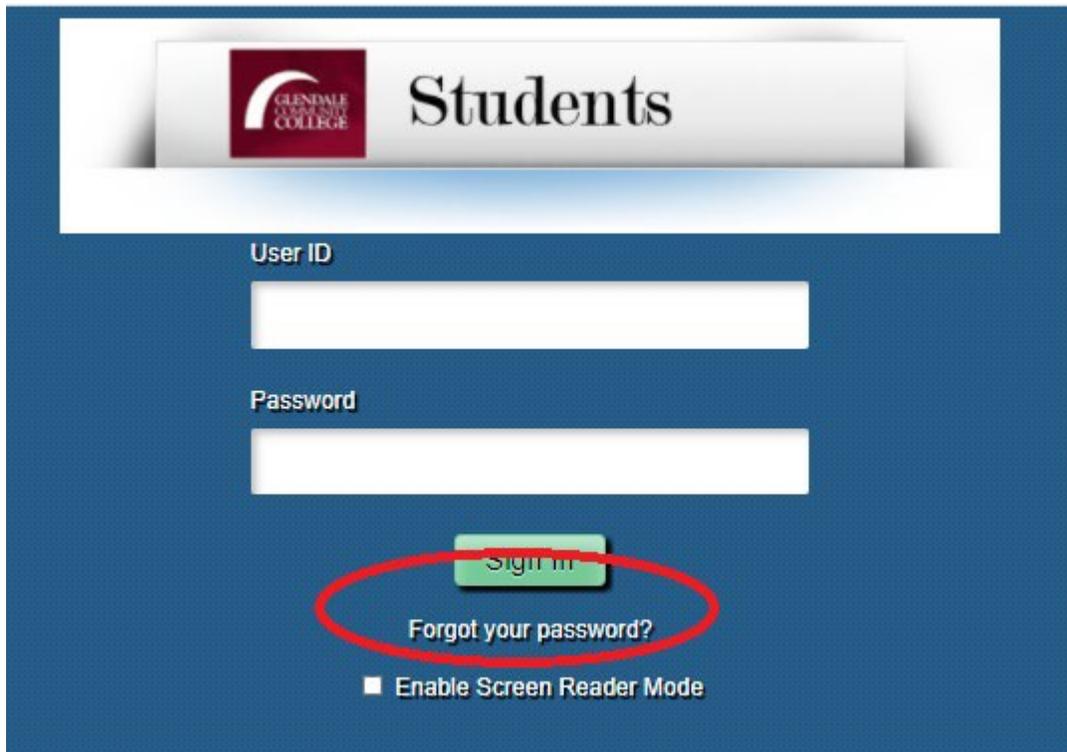


Procedure for using “Forgot Password” link

1. You can reset your password using “Forgot Password?” link:



Glendale Community College Students

User ID

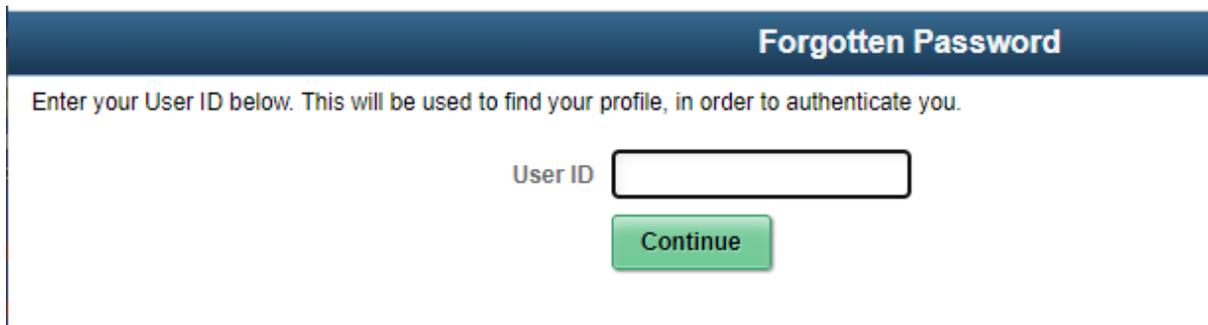
Password

Sign In

Forgot your password?

Enable Screen Reader Mode

2. This will take you to the next page (enter your student ID, which you have received in the welcome letter):



Forgotten Password

Enter your User ID below. This will be used to find your profile, in order to authenticate you.

User ID

Continue

3. After entering your student ID, click on “Continue,” then you will see:

Security Question

User ID

Please answer the following question below for user validation.

Question Enter your birth date in the MMDDYY format

Response

4. Your question could be different, enter response, and then click on “Email New Password.” You will see:

Email Confirmation ⋮

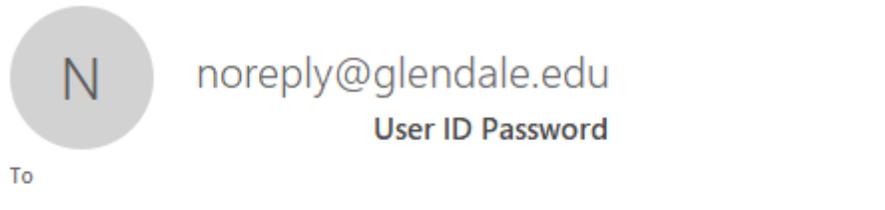
Your password reset request process has been initiated.

Your password reset request has been initiated.

If the correct response was provided, a message with the appropriate information will be sent to your email (school provided and/or personal). Please check for an email from noreply@glendale.edu.

Created: January 14, 2021

5. Check your email (personal email which you have provided to GCC); you should have received an email from noreply@glendale.edu with your temporary password.



Dear GCC user,

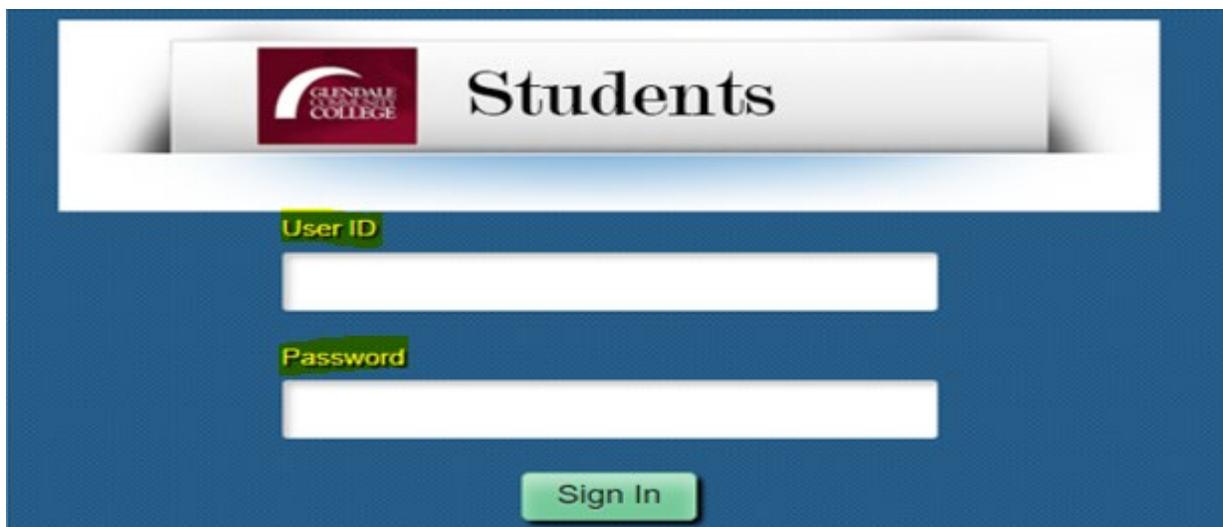
You recently requested that your GCC account password be reset.

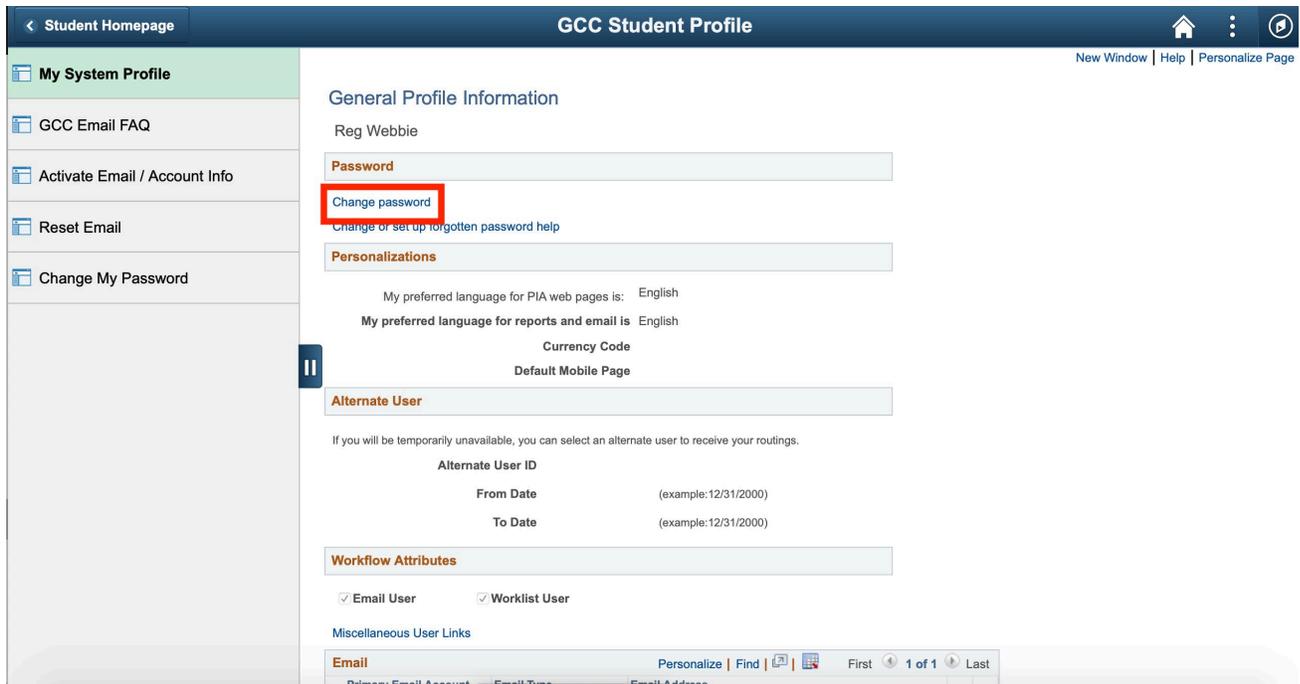
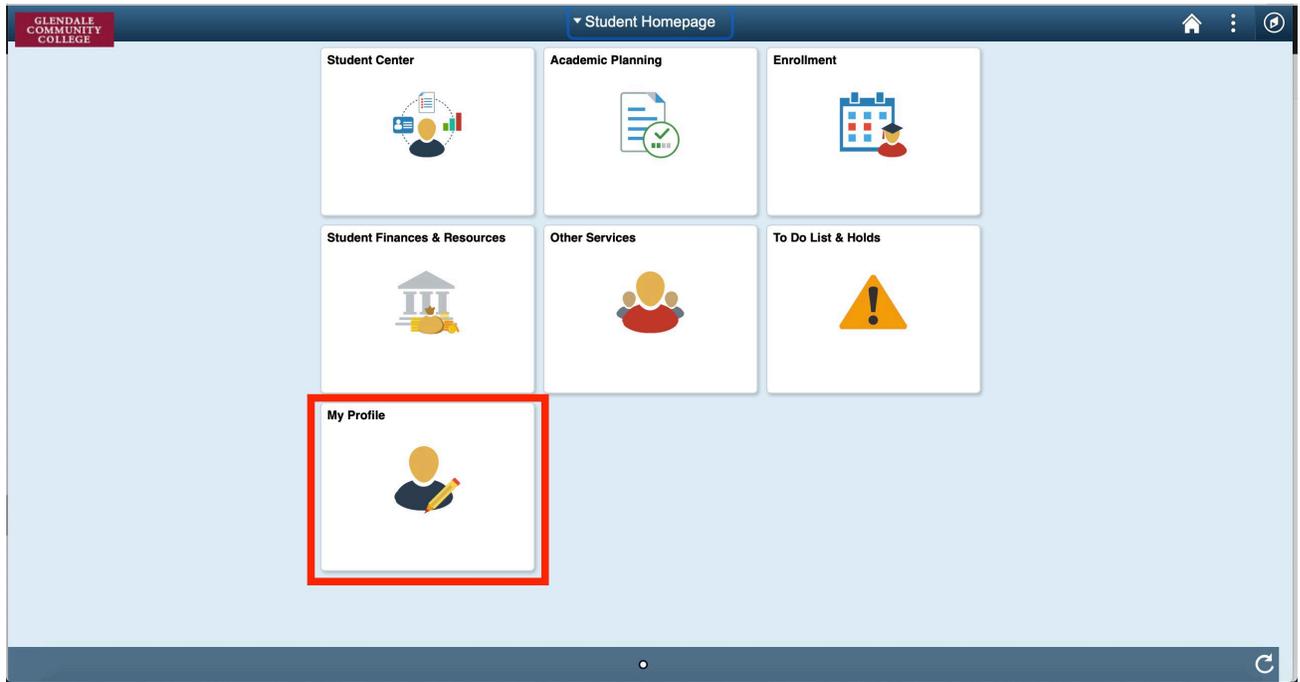
The new temporary password for your account is:

Password :

Please login with this temporary password to access your account.

6. Now, go back to GCC and login with temporary password.





Change password ✕

[Help](#)

Current Password

New Password

Confirm Password