## Procedure for using "Forgot Password" link

1	Students
U	ser ID
Pa	assword
	Forgot your password? Enable Screen Reader Mode

1. You can reset your password using "Forgot Password?" link:

2. This will take you to the next page (enter your student ID, which you have received in the welcome letter):

Forgotten Password	
Enter your User ID below. This will be used to find your profile, in order to authenticate you.	
User ID	
Continue	

3. After entering your student ID, click on "Continue," then you will see:

	Security Question			
User ID				
Please answer the following question below for user validation.				
Question	Enter your birth date in the MMDDYY format			
Response				
	Email New Password			

4. Your question could be different, enter response, and then click on "Email New Password." You will see:

Email Confirmation	:
Your password reset request process has been initiated.	
Your password reset request has been initiated.	
If the correct response was provided, a message with the appropriate information will be sent to your email (school provided and/or personal). Please check for an email from noreply@glendale.edu.	

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5. Check your email (personal email which you have provided to GCC); you should have received an email from <a href="mailto:noreply@glendale.edu">noreply@glendale.edu</a> with your temporary password.

N	noreply@glendale.edu User ID Password			
Dear GCC u	iser,			
You recent	ly requested that your GCC account password be reset.			
The new temporary password for your account is:				
Password :				

Please login with this temporary password to access your account.

6. Now, go back to GCC and login with temporary password.



GLENDALE COMMUNITY COLLEGE		▼ Student Homepage		â	:	۵
	Student Center	Academic Planning	Enrollment			
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	Student Finances & Resources	Other Services	To Do List & Holds			
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	My Profile					
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Student Homepage	GCC Student Profile	<b>A</b> : Ø
My System Profile		New Window Help Personalize Page
🔂 GCC Email FAQ	General Profile Information Reg Webbie	
Activate Email / Account Info	Password	
📄 Reset Email	Change password Change of set up forgotten password help	
Change My Password	Personalizations	
	My preferred language for Fix we pages is. South	
	II Default Mobile Page	
	Alternate User	
	If you will be temporarily unavailable, you can select an alternate user to receive your routings. Alternate User ID	
	From Date (example:12/31/2000)	
	To Date (example:12/31/2000) Workflow Attributes	
	🖉 Email User 🛛 🖉 Worklist User	
	Miscellaneous User Links	
	Email Personalize   Find   🖅   🔣 First 🕥 1 Primary Email Account Email Account	of 1 🕑 Last

Change password	
	Help
Current Password = Temporary password from em	ail
New Password	
Confirm Password	
OK Cancel	