

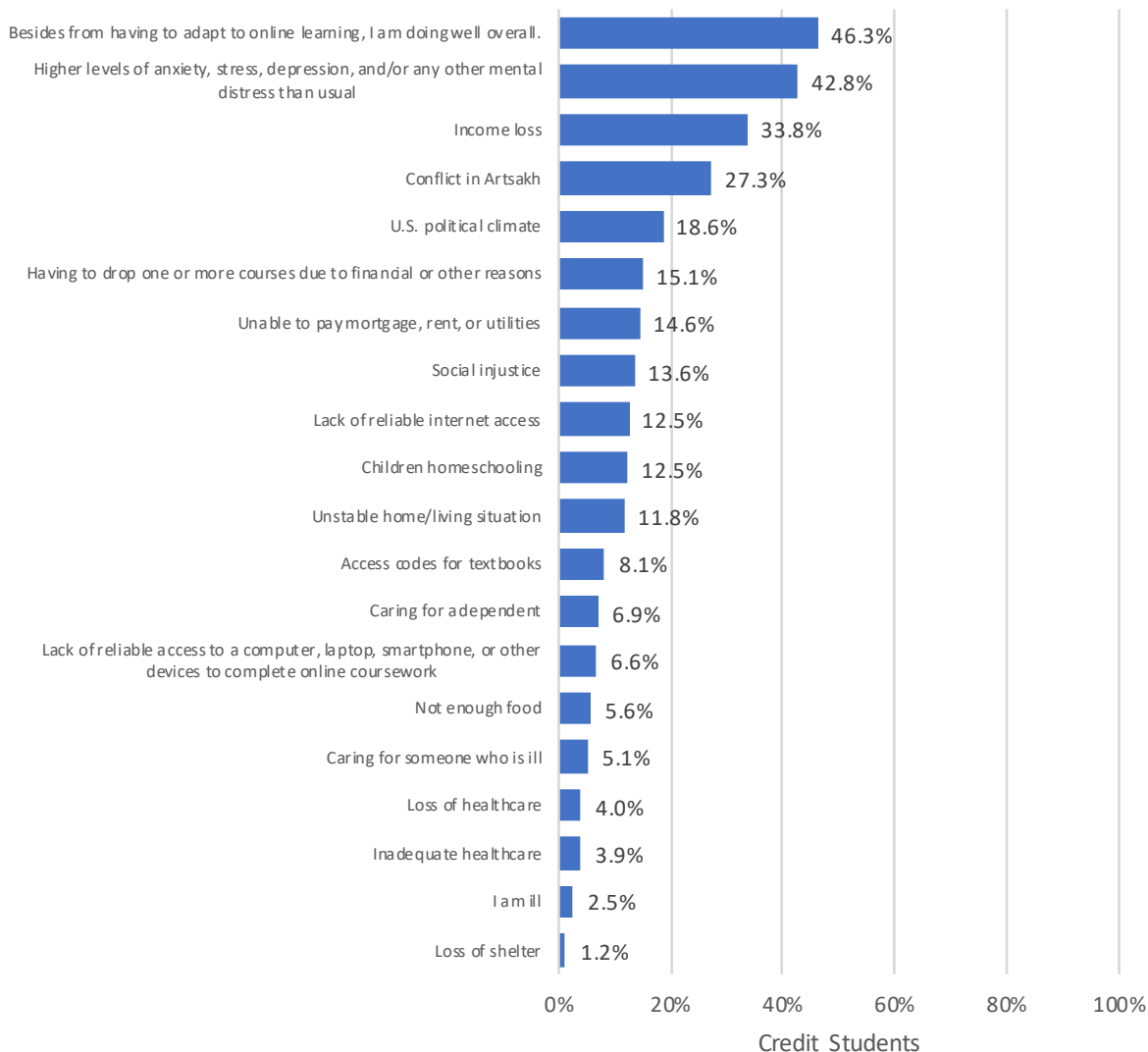


Glendale Community College Fall 2020 Student Survey Results

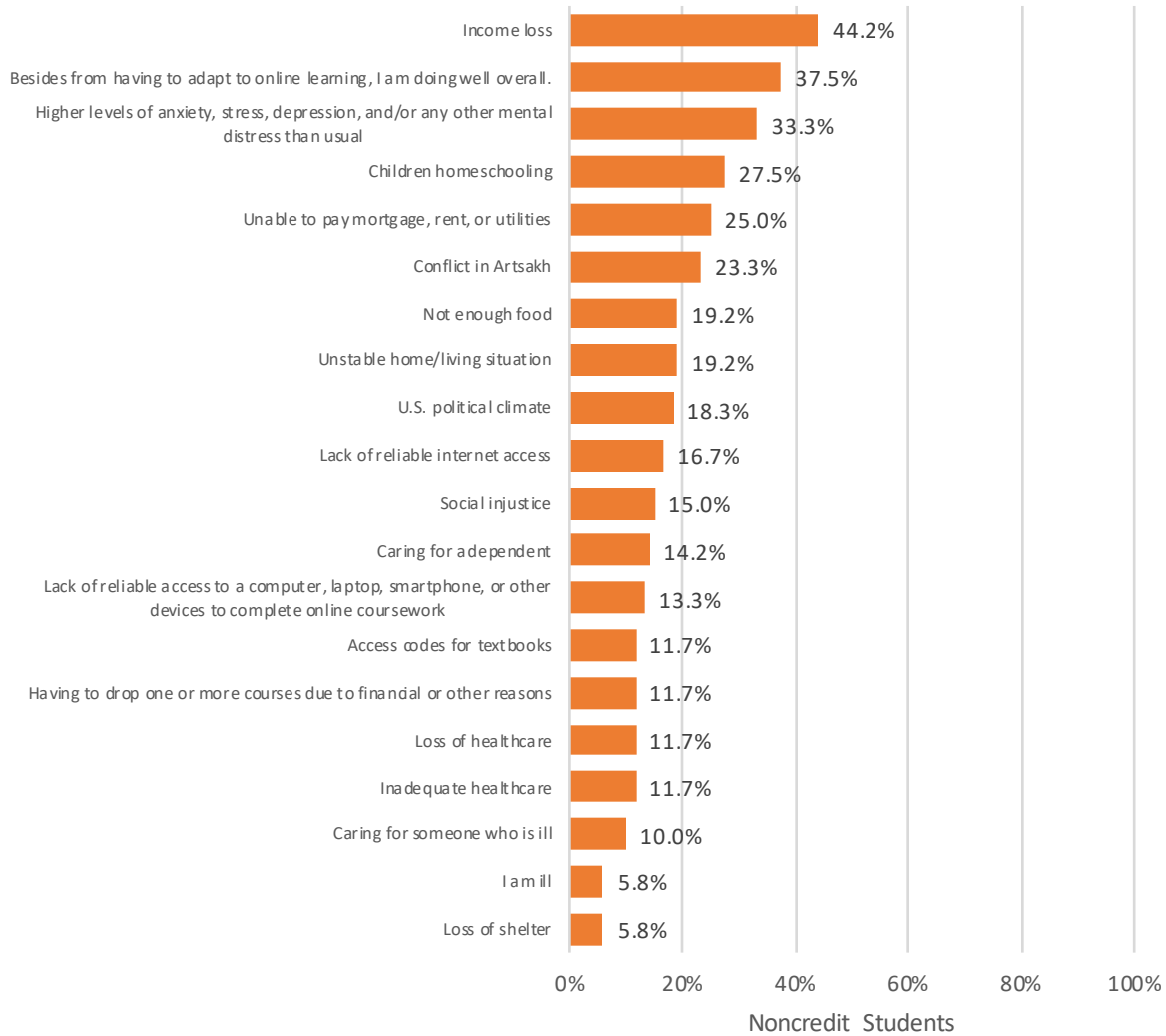
Credit Respondents: 1,620
Noncredit Respondents: 120

Surveys were conducted online. The credit survey was conducted between November 11 and December 4, 2020. The noncredit survey was conducted between November 24 and December 11, 2020.

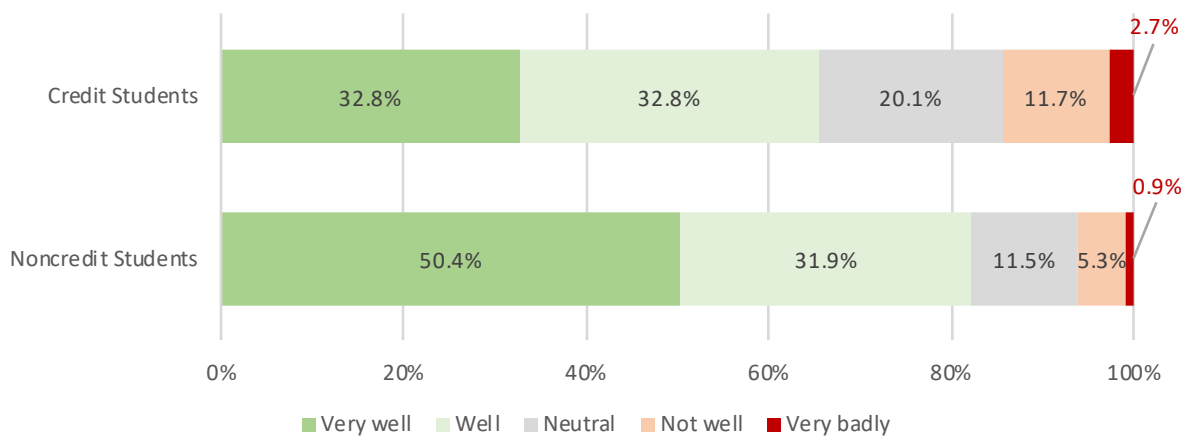
Credit Students: What challenges are you currently facing as a result of the COVID-19 pandemic? (Select all that apply.)



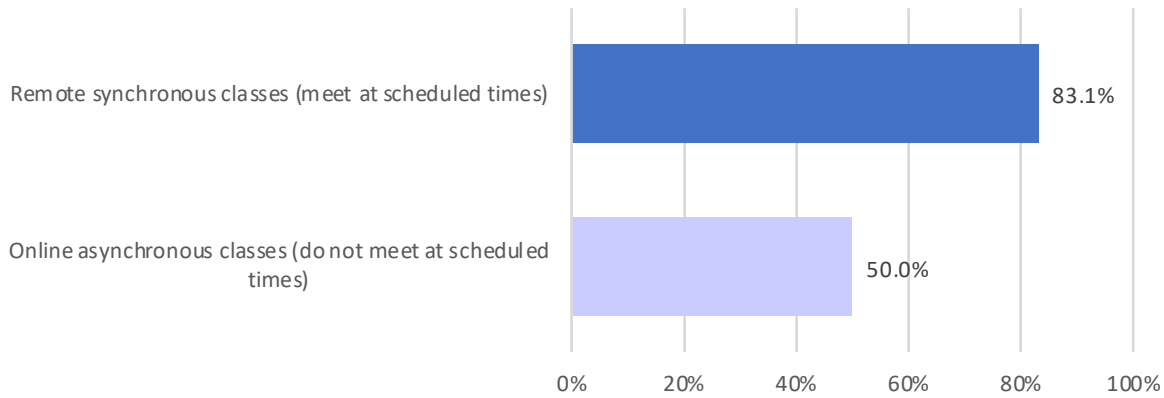
Noncredit Students: What challenges are you currently facing as a result of the COVID-19 pandemic? (Select all that apply.)



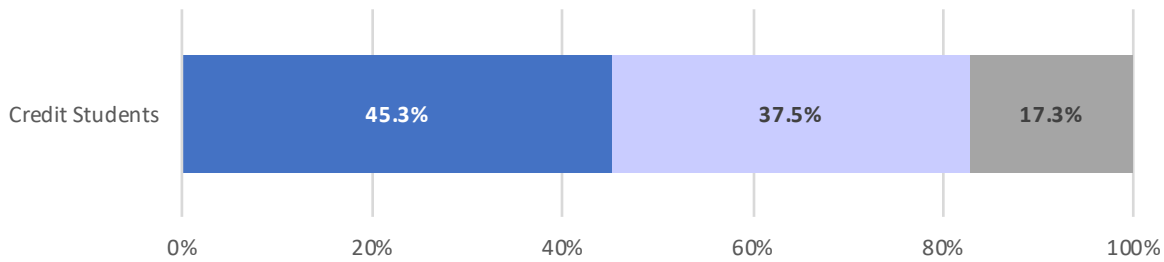
How well is remote instruction at GCC working for you this semester?



**Which types of classes are you taking this semester?
(Credit Students)**

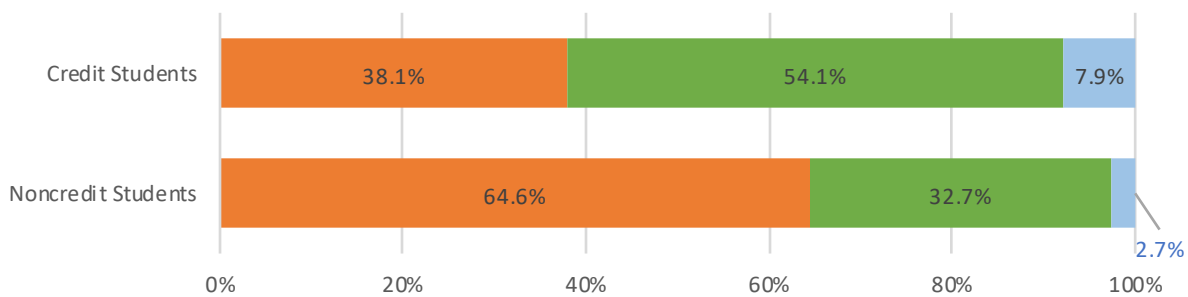


**Which type of remote class do you prefer?
(Credit Students)**



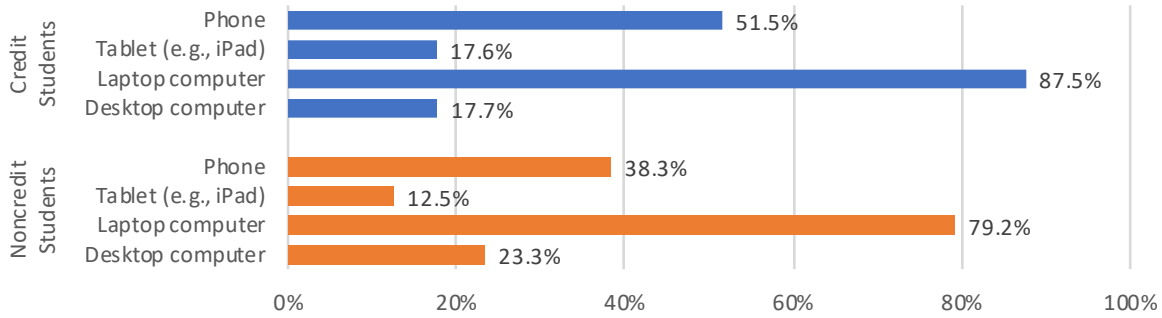
- I prefer remote synchronous classes (meet at scheduled times).
- I prefer online asynchronous classes (do not meet at scheduled times).
- I have no preference.

Have you taken any online college classes before Fall 2020?

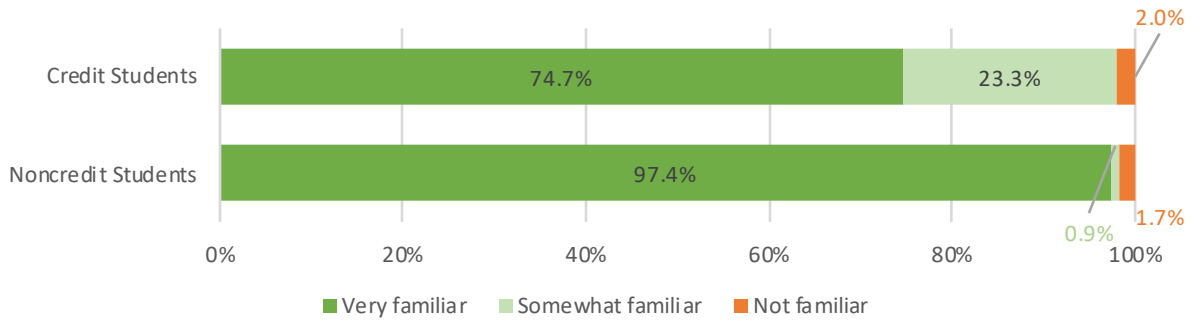


- No
- Yes, I have taken online classes at GCC.
- Yes, I have taken online classes at another college or university.

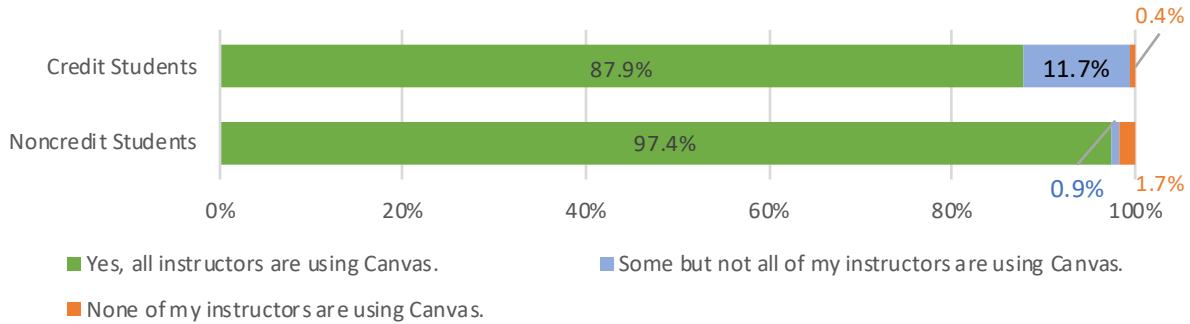
**What device(s) are you using to access your classes?
(Please mark all that apply.)**



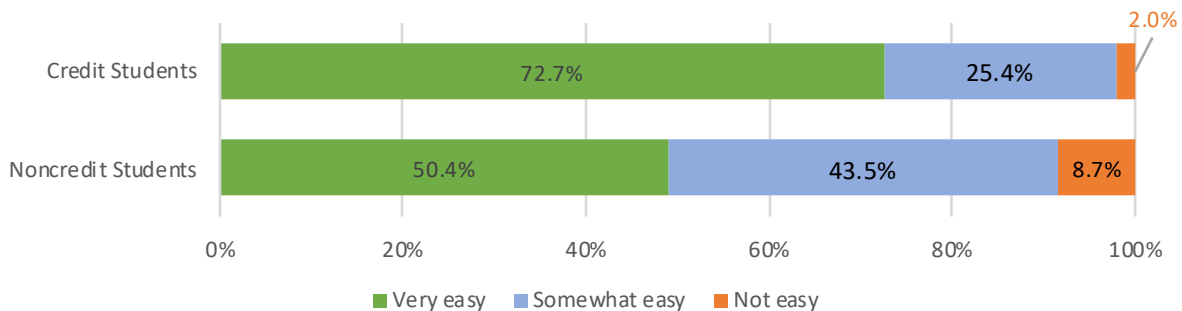
How familiar are you with Canvas?



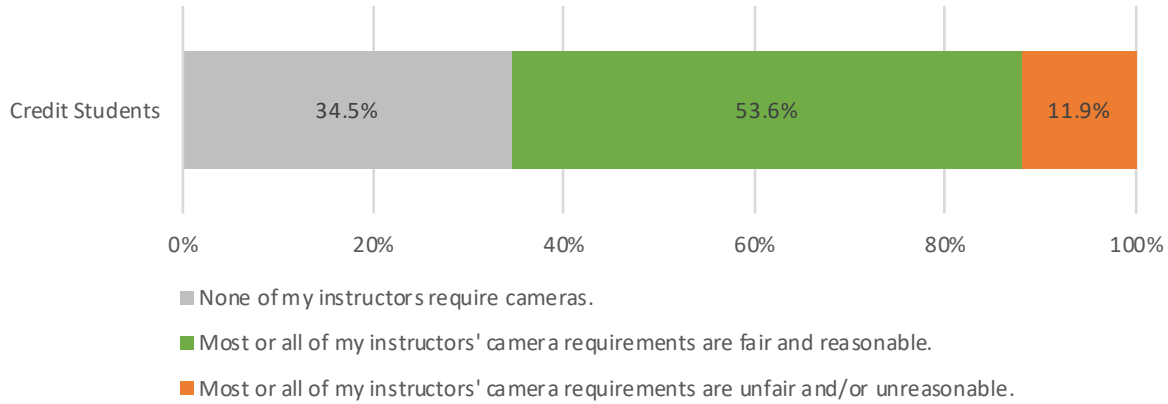
Are all your instructors using Canvas to teach their classes?



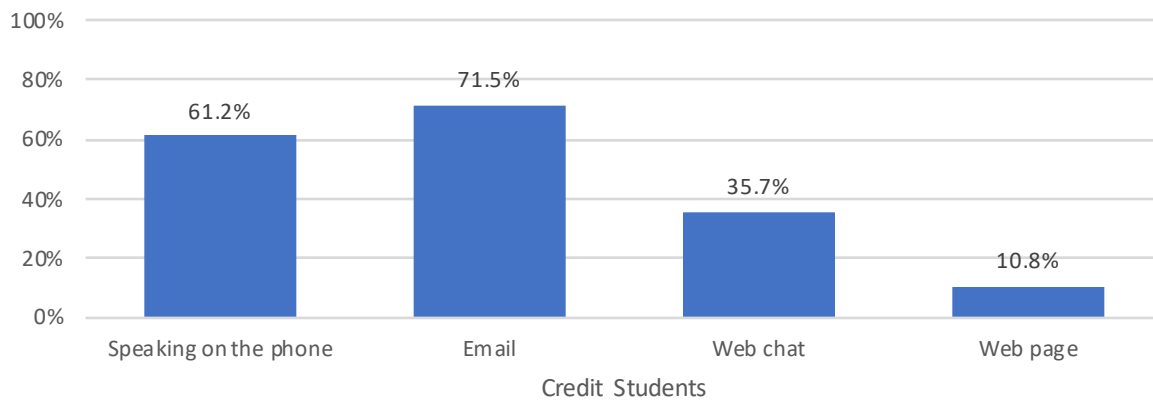
In general, how easy is it to navigate Canvas to find your class information?



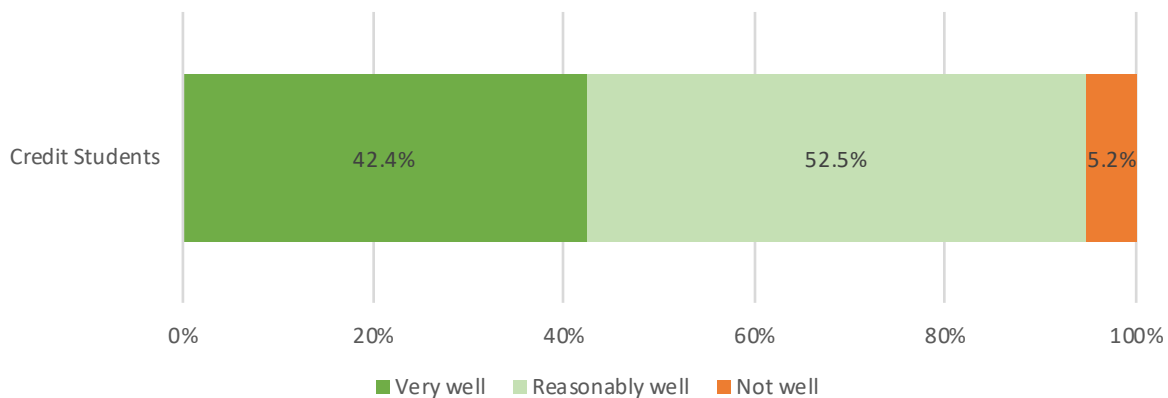
Some instructors are requiring students to keep cameras on during class, especially during exams. How do you feel about these camera requirements?



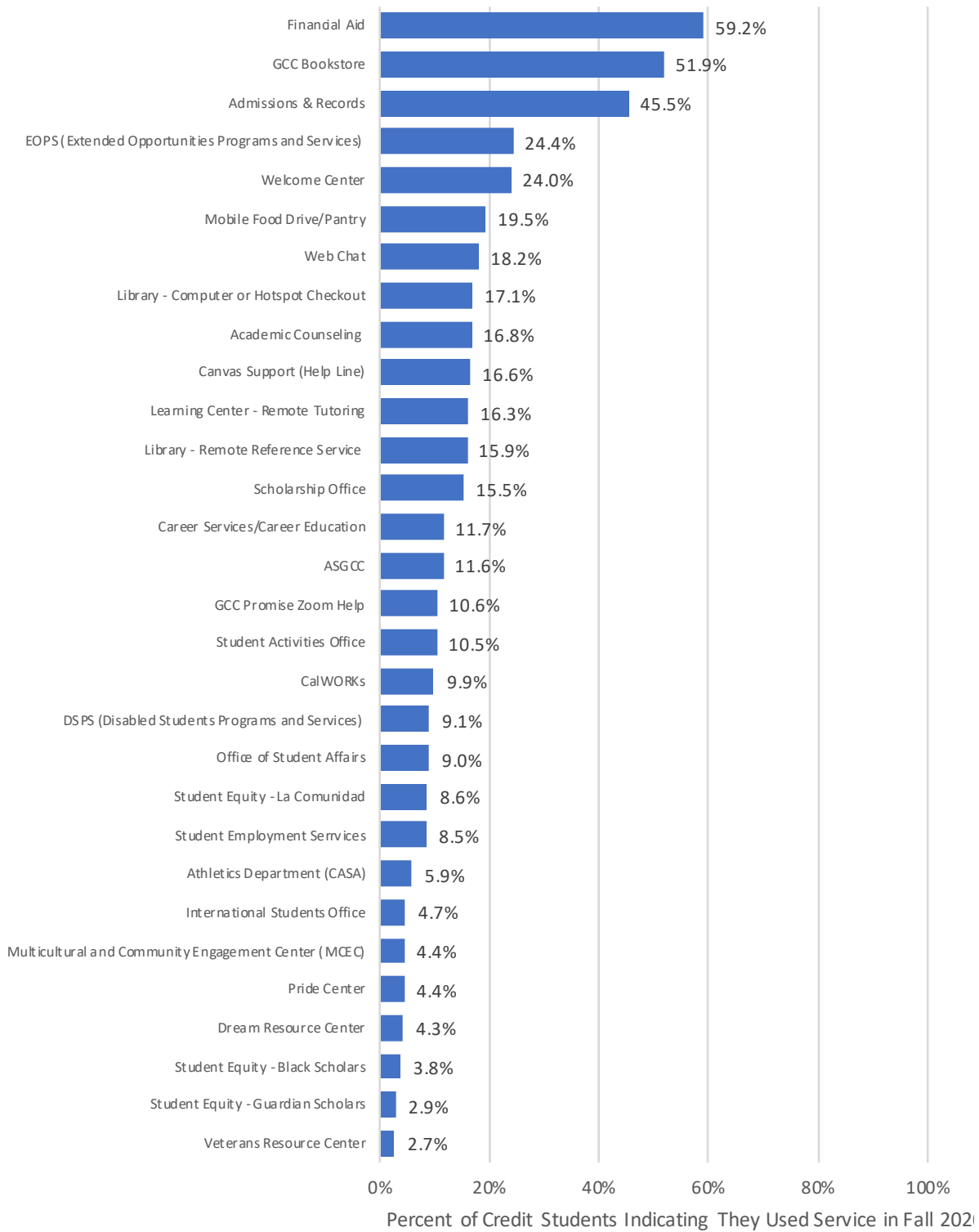
Credit Students: Which methods do you prefer for contacting student support services? (Please select all that apply.)



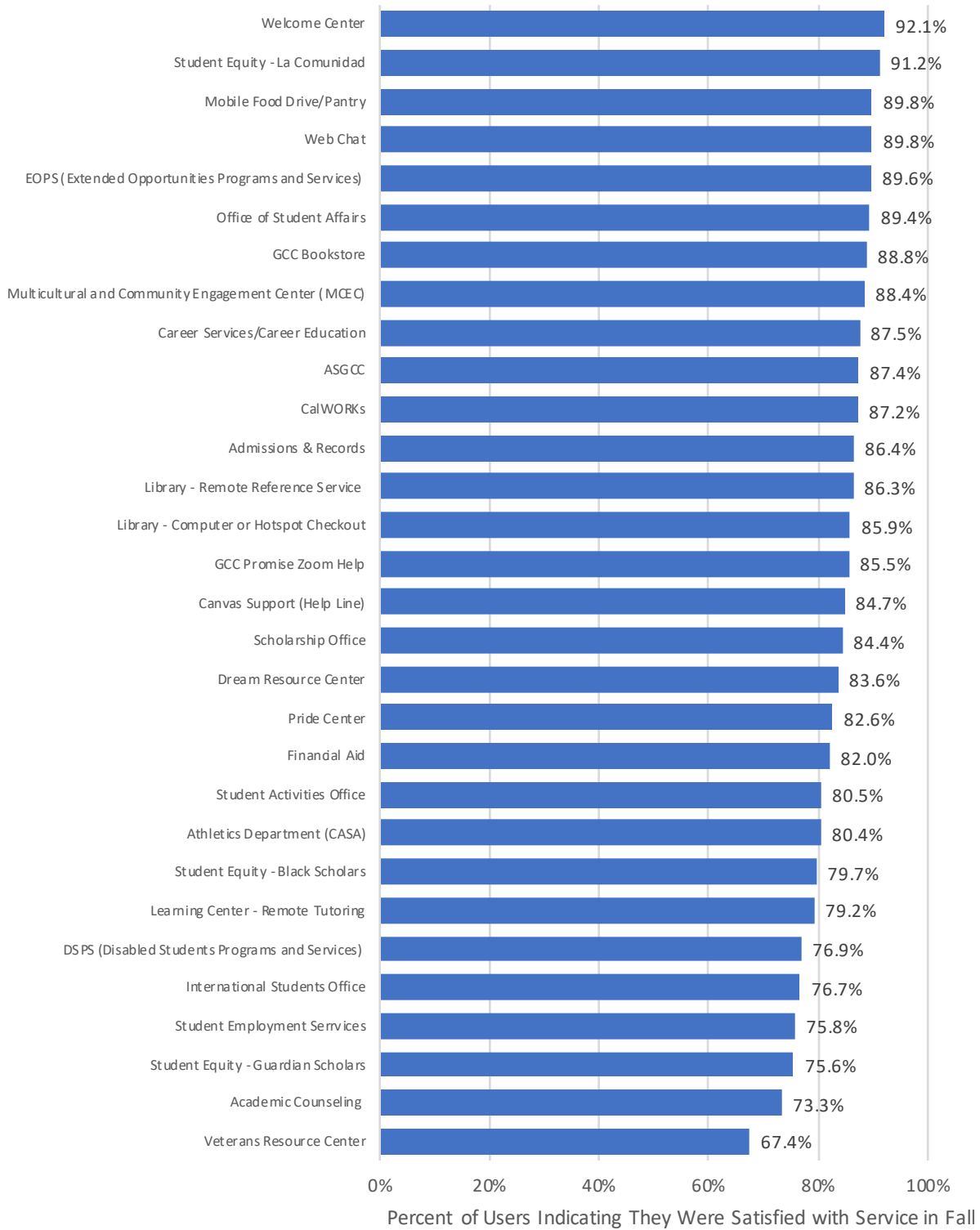
Credit Students: In general, how well have GCC student services offices used technology in the remote environment to meet your needs?



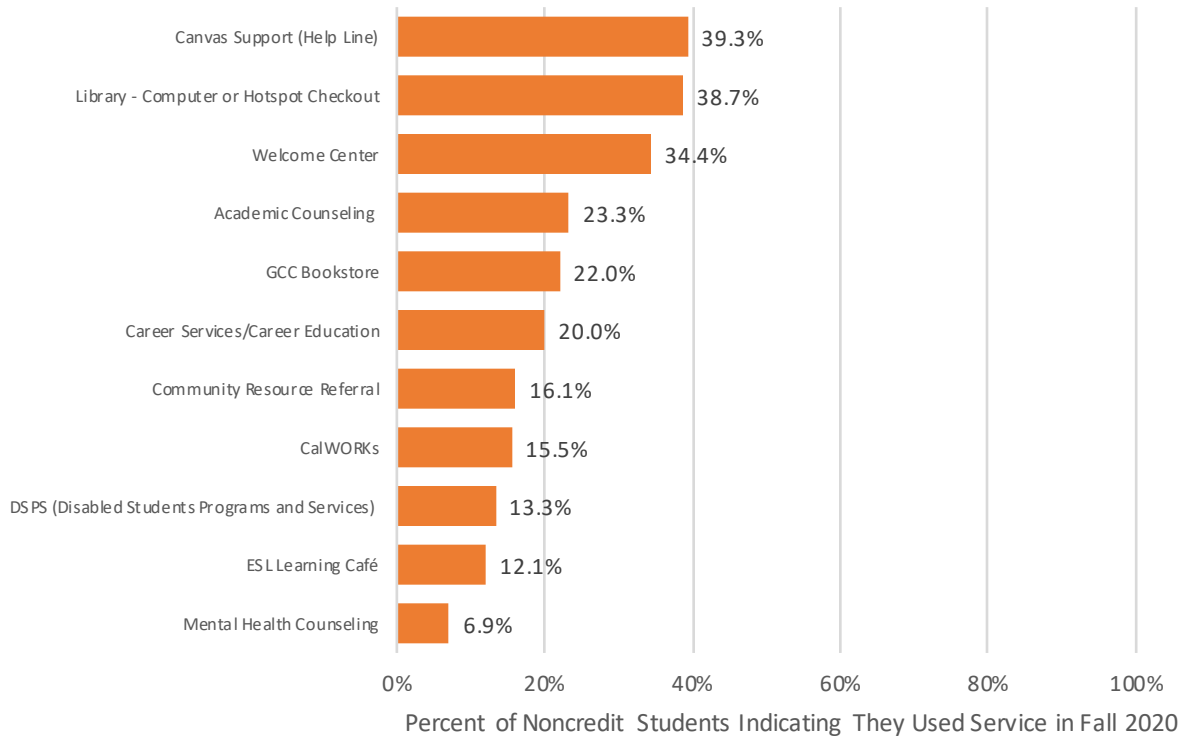
Credit Students - Use of Services



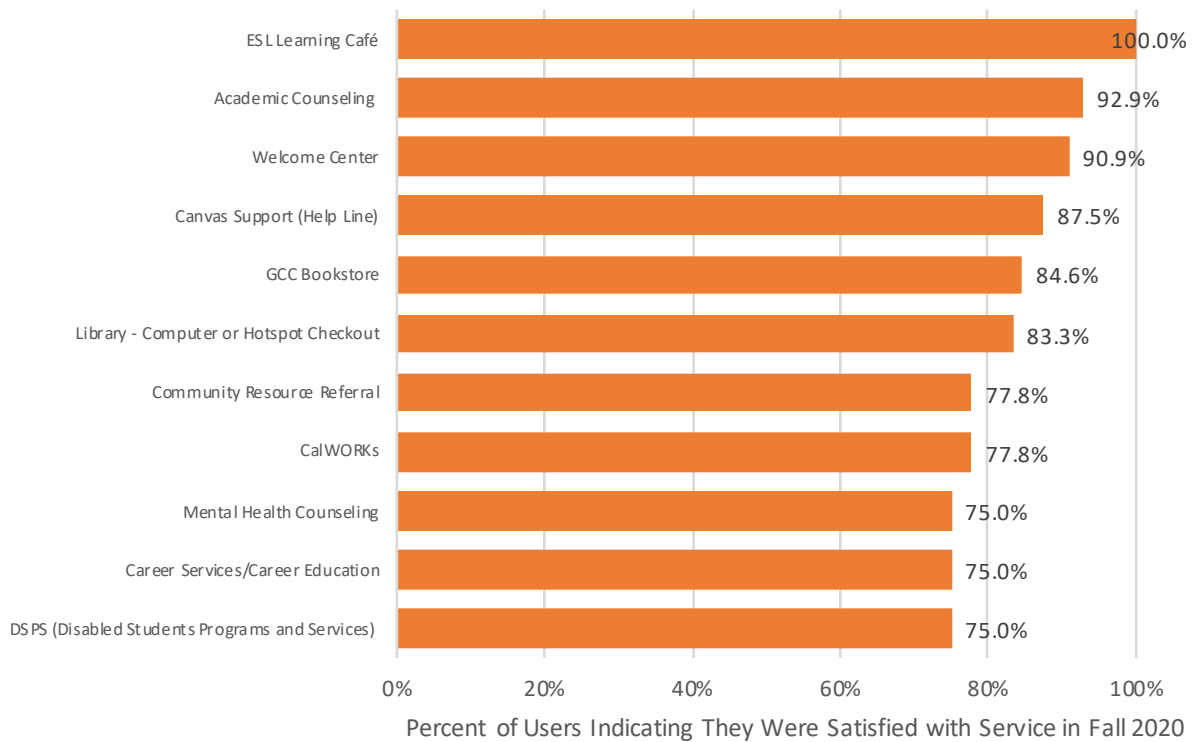
Credit Students - Satisfaction with Services



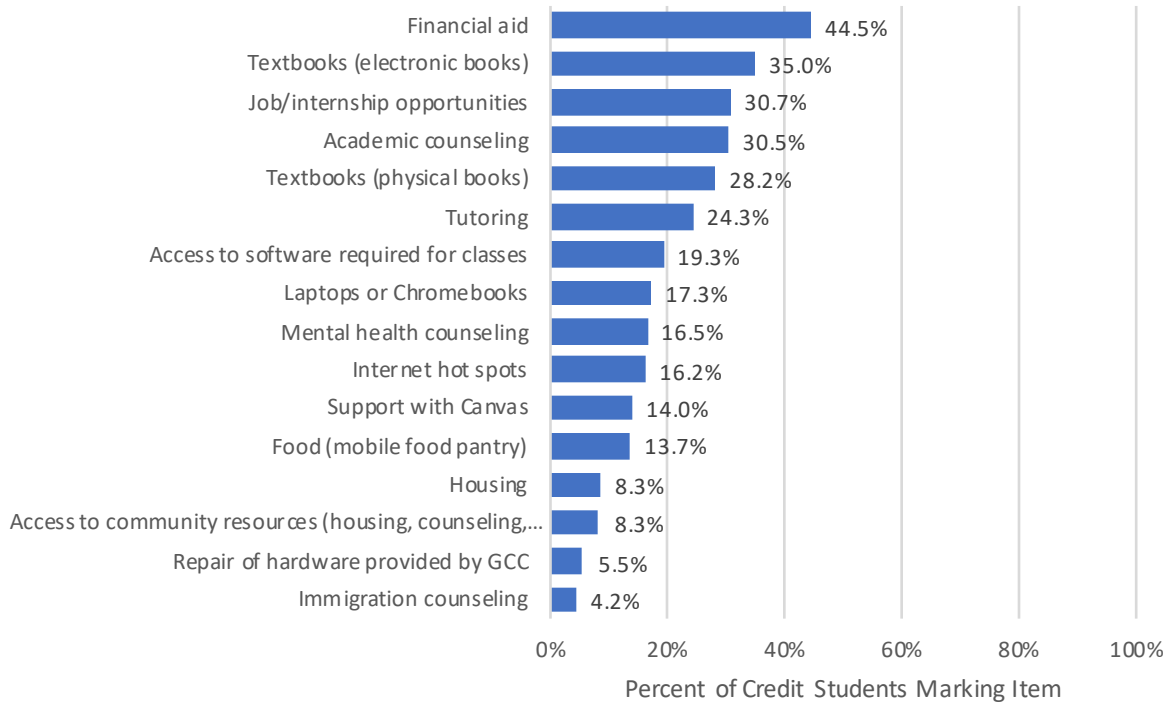
Noncredit Students - Use of Services



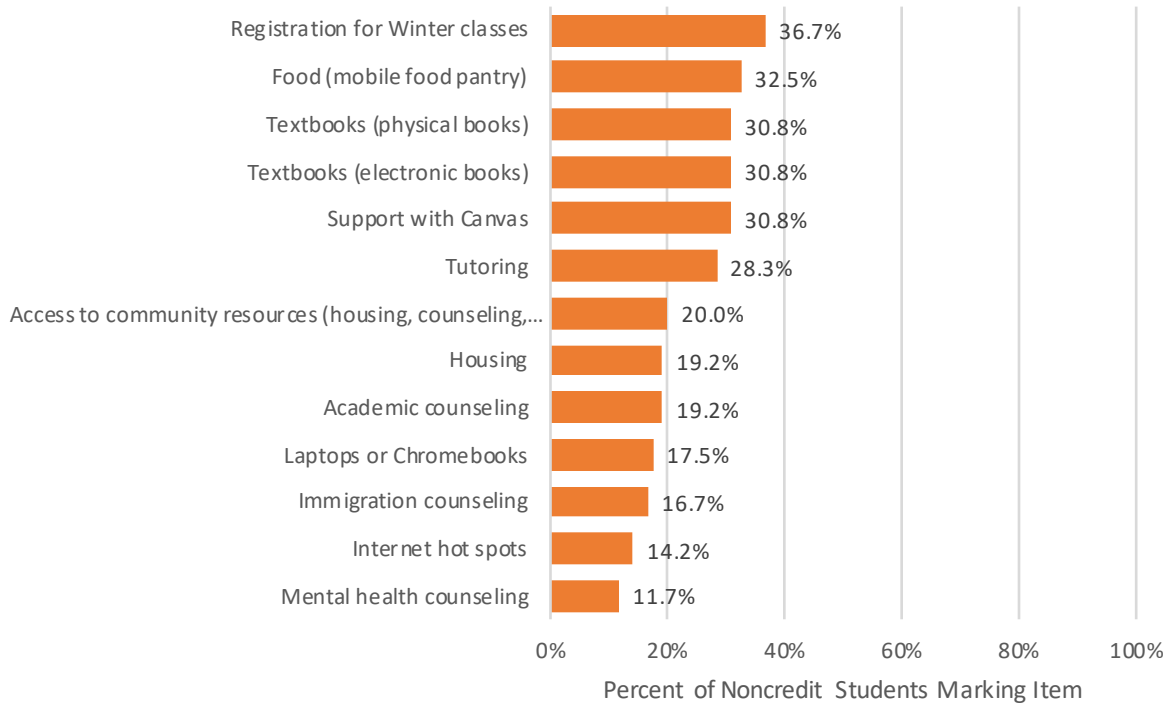
Noncredit Students - Satisfaction with Services



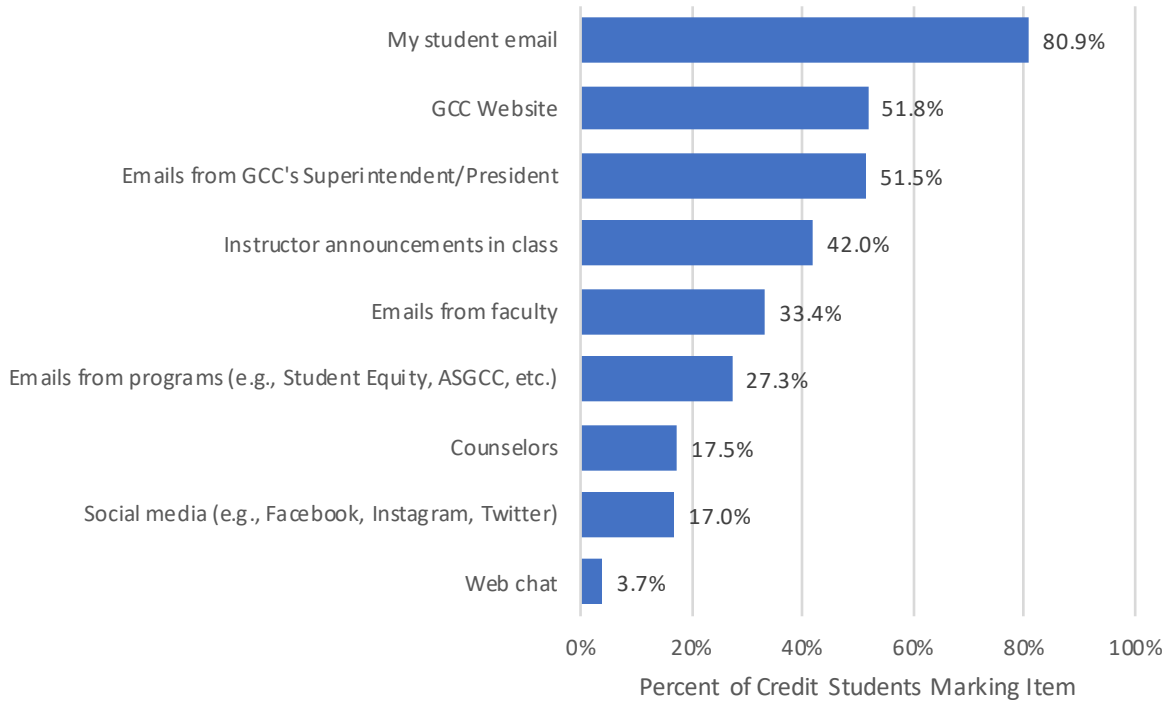
Credit Students: Please check any of the following that GCC can help you with.



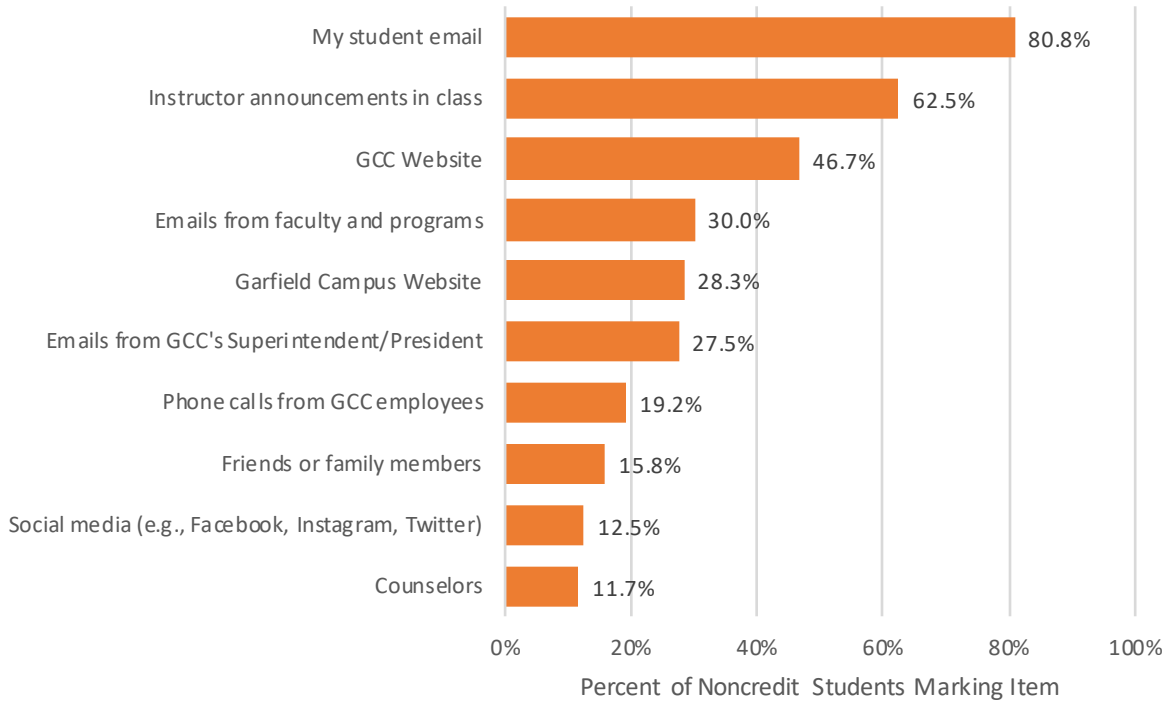
Noncredit Students: Please check any of the following that GCC can help you with.



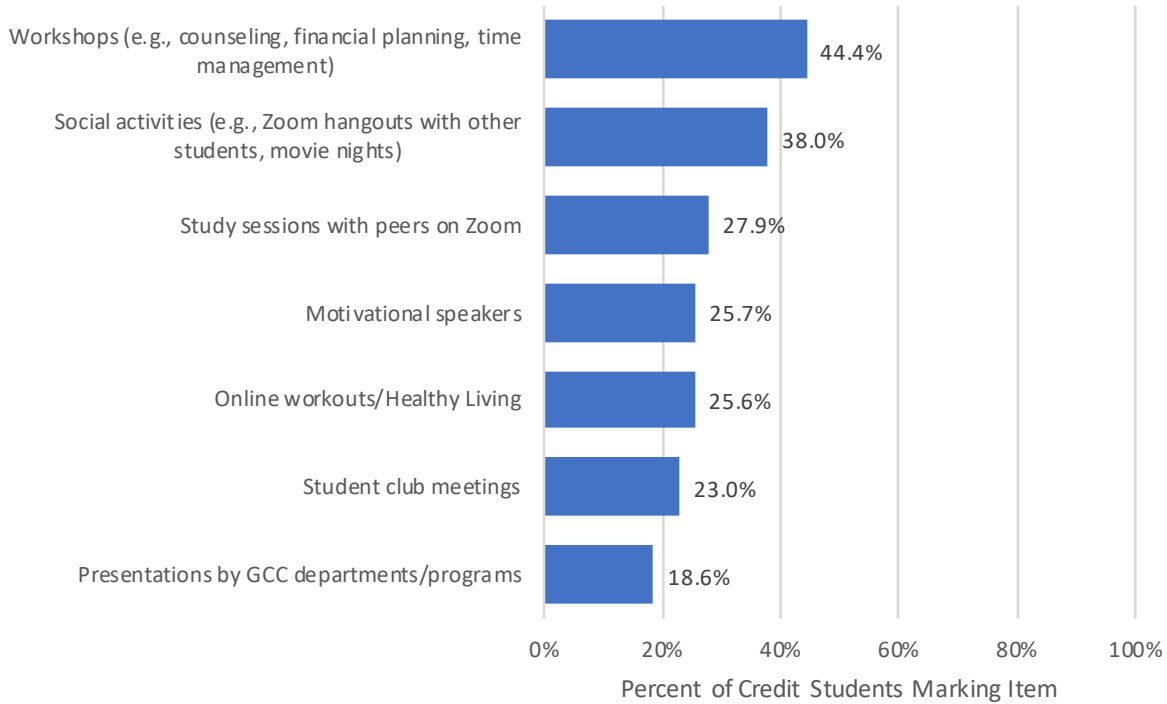
Credit Students: How have you stayed up to date on changes that are happening on campus? (Please select all that apply.)



Noncredit Students: How have you stayed up to date on changes that are happening on campus? (Please select all that apply.)



Credit Students: What kinds of online activities would interest you while classes are being held remotely? (Please select all that apply.)



Noncredit Students: What kinds of online activities would interest you while classes are being held remotely? (Please select all that apply.)

