

## ADMJ117 : Crisis Intervention

### General Information

|   |  |
|---|--|
| Author:                                     | <ul style="list-style-type: none"><li>Curtis G Potter</li></ul>  |
| Course Code (CB01) :                        | ADMJ117  |
| Course Title (CB02) :                       | Crisis Intervention  |
| Department:                                 | ADMJ   |
| Proposal Start:                             | Spring 2025  |
| TOP Code (CB03) :                           | (2105.00) Administration of Justice  |
| CIP Code:                                   | (43.0107) Criminal Justice/Police Science.   |
| SAM Code (CB09) :                           | Clearly Occupational   |
| Distance Education Approved:                | No   |
| Will this course be taught asynchronously?: | No   |
| Course Control Number (CB00) :              | CCC000548667   |
| Curriculum Committee Approval Date:         | 05/22/2024   |
| Board of Trustees Approval Date:            | 07/16/2024   |
| Last Cyclical Review Date:                  | 05/22/2024   |
| Course Description and Course Note:         | ADMJ 117 is designed to provide those skills necessary to deal with interpersonal conflict. The course addresses some of the interpersonal problems creating stress, conflict and anger and reviews some of the basic psychological techniques used in dealing with interpersonal problems. Specifically, the course familiarizes the student with intervention techniques in suicide attempts, death/ injury notifications, domestic situations, disputes between landlord and tenants and intervention techniques with crime victims. The course covers recommended techniques in dealing with job related stress. A review of theoretical concepts and practical role playing situations provides the framework for the course. |
| Justification:                              | Mandatory Revision   |
| Academic Career:                            | <ul style="list-style-type: none"><li>Credit</li></ul>   |
| Author:                                     | <ul style="list-style-type: none"><li>Curtis G Potter</li></ul>  |

### Academic Senate Discipline

|                       |  |
|-----------------------|--|
| Primary Discipline:   | <ul style="list-style-type: none"><li>Administration of Justice (Police science, corrections, law enforcement)</li></ul> |
| Alternate Discipline: | No value   |
| Alternate Discipline: | No value   |

## Course Development

### Basic Skill Status (CB08)

Course is not a basic skills course.

Allow Students to Gain Credit by Exam/Challenge

### Course Special Class Status (CB13)

Course is not a special class.

### Pre-Collegiate Level (CB21)

Not applicable.

### Grading Basis

- Grade with Pass / No-Pass Option

### Course Support Course Status (CB26)

Course is not a support course

## Transferability & Gen. Ed. Options

### General Education Status (CB25)

Not Applicable

### Transferability

Transferable to CSU only

### Transferability Status

Approved

## Units and Hours

### Summary

|  |     |
|--|-----|
| <b>Minimum Credit Units (CB07)</b>           | 3   |
| <b>Maximum Credit Units (CB06)</b>           | 3   |
| <b>Total Course In-Class (Contact) Hours</b> | 54  |
| <b>Total Course Out-of-Class Hours</b>       | 108 |
| <b>Total Student Learning Hours</b>          | 162 |

### Credit / Non-Credit Options

#### Course Type (CB04)

Credit - Degree Applicable

#### Noncredit Course Category (CB22)

Credit Course.

#### Noncredit Special Characteristics

No Value

#### Course Classification Code (CB11)

Credit Course.

Variable Credit Course

#### Funding Agency Category (CB23)

Not Applicable.

Cooperative Work Experience Education Status (CB10)

### Weekly Student Hours

|                  | In Class | Out of Class |
|------------------|----------|--------------|
| Lecture Hours    | 3        | 6            |
| Laboratory Hours | 0        | 0            |
| Studio Hours     | 0        | 0            |

### Course Student Hours

|  |    |
|--|----|
| <b>Course Duration (Weeks)</b>         | 18 |
| <b>Hours per unit divisor</b>          | 54 |
| <b>Course In-Class (Contact) Hours</b> |    |
| Lecture                                | 54 |

|              |    |
|--------------|----|
| Laboratory   | 0  |
| Studio       | 0  |
| <b>Total</b> | 54 |

**Course Out-of-Class Hours**

|              |     |
|--------------|-----|
| Lecture      | 108 |
| Laboratory   | 0   |
| Studio       | 0   |
| <b>Total</b> | 108 |

**Time Commitment Notes for Students**

No value

**Units and Hours - Weekly Specialty Hours**

| Activity Name | Type     | In Class | Out of Class |
|---------------|----------|----------|--------------|
| No Value      | No Value | No Value | No Value     |

**Pre-requisites, Co-requisites, Anti-requisites and Advisories**

No Value

**Entry Standards**

Entry Standards

**Course Limitations**

Cross Listed or Equivalent Course

**Specifications**



## Materials Fee

No value

## Learning Outcomes and Objectives

### Course Objectives

Identify effective stress reduction strategies.

Determine intervention strategies in attempted suicides.

Develop skills in providing death/injury notification.

List the initial steps in hostage negotiations.

Explain the concept of "suicide by cop".

### SLOs

List potential resources for resolving cases involving mental illness.

Expected Outcome Performance: 70.0

|                          |  |
|--------------------------|--|
| <i>ILOs</i><br>Core ILOs | Demonstrate depth of knowledge in a course, discipline, or vocation by applying practical knowledge, skills, abilities, theories, or methodologies to solve unique problems. |
|--------------------------|--|

|   |   |
|---|---|
| <i>ADMJ</i><br>Administration of Justice - A.S.<br>Degree Major | Discuss the aspects of community relations. |
|---|---|

|   |   |
|---|---|
| <i>ADMJ</i><br>Administration of Justice - AS-T | Discuss the aspects of community relations. |
|---|---|

|   |   |
|---|---|
| <i>ADMJ</i><br>Administration of Justice -<br>Certificate | Discuss the aspects of community relations. |
|---|---|

Identify risk assessment techniques in domestic situations.

Expected Outcome Performance: 70.0

|                          |  |
|--------------------------|--|
| <i>ILOs</i><br>Core ILOs | Analyze and solve problems using critical, logical, and creative thinking; ask questions, pursue a line of inquiry, and derive conclusions; cultivate creativity that leads to innovative ideas. |
|--------------------------|--|

|  |  |
|--|--|
|  | Communicate clearly, ethically, and creatively; listen actively and engage respectfully with others; consider situational, cultural, and personal contexts within or across multiple modes of communication. |
|--|--|

|   |   |
|---|---|
| <i>ADMJ</i><br>Administration of Justice - A.S.<br>Degree Major | Discuss the aspects of community relations. |
|---|---|

ADMJ  
Administration of Justice - AS-T

Discuss the aspects of community relations.

ADMJ  
Administration of Justice -  
Certificate

Discuss the aspects of community relations.

Explain how cultural differences affect crisis intervention.

Expected Outcome Performance: 70.0

ILOs  
Core ILOs

Communicate clearly, ethically, and creatively; listen actively and engage respectfully with others; consider situational, cultural, and personal contexts within or across multiple modes of communication.

Reflect and act upon personal responsibility as local and global citizens; respect and appreciate social and cultural diversity and recognize the complexity of the world; value and articulate the significance of environmental sustainability and social justice.

ADMJ  
Administration of Justice -  
Certificate

Discuss the aspects of community relations.

ADMJ  
Administration of Justice -  
AS-T

Discuss the aspects of community relations.

ADMJ  
Administration of Justice -  
A.S. Degree Major

Discuss the aspects of community relations.

## Additional SLO Information

**Does this proposal include revisions that might improve student attainment of course learning outcomes?**

No

**Is this proposal submitted in response to learning outcomes assessment data?**

No

**If yes was selected in either of the above questions for learning outcomes, explain and attach evidence of discussions about learning outcomes.**

No Value

**SLO Evidence**

No Value

## Course Content

### Lecture Content

#### Interpersonal Problems (12 hours)

- Stress
  - Causes
  - Signs of stress
  - Patterns of stress
- Stress in law enforcement and the helping agencies
  - Causes and concerns

**Conceptual Issues in Dealing with Crisis Situations (14 hours)**

- Cultural and socioeconomic considerations
  - Family patterns
  - Interactions
  - Anomie
  - BIPOC and LGBTQ considerations
- Overview of legal issues and procedures
- Landlord-tenant law
  - Case
  - Statutory
- Juvenile law
- Family dispute issues
  - Civil
  - Criminal
- Departmental procedures and operational issues
- Skills learned are integrated into operations of agencies

**Specialized problems in crisis situations (role playing) (20 hours)**

- The potential suicide victim
- The crime victim
- Persons with alcohol use disorder
- Persons with substance abuse disorder
- Death/injury notifications
- Other specialized skills
  - Working with people who are distrustful of law enforcement and are aggressive
  - Working with people who have language or cultural communication barriers
- Safety procedures and preventive measures
- Minimizing potential for violence
- Avoiding injury
- Defusing situations
- Methods of restoring order
- Leaving clients in a cooperative mood
- Brief interviewing
- Techniques
  - Importance of an accurate picture of crisis
  - Mediation Techniques
  - Importance of helping disputants arrive at their own solutions
- Referral Guidelines and practice
  - When to refer
  - Whom to refer
  - How to refer
  - Where to refer
- Importance of tailoring system to local needs

**Communication in stress situations (4 hours)**

- Interviewing techniques
  - Empathy
  - Warmth
  - Respect
  - Self-disclosure
  - Understanding
- Ineffective listening

**Specific issues (4 hours)**

- Field procedures
- Communications
- Supervision
- Follow-up
- Feedback

**Total hours: 54**

## Additional Information

Is this course proposed for GCC Major or General Education Graduation requirement? If yes, indicate which requirement in the two areas provided below.

No

### GCC Major Requirements

No Value

### GCC General Education Graduation Requirements

No Value

### Repeatability

Not Repeatable

Justification (if repeatable was chosen above)

No Value

## Resources

Did you contact your departmental library liaison?

Yes

If yes, who is your departmental library liason?

Adina Lerner (Technology & Aviation, Visual & Performing Arts)

Did you contact the DEIA liaison?

Yes

Were there any DEIA changes made to this outline?

No

If yes, in what areas were these changes made:

No Value

Will any additional resources be needed for this course? (Click all that apply)

- No



If additional resources are needed, add a brief description and cost in the box provided.

No Value