



Glendale Community College
Extended Opportunity Programs & Services (EOPS)
Cooperative Agencies and Resources for Education (CARE)
1500 North Verdugo Road
Glendale, CA 91208-2894
REMOTE SERVICES
Email: eopsdesk@glendale.edu
Voicemail: 818-240-1000 ext. 6900

Dear EOPS Students,

Welcome back to winter session!

If you are taking winter classes, please remember to complete your one counseling visit by the end of the winter session. **The deadline is February 17, 2022.**

- To schedule your counseling appointment please submit the **EOPS Appointment Request Form**. EOPS staff will process your request and email your appointment confirmation, or further instructions to your student email address.
- You may also meet with EOPS counselors on drop-in basis. Check the [EOPS home page](#) for weekly virtual drop-in counseling schedule. The new schedule is published every Friday afternoon for the following week. Watch [drop-in counseling video tutorial here](#) to better manage your online drop-in counseling sessions.

To better support you, we have created a new service option for you. Now you can send your questions to the EOPS staff online and receive quicker answers, since your questions will be automatically directed to the staff member responsible to answer those questions.

On the EOPS home page, under the EOPS Tools section you will find a new link called: [Need Help?](#) Click on this link and complete the form with your question/request. You may still email EOPS DESK at eopsdesk@glendale.edu, if your questions are not identified by one of the topics below.

The **NEW EOPS/CARE Student Support Form** has the following categories for you to choose from:

- ◆ Cancelling/Rescheduling your appointment
- ◆ General Questions about EOPS
- ◆ EOPS Program Standing
- ◆ CARE Program Standing
- ◆ EOPS Book Voucher Status/Issues
- ◆ EOPS Grant Status/Issues
- ◆ CalFresh Verification Form
- ◆ EOPS Waiver Issues
- ◆ EOPS Emergency Loan Issues
- ◆ EOPS Admission Application Status

REMEMBER:

- Review the EOPS website regularly for all program related questions.
- Check out our website: www.glendale.edu/eops.
- Ask the [EOPS Chatbot 24/7](#) basic program questions 24/7.
- Send your email to eopsdesk@glendale.edu.
- Please remember that the EOPS general phone line(818) 240-1000 ext. 6900 is for voicemail. For specific staff member contact information check out the program [STAFF DIRECTORY](#).

Replies to this message will not be monitored.