Page 1 of 2



Extended Opportunity Programs and Services
Cooperative Agencies and Resources for Education
1500 North Verdugo Road. Glendale, CA 91208
Hybrid Services

Voicemail: 240 -1000 ext. 6900 Email: eopsdesk@glendale.edu

# Below you will find Q&As on how to access and use your EOPS Fall 2022 book voucher ONLINE.

## How do I find out if I am eligible for the book voucher?

**Beginning August 8, 2022**, you may access your book voucher information ONLINE through your student portal (MyGCC). Go to Other Services and click on EOPS Book Voucher.

Your personalized book voucher page will display Fall 2022 book voucher information under Fall.

#### What if I am not eligible for Fall book voucher?

If you are not eligible for Fall 2022 book voucher, you will see **\$0.00** listed for the award amount. Click on \$0.00 to find out the reason for your ineligibility.

#### How can I use my book voucher?

You can use your book voucher to purchase your textbooks from GCC bookstore ONLINE and get your books shipped to your home for \$7.50, or you can schedule a pickup time to get your books directly from GCC bookstore. Facemasks will be required for the pick-up option. The bookstore is taking walk-ins with no appointment needed. Check the link below for bookstore hours page which gets updated regularly. <a href="https://www.bkstr.com/glendaleccstore/store-hours">https://www.bkstr.com/glendaleccstore/store-hours</a>

## How do I purchase my books ONLINE with EOPS book voucher?

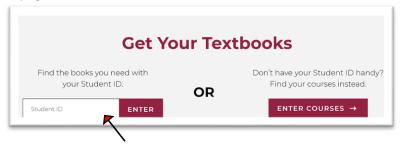
Follow the simple step-by-step guide below or click here to watch the video tutorial *Tutorial.mp4*.

NOTE: You may check the list of your textbooks here before you start shopping.

#### STEP-BY-STEP GUIDE FOR PURCHASING TEXTBOOKS WITH EOPS BOOK VOUCHER

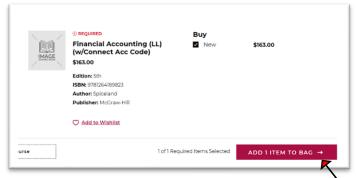
- 1. Click here to go to the GCC's bookstore home page. Click on **Textbooks** icon.
- 2. Enter your **Student ID** on the next page.





- 3. Select **Program** and **Term** to get a list of textbooks for courses you are enrolled in.
- 4. Add each book to the shopping bag. Check out and proceed to delivery method.



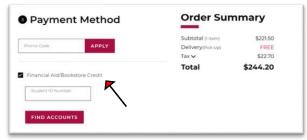


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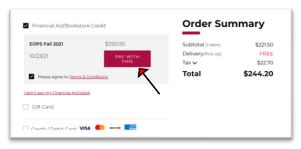
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- 5. For delivery method you may choose **Pick Up** (free) or **Ship to an Address** for \$7.50.
- 6. For payment method select Financial Aid/Bookstore Credit to use EOPS book voucher.





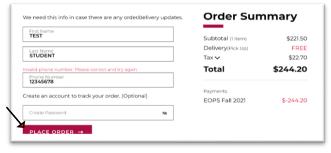
- 7. You will see the EOPS book voucher amount for this semester. Click on **PAY WITH THIS**. If the total amount is less than the book voucher, no additional payment is necessary. Otherwise, you will be asked to provide additional form of payment. Select **agree to Terms & Conditions**.
- 8. Click on **PROCEED TO CONTACT INFORMATION**.





9. Complete the **CONTACT INFORMATION** and click on **PLACE ORDER**.

At this point you have successfully made your textbook purchase from GCC bookstore ONLINE using EOPS book voucher.



## FIRST DAY YOU CAN USE YOUR BOOK VOUCHER IS MONDAY, AUGUST 8, 2022

LAST DAY YOU CAN USE YOUR BOOK VOUCHER IS MONDAY, OCTOBER 24, 2022

NOTE: EOPS book voucher shall be used to purchase only those books required for registered courses for the current term. EOPS book voucher shall not be used for supplies. EOPS book voucher is non-transferable. Under no circumstances, students may use their EOPS book voucher to purchase books for another individual. All exchanges or returns can be done at the bookstore by the bookstore deadline.

**DISCLAIMER:** EOPS reserves the right to change the policy and procedures affecting book voucher eligibility and disbursement as needed. Efforts will be made to inform the affected party in advance.