

# EOPS NEWSLETTER

Greetings EOPS Students,

We are officially halfway through the fall semester and we hope your classes are going well. EOPS staff will like to wish all our students success as you approach midterms and finals.

The purpose of this newsletter is to provide you with important information related to EOPS, academic holds, college policies and resources, along with updates regarding COVID-19 Vaccination and Masking Policy Requirements.

## EOPS NEWS

All EOPS students must complete three (3) counseling visits by Friday, December 16, 2022 for the fall 2022 semester.

- **Counseling Appointments** are available in-person, by phone and online through Zoom. Use the [EOPS Appointment Request Form](#) to schedule your next appointment.
- **Drop- In Counseling** is available each week through Zoom. We offer online and phone options. Visit the [EOPS home page](#) to view the weekly schedule. [Click here](#) to read more about how to access and use EOPS Drop-in Counseling.

Remember, you can check and track your EOPS counseling visits each term by logging in to your MyGCC account. [Click here](#) for instructions on how to monitor your EOPS counseling contacts.

# EOPS CONNECTIONS

Our office staff is here to support and assist you in achieving your goals. There are multiple ways to stay connected with EOPS counselors and staff for questions and concerns.

## **For any EOPS/CARE related questions use the following links:**

- **NEED HELP?**
  - [Submit questions online](#)
- **EOPS LIVE SUPPORT**
  - [Zoom](#)
- **OFFICE EMAIL**
  - eopsdesk@glendale.edu
- **OFFICE VOICE MAIL**
  - (818) 240-1000 ext. 6900
- **LOCATION**
  - Sierra Vista Building, 3rd Floor

- Our [EOPS Staff Directory](#) offers contact phone numbers, office locations and email addresses to connect with our counselors and staff.
- The [EOPS Calendar](#) offers you a list of important dates related to:
  - EOPS Counseling Contact Deadlines
  - Priority Registration Dates
  - Holidays
  - Important events taking place throughout the year, which we hope you to participate in.

*Access the [EOPS Calendar](#) on the [EOPS Home Page](#), under [EOPS Tools](#).*

As we always encourage you to connect with us, there will be times where we want to connect with you, directly. It is important that your personal contact information is up-to-date. Check your personal information through your student portal, and if any changes need to be made, we ask you to make necessary updates. Watch this [helpful video tutorial](#) on how to update your Phone Number and Address on MyGCC account.

## ***Need help with your unpaid GCC Fees?***

If you have a registration hold in your student portal for non-payment of fees, know that there is help!

- For questions related to your fees and payment plans, email the Tuition Office at [tuitionoffice@glendale.edu](mailto:tuitionoffice@glendale.edu)
- Connect with the Student Fees Support Team for help with your fees and enrollment holds. They offer In-Person and Zoom Support. [Click here](#) to talk to a team member about your options.
- Email GCC CARES at [CARES@glendale.edu](mailto:CARES@glendale.edu) regarding GCC Debt Relief Grant application and eligibility.

## ***Have you checked out the Guide for EOPS Students?***

[EOPS Student Guide website](#) provides you a list of important policies and campus resource links, such as:

- [EOPS Frequently Asked Questions](#)
- [GCC Important Dates and Deadlines](#) (*updated each semester/session*)
- [EOPS Video Tutorials](#)
- [Standards of Student Conduct- Administrative Regulations 5500](#)
- [and much more!](#)

## ***Have you read the latest on the GCC Vaccination & Mask Mandate Policy?***

The GCC Board of Trustees voted to amend the COVID-19 Vaccination Policy, effective winter 2023. This means all students can take in-person classes and participate in all in-person services and activities, regardless of vaccination status. [Click here](#) to access the GCC News website for detailed changes made to the vaccination and masking policies.