



EOPS OFFICE  
[Hybrid Services](#)  
 Office: Sierra Vista Building, 3<sup>rd</sup> Floor  
 Email: [eopsdesk@glendale.edu](mailto:eopsdesk@glendale.edu)  
 Phone & Voicemail: 818-240-1000 ext. 6900

**Below you will find Q&As on how to access and use your EOPS Fall 2023 book voucher ONLINE.**

**How do I find out if I am eligible for the book voucher?**

**Beginning Monday, August 7, 2023** you may access your book voucher information ONLINE through your student portal (MyGCC). Go to Other Services and click on EOPS Book Voucher. Your **personalized book voucher page** will display Fall 2023 book voucher information under **Fall**.

**What if I am not eligible for Fall book voucher?**

If you are not eligible for Fall 2023 book voucher, you will see **\$0.00** listed for the award amount. Click on \$0.00 to find out the reason for your ineligibility.

**How can I use my book voucher?**

You can use your book voucher to purchase your textbooks from GCC bookstore ONLINE and get your books shipped to your home for \$7.50, or you can schedule a pickup time to get your books directly from GCC bookstore. The bookstore is taking walk-ins with no appointment needed. Check the link below for bookstore hours page which gets updated regularly. <https://www.bkstr.com/glendaleccstore/store-hours>

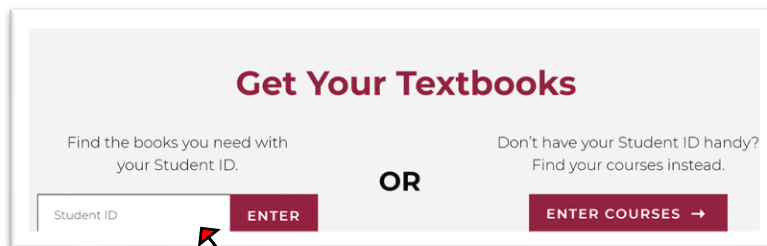
**How do I purchase my books ONLINE with EOPS book voucher?**

Follow the simple step-by-step guide below or [click here to watch the video tutorial Tutorial.mp4](#).

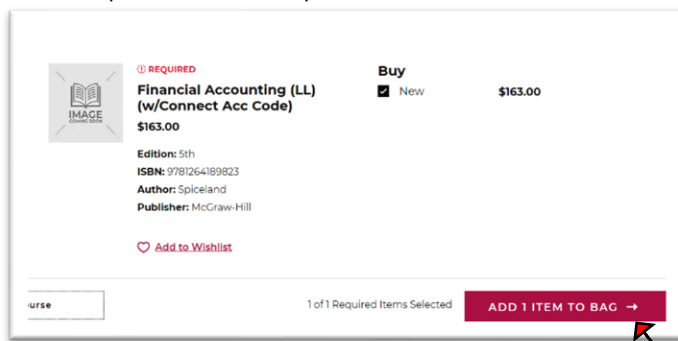
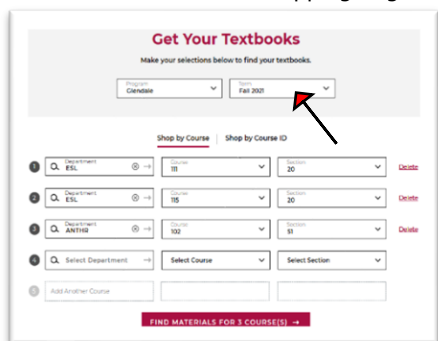
NOTE: You may check the list of your textbooks [here](#) before you start shopping.

**STEP-BY-STEP GUIDE FOR PURCHASING TEXTBOOKS WITH EOPS BOOK VOUCHER**

1. Click [here](#) to go to the GCC's [bookstore home page](#). Click on **Textbooks** icon.
2. Enter your **Student ID** on the next page.



3. Select **Program** and **Term** to get a list of textbooks for courses you are enrolled in.
4. Add each book to the shopping bag. Check out and proceed to delivery method.





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- For delivery method you may choose the following options: **Pick Up** (free) or **Ship to an Address** for \$7.50.
- For payment method select **Financial Aid/Bookstore Credit** to use EOPS book voucher.

**Delivery Method**

Pick Up (FREE)

Ship to an Address

Is this a gift?

Any special instructions?

**Order Summary**

Subtotal (1 item)	\$221.50
<b>Total</b>	<b>\$221.50</b>

**Payment Method**

Financial Aid/Bookstore Credit

Student ID Number

**Order Summary**

Subtotal (1 item)	\$221.50
Delivery(Pick Up)	FREE
Tax	\$22.70
<b>Total</b>	<b>\$244.20</b>

- You will see the EOPS book voucher amount for this semester. Click on **PAY WITH THIS**. If the total amount is less than the book voucher, no additional payment is necessary. Otherwise, you will be asked to provide additional form of payment. Select **agree to Terms & Conditions**.
- Click on **PROCEED TO CONTACT INFORMATION**.

Financial Aid/Bookstore Credit

**Order Summary**

Subtotal (1 item)	\$221.50
Delivery(Pick Up)	FREE
Tax	\$22.70
<b>Total</b>	<b>\$244.20</b>

Please agree to [Terms & Conditions](#)

Gift Card

Credit / Debit Card

**Financial Aid/Bookstore Credit**

EOPS Fall 2021 \$250.00

10/23/21

**Order Summary**

Subtotal (1 item)	\$221.50
Delivery(Pick Up)	FREE
Tax	\$22.70
<b>Total</b>	<b>\$244.20</b>

Applied: \$244.20

Payments

EOPS Fall 2021 \$-244.20

- Complete the **CONTACT INFORMATION** and click on **PLACE ORDER**.
- At this point you have successfully made your textbook purchase from GCC bookstore ONLINE using EOPS book voucher.

We need this info in case there are any order/delivery updates.

First Name: TEST

Last Name: STUDENT

Invalid phone number. Please correct and try again.

Phone Number: 12345678

Create an account to track your order. (Optional)

Create Password: [ ]

**Order Summary**

Subtotal (1 item)	\$221.50
Delivery(Pick Up)	FREE
Tax	\$22.70
<b>Total</b>	<b>\$244.20</b>

Payments

EOPS Fall 2021 \$-244.20

**PLACE ORDER**

**FIRST DAY YOU CAN USE YOUR BOOK VOUCHER IS Monday, August 7, 2023**

**LAST DAY YOU CAN USE YOUR BOOK VOUCHER IS Monday, October 30, 2023**

**NOTE: EOPS book voucher shall be used to purchase only those books required for registered courses for the current term. EOPS book voucher shall not be used for supplies. EOPS book voucher is non-transferable. Under no circumstances, students may use their EOPS book voucher to purchase books for another individual. All exchanges or returns can be done at the bookstore by the bookstore deadline.**

**DISCLAIMER:** EOPS reserves the right to change the policy and procedures affecting book voucher eligibility and disbursement as needed. Efforts will be made to inform the affected party in advance.