GCC Cyber Incident Statements

Sunday, Nov. 12, 2023 Sent at 1:53pm) Statement 2 (two versions)

Cyber Security Incident Update (STAFF MESSAGE)

On-campus internet access will remain suspended heading into the work week tomorrow. The campus will remain open, and classes will meet as scheduled. However, there are some services that will be affected due to the lack of internet service on campus. Your supervisor will contact you later today to coordinate your work situation for Monday, November 13.

We appreciate your patience while we work to restore information technology services affected by Friday's cyber security incident (see initial message below). The following services remain temporarily unavailable:

- PeopleSoft
- Oracle E-Business Suite (EBS), including Employee Self Service
- eLumen
- HVAC System

Although Canvas is operational, you will need to sign on directly to the <u>canvas site</u>. If you are having difficulty accessing Canvas through <u>this link</u>, please email <u>InfoSec@glendale.edu</u> and we will have a team available to support in resetting your password. The current Canvas sign-in page looks like this:



Priority registration for Spring 2024 classes will be delayed until further notice. Students will receive a new priority registration appointment once the new registration dates are announced.

We apologize for the inconvenience and appreciate your continued patience and support. We will provide additional updates as circumstances develop.

If you have an urgent question, please email InfoSec@glendale.edu.