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Cyber Security Incident Update

Greetings Colleagues,

Last night, we made a substantial step in the right direction in the effort to restore the system fully. This involved a password reset for all accounts. You will have already received a message last night from the communications team on this process. You will note that the message went out to employees and students on this process. We will continue to monitor the reset process, and the IT Helpdesk is available to support you as you go through this process.

While we have been focusing our conversation on the emergency recovery of our systems, multiple teams are working on other elements of the cyber security incident. These efforts include a cyber forensics team that analyzes every aspect of the incident to provide information on what systems were impacted and how. Their efforts are meticulous, and we rely on their conclusions to make decisions and to accurately inform our college constituents. Throughout the week, they worked through logs and developed evidence.

As you know, one of the main objectives of our investigation is to identify whether the personal information of our students or employees was compromised. We understand that answering this question for our campus community is critical. While we expect to have more information from the team soon, we are not able to provide that certainty now. At this point, the investigation is ongoing, and it is too early to make any conclusions regarding the potential compromise of personal information. We deeply understand that this is not a fulfilling answer and are working to get the answer you deserve. I can attest that the team that we have engaged has worked aggressively to get these answers, and there is daily progress toward a concrete solution.

Thank you all for supporting one another through this situation, and we ask that you continue to support one another by keeping the information clear and to what is confirmed. Please feel free to reach out if you have any questions or concerns that have not been addressed. We are in this together and will get out of this together.

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