



Glendale Community College District **Associate Vice President of Technology & Innovation 2024**

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William Carter is an IT leader with a proven track record of driving service quality and operational effectiveness in progressively complex roles. As the Director of Information Technology Services at El Camino Community College, William oversees daily technology operations, leading teams in network services, application development, technical services, and information security. In addition, he collaborates closely with the CTO, manages substantial budgets, and implements technical improvements to enhance business processes and support educational goals.

Before joining El Camino, William was the Director of Information Technology at Glendora Unified School District, where he developed and executed IT policies, supported teaching and learning innovations, and managed extensive network infrastructure projects. His leadership successfully deployed remote learning technologies during the COVID-19 pandemic, including a new Learning Management System integrated with its Student Information System.

William holds an MBA from the University of La Verne and a dual Bachelor of Science in Technical Management and Telecommunications Management from DeVry University. He is a Microsoft Certified Professional and ITIL v3 Foundation certified. As a community development instructor at El Camino Community College, he not only educates students in foundational computer skills but also promotes digital literacy and cyber safety, making industry professionals feel confident in his knowledge and skills.

William Carter demonstrates excellence in IT leadership and education and instills confidence in his ability to navigate and adapt to the ever-evolving IT landscapes, providing reassurance in his professional capabilities.