Frequently Asked Questions about PeopleSoft Registration

1. I applied using the new noncredit application a while ago, and I haven't received a new ID number to apply. Where can I get my ID?
a. IDs are automatically going to be sent by email or U.S. mail. Unfortunately, we continue to experience a delay in processing applications, so no new numbers have been sent out yet. You will need to wait until you receive an email or letter. First notices emailed on 6/10/10.

2. I have been taking classes for noncredit and my 999xxxxxx ID number doesn't let me register. What do I need to do?
a. If you took noncredit classes in the Spring 2010 semester, you should look for your new ID by inputting your 999xxxxxx ID and password on the following https://secure.glendale.edu/noncredit/psid.asp and keep your old password.
b. If you took classes before Spring 2010, You must apply for noncredit classes at the using the following link https://mygcc.glendale.edu/psmygcc/psnc.asp for Summer classes and wait to receive notification by email or U.S. mail telling you that your application was approved.

3. I have more than one ID number, which one do I use? Which one works for noncredit registration?
a. The old 999xxxxxx numbers for noncredit will not work for Summer 2010 registration. Use the ID number from PeopleSoft or your old credit ID (if you have one) number to register for noncredit classes. If you have more than one NON-999xxxxxx number, you should contact the front office at the 1st or 2nd floors of the Garfield Campus for assistance.

4. I have a new ID number or an old credit ID number, but I can't remember my password to access MyGCC. What do I do?
a. Call Barbara Keegan 5031, Zaruhi Grigoryan 5674, Asmik Kocharyan 5032, Susan Roberts 5809, Deborah Kinley 5056, or Alfred Ramirez 5018 to reset your password.

5. I enrolled in one class/lab and I can't enroll in another class/lab that is scheduled at the same time. What do I do?
a. Go to the front office (ESL 1st Floor, Non-ESL 2nd Floor) and ask for a permission number for the class you want to enroll in – please have the ticket number for the class. You will then be able to enroll in the class by inputting the permission number on the enrollment page.

6. I never took noncredit classes before (even if I took credit classes). What do I need to do to register for noncredit?
a. You must apply for noncredit classes at the using the following link https://mygcc.glendale.edu/psmygcc/psnc.asp for Summer classes and wait to receive notification by email or U.S. mail telling you that your application was approved